

Informe de actividades

Diagnóstico m5000 / serial BEF0843067 (sg02-00 /sg02-01)





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Informe del Servicio

Realizado por:	TCS, TECHNOLOGY CONSULTING SOLUTIONS, C.A.
Field Engineers:	Daniel Barreto, Franz Gonzalez
Help Desk Engineer:	Dennys Alvarez
Inicio de actividad:	Martes 16 de agosto de 2022 / 08:00 hrs
Fin de la actividad:	Martes 16 de agosto de 2022 / 11:30 hrs
Número de SR:	Ticket GLPI #2701. Actividad de rescate con urgencia
Rol del equipo TCS:	Diagnóstico técnico e implementación de soluciones
Documentos adicionales:	Documentación técnica de Oracle a través del portal MyOracleSupport.com

Revisiones del documento

Fecha	Revisión	Incidencia
16/08/2022		Diagnóstico / PwrCycling / Resolución del caso



Actividades

Fecha/Hora	Actividades Realizadas
Mar 16/08/22 08:00 hrs – 11:30 hrs	 Se realizó visita al Data Center, a la sala donde se encuentra ubicado el equipo. Se procedió a realizar los descartes pertinentes: Inspección Visual, revisión de conexiones, revisión de condiciones de temperatura adecuadas para su correcto funcionamiento y revisión de la XSCF a través del puerto serial. Se realizaron las validaciones de Corriente y Temperatura, así como de fallas en general que arrojara la XSCF Se realizó un Power Cycling del equipo y se analizaron los valores de Corriente, Temperatura y fallas en general del equipo. Se analizó el status de fallas mediante el comando showhardconf para determinar la causa de la caída del equipo. Se realizó un nuevo Power Cycling para poder ejecutar un Swapping de las DDC_B 0 y 1. Se realizó un nuevo análisis mediante el comando showhardconf. Se procedió a levantar el domain 0 del equipo (sG02-00) y el boot del mismo a través del root mirror. En este particular es importante destacar que en la actividad de rescate anterior a este equipo, fue restaurado desde legato por el Sr. Carlos Quintero, utilizando un DVD de Solaris 10 e instaló un sistema base en c0t0d0 para legato y restaurar en cotato. Por consiguiente, el sistema operativo que se encuentra en producción está en el disco mirror y el SVM no tiene redundancia de los slices. Se notificó vía chat a Willman Delgado / Omar Armas en el momento en que subió el SO para que el stakeholder procediera a levantar servicios. Se procedió a levantar el domain 1 desde el root disk. Se notificó vía chat a Willman Delgado / Omar Armas en el momento en que subió el SO para que el stakeholder procediera a levantar servicios.
	servicios.Ambos SO levantaron con warnings.
	Se ejecutó un nuevo análisis del equipo mediante



- el comando showhardconf. La DDC_B quedó funcionando degradada pero en status totalmente operativo.
- Se extrajeron los logs para su posterior verificación por parte el equipo de HelpDesk.
- Se extrajo un snapshot del equipo y se envió al Help Desk de TCS para ser examinado.
- El equipo HelpDesk determinará el status actual del equipo para emitir una solución técnica recomendada.

