Minitab[®] 17

Getting Started with Minitab 17



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Release 17.2.0



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1 Introduction

Objectives

- Learn about the Minitab user interface
- Open and examine a worksheet

Overview

Getting Started with Minitab 17 introduces you to some of the most commonly used features and tasks in Minitab.

Most statistical analyses require that you follow a series of steps, often directed by background knowledge or by the subject area that you are investigating. Chapters 2 through 5 illustrate the following steps:

- Explore data with graphs
- Conduct statistical analyses
- Assess quality
- Design an experiment

In chapters 6 through 10, you learn to do the following:

- Use shortcuts to automate future analyses
- Generate a report
- Prepare worksheets
- Customize Minitab
- Use Minitab Help

The story

A company that sells books online has three regional shipping centers. Each shipping center uses a different computer system to enter and process orders. The company wants to identify the most efficient computer system and to use that computer system at each shipping center.

Throughout *Getting Started with Minitab 17*, you analyze data from the shipping centers as you learn to use Minitab. You create graphs and perform statistical analyses to identify the shipping center that has the most efficient computer system. You then concentrate on the data from this shipping center. First, you create control charts to test whether the shipping center's process is in control. Then, you perform a capability analysis to test whether the process is operating within specification limits. Finally, you perform a designed experiment to determine ways to improve those processes.

You also learn about session commands, and how to generate a report, prepare a worksheet, and customize Minitab.



The Minitab user interface

Before you start your analysis, open Minitab and examine the Minitab user interface. From the Windows taskbar, choose **Start > All Programs > Minitab > Minitab 17 Statistical Software**.

By default, Minitab opens with two windows visible and one window minimized.

Session window

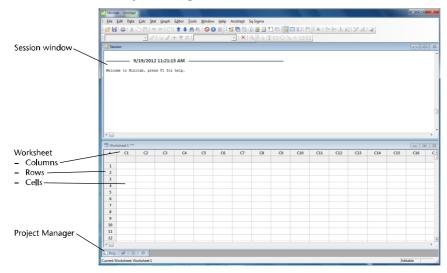
The Session window displays the results of your analyses in text format. Also, in this window, you can enter session commands instead of using Minitab's menus.

Worksheet

The worksheet, which is similar to a spreadsheet, is where you enter and arrange your data. You can open multiple worksheets.

Project Manager

The third window, the Project Manager, is minimized below the worksheet.



Projects and worksheets

In a project, you can manipulate data, perform analyses, and generate graphs. Projects contain one or more worksheets.

Project (.MPJ) files store the following items:

- Worksheets
- Graphs
- Session window output
- Session command history
- Dialog box settings
- Window layout
- Options

Worksheet (.MTW) files store the following items:

• Columns of data



- Constants
- Matrices
- Design objects
- Column descriptions
- Worksheet descriptions

Save your work as a project file to keep all of your data, graphs, dialog box settings, and options together. Save your work as a worksheet file to save only the data. A worksheet file can be used in multiple projects. Worksheets can have up to 4,000 columns. The number of worksheets that a project can have is limited only by your computer's memory.

Data types

A worksheet can contain the following types of data.

Numeric data

Numbers, such as 264 or 5.28125.

Letters, numbers, spaces, and special characters, such as Test #4 or North America.

Date/time data

Dates, such as Mar-17-2013, 17-Mar-2013, 3/17/13, or 17/03/13.

Times, such as 08:25:22 AM.

Date/time, such as 3/17/13 08:25:22 AM or 17/03/13 08:25:22.

Elapsed time, such as [12]:22:14.

Open and examine a worksheet

You can open a new, empty worksheet at any time. You can also open one or more files that contain data, such as a Microsoft Excel file. When you open a file, you copy the contents of the file into the current Minitab project. Any changes that you make to the worksheet while you are in the project do not affect the original file.

The data for the three shipping centers are stored in the worksheet, ShippingData.MTW.

Note In some cases, you need to prepare your worksheet before you begin an analysis. For more information, go to Preparing a Worksheet on page 68.

