
● ACER (100 %)

11

A pie chart with a single blue slice representing 100% of the data. The number '11' is positioned to the left of the chart.

Computers per manufacturer du 24 January au 22 February 2021



Computers per manufacturer du 24 January au 22 February 2021

● Laptop (100 %)

11



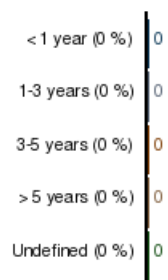
Computers per type du 24 January au 22 February 2021



Computers per type du 24 January au 22 February 2021

-
- < 1 year (0 %)
 - 1-3 years (0 %)
 - 3-5 years (0 %)
 - > 5 years (0 %)
 - Undefined (0 %)

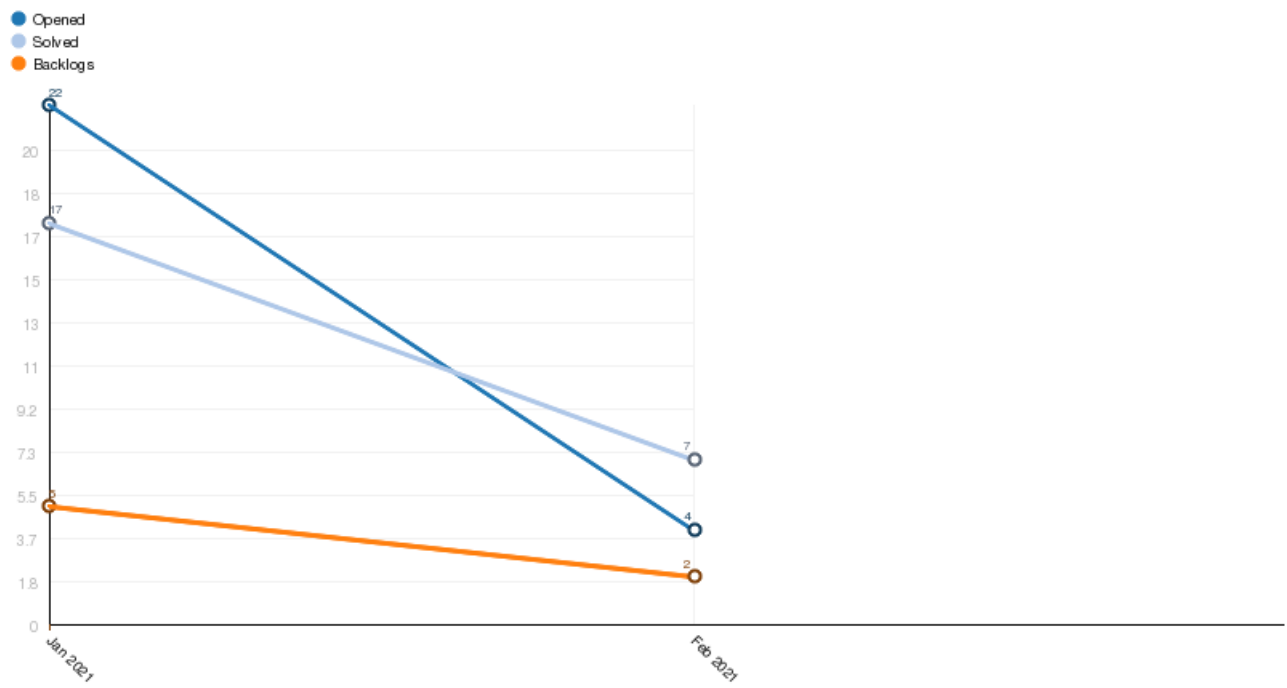
Computer per age du 24 January au 22 February 2021



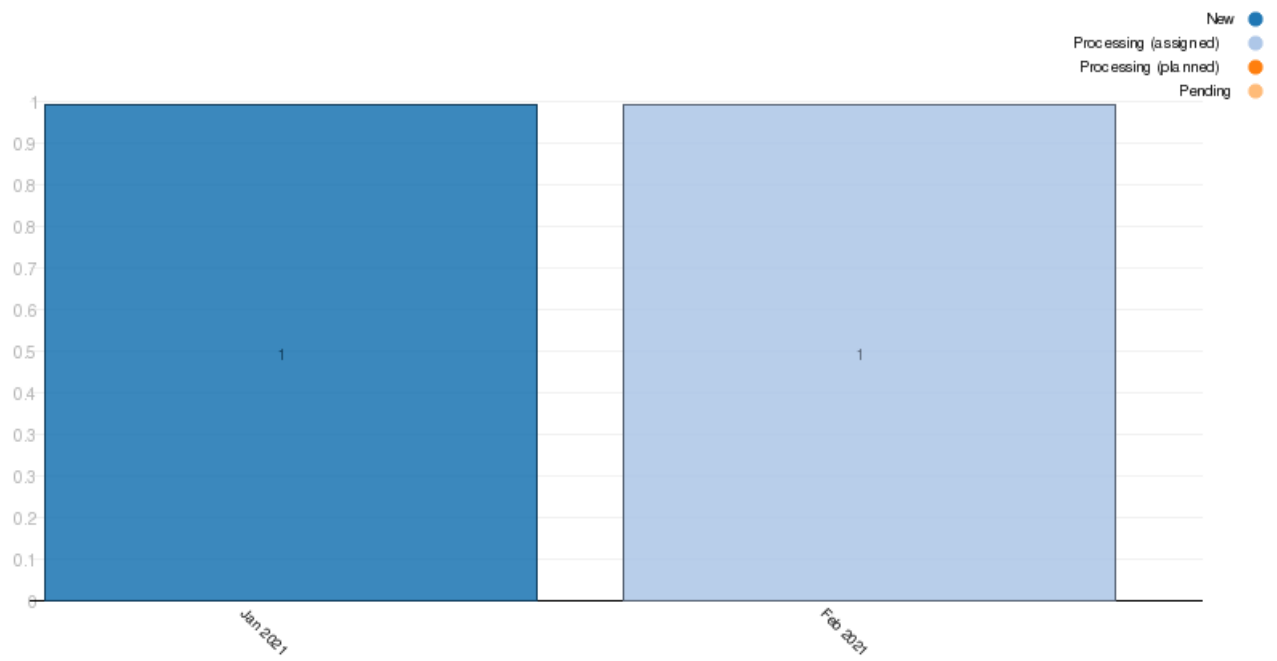
Computer per age du 24 January au 22 February 2021

