

Table 1. Faster Refresh Is Now Possible

Old Method

Six different technician skills, five handoffs:

- Data center manager
 - Physical rack and stack technician
 - Network cabling technician
 - Network configuration engineer
 - Server/OS configuration engineer
 - Batch clustering administrator
(for new system name configuration)
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35 hours of work time per rack¹

New Method

Two technician skills, one handoff:

- Board replacement technician
 - Server/OS configuration engineer
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8 hours of work time per rack¹

¹ Based on internal testing.