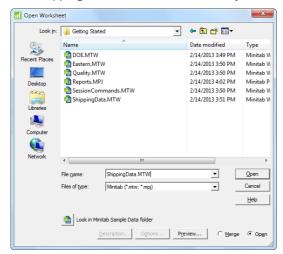
- 1. Choose File > Open Worksheet.
- 2. Near the bottom of the dialog box, click the **Look in Minitab Sample Data folder** button

3. In the Sample Data folder, double-click Getting Started.

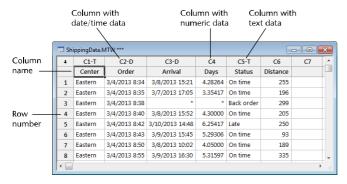
You can change the default folder for opening and saving Minitab files by choosing Tools > Options > General.



4. Choose ShippingData.MTW, and then click **Open**.



The data are arranged in columns, which are also called variables. The column number and name are at the top of each column.



In the worksheet, each row represents a single book order. The columns contain the following information:

- Center: shipping center name
- Order: order date and time
- Arrival: delivery date and time
- Days: delivery time in days
- Status: delivery status

On time indicates that the book shipment was received on time. Back order indicates that the book cannot be shipped yet because it is not currently in stock. Late indicates that the book shipment was received six or more days after the order was placed.

• Distance: distance from the shipping center to the delivery location

In the next chapter

Now that you have a worksheet open, you are ready to start using Minitab. In the next chapter, you use graphs to check the data for normality and examine the relationships between variables.

2 Graphing Data

Objectives

- Create, interpret, and edit histograms
- Create and interpret scatterplots with the Minitab Assistant
- Arrange multiple graphs on one page
- Save a project

Overview

Before you perform a statistical analysis, you can use graphs to explore data and assess relationships between the variables. Also, you can use graphs to summarize data and to help interpret statistical results.

You can access Minitab's graphs from the **Graph** and **Stat** menus. Built-in graphs, which help you interpret results and assess the validity of statistical assumptions, are also available with many statistical commands.

Minitab graphs include the following features:

- Pictorial galleries to help you choose a graph type
- Flexibility in customizing graphs
- Graph elements that you can change
- Option to be automatically updated

This chapter explores the shipping data worksheet that you opened in the previous chapter. You use graphs to check normality, compare means, explore variability, and examine the relationships between variables.

Tip For more information about Minitab graphs, go to **Graphs** in the Minitab Help index.

Explore the data

Before you perform a statistical analysis, first create graphs that display important characteristics of the data. For the shipping data, you want to know the mean delivery time for each shipping center and how the data vary within each shipping center. You also want to determine whether the shipping data follow a normal distribution, so that you can use standard statistical methods for testing the equality of means.

Create a paneled histogram

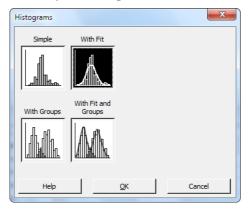
To determine whether the shipping data follow a normal distribution, create a paneled histogram of the time lapse between order date and delivery date.

- 1. If you are continuing from the previous chapter, go to step 5. If not, start Minitab.
- Choose File > Open Worksheet.
- Near the bottom of the dialog box, click the **Look in Minitab Sample Data folder** button

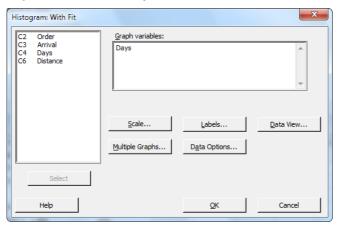




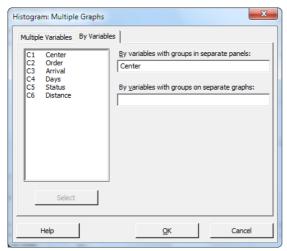
- 4. In the Sample Data folder, double-click Getting Started, and then choose ShippingData.MTW. Click **Open**.
- 5. Choose **Graph** > **Histogram**.



- 6. Choose With Fit, and then click OK.
- 7. In **Graph variables**, enter *Days*.



- 8. Click **Multiple Graphs**, and then click the **By Variables** tab.
- 9. In **By variables with groups in separate panels**, enter *Center*.



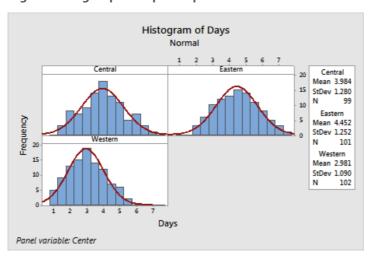
10. Click **OK** in each dialog box.

Note

To select variables in most Minitab dialog boxes, use one of the following methods:

- Double-click the variables in the variables list box.
- Highlight the variables in the list box, and then click **Select**.
- Type the variables' names or column numbers.