Diagnóstico Inicial del equipo Help Desk TCS

```
XSCF> showhardconf
SPARC Enterprise M5000;
    + Serial:BEF0843067; Operator_Panel_Switch:Locked;
    + Power_Supply_System:Single; SCF-ID:XSCF#0;
    + System_Power:Off; System_Phase:Cabinet Power Off;
    Domain#0 Domain_Status:Powered Off;
    Domain#1 Domain_Status:Powered Off;
    MBU B Status:Degraded; Ver:0201h; Serial:BE08411AE7 ;
        + FRU-Part-Number:CF00541-0478 07 /541-0478-07
        + Memory Size:128 GB;
        + Type:1;
        CPUM#0-CHIP#0 Status: Deconfigured; Ver:0401h; Serial:PP083402LM ;
           + FRU-Part-Number:CA06761-D202 C0
                                              /375-3568-03
            + Freq:2.400 GHz; Type:32;
            + Core:4; Strand:2;
        CPUM#0-CHIP#1 Status: Deconfigured; Ver:0401h; Serial: PP083402LM ;
           + FRU-Part-Number:CA06761-D202 C0
                                              /375-3568-03
            + Freq:2.400 GHz; Type:32;
            + Core:4; Strand:2;
       CPUM#1-CHIP#0 Status: Deconfigured; Ver:0401h; Serial: PP083504XF ;
           + FRU-Part-Number: CA06761-D202 C0 /375-3568-03
            + Freq:2.400 GHz; Type:32;
            + Core:4; Strand:2;
       CPUM#1-CHIP#1 Status: Deconfigured; Ver:0401h; Serial:PP083504XF ;
           + FRU-Part-Number:CA06761-D202 C0
                                              /375-3568-03
            + Freq:2.400 GHz; Type:32;
            + Core:4; Strand:2;
        CPUM#2-CHIP#0 Status: Deconfigured; Ver:0401h; Serial: PP083504X1 ;
           + FRU-Part-Number:CA06761-D202 C0
                                              /375-3568-03
            + Freq:2.400 GHz; Type:32;
           + Core:4; Strand:2;
       CPUM#2-CHIP#1 Status: Deconfigured; Ver:0401h; Serial:PP083504X1 ;
           + FRU-Part-Number: CA06761-D202 CO
                                              /375-3568-03
            + Freq:2.400 GHz; Type:32;
            + Core:4; Strand:2;
       CPUM#3-CHIP#0 Status: Deconfigured; Ver:0401h; Serial:PP083504WZ ;
           + FRU-Part-Number:CA06761-D202 C0
                                              /375-3568-03
            + Freq:2.400 GHz; Type:32;
            + Core:4; Strand:2;
        CPUM#3-CHIP#1 Status: Deconfigured; Ver:0401h; Serial: PP083504WZ ;
            + FRU-Part-Number: CA06761-D202 C0 /375-3568-03
            + Freq:2.400 GHz; Type:32;
           + Core:4; Strand:2;
        MEMB#0 Status: Deconfigured; Ver:0101h; Serial: NN1306GW79
            + FRU-Part-Number: CF00541-4593 01
                                              /541-4593-01
```



```
MEM#0A Status: Deconfigured;
        + Code:ce000000000000001M3 93T5160FBA-CE6 4146-2346c46b;
        + Type:4B; Size:4 GB;
    MEM#0B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-2346c4d6;
        + Type:4B; Size:4 GB;
    MEM#1A Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-2346c4d1;
        + Type:4B; Size:4 GB;
    MEM#1B Status: Deconfigured;
        + Code:ce000000000000001M3 93T5160FBA-CE6 4146-2346c4ce;
        + Type:4B; Size:4 GB;
    MEM#2A Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-2346c4b0;
        + Type:4B; Size:4 GB;
    MEM#2B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-2346c4e1;
        + Type:4B; Size:4 GB;
    MEM#3A Status: Deconfigured;
        + Code:ce000000000000001M3 93T5160FBA-CE6 4146-2346c500;
        + Type:4B; Size:4 GB;
    MEM#3B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-2346c55f;
        + Type:4B; Size:4 GB;
{\tt MEMB\#1 Status:} \textcolor{red}{\textbf{Deconfigured}}; \hspace{0.1cm} {\tt Ver:0101h; Serial:NN1302GE68}
    + FRU-Part-Number: CF00541-4593 01 /541-4593-01
    MEM#0A Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-234759c5;
        + Type:4B; Size:4 GB;
    MEM#0B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-234759ca;
        + Type:4B; Size:4 GB;
    MEM#1A Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-234759c3;
        + Type:4B; Size:4 GB;
    MEM#1B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-234759b4;
        + Type:4B; Size:4 GB;
    MEM#2A Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-234759c4;
        + Type:4B; Size:4 GB;
    MEM#2B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-234759c8;
        + Type:4B; Size:4 GB;
    MEM#3A Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-23475a1b;
        + Type:4B; Size:4 GB;
    MEM#3B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-234759fe;
        + Type:4B; Size:4 GB;
MEMB#4 Status: Deconfigured; Ver:0101h; Serial: BF0840L0W9
    + FRU-Part-Number:CF00541-0545 06
                                       /541-0545-06
    MEM#0A Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea21;
        + Type:2B; Size:2 GB;
    MEM#0B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea64;
        + Type:2B; Size:2 GB;
    MEM#1A Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea1b;
        + Type:2B; Size:2 GB;
```



```
MEM#1B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea1d;
        + Type:2B; Size:2 GB;
    MEM#2A Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ceb8f;
        + Type:2B; Size:2 GB;
    MEM#2B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cebc8;
        + Type:2B; Size:2 GB;
    MEM#3A Status: Deconfigured;
        + Code:ce000000000000001M3 93T5750EZA-CE6 4145-475cea59;
        + Type:2B; Size:2 GB;
    MEM#3B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce9c0;
        + Type:2B; Size:2 GB;
MEMB#5 Status: Deconfigured; Ver:0101h; Serial:BF0840KXWD
    + FRU-Part-Number:CF00541-0545 06
                                      /541-0545-06
    MEM#0A Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce57e;
        + Type:2B; Size:2 GB;
    MEM#0B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce51a;
        + Type:2B; Size:2 GB;
    MEM#1A Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce519;
        + Type:2B; Size:2 GB;
    MEM#1B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce51b;
        + Type:2B; Size:2 GB;
    MEM#2A Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce9d7;
        + Type:2B; Size:2 GB;
    MEM#2B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce9d9;
        + Type:2B; Size:2 GB;
    MEM#3A Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce9d2;
        + Type:2B; Size:2 GB;
    MEM#3B Status: Deconfigured;
        + Code:ce000000000000001M3 93T5750EZA-CE6 4145-475ce97a;
        + Type:2B; Size:2 GB;
MEMB#6 Status: Deconfigured; Ver:0101h; Serial: BF0840KVTC
    + FRU-Part-Number:CF00541-0545 06
                                       /541-0545-06
    MEM#0A Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea1c;
        + Type:2B; Size:2 GB;
    MEM#0B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea20;
        + Type:2B; Size:2 GB;
    MEM#1A Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea25;
        + Type:2B; Size:2 GB;
    MEM#1B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea26;
        + Type:2B; Size:2 GB;
    MEM#2A Status: Deconfigured;
        + Code:ce000000000000001M3 93T5750EZA-CE6 4145-475cea1f;
        + Type:2B; Size:2 GB;
    MEM#2B Status: Deconfigured;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea6f;
        + Type:2B; Size:2 GB;
```



```
MEM#3A Status: Deconfigured;
           + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea22;
            + Type:2B; Size:2 GB;
        MEM#3B Status: Deconfigured;
            + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea23;
            + Type:2B; Size:2 GB;
   MEMB#7 Status: Deconfigured; Ver:0101h; Serial:BF0840L0VP
        + FRU-Part-Number: CF00541-0545 06 /541-0545-06
        MEM#0A Status: Deconfigured;
            + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea31;
            + Type:2B; Size:2 GB;
        MEM#0B Status: Deconfigured;
           + Code:ce000000000000001M3 93T5750EZA-CE6 4145-475cea2e;
            + Type:2B; Size:2 GB;
        MEM#1A Status: Deconfigured;
            + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce9f3;
            + Type:2B; Size:2 GB;
        MEM#1B Status: Deconfigured;
           + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea2f;
           + Type:2B; Size:2 GB;
        MEM#2A Status: Deconfigured;
           + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce9fb;
            + Type:2B; Size:2 GB;
        MEM#2B Status: Deconfigured;
            + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea24;
            + Type:2B; Size:2 GB;
        MEM#3A Status: Deconfigured;
           + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea27;
            + Type:2B; Size:2 GB;
        MEM#3B Status: Deconfigured;
            + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea2a;
            + Type:2B; Size:2 GB;
    DDC_A#0 Status: Deconfigured;
    DDC_A#1 Status: Deconfigured;
    DDC_A#2 Status: Deconfigured;
    DDC_A#3 Status: Deconfigured;
    DDC_B#0 Status:Faulted;
    DDC_B#1 Status: Deconfigured;
IOU#0 Status: Deconfigured; Ver:0101h; Serial:BF0829FQXU ;
    + FRU-Part-Number:CF00541-2240 03 /541-2240-03
    DDC_A#0 Status: Deconfigured;
    DDCR Status: Deconfigured;
        DDC B#0 Status: Deconfigured:
IOU#1 Status: Deconfigured; Ver:0101h; Serial: BF0837JTH4 ;
    + FRU-Part-Number:CF00541-2240 03
                                     /541-2240-03
    + Type:1;
    DDC_A#0 Status: Deconfigured;
    DDCR Status: Deconfigured;
        DDC_B#0 Status: Deconfigured;
XSCFU Status:Normal, Active; Ver:0101h; Serial:NN11528MF6 ;
    + FRU-Part-Number:CF00541-0481 05
                                      /541-0481-05
OPNL Status:Normal; Ver:0101h; Serial:BF0826EVAN
    + FRU-Part-Number:CF00541-0850 06
                                       /541-0850-06
PSU#0 Status:Normal; Serial:0017527-0830012472;
    + FRU-Part-Number:CF00300-2011 0150 /300-2011-01-50;
    + Power_Status:Off; AC:200 V;
PSU#1 Status:Normal; Serial:0017527-0830012464;
    + FRU-Part-Number:CF00300-2011 0150 /300-2011-01-50;
    + Power_Status:Off; AC:200 V;
```



