

TODOR SAVOV

Technical Support Analyst turned into a passionate programmer

<https://www.linkedin.com/in/todor-savov-4a14253b/>

<https://github.com/todor-savov>

[Plovdiv, Bulgaria \(open to relocation\)](#)



PROJECTS

Personal Finance Management App

📅 07/2024 - Present [Plovdiv, Bulgaria](#)

<https://github.com/todor-savov/Expense-Tracker>

Allows users to register transactions, attach receipts, and edit entries. It features a dynamic table with filtering and sorting options and users can visualize their finances with pie charts and graphs. Budgeting and tracking monthly limits are also supported.

Technologies used:

- React, JavaScript, TypeScript, Material UI, Firebase

Dynamic Event Scheduling Web App

📅 05/2024 - 06/2024 [Remotely](#)

<https://github.com/React-Duo/Event-Calendar>

A feature-rich event calendar web app for managing and organizing personal events daily, weekly, and monthly. The app enables event creation, invitations, and seamless collaboration, with admin functionality for managing users and events.

Technologies used:

- React, JavaScript, Google Firebase Realtime database (NoSQL), HTML, CSS

Online Discussion Forum for React Enthusiasts

📅 05/2024 - 05/2024 [Remotely](#)

<https://github.com/React-Duo/Forum-Project>

A dynamic and responsive forum application with an intuitive user interface, real-time data synchronisation and secure user authentication with Firebase.

Technologies used:

- React, JavaScript, Google Firebase Realtime Database, HTML, CSS

GIF Search and Browse Site

📅 04/2024 - 04/2024 [Remotely](#)

https://github.com/Cyber-Creators/WebProject_1

Developed a Giphy website using vanilla JavaScript and the Giphy API to showcase trending GIFs. The site allows users to upload and favorite their own GIFs, with local storage functionality to manage favorites and enhance the user experience.

Technologies used:

- vanilla JavaScript, browser localStorage API

Remote Resource Monitoring Desktop App

📅 04/2018 - 02/2019 [Remotely](#)

Created a client-server network app for admins to monitor CPU, RAM, and disk usage of remote Windows computers via a platform-independent UI. It helps with decision-making for upgrading or replacing LAN resources.

Technologies used:

- Java, MySQL

TECHNOLOGIES

JavaScript

React

TypeScript

PHP

Java

Web servers

HTML/CSS

Linux/Bash

AWS

WORK EXPERIENCE

Technical Support Analyst

SiteGround Hosting

📅 02/2013 - 12/2023 [Plovdiv, Bulgaria](#)

Web Hosting services

- Awarded Technical Support of the Month (September 2018) in a team of over 130 members.
- Key contributor to the Spanish-speaking support team, one of only three individuals tasked with supporting the Spain/Latin America market, which has been consistently growing for over eight years.
- Achieved a success rate of over 75% in resolving customer issues, surpassing the department average by approximately 7%.
- Expert in troubleshooting server environments (Linux) and configuring a wide range of CMS platforms, including WordPress, Joomla, Magento, and Moodle.

LANGUAGES

English

Proficient



Spanish

Proficient



Deutsch

Intermediate



THINGS I AM PROUD OF

Summoning the strength and determination to leave my stable, long-term job as a technical support analyst to pursue programming, which I find far more creative and aligned with my personality.

CERTIFICATION

Certificate in Advanced English (C1) (2005)

University of Cambridge

EDUCATION

Alpha JavaScript Track

Telerik Academy

📅 01/2024 - 06/2024

M.Sc. Informatics (Distributed Systems and Mobile Technologies)

University "St. Kliment Ohridski"

📅 2015 - 2017 📍 Sofia, Bulgaria

M.Sc. European Business and Finance (joint master degree)

University Nottingham Trent/UNWE

📅 10/2009 - 07/2011 📍 Sofia, Bulgaria - Nottingham, UK

B.Sc. Marketing

University of National and World Economy

📅 10/2005 - 07/2009 📍 Sofia, Bulgaria

VOLUNTEERING

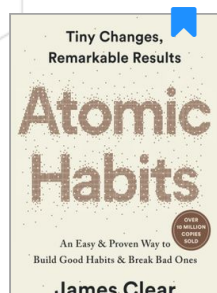
Dog Food Donation

<https://timeheroes.org>

📅 2023 - Present 📍 Stamboliyski, Bulgaria

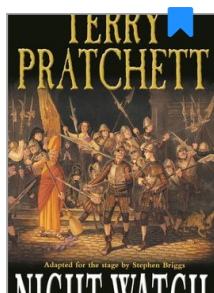
Bring regularly food to a shelter for 50+ stray dogs as well as spending time with them

BOOKS



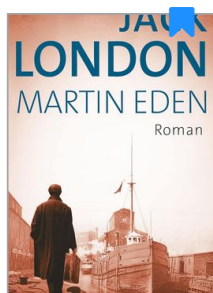
Atomic Habits

James Clear



Night Watch

Terry Pratchett



Martin Eden

Jack London

STRENGTHS



Resilience and determination:

When delivering my master thesis in Informatics, I had to postpone twice the deadline as I was working at that time in another town, but eventually succeeded in handing the project and defended it with excellence.



Compassion and empathy:

I value human interactions the most and always aim at showing care and concern for the well-being of others, for which I have always received respect from colleagues on work and in personal life.

PASSIONS



Soccer and NBA basketball

My childhood sports hero was Michael Jordan for showing how human spirit can be unbreakable if you let it.



Travelling to new countries

When I need to pause and change landscape, I usually choose to travel abroad for having the chance to meet new cultures and speak with new people. This is refreshing my mentality and I feel reborn on my return.