

Leadership Companion

Terms of Service

Effective Date: 26 February 2026 | leadershipcompanion.co

What this document says: Leadership Companion is a thinking partner, not a decision-maker. Every decision you take is yours. The companion surfaces reflection and perspective only. It does not know your full context, cannot predict outcomes, and is not a substitute for your own judgement or qualified professional advice. You are fully responsible for every action you take in reliance on anything generated by this platform. Use it as a powerful sounding board. Then decide for yourself.

1. Acceptance of Terms

By accessing or using Leadership Companion, you agree to be bound by these Terms of Service.

If you do not agree to these Terms, you must not use the service.

These Terms apply globally and are governed by applicable international laws.

2. Description of Service

Leadership Companion provides AI-powered decision support software for business leaders.

The service provides reflective insights, structured questioning, and decision-support tools. It does not provide legal, financial, tax, accounting, medical, psychological, or other regulated professional advice.

3. Eligibility

You must be at least 18 years old to use the service.

By using the service, you confirm that you have the legal capacity to enter into a binding agreement.

4. Account Registration

To access certain features, you must create an account and provide accurate information.

You are responsible for maintaining the confidentiality of your account credentials and for all activities under your account.

5. Subscription, Payment and Pricing Changes

The service operates on a subscription basis.

- Fees are billed monthly in advance
- Payments are processed securely via third-party payment providers
- Subscriptions renew automatically unless cancelled
- You may cancel at any time, with access continuing until the end of the billing period
- All fees are non-refundable unless required by applicable law

Pricing changes

We reserve the right to modify subscription pricing from time to time due to increased infrastructure or operating costs, changes in third-party provider pricing, additional features or service enhancements, regulatory or compliance requirements, or market conditions.

If pricing changes apply to your subscription, we will provide reasonable prior notice via email or in-app notification. Changes will apply only to future billing cycles. You may cancel before the new pricing takes effect if you do not agree.

Continued use of the service after the effective date of a pricing change constitutes acceptance of the revised pricing.

6. EU and UK Withdrawal Rights

If you are a consumer located in the European Union or United Kingdom, you have the right to withdraw from a subscription contract within 14 days of purchase without giving a reason.

By accessing the service immediately after subscribing, you acknowledge that you have requested early access and that your right of withdrawal is waived once the service has been fully performed or once you have begun using it, in accordance with applicable consumer protection law.

To exercise a withdrawal right before accessing the service, contact us at hello@leadershipcompanion.co within 14 days of purchase.

7. Australian Consumer Law

Nothing in these Terms excludes, restricts, or modifies any right or remedy, or any guarantee, warranty, or other term or condition, implied or imposed by the Australian Consumer Law where to do so would contravene the law or cause any part of these Terms to be void.

Where the Australian Consumer Law applies, our liability for a failure to comply with a consumer guarantee is limited, to the extent permitted by law, to resupplying the service or paying the cost of having the service resupplied.

8. Acceptable Use

You agree not to:

- Use the service for unlawful purposes
- Attempt to gain unauthorised access to systems
- Upload malicious code or harmful content
- Use the service to generate illegal or harmful material
- Reverse engineer or attempt to extract source code

We reserve the right to suspend accounts for misuse.

9. Confidentiality and Data Security

All user content is encrypted in transit and at rest.

Leadership Companion personnel do not have routine access to user conversations. Internal access is restricted, logged, and audited.

We implement industry-standard security safeguards but cannot guarantee absolute security.

10. Intellectual Property

All intellectual property related to the service, including software, architecture, and branding, remains the property of Leadership Companion.

Users retain ownership of content they submit but grant us a limited licence to process that content solely to provide the service.

11. AI Disclaimer and User Responsibility

This section is important. Please read it carefully.

Leadership Companion surfaces reflection, perspective, and structured thinking. It does not know your full context. It cannot predict outcomes. It is not a substitute for your own judgement or for qualified professional advice.

Every decision you make is yours. The companion does not make decisions for you. It does not recommend a course of action. It asks questions and offers a thinking frame. What you do with that is entirely your responsibility.

