

## APPENDIX

### Introduction

1. During the past year have you made at least one commuting or recreational trip using a bicycle in Montreal?
  - Yes
  - No, but I have in other years
  - No, I never use a bicycle

### History of Bicycle Theft: Entire Bicycle

2. Have you ever had your entire bicycle stolen in Montreal
  - Yes
  - No
3. How many bicycles have you had stolen?
  - 1
  - 2
  - 3
  - 4
  - 5
  - 6
  - 7
  - 8
  - 9
  - 10
  - More than 10
  - I don't remember
4. If you remember approximately when the last time was that your bicycle was stolen, please select the year and month from the drop down menu:
5. At what time of day did the theft occur?
  - Morning
  - Afternoon
  - Evening
  - Night
  - I can't remember
6. If you remember approximately how long you left your bicycle unaccompanied the last time it was stolen, please select the approximate amount of time (from the first drop down menu) in minutes, hours, days, or weeks (from the second drop down menu):

7. The last time your bicycle was stolen, approximately where did the theft occur? Please adjust the zoom and drag the pin to the approximate location at which you had your bicycle stolen:
8. At the time that you bought the bicycle that was stolen, was it new or used?
  - New
  - Used
9. How much was the bicycle worth that was stolen?
  - Under \$50
  - Between \$50 - \$99
  - Between \$100 - \$149
  - Between \$150 - \$499
  - Between \$500 - \$1499
  - Between \$1500 - \$2000
  - More than \$2000
10. Did you report the fact that your bicycle had been stolen to the police?
  - Yes
  - No
11. Why did you not report the theft to the police?
  - I was afraid that the cost of my insurance would increase
  - I did not think that it was worth the effort
  - I had no proof that it was mine
  - I bought my bicycle used, and was afraid that the person I bought it from may have sold me a stolen bicycle
  - I did not think about reporting the theft to the police
  - Other
12. Was the bicycle that was stolen registered?
  - Yes
  - No, I chose not to register my bicycle
  - No, I did not know that registering a bicycle was possible
13. Did you have the serial number written down?
  - Yes
  - No
14. Did you have photos of your bicycle that you could give to the police to identify your bicycle?
  - Yes
  - No
15. Was your stolen bicycle recovered?
  - Yes
  - No

16. Did you replace the stolen bicycle?

- Yes
- No
- No, but I'm planning to

17. Was the replacement bicycle new or used?

- New
- Used

18. The last time your bicycle was stolen, how was it done?

- Hacksaw
- Hammer
- Crowbar
- Bolt cutters
- Angle grinder
- Picked up and moved
- I don't know
- Other

19. The last time your bicycle was stolen, where was it locked up?

- Locked only to itself
- To a bicycle rack
- Against a pole (for example a stop sign)
- Against a parking pole
- Against a tree
- Against a fence or other street furniture
- On the balcony/porch of my building
- Inside my building
- Other

20. What kind of bicycle lock were you using at the time?

- U-lock
- Cable lock
- Chain lock
- Wheel lock (O-lock)
- I cannot remember
- Other:

21. What was the total value of the lock(s) that you were using at the time?

- Less than \$20
- Between \$20 - \$40
- Between \$41 - \$100

- More than \$100
  - I cannot remember
22. After the last time your bicycle was stolen, did you change the kind of lock that you use?
- Yes
  - No
23. After the last time your bicycle was stolen, did the amount you cycle change?
- Yes, the amount increased
  - Yes, the amount decreased
  - No, the amount did not change

### History of the bicycle theft: parts of the bicycle

24. Have you ever had parts of your bicycle stolen?
- Yes
  - No
25. How many times have you had parts of your bicycle stolen?
- 1
  - 2
  - 3
  - 4
  - 5
  - 6
  - 7
  - 8
  - 9
  - 10
  - More than 10
  - I don't remember
26. The last time you had a part stolen from your bicycle, approximately when did this occur? Please select the approximate year and month from the drop down menu:
27. At what time of day did this occur?
- morning
  - afternoon
  - evening
  - night
  - I don't remember
28. The last time you had parts stolen from your bicycle, indicate where this occurred. Please adjust the zoom and drag the pin to the approximate location at which you had parts stolen from your bicycle:

**29. The last time this occurred, what part(s) of your bicycle were stolen?**

- Accessories (bell, lights, reflectors, fenders, rack, basket, etc.)
- The wheel(s)
- The saddle/seat
- The pedals
- The handle bar
- The frame
- Other:

**30. How long did you leave your bicycle unaccompanied the last time parts were stolen? Please select the approximate amount of time (from the first drop down menu) in minutes, hours, days, or weeks (from the second drop down menu):**

**31. The last time a part of your bicycle was stolen, how was it done?**

- Pulled/broken off without the use of a special tool
- Hacksaw
- Hammer
- Crowbar
- Bolt cutters
- Angle grinder
- I don't know
- Other

**32. After the last time parts were stolen from your bicycle, did you change the kind of lock that you use?**

- Yes
- No

**33. After the last time parts were stolen from your bicycle, did the amount you cycle change?**

- Yes, the amount decreased
- Yes, the amount increased
- No, the amount stayed the same

## Behaviour

**34. Why do you use a bicycle for transportation? Please rank the following reasons from '*not at all important*' to '*extremely important*'.**

	Not at all important	Slightly important	Moderately important	Very important	Extremely important
<b>It is good for the environment</b>					
<b>It is good for my health</b>					

	Not at all important	Slightly important	Moderately important	Very important	Extremely important
health					
It is inexpensive					
It is an efficient way to get from A to B					
It is part of my self-identity/culture					
I enjoy cycling					

35. Currently, how many bicycles do you own?

- Choose an option between 0 - 50

36. What type of bicycle(s) do you currently have access to?

- Commuter bicycle (speed bike, road bike, mountain bike etc.)
- Recreational bicycle (BMX, trial, etc.)
- Bixi
- Other:

37. How much is the bicycle worth that you currently ride most frequently for commuting?

- I use Bixi
- Under \$50
- Between \$50- \$99
- Between \$100 - \$149
- Between \$150 - \$449
- Between \$500 - \$999
- Between \$1000 - \$1499
- Between \$1500 - \$2000
- More than \$2000
- I don't know

38. Where did you buy the bicycle that you use the most frequently?

- I did not buy it, it was a gift
- From a genuine retailer
- A second-hand source (Craigslist, garage sale, etc.)

39. Do you know if the most current bicycle that you bought or received as a gift was stolen before you received it?

- No, it is definitely not a stolen bicycle
- I am not sure whether or not it was stolen

- Yes it is, or probably is, a stolen bicycle
- 40. Did you register the bicycle you most recently bought or received as a gift?**
- Yes
  - No, but I knew it was possible to register my bicycle
  - No, I did not know that registering a bicycle was possible
- 41. Do you currently have insurance for any of your bicycles?**
- Yes
  - No
  - I do not know if my current insurance covers it or not
  - I did not know that I could get bicycle insurance
- 42. Currently, do you lock up the removable parts of your bicycle?**
- Yes
  - No
- 43. Currently, do you use a bicycle lock?**
- Yes
  - No
- 44. What kind of bicycle lock are you currently using?**
- U-lock
  - Cable lock
  - Chain lock
  - Wheel lock
  - Other:
- 45. What is the total value of the lock(s) that you *currently* use?**
- Less than \$20
  - Between \$20 - \$40
  - Between \$41 - \$100
  - More than \$100
- 46. What factors do you take into consideration when choosing a bicycle lock?**
- Cost
  - Weight
  - Security rating
  - Brand
  - Recommendation from a bicycle retailer
  - Recommendation from a friend
  - Other:
- 47. To what extent does risk of bicycle theft influence your decision to cycle?**
- Not at all influential

- Slightly influential
- Moderately influential
- Very influential
- Extremely influential

**48. Please adjust the zoom and place the pin on the location that you think has the highest frequency of bicycle theft in Montreal:**

**49. What kind of actions do you currently take to avoid bicycle theft?**

- I always lock my bicycle
- I always lock all of the removable/quick release parts of my bicycle
- I use Bixi
- I use different methods (electrical tape, anti-theft rust stickers, spray paint, decorations etc.) to make my bicycle less appealing to thieves
- I always bring my bicycle indoors
- Other:

**50. "I use Bixi to avoid bicycle theft." Indicate how true this statement is for you.**

- I do not use Bixi
- Not at all true of me
- Slightly true of me
- Moderately true of me
- Very true of me
- Completely true of me

## Bicycle locking and parking

**51. If you stop for less than 15 minutes between trips do you park your bicycle less securely than you would otherwise?**

- No, I take the time to lock it the best I can
- Yes, sometimes I lock it less thoroughly to save time
- Not always, it depends on where I am

**52. There are many different kinds of bicycle racks. To better understand which types are favoured by cyclists in terms of security, please rate the following rack:**

- Very safe
- Somewhat safe
- Neutral
- Somewhat unsafe
- Very unsafe



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- Somewhat safe
- Neutral
- Somewhat unsafe
- Very unsafe



58. If there is no nearby bicycle rack available, where do you typically park your bicycle when you are at your regular destination?