Histogram with groups in separate panels



Interpret the results

The histograms seem to be approximately bell-shaped and symmetric about the means, which indicates that the delivery times for each center are approximately normally distributed.

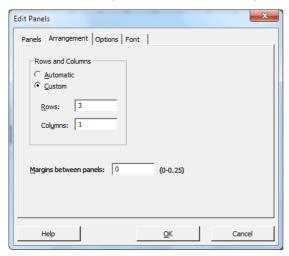
Rearrange the paneled histogram

For the graph that you created, you want to rearrange the three panels to make it easier to compare the means and variation.

- 1. Right-click the histogram, and then choose Panel.
- 2. Click the **Arrangement** tab.

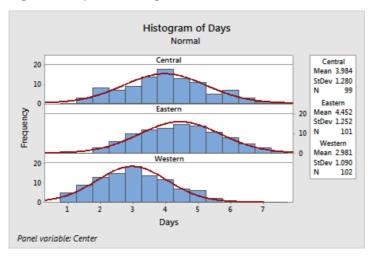


3. In **Rows and Columns**, choose **Custom**. In **Rows**, enter 3. In **Columns**, enter 1.



Click OK.

Histogram with panels arranged in one column



Interpret the results

The mean delivery times for each shipping center are different:

Central: 3.984 daysEastern: 4.452 daysWestern: 2.981 days

The histogram shows that the Central and Eastern centers are similar in both mean delivery time and spread of delivery time. In contrast, the mean delivery time for the Western center is shorter and the distribution is less spread out.

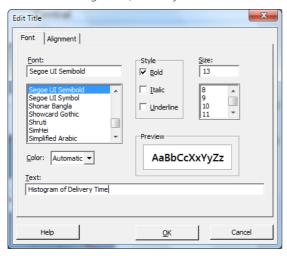
Analyzing Data on page 21 shows how to detect statistically significant differences between means using ANOVA (analysis of variance).

Tip If your data change, Minitab can automatically update graphs. For more information, go to **Updating graphs** in the Minitab Help index.

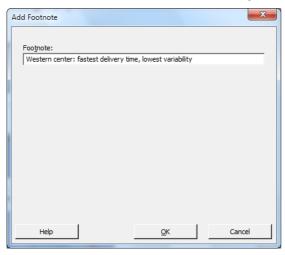
Edit the title and add a footnote

To help your supervisor quickly interpret the histogram, you want to change the title and add a footnote.

- 1. Double-click the title, **Histogram of Days**.
- 2. In Text, enter Histogram of Delivery Time.



- 3. Click **OK**.
- 4. Right-click the histogram, and then choose **Add** > **Footnote**.
- 5. In **Footnote**, enter Western center: fastest delivery time, lowest variability.



6. Click **OK**.

Histogram of Delivery Time Normal 20 Mean 3.984 StDev 1.280 10 99 Frequency Mean 4.452 StDev 1.252 10 101 Western Mean 2.981 20 StDev 1.090 Days Western center: fastest delivery time, lowest variability Panel variable: Center

Histogram with edited title and new footnote

Interpret the results

The paneled histogram now has a more descriptive title and a footnote that provides a brief interpretation of the results.

Examine relationships between two variables

Graphs can help you identify whether relationships exist between variables, and the strength of any relationships. Knowing the relationship between variables can help you determine which variables are important to analyze and which additional analyses to choose.

Because each shipping center serves a region, you suspect that distance to delivery location does not greatly affect delivery time. To verify this suspicion and to eliminate distance as a potentially important factor, you examine the relationship between delivery time and delivery distance for each center.

Create a scatterplot with groups

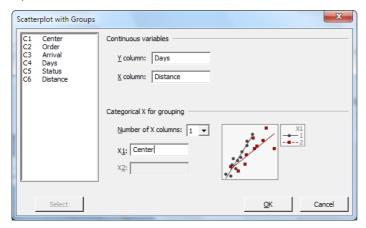
To examine the relationship between two variables, you use a scatterplot. You can choose a scatterplot from the Graph menu or you can use the Minitab Assistant. The Assistant guides you through your analyses and helps you interpret the results with confidence. The Assistant can be used for most basic statistical tests, graphs, quality analyses, and DOE (design of experiments).

