# **Thomas Misson**

Software engineering student in my first year aspiring to be a full stack developer after graduating. Great at working in teams with a strong background in customer service.

#### **EXPERIENCE**

**Icestone Gelato**, Manchester- *Shop assistant* 

February 2019 - Present

Victorian Plumbing, Formby - Customer service assistant

Dealing with potential customer inquiries, existing customers issues and any technical questions that the customer may have. July - August 2018

# **D'Vine**, Southport & Birkdale Cricket Club — Catering Assistant

Interacting with customers and a team to deliver meals in a prompt fashion. July 2016 - January 2018

#### **EDUCATION**

**Manchester Metropolitan University -** *BSc Software engineering* September 2018 - Present

# Runshaw College, Leyland - A-level

Obtained B in Computer Science, C in Business studies and C in Mathematics September 2016 - July 2018

## **Meols Cop High School, Southport -** GCSE

Obtained 1 A\*, 6 A's and 3 B's September 2013 - July 2016

#### **EXTRACURRICULAR**

Google Digital marketing and business skills accreditation

**HS4** and ManMetHacks - I attended Hack Sheffield 4.0 and Manchester Metropolitan Hackathons creating image processing software used for facial detection and real-time security.

#### V100 Vinspired award

- Awarded to those who have done 100 hours of voluntary work. UK Bebras challenge certificate of merit

St Johns Ambulance first aid training certificate

## National citizenship service completion

 The national citizenship service. I developed my interpersonal and team working skills through activities and charity work raising £600 for charity. Flat 3, Vine house, Bonsall street, M15 6GW

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#### **HOBBIES AND INTERESTS**

- Machine learning
- -Automation and efficiency
- -Cycling
- Cooking
- -Landscape and nature photography

#### **TECHNICAL SKILLS**

**Application development** – Java mainly but have knowledge C#

**Web development** - PHP, .NET, HTML 5, CSS 3 and JavaScript.

#### Network infrastructure maintenance -

Windows server, I have had experience with server versions ranging from 2008 to 2019 and manage Databases in MySQL and websites such as my E-portfolio. Experience in installing OS' and regularly use Linux and Windows.

**Internet of Things** – automated my living space and voice–controlled many aspects of my room based around the google home.

**Hardware** - installation and debugging experience - I have assembled and maintain Servers and PC's form myself and friends.

#### **SOFT SKILLS**

- Quick learner
- Can work under my own initiative
- Confident
- Team leader
- Work well under stressful situations