N/A (0 %) | 0

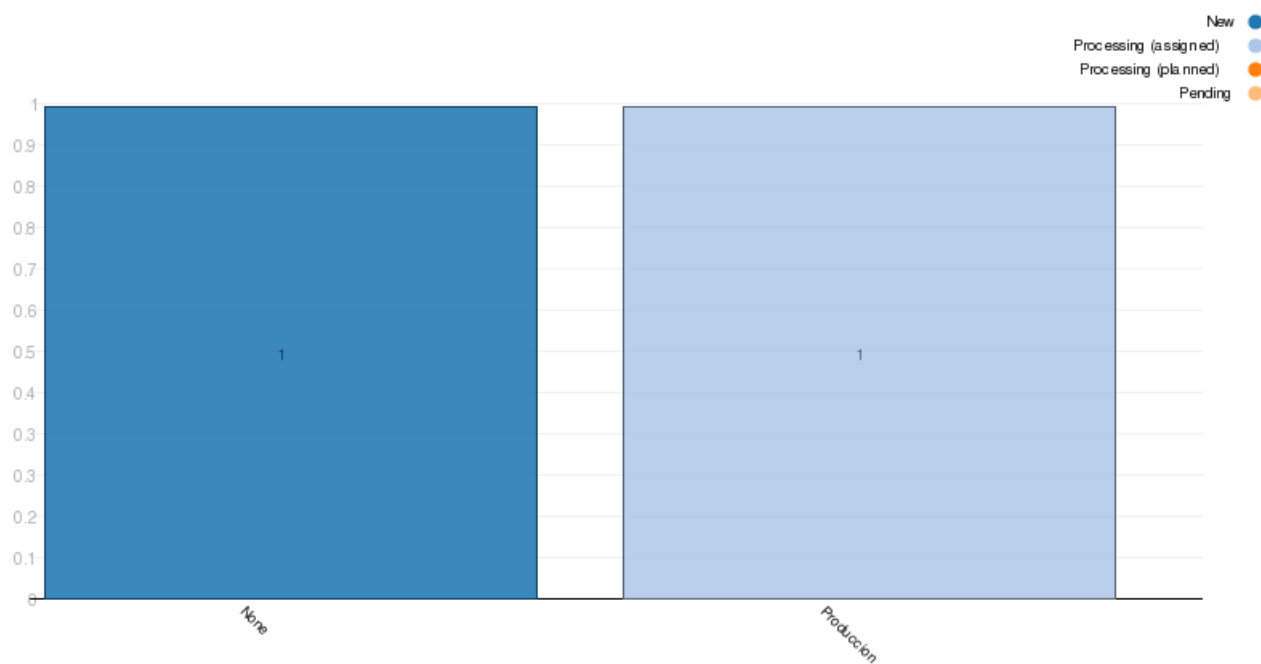
Computers per entities du 24 January au 22 February 2021



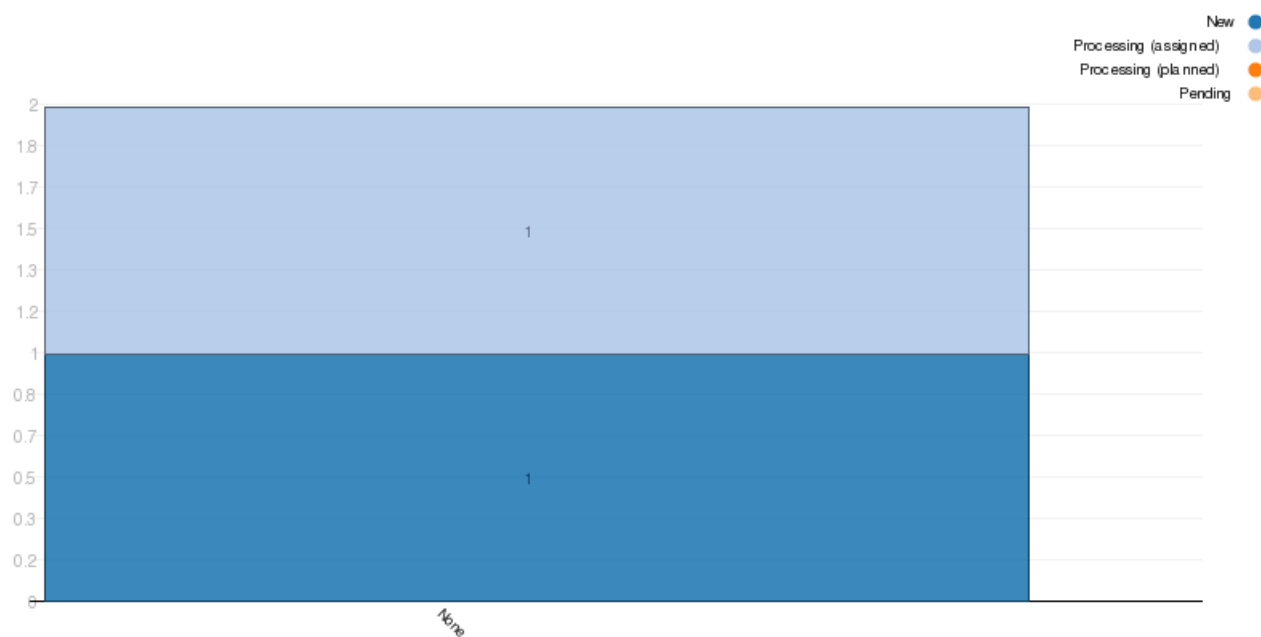
Backlog du 24 February 2020 au 22 February 2021



