



Building the Lamp

Decision Tree

February 9, 2018

Galen's Decision Making Criteria



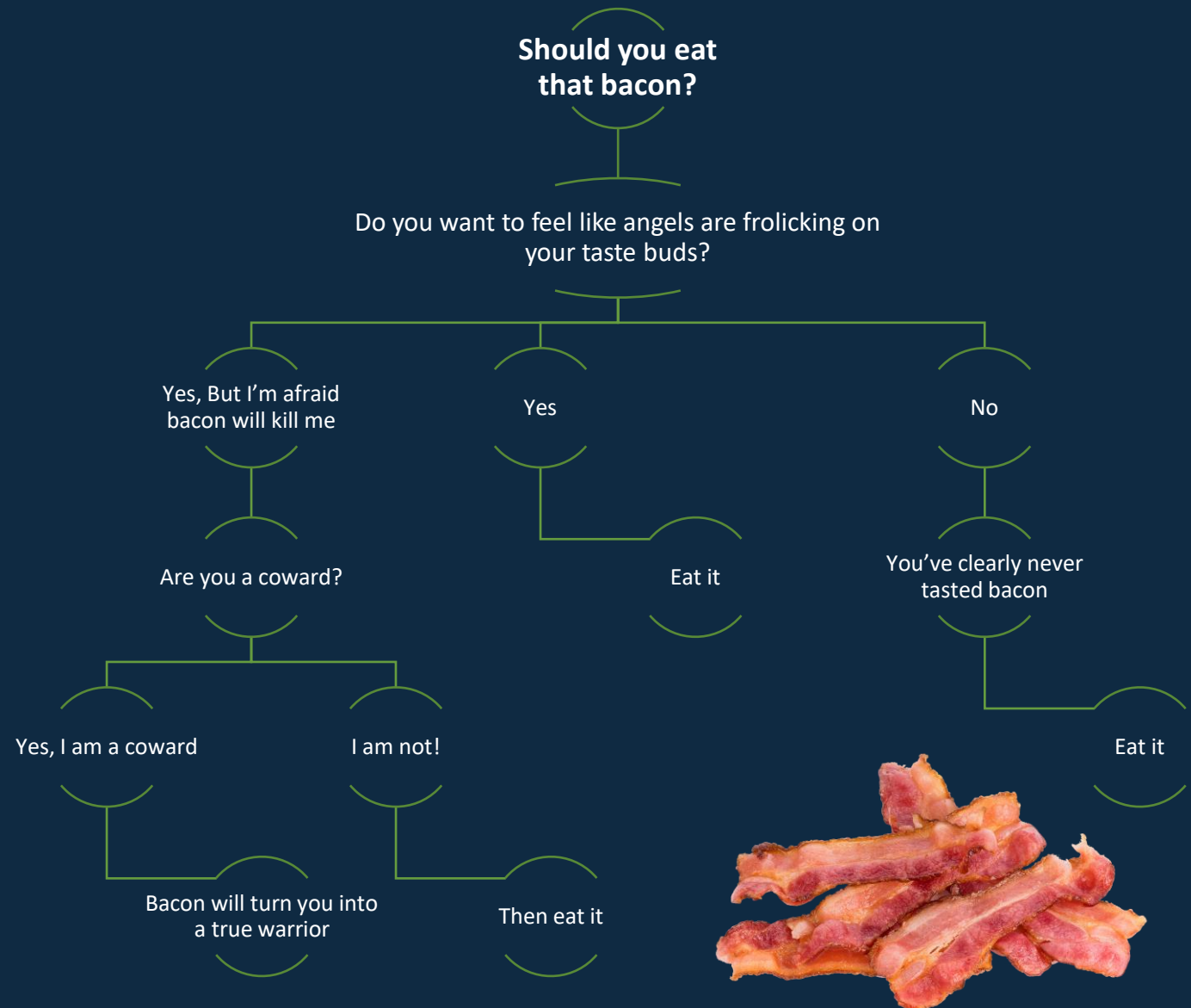
1. Safety
2. Integrity & Regulatory Compliance
3. Outcomes
4. Customer Experience
5. Efficiency



