



Troubleshooting Cisco IP Telephony

By Paul Giralt

Cisco Press, 2002. Hardcover. Book Condition: Neu. Gebraucht - Sehr gut Unbenutzt. Schnelle Lieferung, Kartonverpackung. Abzugsfähige Rechnung. Bei Mehrfachbestellung werden die Versandkosten anteilig erstattet. - Reveals the methodology you need to resolve complex problems in an IP telephony network * Master troubleshooting techniques and methodologies for all parts of a Cisco IP Telephony solution-Cisco CallManager, IP phones, gateways, applications, and more * Learn how to investigate and resolve voice quality problems, including delayed audio, choppy or garbled audio, static and noise, one-way or no-way audio, and echo * Read about the variety of trouble-shooting tools at your disposal and how and when to use them based on the problem type * Discover the potential causes of common problems and how to efficiently troubleshoot them to resolution * Learn how to identify and resolve gateway problems by breaking the components into logical groups and following a methodical troubleshooting approach * Use best practices recommendations to build a stronger IP telephony deployment and avoid common mistakes IP telephony represents the future of telecommunications: a converged data and voice infrastructure boasting greater flexibility and more cost-effective scalability than traditional telephony. The ability to troubleshoot an IP telephony environment and the underlying network infrastructure...



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-- Dr. Celestino Spinka III