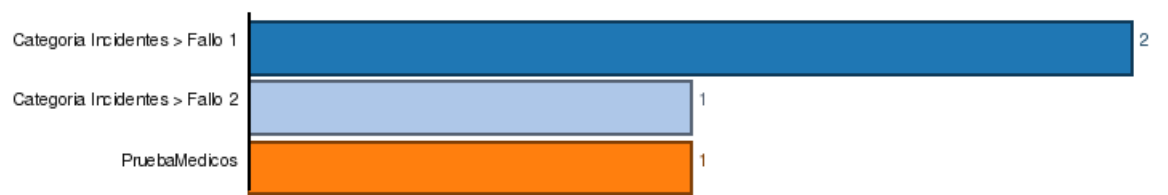
Ticket age du 24 February 2020 au 22 February 2021



Tickets per group du 24 February 2020 au 22 February 2021



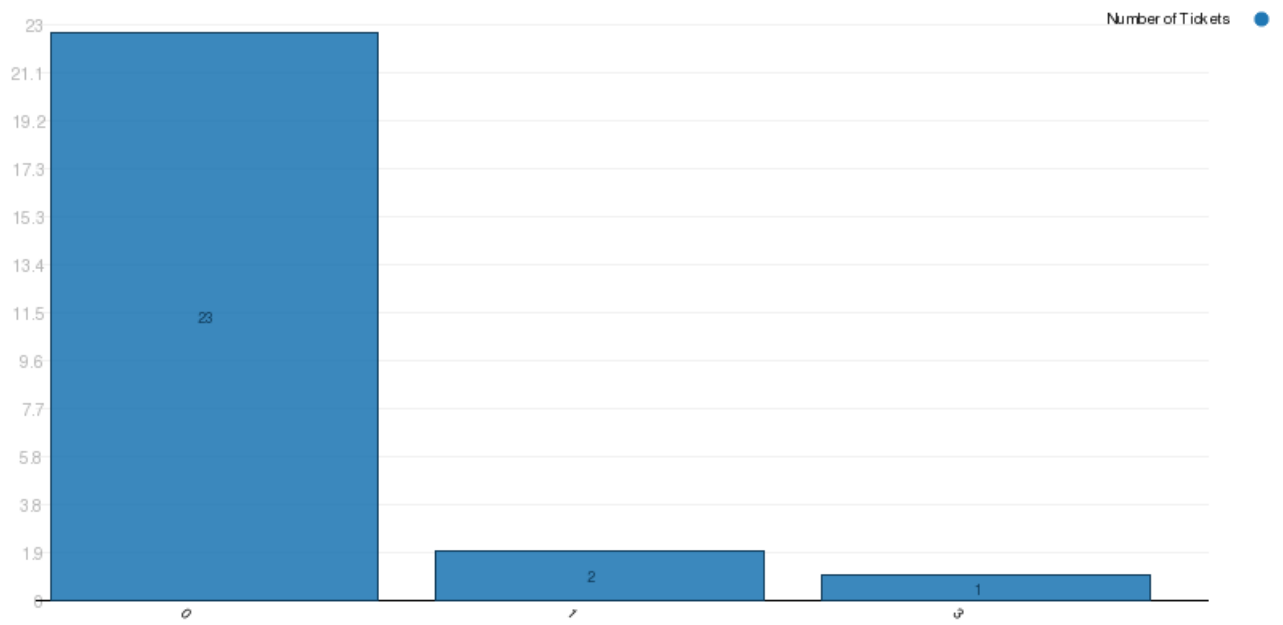
Tickets per technician du 24 February 2020 au 22 February 2021



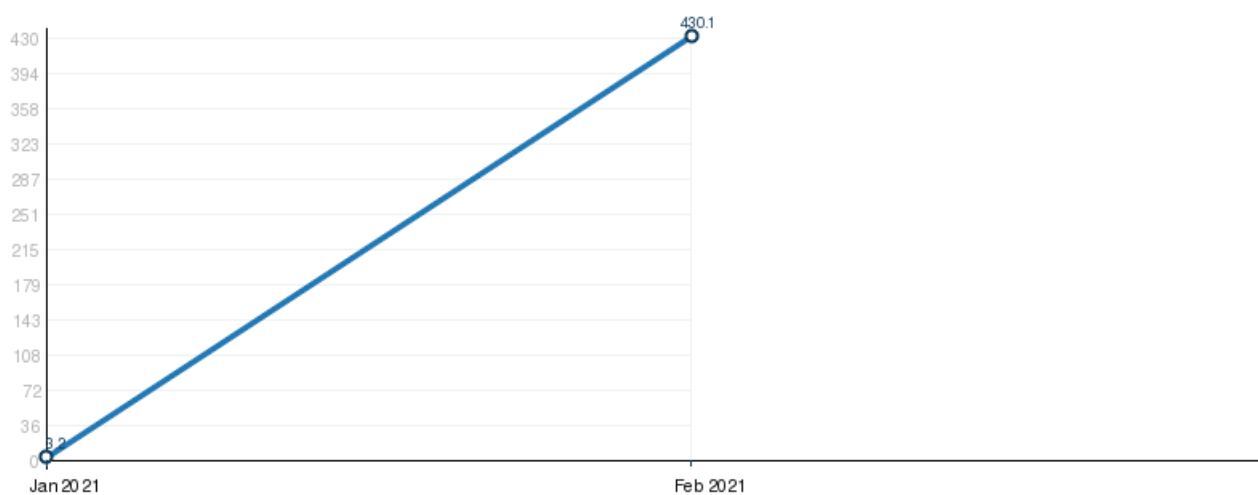
TOP categories du 24 January au 22 February 2021



