

QUALITATIVE ASSESSMENT

Mental Health

- From the evaluations, how do you view the potential impact of these chatbots on reducing stigma and increasing awareness about mental health issues?
- From your expertise, what ethical considerations should be taken into account when deploying these chatbots which are or could be potentially used for mental health discussions?
- In your opinion, how effective do you think the leveraged chatbots can be in providing personalized support to users?
- What specific mental health conditions or challenges do you think these chatbots were able to address effectively?
- Do you think these chatbots do not require human/expert intervention?
- Can these chatbots foster a sense of trust and confidentiality in users seeking mental health guidance and support?
- Do you think these chatbots can help users with early detection and prevention of mental health issues?
- Were these chatbots inclusive and sensitive to diverse cultural backgrounds and perspectives?
- What are the potential limitations or drawbacks of relying on these chatbots for mental health support?
- What criteria should be used to measure the success and effectiveness of mental health chatbot interventions?
- From your understanding, can these chatbots be deployed to complement and enhance existing mental health services and resources?
- How would you assess the level of empathy and emotional support provided by chatbots when discussing mental health with users?
- Do you think these chatbots can be used for effectively recommending mental health resources tailored to the user?