Use the Assistant in the following situations:

- You need assistance to choose the correct tool for an analysis.
- You want dialog boxes that have less technical terminology and that are easier to complete.
- You want Minitab to check the analysis assumptions for you.
- You want output that is more graphical and explains in detail how to interpret your results.
- 1. Choose Assistant > Graphical Analysis.
- 2. Under Graph relationships between variables, click Scatterplot (groups).
- 3. In Y column, enter Days.
- 4. In **X column**, enter *Distance*.



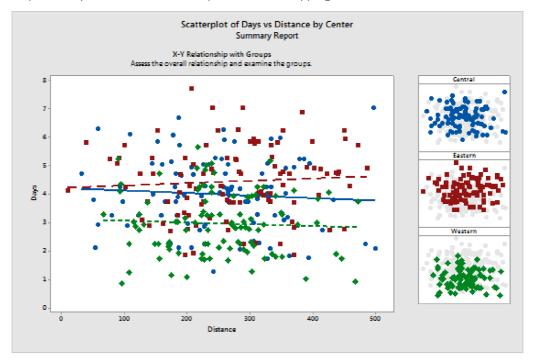
- 5. In **Number of X columns**, choose **1**.
- 6. In **X1**, enter *Center*.



7. Click **OK**.

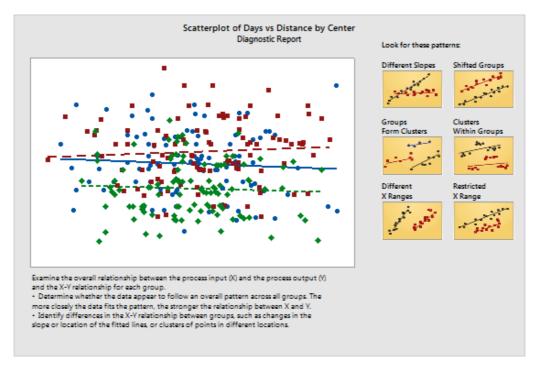
Summary report

The summary report contains scatterplots of days versus distance by shipping center overlaid on the same graph. This report also provides smaller scatterplots for each shipping center.



Diagnostic report

The diagnostic report provides guidance on possible patterns in your data. The points on the scatterplot show no apparent relationship between days and distance. The fitted regression line for each center is relatively flat, which indicates that the proximity of a delivery location to a shipping center does not affect the delivery time.



Descriptive statistics report

The descriptive statistics report contains descriptive statistics for each shipping center.

Scatterplot of Days vs Distance by Center Descriptive Statistics Report									
Days Distance									
Center	N	Mean	StDev	Minimum	Maximum	Mean	StDev	Minimum	Maximum
Central	99	3.9840	1.2798	1.2674	7.0701	253.64	99.797	32	500
Eastern	101	4.4520	1.2524	1.8597	7.7479	275.94	104.77	11	487
Western	102	2.9814	1.0896	0.87083	5.6806	251.63	88.492	68	473

Report card

The report card provides information on how to check for unusual data. The report card also indicates that there appears to be a relationship between the Y variable and the X variables. The Y variable is Days and the X variables are Distance and Center. Recall that the scatterplot indicated that there does not appear to be a relationship between days and distance. However, there may be a relationship between days and shipping center, which you will explore further in the next chapter, Analyzing Data on page 21.





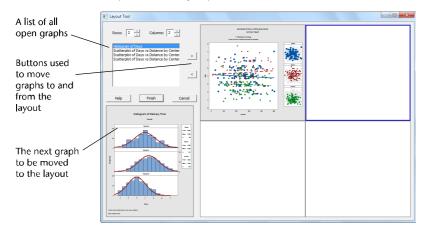
Arrange multiple graphs on one page

Use Minitab's graph layout tool to arrange multiple graphs on one page. You can add annotations to the layout and edit the individual graphs within the layout.

To show your supervisor the preliminary results of the graphical analysis of the shipping data, arrange the summary report and the paneled histogram on one page.

Create a graph layout

1. Ensure that the scatterplot summary report is active, and then choose Editor > Layout Tool.

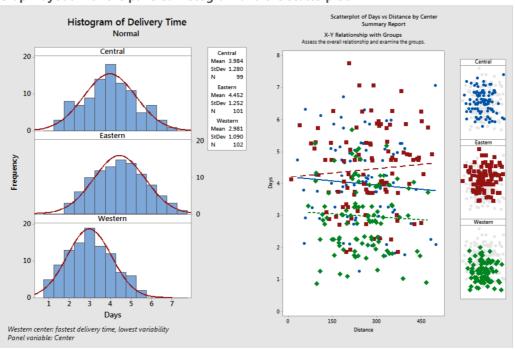


The scatterplot summary report is already included in the layout.

