

# CribLink Information System Blueprint

## 1. Property Listings Module

- Add, edit, and archive properties
- Manage photos, videos, and 3D views
- Availability status and pricing

## 2. Client and Lead Management

- CRM functionality
- Track client interactions
- Lead capture and scoring

## 3. Agent & Staff Management

- Profiles, permissions, performance metrics
- Schedule tracking and task assignments

## 4. Marketing and Campaigns

- Email, SMS, and ad campaign tools
- Integration with social media and analytics

## 5. Financials

- Commission tracking
- Property payment milestones
- Integration with payment platforms

## 6. Legal and Document Management

- KYC verification
- Document generation and storage

## 7. Feedback & Support

- Ticketing system
- Feedback forms and resolution tracking

System Architecture: Modular Monolith recommended

- Scalable design
- Shared services: Auth, Notifications, File Upload