My beautiful dissertation

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January 1, 2020

Thesis submitted for the degree of

Masters of Philosophy

in

Applied Mathematics

at The University of Adelaide

Faculty of Engineering, Computer and Mathematical Sciences

School of Mathematical Sciences



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${\bf Acknowledgements}$

Dedication

Abstract

Chapter 1 introduces

xvi Abstract

Chapter 1 Introduction

Chapter 2
a second chapter

Chapter 3

What is this chapter about?

Appendix A Tandem queue processes

Appendix B second appendix

Bibliography