Project Report: Users' satisfaction about Dalarna University's Homepage

ST3012 Data Collection

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1 Abstract

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- 4.1.4 Tools
- 4.2 Data collection plan

5 Analysis

- 5.1 Absolute and Relative Frequencies
- 5.2 (Co-)variances
- 5.3 Independence

6 Conclusion

References

[1] E. Turban, R. Sharda, and D. Delen, *Decision Support and Business Intelligence Systems*. Upper Saddle River, NJ, USA: Prentice Hall Press, 9th ed., 2010.

Appendices

Survey Guideline

Survey Questions

DESAP checklist