Previo al Power Cycling, se realizó una limpieza de la falla y Posteriormente, se realizó el swapping de las ddc-B 0 y 1. Al completarse el boot de la XSCF, se ejecutó un nuevo showhardconf

```
XSCF> clearfault MBU B/DDC B#0
This command must only be used at the request of a product support engineer.
Continue? [y|n]: y
clearfault: Fault cannot be cleared for this FRU.
FRU will be marked to clear fault on next circuit breaker off and on.
Continue? [y|n]: y
Fault will be cleared after circuit breaker off and on
XSCF>
XSCF> showstatus
    MBU_B Status:Degraded;
       CPUM#0-CHIP#0 Status: Deconfigured;
       CPUM#0-CHIP#1 Status: Deconfigured;
       CPUM#1-CHIP#0 Status: Deconfigured;
       CPUM#1-CHIP#1 Status: Deconfigured;
       CPUM#2-CHIP#0 Status: Deconfigured;
       CPUM#2-CHIP#1 Status: Deconfigured;
       CPUM#3-CHIP#0 Status: Deconfigured;
       CPUM#3-CHIP#1 Status: Deconfigured;
       MEMB#0 Status: Deconfigured;
           MEM#0A Status: Deconfigured;
           MEM#0B Status: Deconfigured;
           MEM#1A Status: Deconfigured;
           MEM#1B Status: Deconfigured;
           MEM#2A Status: Deconfigured;
           MEM#2B Status: Deconfigured;
           MEM#3A Status: Deconfigured;
           MEM#3B Status: Deconfigured;
       MEMB#1 Status: Deconfigured;
           MEM#0A Status: Deconfigured;
           MEM#0B Status: Deconfigured;
           MEM#1A Status: Deconfigured;
           MEM#1B Status: Deconfigured;
           MEM#2A Status: Deconfigured;
           MEM#2B Status: Deconfigured;
           MEM#3A Status: Deconfigured;
           MEM#3B Status: Deconfigured;
       MEMB#4 Status: Deconfigured;
           MEM#0A Status: Deconfigured;
           MEM#0B Status: Deconfigured;
           MEM#1A Status: Deconfigured;
```



```
MEM#1B Status: Deconfigured;
           MEM#2A Status: Deconfigured;
           MEM#2B Status: Deconfigured;
           MEM#3A Status: Deconfigured;
           MEM#3B Status: Deconfigured;
       MEMB#5 Status: Deconfigured;
           MEM#0A Status: Deconfigured;
           MEM#0B Status: Deconfigured;
           MEM#1A Status: Deconfigured;
           MEM#1B Status: Deconfigured:
           MEM#2A Status: Deconfigured;
           MEM#2B Status: Deconfigured;
           MEM#3A Status: Deconfigured;
           MEM#3B Status: Deconfigured;
       MEMB#6 Status: Deconfigured;
           MEM#0A Status: Deconfigured;
           MEM#0B Status: Deconfigured;
           MEM#1A Status: Deconfigured;
           MEM#1B Status: Deconfigured;
           MEM#2A Status: Deconfigured;
           MEM#2B Status: Deconfigured;
           MEM#3A Status: Deconfigured;
           MEM#3B Status: Deconfigured;
       MEMB#7 Status: Deconfigured;
           MEM#0A Status: Deconfigured;
           MEM#0B Status: Deconfigured;
           MEM#1A Status: Deconfigured;
           MEM#1B Status: Deconfigured;
           MEM#2A Status: Deconfigured;
           MEM#2B Status: Deconfigured;
           MEM#3A Status: Deconfigured;
           MEM#3B Status: Deconfigured;
       DDC_A#0 Status: Deconfigured;
       DDC_A#1 Status: Deconfigured;
       DDC_A#2 Status: Deconfigured;
       DDC_A#3 Status: Deconfigured;
       DDC_B#0 Status:Faulted;
       DDC_B#1 Status: Deconfigured;
   10U#0 Status: Deconfigured;
       DDC A#0 Status: Deconfigured;
       DDCR Status: Deconfigured;
           DDC B#0 Status: Deconfigured;
   10U#1 Status: Deconfigured;
       DDC_A#0 Status: Deconfigured;
       DDCR Status: Deconfigured;
           DDC_B#0 Status: Deconfigured;
XSCF>
reboot 10:04 am
```



```
XSCF uboot 01100001 (Feb 3 2011 - 14:43:12)
SCF board boot factor = a080
memory test ...
Memory compare test
.....finish
    DDR Real size: 256 MB
    DDR: 224 MB
## Booting image at ff800000 ...
   Image Name: XSCF kernel 01120001 2.6.11.12-s
   Image Type:
                 PowerPC Linux Kernel Image (gzip compressed)
   Data Size:
                 1459017 Bytes = 1.4 \text{ MB}
   Load Address: 00000000
   Entry Point: 00000000
   Verifying Checksum ... OK
   Uncompressing Kernel Image ... OK
## Loading RAMDisk Image at ff980000 ...
                XSCF rootfs 01120001 ,2016/01/28
   Image Name:
   Image Type:
                 PowerPC Linux RAMDisk Image (gzip compressed)
   Data Size:
                 5657763 Bytes = 5.4 MB
   Load Address: 00000000
   Entry Point: 00000000
   Verifying Checksum ... OK
   Loading Ramdisk to Oba9a000, end Obfff4a3 ... OK
Linux version 2.6.11.12-sec (gcc version 3.4.4) #1 Thu Jan 28 15:37:25 JST 2016
new message buffer at 0f700000 size 1048576
log_buf_len: 1048576
mpc85xx_cds_setup_arch
Built 1 zonelists
Kernel command line: root=/dev/ram rw console=ttyS0,9600 init=/sbin/init_change_root panic=1
     mem=224M
OpenPIC Version 1.2 (1 CPUs and 44 IRQ sources) at fbe79000
PID hash table entries: 1024 (order: 10, 16384 bytes)
Dentry cache hash table entries: 32768 (order: 5, 131072 bytes)
Inode-cache hash table entries: 16384 (order: 4, 65536 bytes)
Memory: 218496k available (2192k kernel code, 672k data, 320k init, 0k highmem)
Mount-cache hash table entries: 512 (order: 0, 4096 bytes)
Freeing initrd memory: 5525k freed
