

# Thomas Misson

Software engineering student in first year aspiring to be a full stack developer after graduating. Great at working in teams with a strong background in customer service.

<https://thomas.misson.info>

[thomas@mission.info](mailto:thomas@mission.info)

+447542274199

References available upon request

## EDUCATION

### Manchester Metropolitan University – BSc Software Engineering

Information systems, Web design and development, Computer systems fundamentals and Programming.  
September 2018 – Present

### Runshaw College, Leyland – A-level

Obtained B in Computer Science, C in Business studies and C in Mathematics  
September 2016 – July 2018

### Meols Cop High School, Southport – GCSE

Obtained 1 A\*, 6 A's and 3 B's (including Maths and English)  
September 2013 – July 2016

## EXPERIENCE

### Victorian Plumbing, Formby – Customer service assistant

Dealing with potential customer inquiries, existing customers issues and any technical questions that the customer may have.  
July – August 2018

- Worked independently to solve customer issues. Was able to confidently deliver solutions to ensure the customer received good service. I work well under my own initiative.

### D'Vine, Southport & Birkdale Cricket Club — Catering Assistant

Interacting with customers and a team to deliver meals in a prompt fashion.  
July 2016 – January 2018

## EXTRACURRICULAR

Course Representative for BSc Software Engineering

Google Digital marketing and business skills accreditation

HS4 and ManMetHacks – I attended Hack Sheffield 4.0 and Manchester Metropolitan Hackathons creating image processing software used for facial detection and real-time security.

V100 Vinspired award

- Awarded to those who have done 100 hours of voluntary work.

UK Bebras challenge certificate of merit

National citizenship service completion

- National citizenship service. I developed my interpersonal and team working skills through activities and raising £600 for charity.

## TECHNICAL SKILLS

**Application development** – Java mainly but have knowledge C#

**Web development** – PHP, .NET, HTML 5, CSS 3 and JavaScript (React and Node).

**Network infrastructure maintenance** – Windows server, I have had experience with server versions ranging from 2008 to 2019 and manage Databases in MySQL and websites such as my E-portfolio. Experience in installing OS' and regularly use Linux and Windows.

**Internet of Things** – automated my living space and voice-controlled many aspects of my room based around the google home.

**Hardware** – installation and debugging experience – I have assembled and maintain Servers and PC's form myself and friends.

## HOBBIES AND INTERESTS

- Machine learning
- Automation and efficiency
- Cycling
- Cooking
- Landscape and nature photography