2. To arrange two graphs on one page, in **Rows**, enter 1.

- 3. Click the summary report and drag it to the right side of the layout.
- 4. Click the right arrow button to place the paneled histogram in the left side of the layout.
- 5. Click **Finish**.

Graph layout with the paneled histogram and the scatterplot

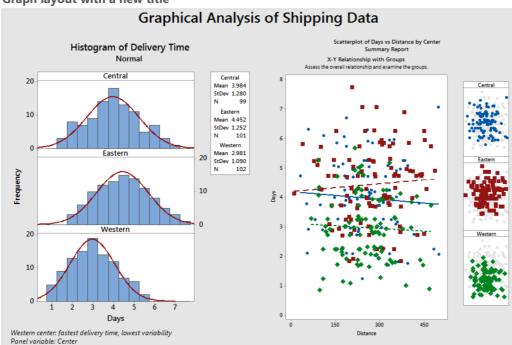


Note If you edit the data in the worksheet after you create a layout, Minitab cannot automatically update the graphs in the layout. You must recreate the layout with the new graphs.

Annotate the graph layout

You want to add a descriptive title to the graph layout.

- 1. To ensure that you have the entire graph layout selected, choose **Editor** > **Select Item** > **Graph Region**.
- 2. Choose **Editor** > **Add** > **Title**.
- 3. In **Title**, enter *Graphical Analysis of Shipping Data*.
- 4. Click **OK**.



Graph layout with a new title

Print the graph layout

You can print any Minitab window, including a graph or a layout.

- 1. Choose **Window** > **Layout**, and then choose **File** > **Print Graph**.
- 2. Click OK.

Save a Minitab project

Minitab data are saved in worksheets. You can also save Minitab projects, which contain all of your work, including worksheets, Session window output, graphs, history of your session, and dialog box settings.

- 1. Choose File > Save Project As.
- 2. Navigate to the folder that you want to save your files in.

3. In **File name**, enter *MyGraphs*.



4. Click Save.

In the next chapter

The graphical output indicates that the three shipping centers have different delivery times for book orders. In the next chapter, you display descriptive statistics and perform an ANOVA (analysis of variance) to test whether the differences among the shipping centers are statistically significant.



3 Analyzing Data

Objectives

- Summarize the data
- Compare means
- Access StatGuide
- Use the Project Manager

Overview

The field of statistics provides principles and methods for collecting, summarizing, and analyzing data, and for interpreting the results. You use statistics to describe data and make inferences. The inferences then guide your decisions and help you improve processes and products.

Minitab provides many statistical analyses, such as regression, ANOVA, quality tools, and time series. Built-in graphs help you visualize your data and validate your results. In Minitab, you can also display and store statistics and diagnostic measures.

In this chapter, you assess the number of late orders and back orders, and test whether the differences in delivery times between the three shipping centers are statistically significant.

Summarize the data

Descriptive statistics summarize and describe the prominent features of data. Use **Display Descriptive Statistics** to determine how many book orders were delivered on time, how many were late, and how many were initially back ordered for each shipping center.

Display descriptive statistics

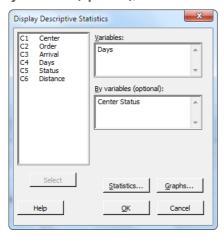
- If you are continuing from the previous chapter, choose File > New, select Minitab Project, and then click OK.
 If not, start Minitab.
- 2. Choose File > Open Worksheet.
- 3. Near the bottom of the dialog box, click the **Look in Minitab Sample Data folder** button



- 4. In the Sample Data folder, double-click Getting Started, and then choose ShippingData.MTW. Click Open.
- 5. Choose Stat > Basic Statistics > Display Descriptive Statistics.
- 6. In Variables, enter Days.

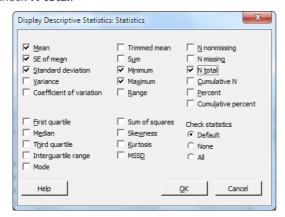


7. In **By variables (optional)**, enter *Center Status*.



For most Minitab commands, you only need to complete the main dialog box to execute the command. Often, you use sub-dialog boxes to modify the analysis or to display additional output, such as graphs.