RAMDISK driver initialized: 16 RAM disks of 32768K size 1024 blocksize
i2c-algo-cpm: CPM2 I2C algorithm module version 0.1 (Mar 22, 2005)
FCC ENET Version 0.3
TCP established hash table entries: 8192 (order: 4, 65536 bytes)
TCP bind hash table entries: 8192 (order: 3, 32768 bytes)
ip_tables: (C) 2000-2002 Netfilter core team
arp_tables: (C) 2002 David S. Miller
EXT2-fs warning: checktime reached, running e2fsck is recommended
VFS: Mounted root (ext2 filesystem).
Freeing unused kernel memory: 320k init
switching initrd filesystem, ramdisk to tmpfs
SCF Linux Boot Script 2006/03/04 for ROM boot environment
fsl-sec2 hardware crypt accelerator model3a ver 0.02 enabled
XSCF initial process start (pid=106)
load /scf/modules/lites_ldrv.ko -- complete
load /scf/modules/drvscftrace.ko -- complete
load /scf/modules/sec2_rsa.ko -- complete
load /scf/modules/sec2_md5.ko -- complete
load /scf/modules/sec2_des.ko -- complete
load /scf/modules/sec2_arc4.ko -- complete
load /scf/modules/sec2_aes.ko -- complete
load /scf/modules/sec2_sha256.ko -- complete
load /scf/modules/sec2_sha1.ko -- complete
load /scf/modules/hw_random.ko -- complete
load /scf/modules/scsi_mod.ko -- complete
```



```
load /scf/modules/sd_mod.ko -- complete
load /scf/modules/usbcore.ko -- complete
load /scf/modules/ohci-hcd.ko -- complete
load /scf/modules/usb-storage.ko -- complete
load /scf/modules/drvbootfmem.ko -- complete
load /scf/modules/drvmbc.ko -- complete
load /scf/modules/drvnand.ko -- complete
load /scf/modules/drvffc.ko -- complete
load /scf/modules/drvffcint.ko -- complete
load /scf/modules/drvrtc.ko -- complete
load /scf/modules/drvxscfuart.ko -- complete
load /scf/modules/drvrci.ko -- complete
load /scf/modules/drvtimer.ko -- complete
load /scf/modules/drvsdic.ko -- complete
load /scf/modules/sm2s.ko -- complete
load /scf/modules/spkmdrv.ko -- complete
mount /dev/mtdblock7 -> /hcp1/linux -- complete
mount /dev/mtdblock8 -> /hcp1/scfprog -- complete
mount /dev/mtdblock9 -> /hcp1/gendata -- complete
mount /dev/mtdblock10 -> /hcp1/remcscm -- complete
mount /dev/mtdblock4 -> /hcpcommon/setup -- complete
mount /dev/mtdblock5 -> /hcpcommon/obp -- complete
mount /dev/mtdblock6 -> /hcpcommon/tmp -- complete
mount /dev/mtdblock11 -> /hcpcommon/var -- complete
mount /dev/mtdblock12 -> /hcpcommon/scflog1 -- complete
mount /dev/mtdblock13 -> /hcpcommon/scflog2 -- complete
execute S00mtab -- complete
execute S00portmap -- complete
execute S00tmpmake -- complete
execute S00varclean -- complete
execute S10ldconfig -- complete
execute S15db_move -- complete
execute S15last_dmesg -- complete execute S20cfgcreate -- complete execute S20iptables -- complete
execute S60check -- complete
execute S61restore -- complete execute S99syslogd -- complete
initialize XSCF common database (STANDALONE) -- complete
start /scf/sbin/dbs (pid=352)
start /scf/sbin/ksyseventd (pid=353)
start /scf/sbin/syseventd (pid=358)
start /scf/init/scf_cmgrd (pid=373)
start /scf/init/scf_coremgr (pid=374)
start /scf/init/dualprocess (pid=375)
check SCF operation mode (for OPNL access) -- complete
initialize OPNL -- complete
check SCF operation mode -- complete (ACTIVE)
start /scf/sbin/dbs (pid=387)
initialize XSCF common database (OWN) -- complete
synchronize setup data (XSCF -> OPNL) -- complete
initialize XSCF common database (ACTIVE) -- complete
wait for database synchronization -- complete
execute S00clis_all -- complete
execute S10restore_ad -- complete execute S10restore_um -- complete
execute S11network.sheth0: PHY is Intel LXT972A (1378e2)
eth1: PHY is Intel LXT972A (1378e2)
   -- complete
execute S15ntpcheck.sh -- complete
execute S21daemons -- complete
execute S51scflog_SCFboot.sh -- complete
execute S82cod -- complete execute S98bui -- complete
execute S00clis_active -- complete
execute S00cmem_check -- complete
execute S00tmp_login -- complete
```



```
execute S18restorefmdlog -- complete
execute S19setfmurl -- complete execute S29setfmconf -- complete
execute S50setupSCFboot.sh -- complete
execute S83setservicetagdata -- complete
start /scf/sbin/scf_panelmgr (pid=803)
start /scf/sbin/fmdsyncd (pid=804)
start /scf/sbin/auditd (pid=806)
start /scf/sbin/cmd (pid=807)
start /scf/sbin/cmd_sub (pid=808)
start /scf/sbin/errhandd (pid=809)
start /scf/sbin/fjdrd (pid=810)
start /scf/sbin/frura (pid=811)
start /scf/sbin/mond (pid=812)
start /scf/sbin/mond (pid=813)
start /scf/sbin/powerd (pid=814)
start /scf/sbin/rci (pid=815)
start /scf/sbin/rci_dual (pid=816)
start /scf/sbin/reset (pid=817)
start /scf/sbin/resetra (pid=818)
start /scf/sbin/rsyncprocess (pid=819)
start /scf/sbin/scf_firmup_exed (pid=820)
start /scf/sbin/scf_hardlog (pid=821)
start /scf/sbin/scf_loganalyze (pid=822)
start /scf/sbin/scf_procmeas (pid=823)
start /scf/sbin/sequence (pid=824)
start /scf/sbin/ttyd (pid=825)
start /scf/sbin/apcsd (pid=826)
start /scf/sbin/codd (pid=827)
start /scf/sbin/scf_firmup_ctld (pid=828)
start /scf/sbin/fmd (pid=829)
start /scf/sbin/dscpd (pid=867)
start /scf/sbin/monitor_msg (pid=868)
start /scf/sbin/picld (pid=869)
start /scf/sbin/sunmcrund (pid=870)
start /scf/sbin/stdiscoverer (pid=871)
start /scf/sbin/stlistener (pid=872)
