Canadian Health Informatics Awards

Project Team – Patient Care Innovation Award

ITAC Health has established the **Project Team – Patient Care Innovation Award** to recognize a for-profit healthcare ICT Company **and** client team that has successfully implemented a health-IT solution at a healthcare organization **that has positively impacted on patient care in innovative ways**. This Award will honour the private and public sector team effort. The successful project team will demonstrate the achievement of stated objectives and provide a success story from which other organizations can learn. The award receipt will have fully implemented a health-IT solution within the past twelve months.

Key characteristics of public/private sector teams include the following:
- **Innovative delivery of health information technology to support patient care**
- **Resulted in objectively demonstrable outcome of substantial improvements in patient care**
- Delivered on time and within budget
- Worked effectively together to implement solution
- Demonstrated successful knowledge transfer
- Demonstrated innovation **in successful delivery of patient care**
- Achieved project objectives
- Leveraged industry best practices
- Resulted in substantial adoption and utilization of a health-IT solution

The Award

The successful company and client team will be presented with a formal award at the Canadian Health Informatics Awards Gala ceremony, on Wednesday, November 9th in Toronto.

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- The top three finalists will be acknowledged prior to the ceremony and the winner will be announced during the evening.
- The company will be invited to attend the Awards Gala Dinner and reception and one Senior Officer will be selected to accept the award.
- Both organizations will have the right to use a "Project Implementation Team of the Year" logo on its website and printed material.
- Award recipients will have their achievement acknowledged in perpetuity on the Health Informatics Award website (www.HealthInformaticsAwards.ca)
- The organizations and their achievements will be featured in the ensuing edition of Healthcare Information Management & Communications Canada.

Travel and accommodation are not included.

Eligibility and Application

Nominations will be accepted from client organizations and healthcare ICT companies.

Award applications will be accepted for healthcare organizations and companies that have experience with health-IT application development and implementation. Eligible private sector companies will have a Canadian presence and a practice entirely or partially dedicated to health-IT.

Criteria

Successful recipients will have demonstrated excellence in all of, but not limited to, the following:

Criteria	Sub-criteria
Innovation	• **Demonstrates innovative approach to improving healthcare delivery**
Teamwork/ Collaboration	• Communications • Team effort • Issues management • Knowledge transfer
Project Objectives	• On time, within budget • Carried out what was proposed • Excellent change management methodology • Excellent project management methodology • Leverage of best practices to achieve objectives
Outcomes/ Results	• Achieved stated objectives • Gained end user support and adoption • **Resulted in significant improvements in patient care**

Instructions

The nominating organization is to assess the healthcare ICT company based on the following three criteria; teamwork, project objectives, and outcomes/results.

A short specific description and/or example are to be provided for each sub- criteria statement. There is an area, after each criteria category, to provide highlighted overall details on how this project team has excelled in each category; this description is limited to **300 words maximum**.

Application Form

Criteria 1: Innovation

- The successful recipient will have demonstrated all of, but not limited to, the following:
    1. **Proof of innovation in delivery of improved patient care, including but not limited to:**
        a. **Description of approach (in enough detail to clearly indicate innovative aspects of the project, including how it differed from or extended previous approaches)**

        b. **Indication of how the delivery is new and how it improves patient care**

Criteria 2: Teamwork/ Collaboration

- The successful recipient will have demonstrated all of, but not limited to, the following:
    1. **Excellence in communications**, including but not limited to:
        c. Used an appropriate communication vehicle

        d. Communicated in a timely manner

        e. Communication was transparent

    2. **Excellence in team effort,** including but not limited to:
        a. Team members motivated each other

        b. All members worked effectively together in the group

   c. Every member of the group contributed to ideas, solutions, deliverables

3. **Excellence in issues management**, including but not limited to:
   a. Established an effective process to identify and track issues

   b. Evaluated issues and assigned priority to urgent issues

   c. Escalated appropriate issues

   d. Worked effectively with client organization to address issues

   e. Evaluated results once issues addressed

4. **Excellence in knowledge transfer**, including but not limited to:
   a. All knowledge transferred in an non-complex manner (from healthcare ICT company to client organization and from client organization to healthcare ICT company)

   b. Consisted of successful collaboration between both parties

Describe how the project team demonstrated excellence in <u>teamwork</u>, with reference to the four sub-criteria as appropriate (300 words max):

Criteria 3: Project Objectives

- The successful recipient will have demonstrated all of, but not limited to, the following: **SPECIFIC STATEMENTS ARE REQUIRED**
    1. **On time, within budget**, including but not limited to:
        a. All objectives were met on time and within budget

        b. Quality results and high standards were achieved on time and within budget

    2. **Delivered what was proposed**, including but not limited to:
        a. Delivered all objectives outlined in contract

        b. Delivered quality work and high standards

    3. **Excellent change management methodology**
        a. Includes the people, the process, and the technology

    4. **Excellent project management methodology**, including but not limited to:
        a. Demonstrated project management rigor

        b. Successfully managed projects, including processes, procedures, techniques, best practices, and templates

5. **Leverage of best practices to achieve objectives**, including but not limited to:
   a. Researched what others have done in similar engagements

   b. Applied best practices in other jurisdictions

Describe how the project team demonstrated excellence in <u>meeting project objectives</u>, with reference to the five sub-criteria if applicable (300 words max):

Criteria 4: Outcomes/Results

- The successful recipient will have demonstrated all of, but not limited to, the following: **Specific Quantifiable & Qualifiable Outcomes**
  1. **Achieved or exceeded stated objectives**

  2. **Gained end user support and adoption, including but not limited to:**

     a. End users supported and promoted the change to colleagues throughout the organization

     b. High adoption rate by end users of the system or the change that took place

  3. **Resulted in significant improvements in patient care**

     a. **Clear demonstration of improvement in patient outcomes, based on evaluation**

b. Statistics/data to back up claims for patient improvement

Describe how the project team demonstrated excellence in <u>achieving outcomes/results</u>, with reference to the two sub-criteria as appropriate (300 words max):

Nominator: _____

      Contact Name: _____

      Contact Number: _____

      Contact e-Mail: _____

      Street Address: _____

      City: _____ Prov.: _____ Postal Code: _____

Nominee: _____

      Contact Name: _____

      Contact Number: _____

      Street Address: _____

      City: _____ Prov.: _____ Postal Code: _____

Please download this form, complete the requirements and forward it electronically to Elaine Huesing at ITAC Health - <u>ehuesing@itac.ca</u>

NOTE: The Deadline for submissions is 5PM EST September 12, 2011.

For further information, please contact:
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