- 8. Click Statistics.
- 9. Uncheck First quartile, Median, Third quartile, N nonmissing, and N missing.
- 10. Check N total.



11. Click **OK** in each dialog box.

Note Changes that you make in the **Statistics** sub-dialog box affect the current session only. To change the default options for future sessions, choose **Tools** > **Options**. Expand **Individual Commands** and choose **Display Descriptive Statistics**. Choose the statistics that you want to display. When you open the **Statistics** sub-dialog box again, it displays your new options.

Descriptive Statistics: Days

Results for Center = Central

		Total					
Variable	Status	Count	Mean	SE Mean	StDev	Minimum	Maximum
Days	Back order	6	*	*	*	*	*
	Late	6	6.431	0.157	0.385	6.078	7.070
	On time	93	3.826	0.119	1.149	1.267	5.983

Results for Center = Eastern

		Total					
Variable	Status	Count	Mean	SE Mean	StDev	Minimum	Maximum



Days	Back order Late On time	8 9 92	* 6.678 4.234	* 0.180 0.112	* 0.541 1.077	* 6.254 1.860	* 7.748 5.953		
Results for Center = Western									
		Total							
Variable	Status	Count	Mean	SE Mean	StDev	Minimum	Maximum		
Days	Back order	3	*	*	*	*	*		
	On time	102	2 981	0 108	1 090	0 871	5 681		

Note The Session window displays text output, which you can edit, add to the ReportPad, and print. For more information about the ReportPad, go to Generating a Report on page 60.

Interpret the results

The Session window displays each center's results separately. Within each center, you can see the number of back orders, late orders, and on-time orders in the Total Count column:

- The Eastern shipping center has the most back orders (8) and late orders (9).
- The Central shipping center has the next most back orders (6) and late orders (6).
- The Western shipping center has the fewest back orders (3) and no late orders.

The Session window output also includes the mean, standard error of the mean, standard deviation, minimum, and maximum of delivery time in days for each center. These statistics do not exist for back orders.

Compare two or more means

One of the most common methods used in statistical analysis is hypothesis testing. Minitab offers many hypothesis tests, including t-tests and ANOVA (analysis of variance). Usually, when you perform a hypothesis test, you assume an initial claim to be true, and then test this claim using sample data.

Hypothesis tests include two hypotheses (claims), the null hypothesis (H_0) and the alternative hypothesis (H_1). The null hypothesis is the initial claim and is often specified based on previous research or common knowledge. The alternative hypothesis is what you believe might be true.

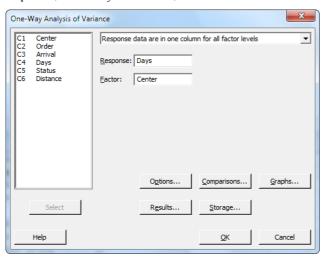
Given the graphical analysis in the previous chapter and the descriptive analysis above, you suspect that the difference in the average number of delivery days across shipping centers is statistically significant. To verify this, you perform a one-way ANOVA, which tests the equality of two or more means. You also perform a Tukey's multiple comparison test to see which shipping center means are different. For this one-way ANOVA, delivery days is the response, and shipping center is the factor.

Perform an ANOVA

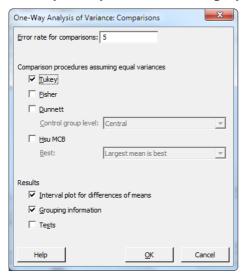
- 1. Choose Stat > ANOVA > One-Way.
- 2. Choose Response data are in one column for all factor levels.



3. In **Response**, enter *Days*. In **Factor**, enter *Center*.



- 4. Click Comparisons.
- 5. Under Comparison procedures assuming equal variances, check Tukey.

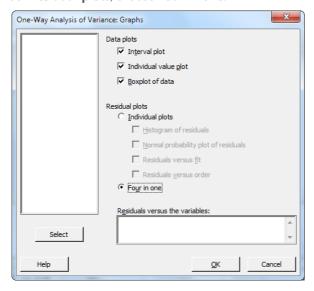


- 6. Click **OK**.
- 7. Click **Graphs**.

For many statistical commands, Minitab includes graphs that help you interpret the results and assess the validity of statistical assumptions. These graphs are called built-in graphs.