start /scf/sbin/dfrud (pid=873)
start /scf/sbin/iomgrd (pid=874)
start /scf/sbin/archd (pid=919)
wait for SCF READY -- complete
execute S20setupSCFready.sh -- complete
execute S99rcclear -- complete
execute S10iobox_scan -- complete
execute S10restore_ad -- complete execute S10restore_um -- complete
execute S84snmpd -- complete
execute S85sunmc_esd -- complete
execute S86limits -- complete
execute S87opnl -- complete
execute S88patroldiag.sh -- complete
execute S99dr_recover.sh -- complete
XSCF Initialize complete.
Aug 16 09:44:46 rscsg02 XSCF[106]: XSCF Initialize complete.
XSCF> showhardconf
SPARC Enterprise M5000;
    + Serial:BEF0843067; Operator_Panel_Switch:Locked;
    + Power_Supply_System:Single; SCF-ID:XSCF#0;
    + System_Power:Off; System_Phase:Cabinet Power Off;
    Domain#0 Domain_Status:Powered Off;
    Domain#1 Domain_Status:Powered Off;
    MBU_B Status: Degraded; Ver:0201h; Serial: BE08411AE7 ;
        + FRU-Part-Number:CF00541-0478 07 /541-0478-07
```



```
+ Memory_Size:128 GB;
+ Type:1;
CPUM#0-CHIP#0 Status: Normal; Ver:0401h; Serial:PP083402LM
    + FRU-Part-Number:CA06761-D202 C0
                                       /375-3568-03
    + Freq:2.400 GHz; Type:32;
    + Core:4; Strand:2;
CPUM#0-CHIP#1 Status: Normal; Ver:0401h; Serial:PP083402LM
    + FRU-Part-Number:CA06761-D202 C0
                                      /375-3568-03
    + Freq:2.400 GHz; Type:32;
    + Core:4; Strand:2;
CPUM#1-CHIP#0 Status: Normal; Ver:0401h; Serial:PP083504XF
    + FRU-Part-Number:CA06761-D202 C0
                                       /375-3568-03
    + Freq:2.400 GHz; Type:32;
    + Core:4; Strand:2;
CPUM#1-CHIP#1 Status: Normal; Ver:0401h; Serial:PP083504XF
    + FRU-Part-Number:CA06761-D202 C0
                                       /375-3568-03
    + Freq:2.400 GHz; Type:32;
+ Core:4; Strand:2;
CPUM#2-CHIP#0 Status: Normal; Ver:0401h; Serial:PP083504X1
    + FRU-Part-Number: CA06761-D202 C0 /375-3568-03
    + Freq:2.400 GHz; Type:32;
    + Core:4; Strand:2;
CPUM#2-CHIP#1 Status: Normal; Ver:0401h; Serial:PP083504X1
    + FRU-Part-Number: CA06761-D202 C0 /375-3568-03
    + Freq:2.400 GHz; Type:32;
    + Core:4; Strand:2;
CPUM#3-CHIP#0 Status: Normal; Ver:0401h; Serial:PP083504WZ
    + FRU-Part-Number:CA06761-D202 C0
                                      /375-3568-03
    + Freq:2.400 GHz; Type:32;
    + Core:4; Strand:2;
CPUM#3-CHIP#1 Status: Normal; Ver:0401h; Serial: PP083504WZ
    + FRU-Part-Number:CA06761-D202 C0
                                      /375-3568-03
    + Freq:2.400 GHz; Type:32;
    + Core:4; Strand:2;
MEMB#0 Status: Normal; Ver:0101h; Serial:NN1306GW79
    + FRU-Part-Number:CF00541-4593 01 /541-4593-01
    MEM#0A Status: Normal;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-2346c46b;
        + Type:4B; Size:4 GB;
    MEM#0B Status: Normal;
        + Code:ce000000000000001M3 93T5160FBA-CE6 4146-2346c4d6;
        + Type:4B; Size:4 GB;
    MEM#1A Status: Normal;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-2346c4d1;
        + Type:4B; Size:4 GB;
    MEM#1B Status: Normal;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-2346c4ce;
        + Type:4B; Size:4 GB;
    MEM#2A Status: Normal;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-2346c4b0;
        + Type:4B; Size:4 GB;
    MEM#2B Status: Normal;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-2346c4e1;
        + Type:4B; Size:4 GB;
    MEM#3A Status: Normal;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-2346c500;
        + Type:4B; Size:4 GB;
    MEM#3B Status: Normal;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-2346c55f;
        + Type:4B; Size:4 GB;
MEMB#1 Status: Normal; Ver:0101h; Serial:NN1302GE68 ;
    + FRU-Part-Number:CF00541-4593 01
                                      /541-4593-01
```



```
MEM#0A Status: Normal;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-234759c5;
        + Type:4B; Size:4 GB;
    MEM#0B Status: Normal:
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-234759ca;
        + Type:4B; Size:4 GB;
    MEM#1A Status: Normal;
        + Code:ce000000000000001M3 93T5160FBA-CE6 4146-234759c3;
        + Type:4B; Size:4 GB;
    MEM#1B Status: Normal;
        + Code:ce000000000000001M3 93T5160FBA-CE6 4146-234759b4;
        + Type:4B; Size:4 GB;
    MEM#2A Status: Normal;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-234759c4;
        + Type:4B; Size:4 GB;
    MEM#2B Status: Normal;
        + Code:ce000000000000001M3 93T5160FBA-CE6 4146-234759c8;
        + Type:4B; Size:4 GB;
    MEM#3A Status: Normal;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-23475a1b;
        + Type:4B; Size:4 GB;
    MEM#3B Status: Normal;
        + Code:ce0000000000000001M3 93T5160FBA-CE6 4146-234759fe;
        + Type:4B; Size:4 GB;
MEMB#4 Status: Normal; Ver:0101h; Serial: BF0840L0W9 ;
    + FRU-Part-Number: CF00541-0545 06 /541-0545-06
    MEM#0A Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea21;
        + Type:2B; Size:2 GB;
    MEM#0B Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea64;
        + Type:2B; Size:2 GB;
    MEM#1A Status: Normal:
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea1b;
        + Type:2B; Size:2 GB;