TOP requester groups du 24 January au 22 February 2021



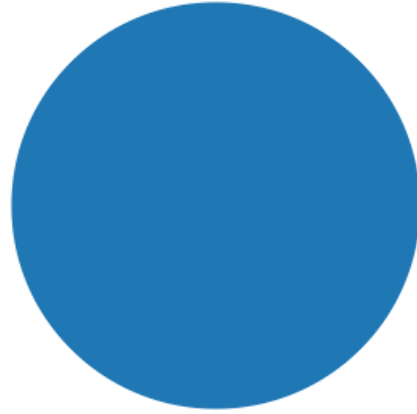
Number of group changes du 24 February 2020 au 22 February 2021



Task action times and solve delay comparison du 24 February 2020 au 22 February 2021

● Software Factory

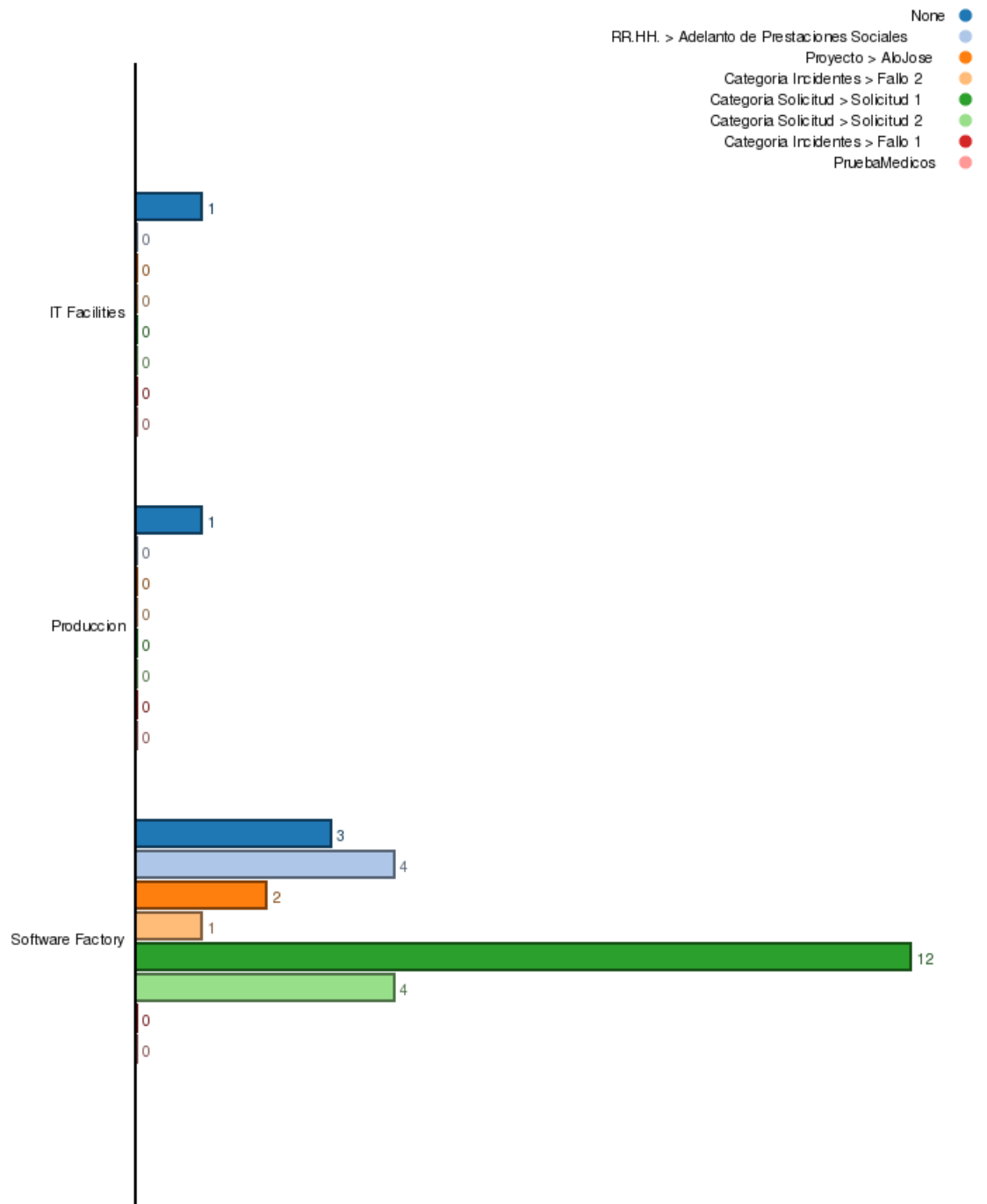
4



Number of ticket per entity du 24 January au 22 February 2021

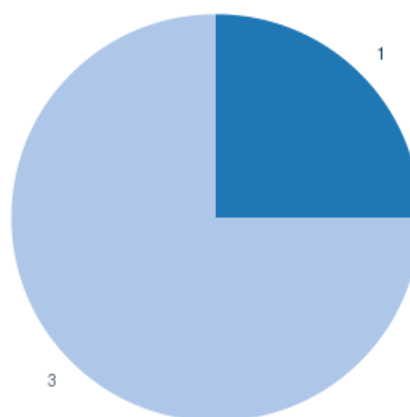


Number of ticket per entity du 24 January au 22 February 2021



Number of ticket per category and entity du 24 February 2020 au 22 February 2021

