Other Enhancements

Workforce Development

FY18: \$24,091 **FY19**: \$32,098

FTEs: 0.51

Addition of part-time Public Service Intern position to provide a career path for college students in IT fields while also enhancing entry level technical support

Enhanced 911 FY18: \$168,027 **FY19**: \$42,873

Addition of an E-911 system to correctly identify locations from Voice over IP (VoIP) calls for emergency first responders to enhance safety in State facilities

Small Agency Phones

FY18: \$41,819 **FY19**: \$41,819

Addition of telephone equipment to consolidate remaining small State agencies to the upgraded EITS Enterprise VoIP common platform

Efficiencies & Reductions

Eliminate vacant part-time Chief Assistant for Planning & retiring Special Advisor positions

Enterprise IT Services Division FY18: \$-65,798 FY1

FY19: \$-174,476

FTEs: -1.51

Remove Redundant Microwave Circuits

Enterprise IT Services Division FY18: \$-2,119,461 **FY19:** \$-2,088,005