    MEM#1B Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea1d;
        + Type:2B; Size:2 GB;
    MEM#2A Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ceb8f;
        + Type:2B; Size:2 GB;
    MEM#2B Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cebc8;
        + Type:2B; Size:2 GB;
    MEM#3A Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea59;
        + Type:2B; Size:2 GB;
    MEM#3B Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce9c0;
        + Type:2B; Size:2 GB;
MEMB#5 Status: Normal; Ver:0101h; Serial:BF0840KXWD ;
    + FRU-Part-Number:CF00541-0545 06
                                      /541-0545-06
    MEM#0A Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce57e;
        + Type:2B; Size:2 GB;
    MEM#0B Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce51a;
        + Type:2B; Size:2 GB;
    MEM#1A Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce519;
        + Type:2B; Size:2 GB;
```



```
MEM#1B Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce51b;
        + Type:2B; Size:2 GB;
    MEM#2A Status:Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce9d7;
        + Type:2B; Size:2 GB;
    MEM#2B Status: Normal;
        + Code:ce000000000000001M3 93T5750EZA-CE6 4145-475ce9d9;
        + Type:2B; Size:2 GB;
    MEM#3A Status: Normal;
        + Code:ce000000000000001M3 93T5750EZA-CE6 4145-475ce9d2;
        + Type:2B; Size:2 GB;
    MEM#3B Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce97a;
        + Type:2B; Size:2 GB;
MEMB#6 Status: Normal; Ver:0101h; Serial: BF0840KVTC ;
    + FRU-Part-Number:CF00541-0545 06
                                      /541-0545-06
    MEM#0A Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea1c;
        + Type:2B; Size:2 GB;
    MEM#0B Status: Normal;
        + Code:ce000000000000001M3 93T5750EZA-CE6 4145-475cea20;
        + Type:2B; Size:2 GB;
    MEM#1A Status:Normal;
        + Code:ce000000000000001M3 93T5750EZA-CE6 4145-475cea25;
        + Type:2B; Size:2 GB;
    MEM#1B Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea26;
        + Type:2B; Size:2 GB;
    MEM#2A Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea1f;
        + Type:2B; Size:2 GB;
    MEM#2B Status: Normal:
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea6f;
        + Type:2B; Size:2 GB;
    MEM#3A Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea22;
        + Type:2B; Size:2 GB;
    MEM#3B Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea23;
        + Type:2B; Size:2 GB;
MEMB#7 Status: Normal; Ver:0101h; Serial: BF0840L0VP
    + FRU-Part-Number:CF00541-0545 06
                                      /541-0545-06
    MEM#0A Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea31;
        + Type:2B; Size:2 GB;
    MEM#0B Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea2e;
        + Type:2B; Size:2 GB;
    MEM#1A Status: Normal;
        + Code:ce000000000000001M3 93T5750EZA-CE6 4145-475ce9f3;
        + Type:2B; Size:2 GB;
    MEM#1B Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea2f;
        + Type:2B; Size:2 GB;
    MEM#2A Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475ce9fb;
        + Type:2B; Size:2 GB;
    MEM#2B Status: Normal;
        + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea24;
        + Type:2B; Size:2 GB;
```



```
MEM#3A Status: Normal;
           + Code:ce000000000000001M3 93T5750EZA-CE6 4145-475cea27;
            + Type:2B; Size:2 GB;
        MEM#3B Status: Normal:
           + Code:ce0000000000000001M3 93T5750EZA-CE6 4145-475cea2a;
            + Type:2B; Size:2 GB;
   DDC_A#0 Status: Normal;
    DDC_A#1 Status: Normal;
   DDC_A#2 Status: Normal;
    DDC_A#3 Status: Normal;
   DDC_B#0 Status: Normal;
    DDC_B#1 Status: Normal;
IOU#0 Status: Normal; Ver:0101h; Serial:BF0829FQXU ;
    + FRU-Part-Number:CF00541-2240 03 /541-2240-03
    + Type:1;
    DDC_A#0 Status: Normal;
    DDCR Status: Normal:
        DDC_B#0 Status: Normal;
IOU#1 Status: Normal; Ver:0101h; Serial:BF0837JTH4 ;
    + FRU-Part-Number:CF00541-2240 03 /541-2240-03
    + Type:1;
   DDC_A#0 Status: Normal;
   DDCR Status: Normal;
        DDC_B#0 Status: Normal;
XSCFU Status: Normal, Active; Ver:0101h; Serial: NN11528MF6
    + FRU-Part-Number:CF00541-0481 05
                                      /541-0481-05
OPNL Status: Normal; Ver:0101h; Serial: BF0826EVAN
    + FRU-Part-Number:CF00541-0850 06 /541-0850-06
PSU#0 Status: Normal; Serial:0017527-0830012472;
   + FRU-Part-Number:CF00300-2011 0150 /300-2011-01-50;
    + Power_Status:Off; AC:200 V;
PSU#1 Status: Normal; Serial:0017527-0830012464;
   + FRU-Part-Number:CF00300-2011 0150 /300-2011-01-50;
    + Power_Status:Off; AC:200 V;
PSU#2 Status: Normal; Serial:0017527-0830012471;
    + FRU-Part-Number:CF00300-2011 0150 /300-2011-01-50;
    + Power_Status:Off; AC:200 V;
PSU#3 Status: Normal; Serial:0017527-0830012460;
   + FRU-Part-Number:CF00300-2011 0150 /300-2011-01-50;
    + Power_Status:Off; AC:200 V;
FANBP_C Status: Normal; Ver:0301h; Serial: BF0837JMN3 ;
    + FRU-Part-Number:CF00541-0848 05 /541-0848-05
    FAN_A#0 Status: Normal;
   FAN_A#1 Status: Normal;
    FAN_A#2 Status: Normal;
    FAN_A#3 Status: Normal;
```