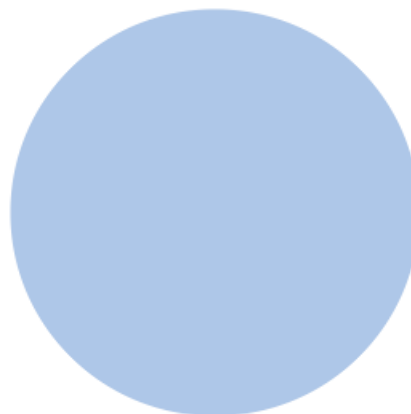
● Opened
● Closed



Number of opened and closed tickets du 24 January au 22 February 2021

-
- New
 - Processing (assigned)
 - Processing (planned)
 - Pending

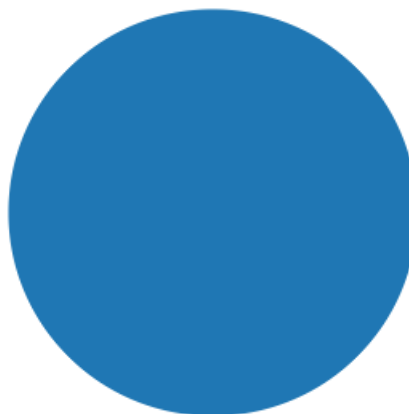
1



Number of opened tickets per status du 24 January au 22 February 2021

● Cequea David

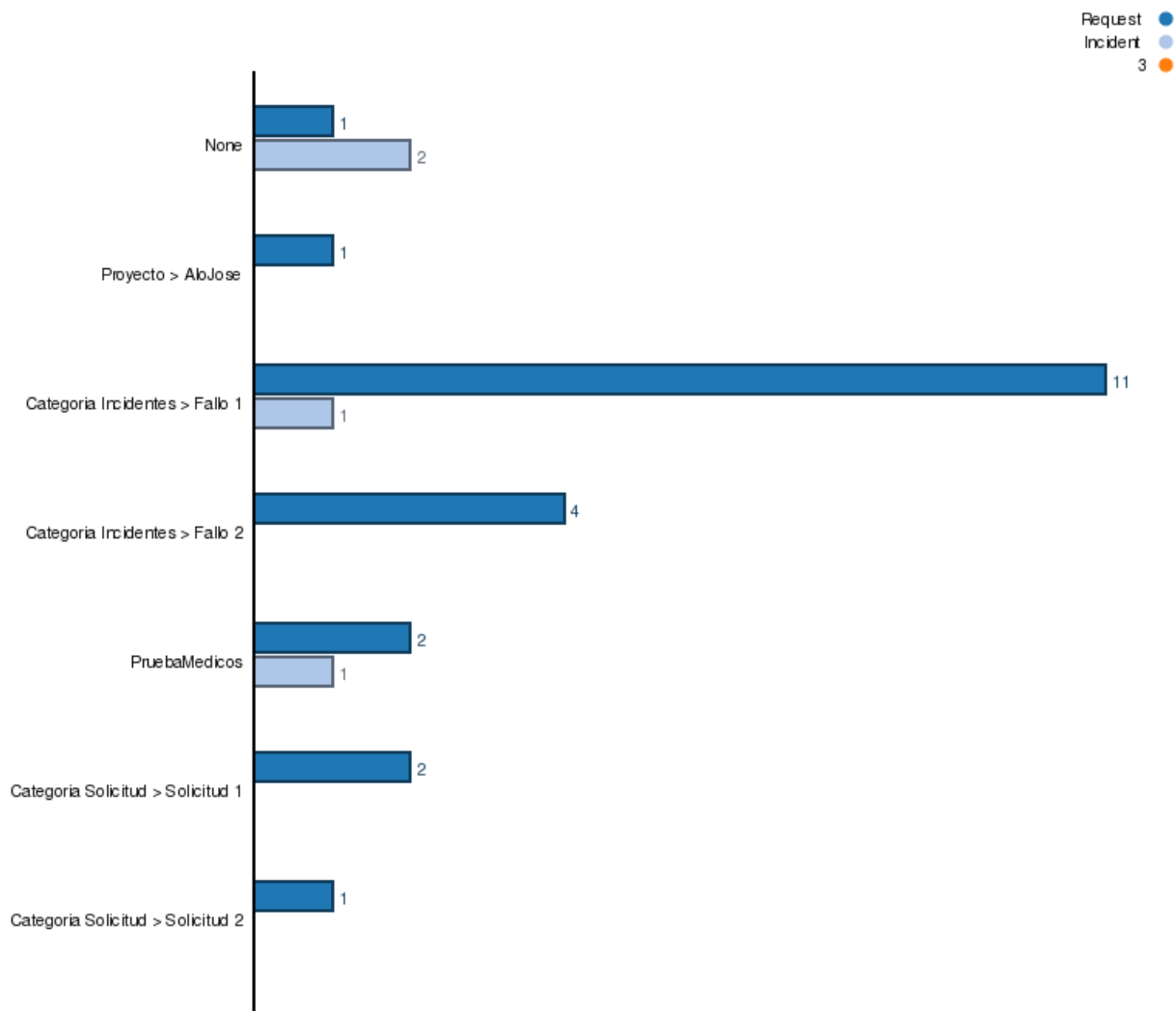
1



Top 10 requesters du 24 January au 22 February 2021



Number of opened tickets per category and type du 24 February 2020 au 22 February 2021



