TOMASZ GORA

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https://github.com/tom-gora

https://tomgora.online

❯ PERSONAL STATEMENT

I am a software development graduate, fascinated by web technologies. I completed Software Engineering HND at the Edinburgh College with an A, followed by a bachelor's degree gained by completing Mobile Development BA at the University of the West of Scotland. Throughout my career I have gathered meaningful IT and customer service experience. With natural people-skills, I am confident, well organized and driven towards continuous professional development. I am always looking for a new challenge that will allow me to utilize my skills and knowledge base. I have a strong work ethic and a great passion for learning.

❯ SKILLS

Fluent professional English and Polish, Problem solving, Strong organizational skills, Attention to details, Deadline keeping, Efficient communication, Team player, Multitasking
Full UK driving licence.

❯ IT

Git source control. Microsoft Windows ecosystem with MS office etc. Common IDEs and programming tools like VS Code, JetBrains, Vim and Neovim. Linux/Unix system management including on server deployment. Command line, bash scripting and task automation. Languages and technologies such as Java, Spring, SQL, PostgreSQL, PHP, JavaScript, React.js and npm libraries, CSS, HTML, Lua etc.

❯ EDUCATION

University of the West of Scotland | Paisley
    BA Web and Mobile Development   *present*
Edinburgh College | Edinburgh
    HND Software Development – achieved grade: A   *06/2023*
    HNC Software Development – achieved grade: A   *06/2022*
School of Art and Design | Lublin, Poland
    Graduate with no Diploma in Digital Graphic Design   *06/2015*

❯ WORK EXPERIENCE

Store Assistant | Tesco **|** Falkirk   *08/2023 - present*
    Customer service and stock replenishment.
Store Assistant | Toolstation **|** Falkirk   *08/2021 - 04/2023*
    Customer service, cash handling, sales, stock and paperwork management.
Tier 1 Technical Support Agent | Sykes UK **|** Edinburgh   *06/2019 - 08/2022*
    Applying GDPR procedures, resolving technical product and network issues as well as assisting
    with regional sales for the Sonos smart speaker ecosystem. Handling outbound and inbound calls
    with additional chat, social and email channels. Bilingual support in both English and Polish.
Store Assistant | Lidl **|** Bo'ness   *09/2016 - 06/2019*
    Customer service, cash handling, stock and paperwork management.
Food Production Operative | Caledonian Produce **|** Bo'ness   *10/2015 - 09/2016*
    Dispatch operative, quality control and paperwork.
Self-employed Sole Trader | Pin Me Down – online store with printed gadgets **|** Lublin, Poland *01/2011 - 09/2015*
    Design and production of the merch. Invoicing, quoting, handling cash and paid-online orders,
    logistic, posting, deliveries, customer experience and interaction, arranging meetings.