

# Gertrude

Cat Lady



## About

Age 71

Retired

Very knowledgeable on cats

## Motivation

I was a single mother with two sons who both died in the war. I needed to fill the void that their deaths left in my life, so I adopted my first cat. I named him Whiskers, and he brought me so much joy in my life during my old age. To pay it back, I want to adopt senior cats and give them the same love and luxury life that Whiskers gave to me.

## Core Needs

Finding cats that are over 13 years old and giving them a home. I want to be able to know what their diets are like and what activities they enjoy. Additionally, I need to know if they are friendly with other cats.

## Pain Points

- I have sunk a lot of money into cat food and toys, so I cannot buy cats that are on the expensive side
- My neighbor and I share a car so I cannot drive to the shelter at certain times while she has it

# Johnathan

Software Engineer



## About

Age 30

Job: Software Engineer

## Motivation

I live in a small apartment and have been considering adopting a dog for companionship. I make good money but get lonely in my apartment and want a companion. I have a hybrid work schedule and am looking for a dog for emotional support and to encourage an active lifestyle.

## Core Needs

I need a dog that is already potty trained and at least 2 years old. The dog must not need constant attention, and I would like to take them on my daily jogs in the morning. Since I will be away from home sometimes for work, the dog must be fine with being left alone for short periods of time.

## Pain Points

- I am concerned about finding a dog that suits my work schedule and lifestyle. My budget is not a problem, but I don't own a car to transport the dog.

# Ingrid

Shelter Volunteer



## About

Age 45

Shelter Volunteer

## Motivation

I work part-time at a pet adoption center and help match pets with potential owners. I am passionate about ensuring animals are placed in good homes and want to make the adoption process as smooth as possible for both pets and adopters.

## Core Needs

I need a system that makes it easy to manage adoption applications, track pet availability, and communicate with potential adopters. It should allow me to quickly review applicant information and approve or deny adoption requests efficiently.

## Pain Points

- The current adoption process can be time-consuming and inefficient. It's difficult to manage multiple applications for the same pet, and sometimes paperwork gets lost. I need an appropriate solution to handle adoptions more effectively.

## NFL Player

## Motivation