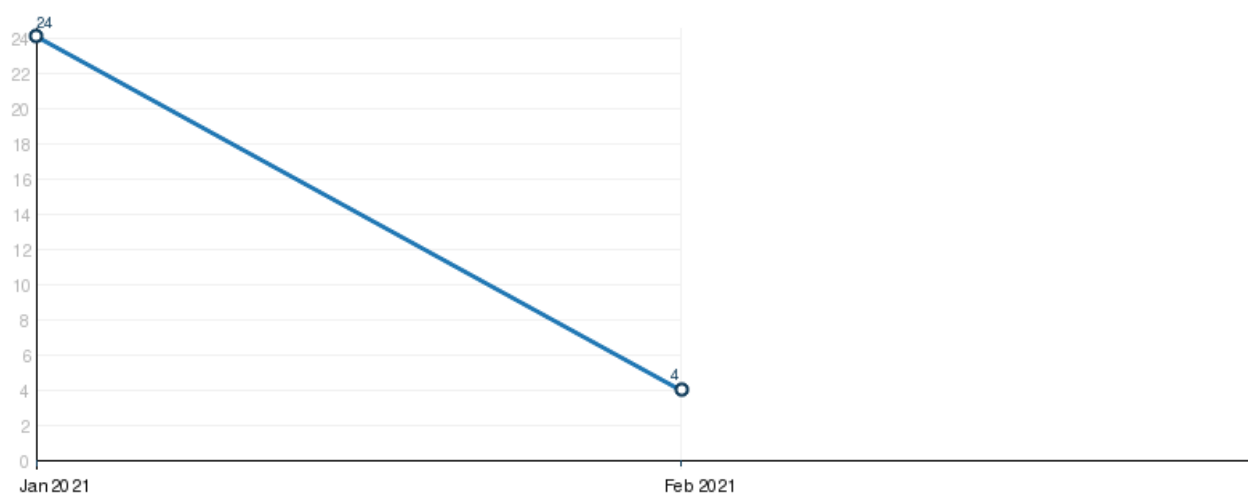
Number of closed tickets per category and type du 24 February 2020 au 22 February 2021



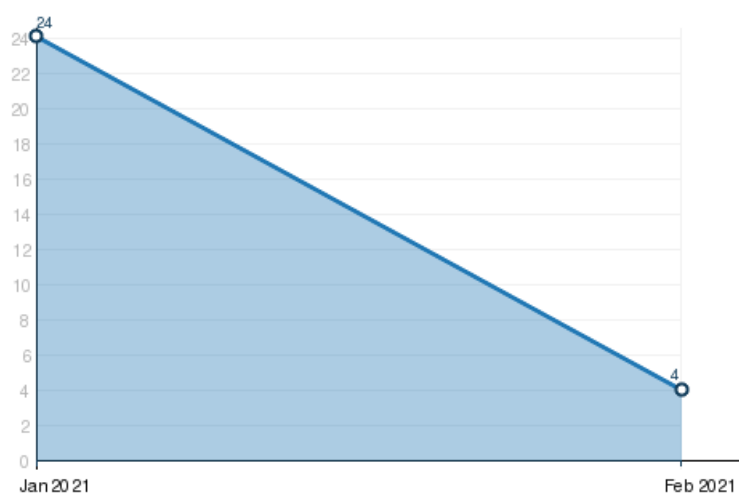
Number of opened and closed tickets per service du 24 February 2020 au 22 February 2021



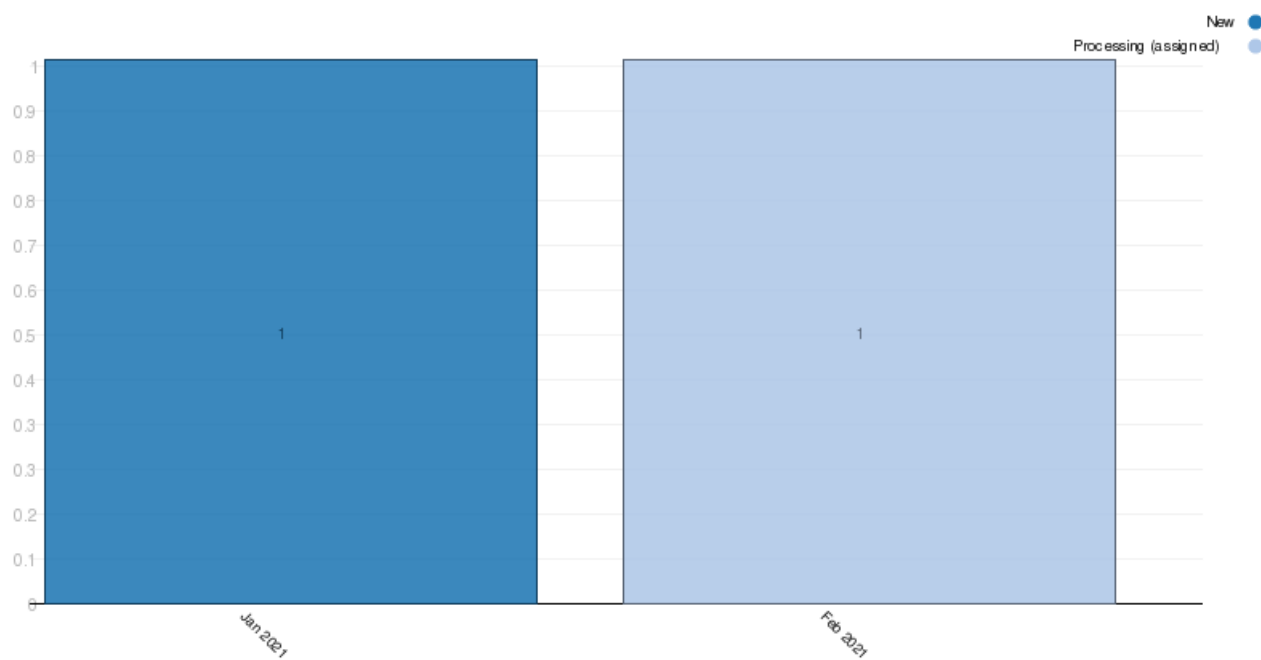
Number of openened tickets per category and status du 24 February 2020 au 22 February 2021