8. Under Data plots, check Interval plot, Individual value plot, and Boxplot of data.

9. Under **Residual plots**, choose **Four in one**.



10. Click **OK** in each dialog box.

One-way ANOVA: Days versus Center

```
Method
```

```
Null hypothesis All means are equal Alternative hypothesis At least one mean is different
Significance level \alpha = 0.05
                         17
Rows unused
Equal variances were assumed for the analysis.
Factor Information
Factor Levels Values
Center 3 Central, Eastern, Western
Analysis of Variance
Source DF Adj SS Adj MS F-Value P-Value
Center 2 114.6 57.317 39.19 0.000
Error 299 437.3 1.462
Total 301 551.9
Model Summary
S R-sq R-sq(adj) R-sq(pred)
1.20933 20.77% 20.24% 19.17%
Means
          N Mean StDev 95% CI
Center
Central 99 3.984 1.280 (3.745, 4.223)
```



```
Eastern 101 4.452 1.252 (4.215, 4.689)
Western 102 2.981 1.090 (2.746, 3.217)
Pooled StDev = 1.20933
```

Tukey Pairwise Comparisons

Grouping Information Using the Tukey Method and 95% Confidence

```
Center N Mean Grouping
Eastern 101 4.452 A
Central 99 3.984 B
Western 102 2.981 C
```

Means that do not share a letter are significantly different.

Interpret the Session window output

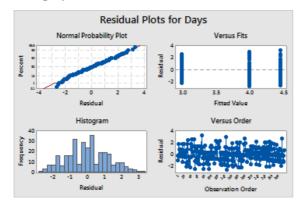
The decision-making process for a hypothesis test is based on the p-value, which indicates the probability of falsely rejecting the null hypothesis when it is really true.

- If the p-value is less than or equal to a predetermined significance level (also known as alpha or α), then you reject the null hypothesis and claim support for the alternative hypothesis.
- If the p-value is greater than α , then you fail to reject the null hypothesis and cannot claim support for the alternative hypothesis.

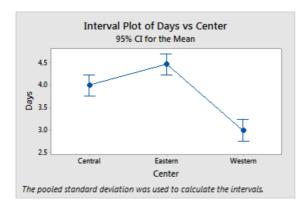
Using α equal to 0.05, the p-value (0.000) in the Analysis of Variance table provides enough evidence to conclude that the average delivery times for at least two of the shipping centers are significantly different.

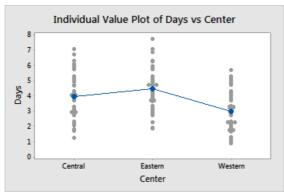
The results of the Tukey's test are included in the grouping information table, which highlights the significant and non-significant comparisons. Because each shipping center is in a different group, all shipping centers have average delivery times that are significantly different from each other.

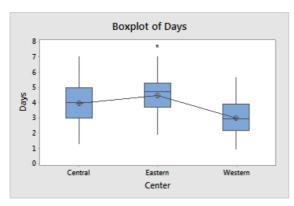
ANOVA graphs

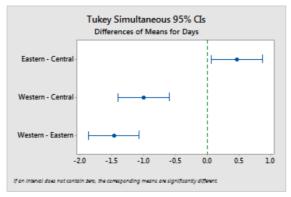












Interpret the ANOVA graphs

Minitab produced the following graphs:

- Four-in-one residual plot
- Interval plot
- Individual value plot
- Boxplot
- Tukey 95% confidence interval plot

You examine the residual plots first. Then, you examine the interval plot, individual value plot, and boxplot together to assess the equality of the means. Finally, you examine the Tukey 95% confidence interval plot to determine statistical significance.

Interpret the residual plots

Use residual plots, which are available with many statistical commands, to verify statistical assumptions.

Normal Probability Plot

Use this plot to detect nonnormality. Points that approximately follow a straight line indicate that the residuals are normally distributed.

Histogram

Use this plot to detect multiple peaks, outliers, and nonnormality. Look for a normal histogram, which is approximately symmetric and bell-shaped.

Versus Fits

Use this plot to detect nonconstant variance, missing higher-order terms, and outliers. Look for residuals that are scattered randomly around zero.

Versus Order

Use this plot to detect the time dependence of the residuals. Inspect the plot to ensure that the residuals display no obvious pattern.

