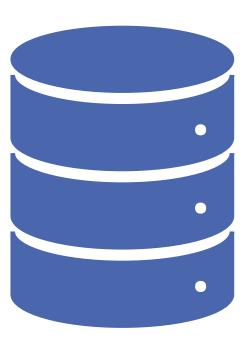


Objective: Build a robust Data Warehouse to answer critical business questions for an ecommerce platform.

#### Phases:

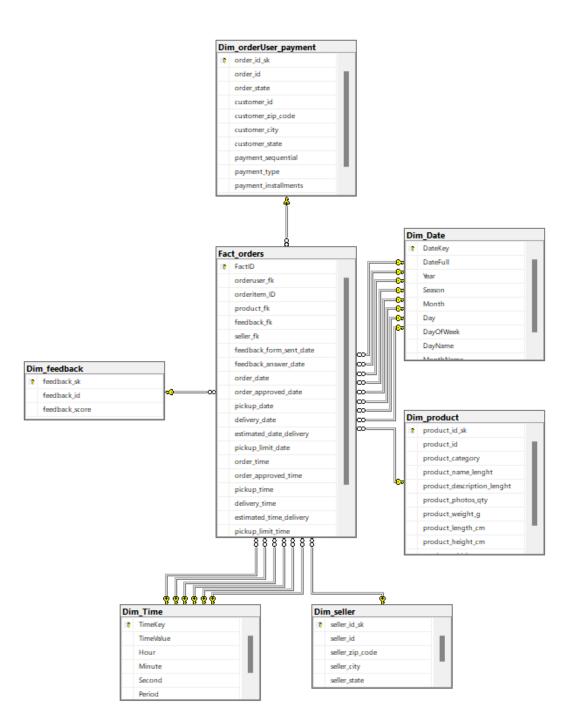
- 1- Business Case
- 2- DWH schema
- 3- ETL pipeline
- 4- Analytical queries with SQL



#### **Business Case**

This ETL project combines scattered e-commerce data into one system to help the business make better decisions, improve customer satisfaction, and grow sales.

#### DWH Schema



## ETL Pipeline



Import data from csv files

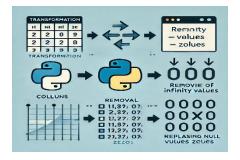






Transform data





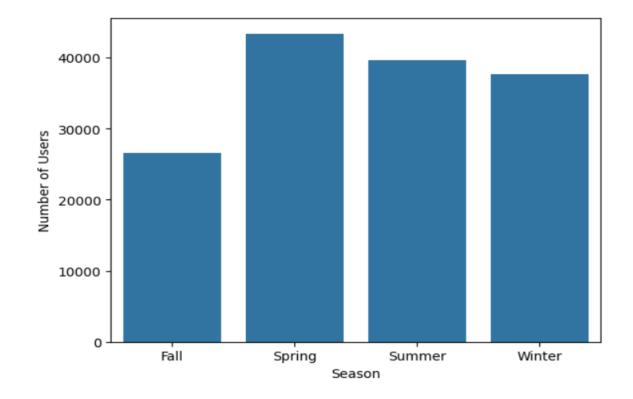


Load data into DWH

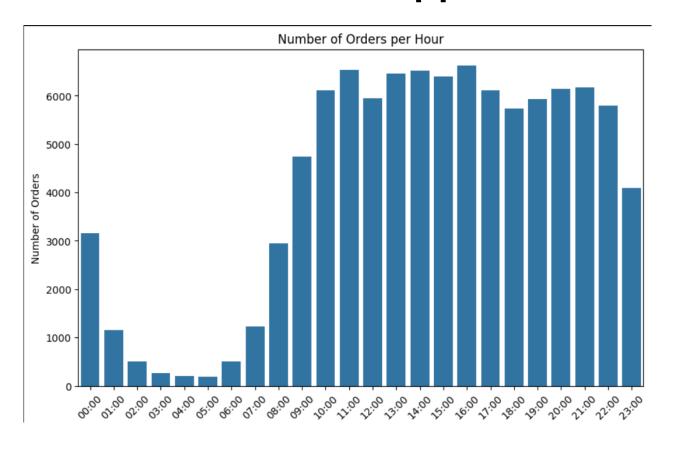




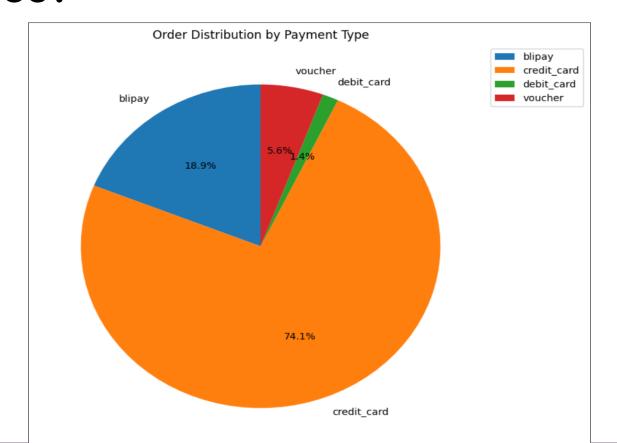
#### When is the peak season of our ecommerce?



# What time users are most likely to make an order or use the ecommerce app?

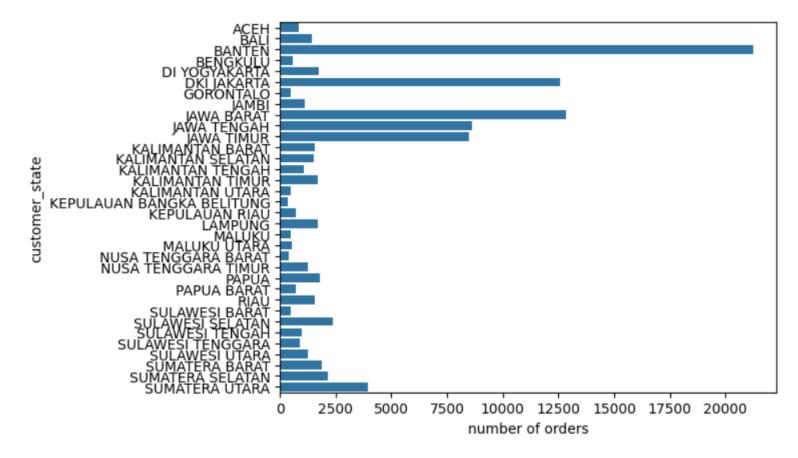


## What is the preferred way to pay in the ecommerce?



What is the frequency of purchases in each

state?



Are late orders affecting customer satisfaction?

Answer: yes, as most of them give a feedback score 1

Rating ! Number of Customers Who Received Their Order Late

