

Tolulope Olatomiwa Ogunnusi | Product Manager

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17, Sanuaje Street, Alapere Ketu. Lagos, Nigeria

PROFESSIONAL SUMMARY	Enthusiastic Business Analyst, eager to contribute to team success through hard work, attention to detail and excellent organizational skills. Clear understanding of Business Requirements and Business Processes and Training in Analytics. Motivated to learn, unlearn and relearn, grow and excel in the Technology Industry.		
SKILLS	Analytical Skills Strategic Planning Data Analysis	MS Office Good Listening skills Communication	Critical Thinking Detail Oriented
WORK HISTORY	<div><div>PRODUCT MANAGER</div><div>MARCH 2017 - PRESENT</div><div>LAGOS STATE MINISTRY OF SCIENCE AND TECHNOLOGY</div><div><ul style="list-style-type: none">Led the product team in managing applications across the state, most recently, the Lagos State Health Management Scheme Application.Review Proposals from Ministries, Departments Agencies and other consultantsAnalyzed key aspects of Business to evaluate factors driving results and summarized into presentations.Derived conceptual designs from business objectives to deliver software and applications according to specifications for usability, performance and functionality.Supported, implemented and helped shape test approach by identifying solutions to recurring issues.</div></div> <div><div>SUPERVISOR</div><div>NOVEMBER 2016 – MARCH 2017</div><div>ALLONZE HOTELS, IKORODU</div><div><ul style="list-style-type: none">Created efficient work schedules for each staff member to maintain deadlines and staff shifts.Handled guest complaints and offered complimentary services to maintain high guest satisfaction rates.Booked large groups for weddings, seminars, conferences and other events, providing best available room rates.Promoted hotel brand by incorporating an employee reward-based program, resulting in 30% increase in new business.</div></div>		

SALES CHAMP

JUNE 2016 – NOVEMBER 2016

OLX NIGERIA

- Engaged with customers to effectively build rapport and lasting relationships
- Increased sales by offering advice on purchases and promoting additional products.
- Served customers in a friendly, efficient manner following outlined steps of service.

NATIONAL YOUTH SERVICE CORP MEMBER

MAY 2015 – APRIL 2016

OYO STATE MINISTRY OF INFORMATION

- Prepared reports by collecting, analyzing and summarizing accounting information.

EDUCATION

B.SC Computer Science (Information Systems)

Babcock University Ilishan Remo, Ogun State, Nigeria