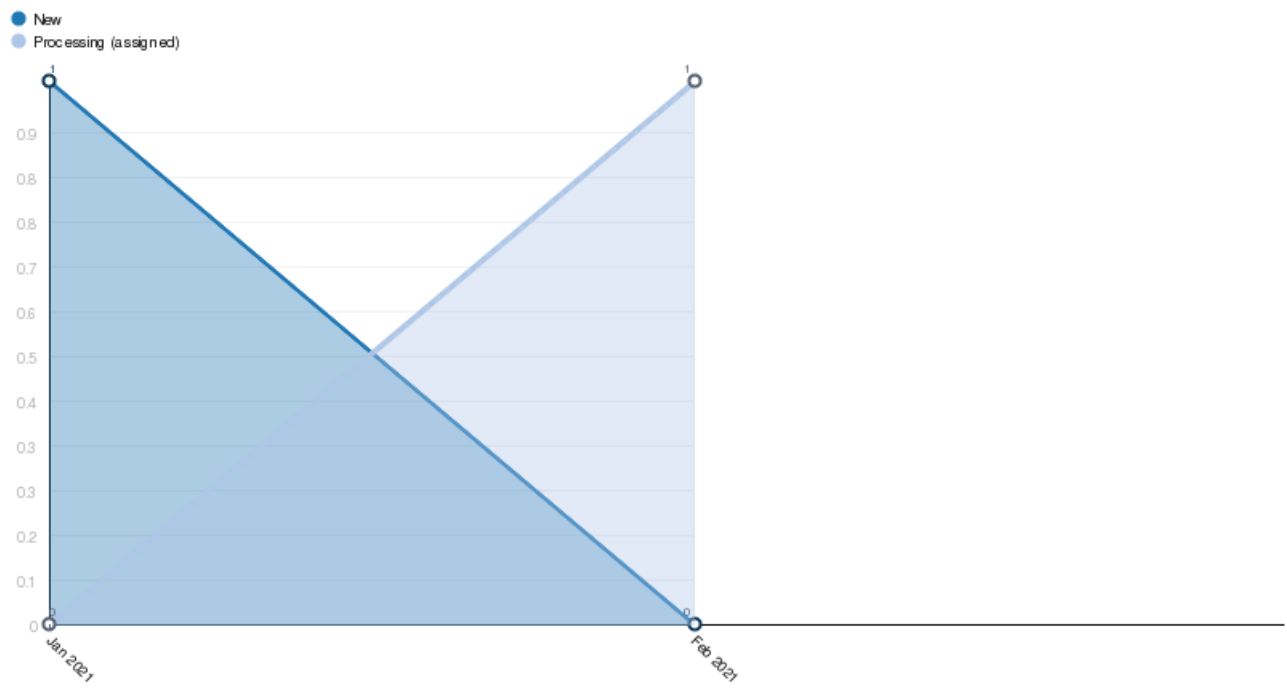
Number of ticket evolution over the period du 24 February 2020 au 22 February 2021



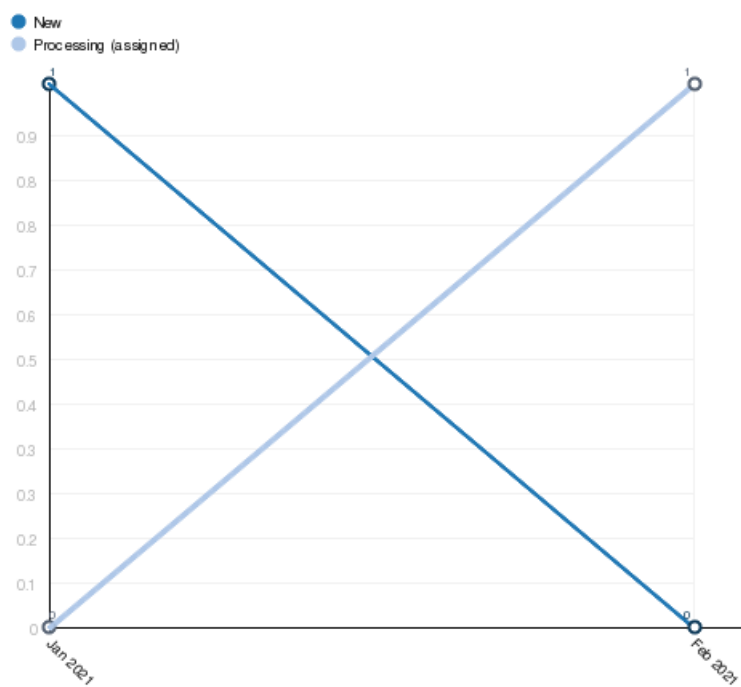
Number of ticket evolution over the period du 24 February 2020 au 22 February 2021



