|  |
| --- |
| **OLEKSANDRA TOKARIEVA** |
| Weehawken, NJ |+1 862 295 8923| [tokarevaas@gmail.com](mailto:tokarevaas@gmail.com) | https://www.linkedin.com/in/oleksandra-tokarieva |

Junior java specialist with more than a year of experience in testing and L2 technical support. Worked in a client-facing environments more than 3 years. Continuously work on self-education. Diligent and responsible.

Link to my project.

**TECHNICAL SKILLS**

|  |  |  |  |
| --- | --- | --- | --- |
| Java  Junit  TestNG  SQL (DDL, DML)  HTML  CSS  XML  JSON  XPath  SoapUI  REST and SOAP web services theory |  | Spring MVC  Freemarker template  Atlassian Jira  UNIX shell  Maven |  |

**EDUCATION**

|  |  |
| --- | --- |
| **National Mining University** | September/2006 – June/2007 |
| Master degree – Computer-assisted control systems and automation, Information Technologies department. | |
| **National Mining University** | September/2002 – June/2006 |
| Bachelor degree – Computer-assisted control systems and automation, Information Technologies department. | |

**COURSES AND CERTIFICATES**

|  |  |
| --- | --- |
| **ISTQB Foundation Level Certificate** | October/2015 |
| **SoftServe Inc** | August/2013 – November/2013 |
| “Manual Quality Control” course in SoftServe – certificate of completion. | |

**MAIN ACCOMPLISHMENTS**

Designed and implemented advertising which increased sales in 1,5 times

Created my home project.

**WORK EXPERIENCE**

|  |  |
| --- | --- |
| **ISD**, (branch of SCC Soft Computer) | |
| **Tester(QA)/Technical support specialist** | July/2013 – November/2014 |

* Performed regression and installation (after software updates have been set up) testing;
* Created new issues in a bug-tracking system;
* Gathered information from customers about production issues and determined their causes by evaluating and analyzing the symptoms;
* Reproduced production /client issues in one or more testing environments;
* Searched for information about current functionality and existing defects in the bug-tracking system;
* Performed preventive monitoring and analysis of client system condition with special tools (e.g. scripts to gather traces/logs);
* Assisted with correct system setup and consult about system functionality;
* Communicated with client representatives and call-center support specialists located in USA (in written and verbal forms).

|  |  |
| --- | --- |
| **Regional information analytical medical statistic center** | |
| **Computer system engineer** | September/2012 – June/2013 |

* Performed content management in Health protection department web-site;
* Designed reports in Power Point and created graphic items for presentations and web-site using Adobe Photoshop;
* Participated in collection and consolidation of statistical information into reports;
* Provided technical assistance with equipment during presentations.

|  |  |
| --- | --- |
| **Pocket Book** | |
| **consultant/ seller** | September /2011 – August/2012 |

* Provided consultation and support for customers towards to e-readers and tablets.

|  |  |
| --- | --- |
| **Daers** | |
| **office manager** | December /2009 – August/2011 |

* Maintained primary accounting documentation;
* Planned products delivery, worked with providers and clients.

|  |  |
| --- | --- |
| **Kyivstar GSM** | |
| **phone support specialist** | October/2007 – December/2008 |

* Provided information in response to inquiries and requests about products and services.

|  |
| --- |
| **OLEKSANDRA TOKARIEVA** |
| Weehawken, NJ |+1 862 295 8923| [tokarevaas@gmail.com](mailto:tokarevaas@gmail.com) | https://www.linkedin.com/in/oleksandra-tokarieva |

**LANGUAGES**

* English, Polish – Fluent
* Russian, Ukrainian – Native