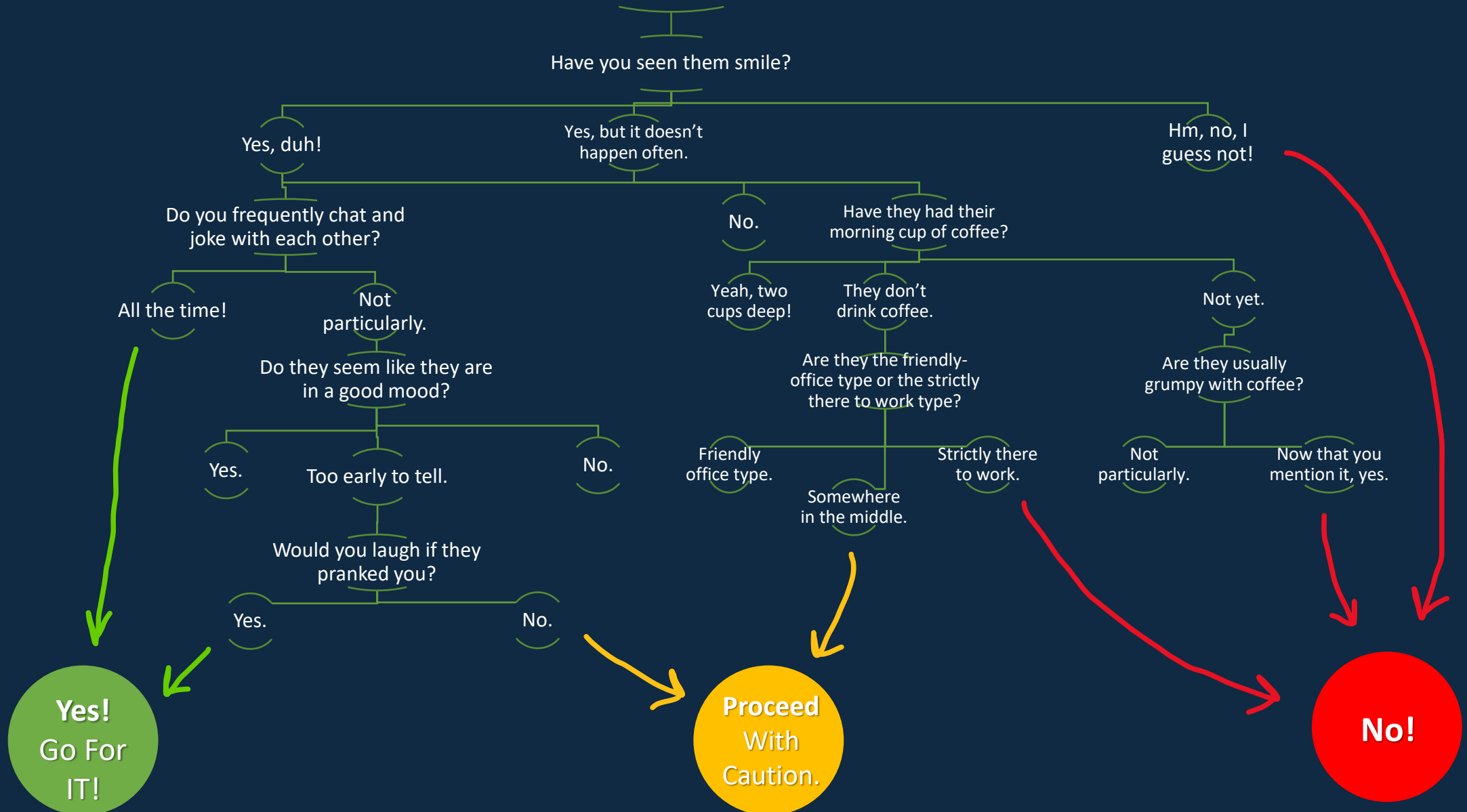
Similar Constructs

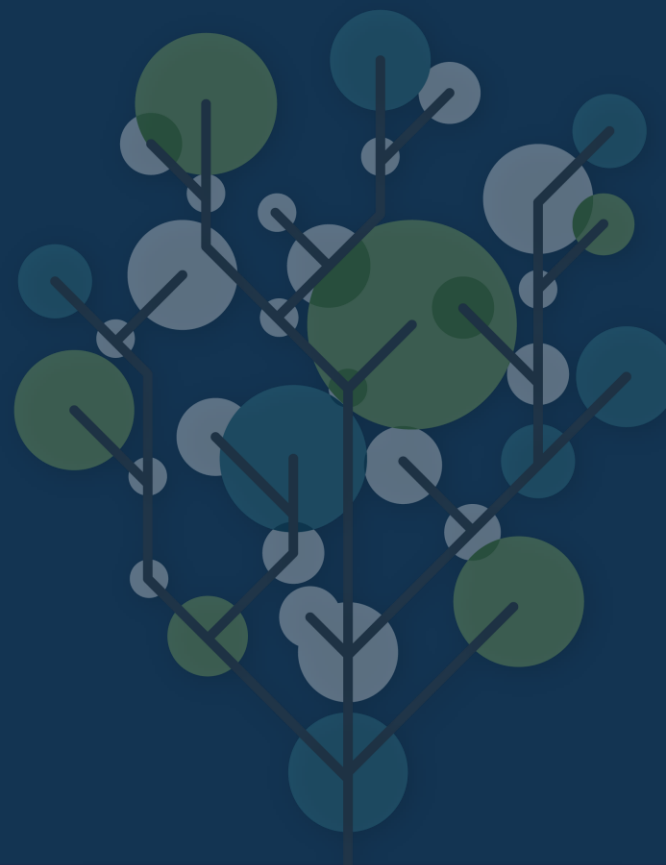
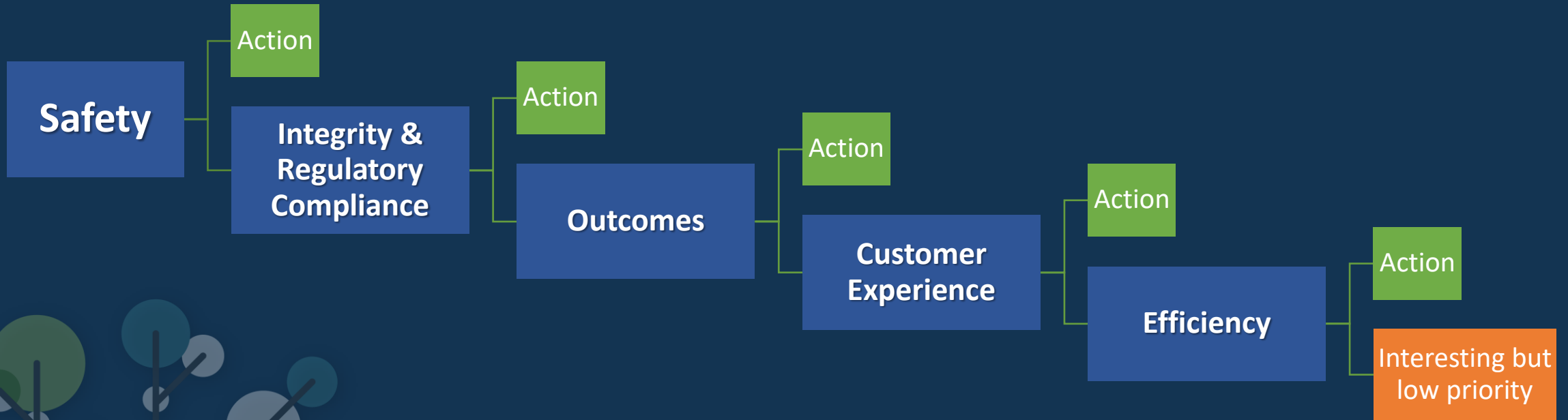
- Flowchart
- Concept map
- Root Cause Analysis

“Should you eat that bacon?” (flowchart)



Should You Prank Your Coworker?





Action

- Safety
 - Communication
 - Documentation
 - Evaluation
- Short term or Long Term Solution



Scenarios

Have a crucial conversation with a colleague whose behavior is not aligning with the vision, mission, ICARE principles etc.

1. An employee is undermining morale
2. External Locus of Control Vs Internal Locus of Control
3. Noisy by Cubicles, Listen to Messages on Speaker phone
4. Coming to Work with Flu Symptoms

Other

Student's car is broken down and needs a ride

Student has an allergic reaction and has an epi pen

After a College event, a peer is intoxicated

Student recently lost their home and took a shortcut by copying part of an assignment from another student.