

Finding Home Support Services – Tips

It is so very important to ask the right questions when searching for home support services. You want to ensure you are hiring a reputable company that offers an affordable high quality service.

Here are some key questions to ask:

- What services are offered? Will they meet all of my needs, now and in the future?
- What costs are associated with the services offered? Are subsidies available? Are services covered by OHIP, Private Insurance, Veterans Affairs, etc.
- When are the services available – weekdays, weekends, holidays?
- What are the hours of operation?
- How often are individual needs assessed and evaluated so that care plans can be adjusted?
- Will the same person be providing services? What qualifications does this person have?
- Is the provider a member of any industry associations or organizations that help ensure quality and safety?
- Is the provider insured?