

# HP LaserJet Pro M404dn Service Manual

Edition 1, 03/2023

Product Family: LaserJet Pro M400 Series

Models: M404n, M404dn, M404dw

## Error Codes:

- 13.01 - Paper jam in input tray
- 49.XX.YY - Critical firmware error
- 59.XY - Motor error

## Part Numbers:

- CF258A - Black toner cartridge
- RM2-5582 - Fuser assembly
- RM2-5583 - Transfer roller

# Technical Specifications

Print Speed: Up to 38 ppm (A4), 40 ppm (Letter)

First Page Out: As fast as 7.3 seconds

Monthly Duty Cycle: Up to 80,000 pages

Memory: 256 MB (standard)

## Common Error Resolution:

1. Check paper path for obstructions
2. Verify toner cartridge installation
3. Clean transfer path components
4. Update firmware to latest version

## Version Information:

- Firmware Version: 2404.001.00.004
- Document Version: v2.1
- Last Updated: March 2023