- Whatever is available to lock it to close to my destination (i.e., a tree, bench, fence, etc.)
- Locked only to itself close to my destination
- A bicycle rack, even if it means I have to park it somewhat far away from my destination
- I take it with me into the building that I'm going to
- Other

59. For what purpose(s) do you most frequently commute by bicycle?

- To reach school or work
- To reach grocery stores and other shopping
- To reach leisure/sport/art/extracurricular activities

60. Please rank your overall level of satisfaction with the security of bicycle parking facilities in the following areas in Montreal:

	very unsatisfied	unsatisfied	neutral	satisfied	very satisfied	not applicable
At metro stations						
Near your home						
Near your work/school						
In the downtown area						
By grocery stores						

61. Please rank your overall level of satisfaction with the availability of bicycle parking facilities in the following areas in Montreal:

	very unsatisfied	unsatisfied	neutral	satisfied	very satisfied	not applicable
At metro stations						
Near your home						
Near your work/school						
In the downtown area						
By grocery stores						

62. When you are looking for a place to lock up your bicycle, what do you consider to be the most important?

- A place that will keep my bicycle dry
- A place that is well lit, so that people can see my bicycle (to discourage theft)
- A place that is dark, so that it hides my bicycle
- A place that is as close as possible to my destination
- A place that is officially designated as bicycle parking
- A place that is easy to lock my bicycle to
- Other

**63. When you are looking for a place to lock up your bicycle, what do you consider to be the second most important?**

- A place that will keep my bicycle dry
- A place that is well lit, so that people can see my bicycle
- A place that is dark, so that it hides my bicycle
- A place that is as close as possible to my destination
- A place that is officially designated as bicycle parking
- A place that is easy to lock my bicycle to
- Other

**64. Would you consider paying for supervised or secured bicycle parking? (i.e., security guard, bicycle locker, bicycle parking garage)**

- Yes
- No

**65. How much per day?**

- Choose amount between \$0.50 to \$50.00

**66. Why not?**

## Commuting Habits

**67. During which months do you ride your bicycle?**

- January
- February
- March
- April
- May
- June
- July
- August
- September
- October
- November
- December

- I don't know

68. In seasons that you do not use your bicycle, where do you store it?

- Locked outside
- Inside my building
- In public storage
- In a friend/relative/coworker's garage
- Does not apply
- Other

69. In a one way trip, what amount of time are you comfortable cycling?

- Choose between 1 minute to 160 minutes

70. If you commute by bicycle regularly, how long have you been doing so?

- Less than a year
- 1 year
- 2 years
- 3 years
- 4 years
- 5 years
- 6 years
- 7 years
- 8 years
- 9 years
- 10 years
- More than 10 years
- I do not commute by bicycle regularly

71. Why do you choose not to cycle?

- I don't know how to ride a bicycle
- I don't feel comfortable riding a bicycle
- My culture restricts me from riding a bicycle
- I do not like the clothes required to ride a bicycle
- I'm out of shape
- I can't afford to buy a bicycle
- I don't feel safe riding a bicycle
- Other:

## Personal Profile

72. You are:

- Male

- Female
- Prefer not to answer

**73. For us to better understand your approximate home location, please identify it by:**

- Your home postal code
- The closest intersection to your home

**74. Please enter your postal code (for example: H3A 0C2):**

**75. Please enter the nearest intersection by providing us with two street names. Please write one street name in each box (for example: text box 1: ST LAURENT text box 2: SHERBROOKE):**

**76. If you would like to be included in further research at Transportation Research at McGill, please provide us with your email address:**

**77. What year were you born?**

**78. How many people are in your household?**

**79. You are:**

- Employed full-time
- Employed part-time
- Unemployed
- A student
- Retired
- A visitor to Montreal
- Other

**80. What is your household income?**

- Less than \$20,000
- Between \$20,001 - \$40,000
- Between \$40,001 - \$60,000
- Between \$60,001 - \$80,000
- Between \$80,001 - \$100,000
- Between \$100,001 - \$120,000
- More than \$120,000

**81. What is the highest level of education that you have completed?**

- No formal education
- Elementary school
- High school
- CEGEP
- Diploma
- Undergraduate degree
- Graduate degree
- Other