Se procedió a encender el domain 00 y se notificó a O. Armas y W. Delgado.

```
XSCF> poweron -d 0
DomainIDs to power on:00
Continue? [y|n] :y
00 :Powering on

*Note*
  This command only issues the instruction to power-on.
  The result of the instruction can be checked by the "showlogs power".
XSCF>
XSCF> console -d 0
```



Console contents may be logged. Connect to DomainID 0?[y|n]:yXSCE> XSCF> showdomainstatus -a Domain Status 00 Running Power Off 01 02 03 XSCF> console -d 0 Console contents may be logged. Connect to DomainID 0?[y|n]:yaoot device: rootdisk File and args: SunOS Release 5.10 Version Generic_147147-26 64-bit Copyright (c) 1983, 2013, Oracle and/or its affiliates. All rights reserved. łostname: sg02-00 The / file system (/dev/rdsk/c0t0d0s0) is being checked. WARNING - Unable to repair the / filesystem. Run fsck manually (fsck -F ufs /dev/rdsk/cot0d0s0). ug 16 09:53:06 svc.startd[9]: svc:/system/filesystem/usr:default: Method "/lib/svc/method/fs-usr" failed with exit status 95. Aug 16 09:53:06 svc.startd[9]: system/filesystem/usr:default failed fatally: transitioned to maintenance (see 'svcs -xv' for details) Requesting System Maintenance Mode (See 'language of the Augusting System Maintenance Mode (See /lib/svc/share/README for more information.) onsole login service(s) cannot run oot password for system maintenance (control-d to bypass): Acá se procedió a realizar el SO boot a través del root mirror. AVIS0 Para acceder a este sistema necesita estar previamente autorizado, estando usted estrictamente limitado al uso indicado en dicha autorizacion. El acceso no autorizado a este sistema o el uso indebido del mismo esta prohibido y es contrario a la legislacion vigente. El uso que realice de este sistema esta siendo monitoreado. Se realizó la notificación para levantar servicios en sg02-00 y se procedió a encender el domain 01 XSCF> console -d 1 Console contents may be logged. Connect to DomainID 1?[y|n]:y