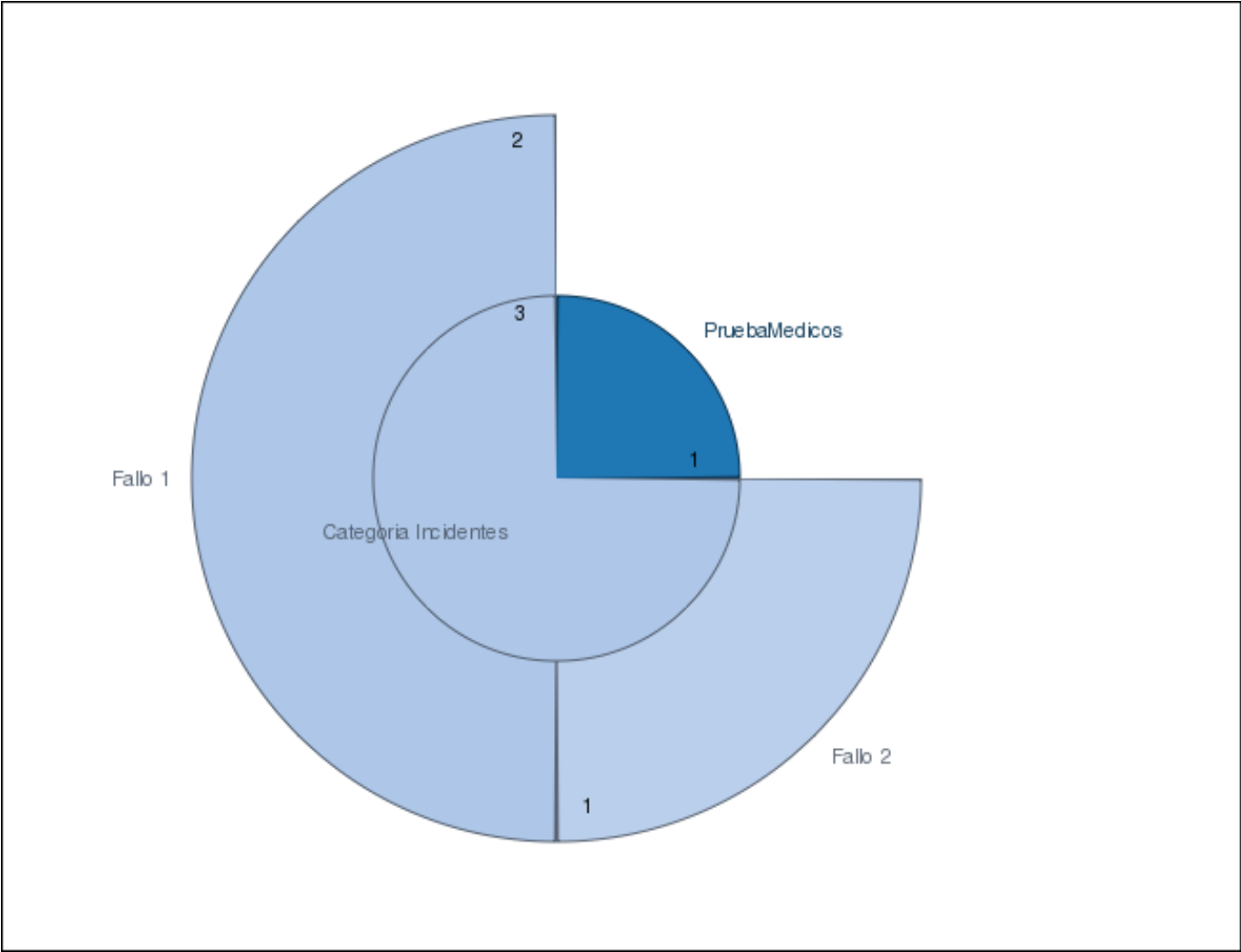
Number of ticket evolution over the period (per status) du 24 February 2020 au 22 February 2021



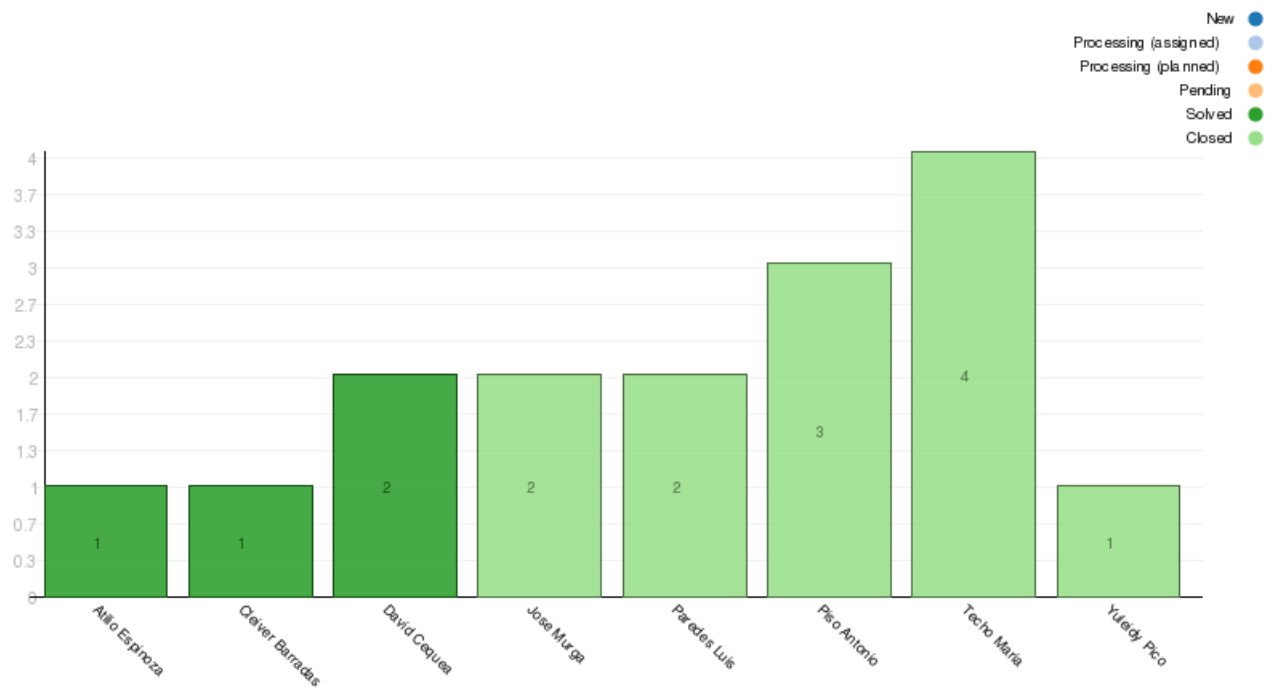
Number of ticket evolution over the period (per status) du 24 February 2020 au 22 February 2021



Number of ticket evolution over the period (per status) du 24 February 2020 au 22 February 2021



Distribution of tickets per category and child categories du 24 January au 22 February 2021



Number of tickets per status and technician du 24 February 2020 au 22 February 2021



Number of ticket per requester location du 24 January au 22 February 2021