

THOMAS BLAINE

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PROFESSIONAL SUMMARY

As an adaptable professional with a background in Computer Science, I bring a unique combination of technical expertise and strong interpersonal skills. My experience encompassing team collaboration, efficient administration, and client-focused delivery enables me to excel in fast-paced environments. My strong interest in financial services, combined with my proficiency in Microsoft Office, and exceptional organizational abilities, allows me to consistently deliver exceptional results.

EDUCATION

2020 – 2023

BACHELOR OF SCIENCE (FIRST CLASS HONOURS) IN COMPUTER SCIENCE,

SWANSEA UNIVERSITY

- Specialized in Big Data Machine Learning, IT Security and User Experience.
- **User Experience Module (3rd Year):** Completed an in-depth User Experience (UX) module, achieving 70% average. Responsibilities included:
 - **Document Preparation:** Professionally constructed detailed documentation, which demonstrated an organised approach to information gathering and presentation.
 - **Client Engagement:** Actively working with the professor as the client to provide suggestions and insights derived from user research. This required knowing the needs of the client and communicating clearly.
 - **Team Collaboration:** I demonstrated my ability to work effectively within a team to gather user insights, proving my ability to collaborate and contribute to a group setting.
 - **Analytical Skills:** I utilised my analytical skills to handle complex information by interpreting user data and turning it into actionable insights.

PROFESSIONAL EXPERIENCE

2020

STORE ASSISTANT, WAITROSE & PARTNERS

- Played a key role during the COVID-19 pandemic by stepping in for shielding staff, showing adaptability and resilience.
- Managed shelf stocking, warehouse, and customer-facing duties, maintaining product availability and store organization.
- Delivered exceptional customer service, addressing inquiries, and maintaining a positive store environment.

2018 – 2021

GYMNASTICS COACH, PRIME ACROBATICS

- Developed and carried out training programmes for a range of age groups, ensuring engagement and skill development.
- Provided leadership and offered guidance to the coaching team, resulting in improved team efficiency and a significant reduction in the workload of supervisory staff.
- Maintained effective communication with gymnasts' parents, addressing concerns and providing progress updates.

WORK EXPERIENCE

AUGUST 2017

SIGMA ASSET MANAGEMENT, WORK EXPERIENCE

- Handled client communications successfully, ensuring that all client letters were dispatched ahead of schedule.

JULY 2019

IBM IX, WORK EXPERIENCE

- Gained understanding of several operational areas such as administration, software development and UI/UX design.
- Acquired additional insight into client-centric service by helping to prepare and distribute client newsletters.

ACADEMIC PROJECTS AND PRESENTATIONS

- Created and presented a thorough project plan as part of my final year at university, using PowerPoint to communicate effectively with an audience of students and lecturers.
- Represented my project work at a university fair, interacting with students, lecturers, and prospective employers, showcasing my ability to concisely convey project goals and outcomes.

TECHNICAL SKILLS

- **Proficient in Microsoft Office**, including Word, PowerPoint, and Excel.
- Capable in data management, machine learning, and statistical analysis.
- Experienced in SQL, Python, MySQL, Firebase.

ACHIEVEMENTS

- First class honours in BSc Computer Science.
- Excelled in a university-level robotics challenge, demonstrating outstanding problem-solving skills.

ADDITIONAL INFORMATION

- **Full UK Drivers licence.**