You acknowledge and agree that:

- AI-generated outputs may contain errors, omissions, inaccuracies, or outdated information
- AI responses are probabilistic in nature and are not guaranteed to be correct, complete, or reliable
- AI systems are evolving technologies and may produce unexpected results
- The service does not provide legal, financial, tax, accounting, medical, psychological, or other regulated professional advice
- AI outputs are provided for informational and decision-support purposes only
- You remain solely responsible for evaluating, verifying, and acting on any AI-generated output before relying on it
- You must independently confirm important facts, financial figures, contractual interpretations, compliance matters, or strategic decisions with qualified professionals where appropriate

Use of the service is at your own risk.

Leadership Companion makes no representations or warranties regarding the accuracy, reliability, or suitability of AI-generated outputs.

You assume full responsibility for any reliance placed on AI-generated content. Leadership Companion accepts no liability for any business decisions, actions, or omissions arising from your use of the platform.

12. Limitation of Liability

To the maximum extent permitted by law, the service is provided as is and as available without warranties of any kind. Leadership Companion disclaims all express and implied warranties, including merchantability, fitness for a particular purpose, and non-infringement.

Leadership Companion shall not be liable for:

- Any business decisions made in reliance on AI-generated outputs
- Loss of revenue, profits, contracts, data, goodwill, or business opportunity
- Indirect, incidental, consequential, special, or punitive damages
- Any interruption, delay, or failure of the service

Our total aggregate liability arising out of or related to the service shall not exceed the total amount paid by you in the twelve months preceding the claim.

Nothing in these Terms limits rights that cannot be excluded under applicable consumer protection laws.

13. Indemnification

You agree to indemnify, defend, and hold harmless Leadership Companion, its directors, officers, employees, contractors, and affiliates from and against any claims, demands, liabilities, damages, losses, costs, or expenses, including reasonable legal fees, arising out of or related to:

1. Your use or misuse of the service
2. Any decisions, actions, or omissions taken in reliance on AI-generated outputs
3. Your violation of these Terms
4. Your violation of any applicable law or regulation
5. Any content you submit, upload, or input into the service
6. Your infringement of any intellectual property or other rights of any third party

You acknowledge that you are solely responsible for assessing the suitability of AI-generated outputs and ensuring compliance with applicable laws before acting on AI-generated insights.

14. Dispute Resolution

We encourage you to contact us in the first instance at hello@leadershipcompanion.co. Most concerns can be resolved quickly and informally.

If a dispute cannot be resolved informally, either party may refer the matter to mediation before initiating legal proceedings. Mediation will be conducted in New South Wales, Australia, unless otherwise agreed.

Nothing in this clause prevents either party from seeking urgent injunctive or interlocutory relief from a court of competent jurisdiction.

15. Termination

We may suspend or terminate access if you breach these Terms, if we are required to do so by law, or if continued operation becomes commercially unviable.

You may terminate your subscription at any time.

16. Governing Law

These Terms are governed by the laws of New South Wales, Australia, unless otherwise required by mandatory consumer protection laws in your jurisdiction.

Disputes shall be resolved in the appropriate courts of that jurisdiction.

17. General

Severability. If any provision of these Terms is found to be invalid or unenforceable, that provision will be modified to the minimum extent necessary to make it enforceable, and the remaining provisions will continue in full force and effect.

Entire Agreement. These Terms, together with our Privacy Policy, constitute the entire agreement between you and Leadership Companion in relation to the service and supersede all prior agreements or understandings.

Force Majeure. We are not liable for any failure or delay in performing our obligations where such failure or delay results from circumstances beyond our reasonable control, including but not limited to natural disasters, acts of government, infrastructure or internet failures, or actions of third-party AI providers.

No Waiver. Failure to enforce any provision of these Terms does not constitute a waiver of our right to enforce that provision in the future.

18. Changes to Terms

We may update these Terms periodically. Updated versions will be posted with a revised effective date. Continued use of the service constitutes acceptance of updated Terms.

19. Contact

Leadership Companion

Email: hello@leadershipcompanion.co

Website: leadershipcompanion.co