For the shipping data, the four-in-one residual plots indicate no violations of statistical assumptions. The one-way ANOVA model fits the data relatively well.

Note In Minitab, you can display each of the residual plots on a separate page.

Interpret the interval plot, individual value plot, and boxplot

Examine the interval plot, individual value plot, and boxplot. Each graph indicates that the delivery time varies by shipping center, which is consistent with the histograms from the previous chapter. The boxplot for the Eastern shipping center has an asterisk, which identifies an outlier or an order that has an unusually long delivery time.

Examine the interval plot again. The interval plot displays 95% confidence intervals for each mean. Pause your cursor over the points on the graph to view the means. Pause your cursor over the interval bars to view the 95% confidence intervals. The interval plot shows that the Western shipping center has the fastest mean delivery time (2.981 days) and a confidence interval of 2.75 to 3.22 days.

Interpret the Tukey 95% confidence interval plot

The Tukey 95% confidence interval plot is the best graph to use to determine the likely ranges for the differences and to assess the practical significance of those differences. The Tukey confidence intervals show the following pairwise comparisons:



- Eastern shipping center mean minus Central shipping center mean
- Western shipping center mean minus Central shipping center mean
- Western shipping center mean minus Eastern shipping center mean

Pause your cursor over the points on the graph to view the middle, upper, and lower estimates. The interval for the Eastern minus Central comparison is 0.068 to 0.868. That is, the mean delivery time of the Eastern shipping center minus the mean delivery time of the Central shipping center is between 0.068 and 0.868 days. The Eastern shipping center's deliveries take significantly longer than the Central shipping center's deliveries. You interpret the other Tukey confidence intervals similarly. Also, notice the dashed line at zero. If an interval does not contain zero, the corresponding means are significantly different. Therefore, all of the shipping centers have significantly different average delivery times.

Access StatGuide

Suppose you want more information about how to interpret a one-way ANOVA, specifically Tukey's multiple comparison method. Minitab StatGuide provides detailed information about the Session window output and graphs for most statistical commands.

- 1. Put your cursor anywhere in the one-way ANOVA Session window output.
- 2. On the Standard toolbar, click the **StatGuide** button
- 3. In the Contents pane, click Tukey's method.

Tip For more information, go to StatGuide on page 85.

Save the project

Save all your work in a Minitab project.

- 1. Choose File > Save Project As.
- 2. Navigate to the folder that you want to save your files in.
- 3. In **File name**, enter *MyStats*.
- 4. Click Save.

Use Minitab's Project Manager

Now you have a Minitab project that contains a worksheet, several graphs, and Session window output from your analyses. The Project Manager helps you navigate, view, and manipulate parts of your Minitab project.

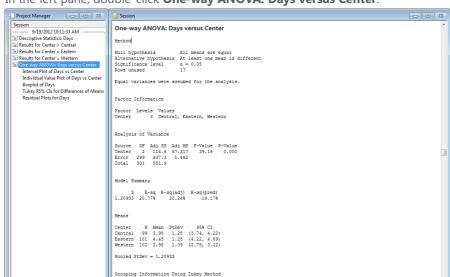
Use the Project Manager to view the statistical analyses that you just performed.

View the Session window output

Use the Project Manager to review the one-way ANOVA Session window output.

1. On the Project Manager toolbar, click the **Show Session Folder** button





2. In the left pane, double-click One-way ANOVA: Days versus Center.

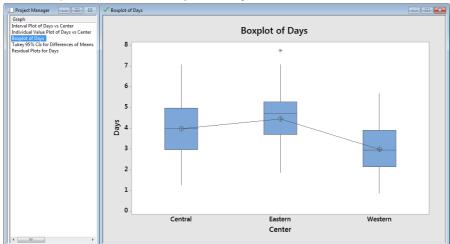
The Project Manager displays the one-way ANOVA session window output in the right pane.

View the graphs

You want to view the boxplot again. You can double-click **Boxplot of Days** in the **Session** folder or use the **Show Graphs Folder** button on the toolbar.

1. On the Project Manager toolbar, click the **Show Graphs Folder** button





The Project Manager displays the boxplot in the Graph window.

In the next chapter

The descriptive statistics and ANOVA results indicate that the Western shipping center has the fewest late orders and back orders, and has the shortest delivery time. In the next chapter, you create a control chart and perform a capability



analysis to investigate whether the Western shipping center's process is stable over time and is capable of operating within specifications.

