

# Jesse Velichko

## IAM Engineer and Problem Solver

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My goal is to configure and use different IAM systems that reduce cybersecurity risk, while improving the authentication experience for all.

## SKILLS

AzureAD/EntralD, Okta OIE/Workforce Identity, Okta Workflows, Cybereason, CrowdStrike, Zscaler ZIA, Carbon Black, Intune, Tenable.io, ConnectWise, LastPass, Keeper Security, Zoom, Confluence/Jira, Freshservice, Proofpoint, Incident Response, PowerShell, SSO/SCIM configurations, IAM, NIST CSF, REST and SOAP APIs, Project Management, SCRUM framework

## EXPERIENCE

### Patriot Growth Insurance Services – Sr. Security Engineer

MARCH 2022 – Present

- Designed, planned, and implemented Okta Workforce Identity for organization, including integration with the HRMS, configuration with AzureAD to enhance new acquisition integrations, and SSO/SCIM integrations for multiple business critical applications
- Led wide scale deployments of multiple security and IT solutions across environment, including EDRs, SIEM, Password Vaults, Vulnerability Scanners, RMM agents, and Zscaler Internet Access
- Responded quickly to potential threats/breaches as part of the Security Incident Response Team as subject matter expert for our systems
- Managed third party penetration tests and remediations by working with different business units and MSPs
- Tested and deployed AzureAD/EntralD Conditional Access Policies to secure environment
- Collaborated with departments and teams to complete projects

### IT Project Manager

JUNE 2021 – MARCH 2022

- Developed New Agency IT Integration procedures
- Ran security integrations for new acquisitions
- Created an Integration Playbook to streamline processes between departments
- Managed multiple IT projects alongside different teams, including critical and immediate tasks

### IT Specialist

OCTOBER 2020 – JUNE 2021

- Provided customer support for all tickets in a timely and efficient manner
- Created the foundation for the IT department's internal and customer-facing documentation

- Assisted new employees, both new hires and acquisitions, in setting up company computers and resources
- Trained new IT Specialists

### **City of Woodland - *IT Technician 1***

SEPTEMBER 2019 – OCTOBER 2020

- Cleared to work with sensitive police data and computers
- Provide technical support remotely and in person to different city personal
- Troubleshoot and repair city desktops, printers, and laptops
- Set up workstations with specialized software for different departments around the city
- Complete help-desk tickets within timely manner
- Work with team members to complete large upgrade projects

### **Workwell Technologies - *Customer Service Representative***

JUNE 2018 – JUNE 2019

- Provided technical support and product training for devices and online portal
- On specialized team that handled confidential merchant information
- Problem solved a wide range of tickets, from device malfunctions to basic networking
- Created public and internal help articles for new products

## **EDUCATION**

### **University of California, San Diego - *Management Science, B.S.***

September 2013 – March 2016

**Strong background in quantitative problem solving with included information on financial systems.**

## **CERTIFICATIONS**

### **CompTIA Security+**

Acquired 2022

Digital Badge Link:

[https://www.credly.com/badges/d8ee68f0-85f5-4d8d-b8cf-5dd03ca06547/public\\_url](https://www.credly.com/badges/d8ee68f0-85f5-4d8d-b8cf-5dd03ca06547/public_url)



### **Okta Certified Professional**

Acquired 2025

Digital Badge Link:

[https://www.credly.com/badges/ff662344-09f0-49c4-89f0-4e77f813d7cf/public\\_url](https://www.credly.com/badges/ff662344-09f0-49c4-89f0-4e77f813d7cf/public_url)

