

# Employee Interview Question Set

1. What operational challenges affect your daily work?
2. Which steps in the customer onboarding process create the most delays?
3. What recurring complaints or feedback do you hear from customers?
4. Where do you see the biggest inefficiencies in our internal processes?
5. What tools or systems slow you down the most?
6. What steps often require rework or clarification from other teams?
7. What do you think is contributing most to the slowdown in revenue?
8. What information or data do you often struggle to access quickly?
9. Which tasks do you feel could be automated to improve productivity?
10. If you could fix one process immediately, what would it be and why?