Skill Set Product Design Rapid Prototyping

Mobile & Responsive Design HTML

Data Visualization CSS

Usability Testing jQuery

User Research Agile Planning

Work Experience

Infinio Systems

Feb 2013 - Present

Lead User Experience Designer

As the sole designer of a startup software company with over 50 employees, I championed, planned, and executed on all phases of the design process. I collaborated with executives, product managers, and technical managers to mold the product's initial vision and continued to evolve the product over several releases to market. My work here included everything from initial user research to high fidelity visual design. Most of my time involved iterating through design concepts, chartering designs through multiple development teams, and contributing to front-end development.

Verndale Feb 2012 - Feb 2013

Information Architect

I lead the UX design for many responsive website projects. Projects included large scale marketing websites, customer portals, and advertising campaigns. I lead on-site and remote creative workshops with external teams to help shape requirements. While working with strategic and technical leaders I designed website IA and page layouts, as well as the interaction design for various features. In addition, I chartered the features, functionality, and usability of each project through the visual design and development phases. I also helped modernize the agency's UX offerings through making user research, persona design, and customer journey mapping a focus of client engagements.

SeaChange International User Experience Designer

Jun 2009 - Feb 2012

While working with a team of UX designers, I lead the UI design for several products, which focused on IT operations. This involved gathering requirements from customers via user research and prototyping design concepts for user testing and stakeholder feedback. In later design stages, I documented design specifications in great detail for remote development teams. I also contributed to a unified visual style guide and UI pattern library to inform the visual language of future products.

Education

Northeastern University

2005 - 2010

College of Computer and Information Science Bachelor of Science, *cum laude*, Information Science and Business