ERIC WEGER

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WORK EXPERIENCE

IT Administrator, Ascential Technologies (formerly Korvis Automation)

May 2019 – Present

- Lead server, network, and information systems management for a high-tech manufacturing site producing \$30-60MM in annual revenue.
- Created policy and oversaw transition of office staff to remote work during COVID-19 pandemic.
- Primary troubleshooting of computer, network, and electrical issues for both internal systems and industrial and life sciences automation and robotics.
- Management of ongoing and ad-hoc reporting and analysis, primarily using Microsoft SQL Server for data management and ongoing reports and Python for ad-hoc reporting on unstructured data.
- Integrated site IT environment from a stand-alone company into a connected global organization.
- Resource and process planning for all IT and IS needs.

Operations and Marketing Manager, EasyPoint Flight Concierge

Feb - May 2019

- Developed backend system and processes to increase booking team's efficiency
- Identified and resolved delinquent accounts to reconcile high 6-figures of owed income
- Curated unified brand voice and strategies to use across sales, affiliate marketing, and social media
- Last line of escalation before CEO for all client issues escalated from our concierge team

Marketing and Business Consultant, Self-Employed

July 2014 - Dec 2018

- Collaborated with executive leadership teams of client companies to build out marketing, analytics, and ecommerce technology stacks as well as technology systems for internal operations.
- Outlined content and copy guidelines (e.g., custom marketing email templates with full breakdown functionality) to match brands' objectives, informed by business and market analyses
- Ran training sessions for internal teams to leverage analytics and paid digital ads to increase revenue
- Created overall marketing and digital product strategies, curated to the business goals of individual clients
- Hired to represent early technology startups at various events, including SXSW

Marketing and Brand Manager (Founding Team), Everfest

Oct 2014 – Sept 2015

- Built brand image by creating and curating content for all marketing channels (e.g., website, email, social media)
- Published custom coding email templates and widgets for partner websites
- Direct sales outreach to potential partners

Digital Media Buyer and Analytics Specialist, Integrate Inc.

Oct 2013 - May 2014

- Optimized and managed advertising campaigns with a focus on Google AdWords
- Consulted with clients to develop customized strategy and on-page optimization recommendations
- Authored AdWords Scripts for reporting and campaign automation, including automated creation and updating of over 300,000 keywords and 100,000 ads
- Managed approximately \$500,000 monthly in client expenditures

Sales Associate, Best Buy

April 2013 – Oct 2013

- Consistently led computer department sales by engaging customers to sell them the best computer for their needs and being a primary knowledge resource for all issues related to computers, components, and peripherals
- Received approximately 30% of entire store's monthly online customer experience surveys, all very positive

Engineering Intern, Avnet Inc.

May 2012 - Aug 2012

- Organized new Avnet LightLab and wrote all internal photometric and radiometric testing procedures
- Created custom test and demonstration fixtures for LED lighting components and devices
- Evaluated various LEDs and lighting modules using custom test suites

Student Researcher, ASU Extreme Environments Robotics and Instrumentation Lab May 2011 – July 2012

- Designed and constructed optical, mechanical, and electrical systems for the first man-made system to explore a subglacial lake in Antarctica
- Worked with researchers to integrate electrical, mechanical, and optics systems into a singular robotic system
- Tested components of/entire system in lab and field environments to identify and solve issues prior to deployment

SELECTED LEADERSHIP EXPERIENCE

Mentor, TechStars Startup Weekend (Austin, TX)

2015, 2016

- Nominated by local business executives to provide mentorship to competitors at TechStars Startup Weekend in Austin, TX.
- Provided feedback to approximately 20 teams on how to evaluate and validate their ideas' viability and marketability and how to quickly create an effective proof of concept

Treasurer (Founder), The Underground Foundation

2010 - 2013

- Developed a business model for the group as a founding member to promote local and internationally touring artists in the greater Phoenix metro area, from small independents to Grammy Award winners
- Created and managed foundation's website to drive marketing efforts and ticket sales
- Booked ~150 music and art shows for ~400 artists and bands
- Managed rotating volunteer teams amounting to up to 30 people

Intern Supervisor, Everfest

2015

- Oversaw a pair of interns who, along with myself, comprised the entire marketing team
- Trained interns in content creation and curation, social media targeting, and email marketing analytics

AWARDS & CERTIFICATIONS

First Place: TechStars Startup Weekend Winner (Austin, TX)

2015

Built a minimum viable product with marketing strategies and a business plan for a company to largely automate creation of a last will and testament and make them accessible to all without the need for a lawyer. This became a viable company that is still in operation to this day.

Third Place: TechStars Startup Weekend Winner (Austin, TX)

2014

Created a minimum viable product and marketing strategies for a concept to use gamification to encourage reading in children, focused on late elementary school when reading rates traditionally drop off. Won further mentorship and access to pitch for more resources at SXSW.

Google Certificates

- Ads Search: Build and optimize Google Search campaigns to meet marketing objectives
- Ads Display: Develop effective Google Display strategies to meet marketing objectives
- Analytics: Navigate interfaces, build tracking, set up dashboards, and create reports to inform business strategy

SKILLS

Technical Skills: PostgreSQL (Proficient) • MySQL (Proficient) • AWQL (Proficient) • Microsoft SQL (Proficient) • Frontend web development (Proficient) • HTML email development (Partial Mastery) • Python (Highly Proficient) • JavaScript (Highly Proficient) • R (Proficient) • Business Network Management (Highly Proficient) • Microsoft Active Directory (Advanced)

Soft Skills: Presentations/Public Speaking • Interdisciplinary Collaboration • Leadership & Teamwork • Networking • Personnel Management • Training

Tools: G Suite (Mastery) • MS Office (Mastery) • Google Ads Editor (Advanced) • Salesforce (Advanced) • Microsoft Active Directory (Advanced) • Azure Cloud (Advanced)

EDUCATION

Arizona State University

Major: Business Data Analytics (3.54 Average GPA)

National Merit Scholar, Dean's Honor Roll