Logs Analizados

En los logs de la XSCF se puede observar que desde el día 09/may/2022 venian fallando las IOU. Posteriormente el día 04/jul/2022 se presentó una falla en la ddc_b #1. Finalmente, el día 15 de agosto se presentó una falla en la MBU B/DDC B#0

XSCF> showlogs error Date: May 09 01:29:36 VET 2022 Code: 40000200-cfffd701-0300003201000000 Status: Information Occurred: May 09 01:29:34.514 VET 2022 FRU: /HDD#3,/IOU#1 Msg: Boot process failed Date: May 09 01:41:42 VET 2022 Code: 40000200-d3ffd701-0300003203000000 Status: Information Occurred: May 09 01:41:41.707 VET 2022 FRU: /DVD,/IOU#1 Msg: Boot process failed Date: May 09 07:37:34 VET 2022 Code: 40000200-d3ffd701-0300003203000000 Occurred: May 09 07:37:33.924 VET 2022 Status: Information FRU: /DVD,/IOU#1 Msg: Boot process failed Date: May 09 08:57:46 VET 2022 Code: 60000000-c1ff0000-12ce00000000000 Status: Warning Occurred: May 09 08:57:46.168 VET 2022 FRU: /IOU#1/PCI#4 Msg: PCI access error Date: May 09 08:57:46 VET 2022 Code: 60000000-c1ff0000-12ce000000000000 Status: Warning Occurred: May 09 08:57:46.660 VET 2022 FRU: /IOU#1/PCI#2 Msg: PCI access error Date: May 09 08:57:47 VET 2022 Code: 60000000-c1ff0000-12ce000000000000 Status: Warning Occurred: May 09 08:57:47.109 VET 2022 FRU: /IOU#1/PCI#2 Msg: PCI access error Date: May 09 08:57:48 VET 2022 Code: 60000000-c1ff0000-12ce00000000000 Status: Warning Occurred: May 09 08:57:48.256 VET 2022 FRU: /IOU#1/PCI#2 Msg: PCI access error Date: Jul 04 14:54:19 VET 2022 Code: 80002000-95ff0000-0104630500000000 Status: Alarm Occurred: Jul 04 14:54:18.435 VET 2022 FRU: /MBU_B/DDC_B#1 Msg: Power subsystem failure(detector=1) Date: Aug 15 21:39:38 VET 2022 Code: 80002000-95ff0000-0104630500000000



```
Status: Alarm
                               Occurred: Aug 15 21:39:36.060 VET 2022
   FRU: /MBU_B/DDC B#0
   Msg: Power subsystem failure(detector=0)
XSCF>
XSCF> showlogs error -vr
Date: Aug 15 21:39:38 VET 2022
                              Code: 80002000-95ff0000-0104630500000000
   Status: Alarm
                               Occurred: Aug 15 21:39:36.060 VET 2022
   FRU: /MBU_B/DDC_B#0
   Msg: Power subsystem failure(detector=0)
   Diagnostic Code:
       00000000 00000000 00000000
       00000000 00000000 00000000 00000000
   UUID: b89456e4-5ec1-470f-8453-79a6c67bb798 MSG-ID: SCF-8004-G4
Date: Jul 04 14:54:19 VET 2022
                              Code: 80002000-95ff0000-0104630500000000
   Status: Alarm
                               Occurred: Jul 04 14:54:18.435 VET 2022
   FRU: /MBU B/DDC B#1
   Msg: Power subsystem failure(detector=1)
   Diagnostic Code:
       00010000 00000000 00000000
       00000000 00000000 00000000 00000000
   UUID: 0a9b08b2-ae4f-466c-a898-bc1bbd33c24f MSG-ID: SCF-8004-G4
Date: May 09 08:57:48 VET 2022
                              Code: 60000000-c1ff0000-12ce00000000000
   Status: Warning
                              Occurred: May 09 08:57:48.256 VET 2022
   FRU: /IOU#1/PCI#2
   Msg: PCI access error
   Diagnostic Code:
       01020000 00000000 00000000
       00000000 00000000 00000000 00000000
   UUID: f5c3d1e0-45d8-4564-96b3-b196d727a147 MSG-ID: FMD-8000-11
Date: May 09 08:57:47 VET 2022
                              Code: 60000000-c1ff0000-12ce000000000000
   Status: Warning
                              Occurred: May 09 08:57:47.109 VET 2022
   FRU: /IOU#1/PCI#2
   Msg: PCI access error
   Diagnostic Code:
       01020000 00000000 00000000
       UUID: 99cc04c3-41e2-4c89-a554-5613f4e22aa3 MSG-ID: FMD-8000-11
Date: May 09 08:57:46 VET 2022
                              Code: 60000000-c1ff0000-12ce00000000000
   Status: Warning
                               Occurred: May 09 08:57:46.660 VET 2022
   FRU: /IOU#1/PCI#2
   Msg: PCI access error
   Diagnostic Code:
       01020000 00000000 00000000
       00000000 00000000 00000000 00000000
       UUID: a94a3aba-2cc5-45cb-9376-afed597a57e1 MSG-ID: FMD-8000-11
Date: May 09 08:57:46 VET 2022
                              Code: 60000000-c1ff0000-12ce00000000000
   Status: Warning
                              Occurred: May 09 08:57:46.168 VET 2022
   FRU: /IOU#1/PCI#4
   Msg: PCI access error
   Diagnostic Code:
       01040000 000000000 000000000
       UUID: c971a858-115e-47b5-9807-d21a97591ef5 MSG-ID: FMD-8000-11
Date: May 09 07:37:34 VET 2022
                               Code: 40000200-d3ffd701-0300003203000000
   Status: Information
                               Occurred: May 09 07:37:33.924 VET 2022
   FRU: /DVD,/IOU#1
   Msg: Boot process failed
   Diagnostic Code:
       00000000 00000100 00000000
```



```
UUID: 89b90e9f-91d7-4376-ae17-b5bc8ce5bc7d MSG-ID: SCF-8001-KC
Date: May 09 01:41:42 VET 2022
                                 Code: 40000200-d3ffd701-0300003203000000
   Status: Information
                                 Occurred: May 09 01:41:41.707 VET 2022
   FRU: /DVD,/IOU#1
    Msg: Boot process failed
   Diagnostic Code:
       00000000 00000100 00000000
       00000000 00000000 00000000 00000000
       UUID: 5e65ed1d-e8aa-449f-8ce3-bc51e1d10ecd MSG-ID: SCF-8001-KC
                                 Code: 40000200-cfffd701-0300003201000000
Date: May 09 01:29:36 VET 2022
   Status: Information
                                 Occurred: May 09 01:29:34.514 VET 2022
    FRU: /HDD#3,/IOU#1
    Msg: Boot process failed
    Diagnostic Code:
       03000000 00000100 00000000
       00000000 00000000
XSCF> clearfault MBU B
This command must only be used at the request of a product support engineer.
Continue? [y|n]: y
XSCF>
XSCF> fmdump -v
                    UUID
                                                        MSG-ID
May 09 01:29:36.8768 6d2a1533-470a-4723-81f2-bdb721e83802 SCF-8001-KC
   66% upset.chassis.SPARC-Enterprise.io.disk.boot
       Problem in: hc:///chassis=0/iou=1/ioc=0/ch=0/leaf=0/sas=0/disk=1
          Affects:
                    FRU: hc://:product-id=SPARC Enterprise M5000:chassis-id=BEF0843067:server-
id=rscsg02/component=/HDD#3
         Location: /HDD#3
   33% upset.chassis.SPARC-Enterprise.io.disk.boot
       Problem in: hc:///chassis=0/iou=1/ioc=0/ch=0/leaf=0/sas=0
          Affects: -
                    FRU: hc://:product-id=SPARC Enterprise M5000:chassis-id=BEF0843067:server-
id=rscsg02:serial=BF0837JTH4:part=CF00541-2240 03 \541-2240-03:revision=0101/component=/IOU#1
         Location: /IOU#1
May 09 01:41:42.3710 5e65ed1d-e8aa-449f-8ce3-bc51e1d10ecd SCF-8001-KC
   66% upset.chassis.SPARC-Enterprise.io.disk.boot
       Problem in: hc:///chassis=0/iou=1/ioc=0/ch=0/leaf=0/sas=0/dvd=0
          Affects:
                    FRU: hc://:product-id=SPARC Enterprise M5000:chassis-id=BEF0843067:server-
id=rscsg02/component=/DVD#0
         Location: /DVD#0
   33% upset.chassis.SPARC-Enterprise.io.disk.boot
       Problem in: hc:///chassis=0/iou=1/ioc=0/ch=0/leaf=0/sas=0
          Affects:
                    FRU: hc://:product-id=SPARC Enterprise M5000:chassis-id=BEF0843067:server-
id=rscsq02:serial=BF0837JTH4:part=CF00541-2240 03 \541-2240-03:revision=0101/component=/IOU#1
         Location: /IOU#1
May 09 07:37:34.5741 89b90e9f-91d7-4376-ae17-b5bc8ce5bc7d SCF-8001-KC
   66% upset.chassis.SPARC-Enterprise.io.disk.boot
```



```
Problem in: hc:///chassis=0/iou=1/ioc=0/ch=0/leaf=0/sas=0/dvd=0
           Affects:
                     FRU: hc://:product-id=SPARC Enterprise M5000:chassis-id=BEF0843067:server-
id=rscsg02/component=/DVD#0
          Location: /DVD#0
   33% upset.chassis.SPARC-Enterprise.io.disk.boot
        Problem in: hc:///chassis=0/iou=1/ioc=0/ch=0/leaf=0/sas=0
          Affects:
                     FRU: hc://:product-id=SPARC Enterprise M5000:chassis-id=BEF0843067:server-
id=rscsg02:serial=BF0837JTH4:part=CF00541-2240 03
                                                   \541-2240-03:revision=0101/component=/IOU#1
          Location: /IOU#1
May 09 08:57:46.1741 c971a858-115e-47b5-9807-d21a97591ef5 FMD-8000-11
   29% fault.io.pciex.device-interr
        Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=1/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=0
          Affects:
               FRU: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sq02-
01/chassis=0/ioboard=1/hostbridge=1/pciexrc=1/pciexbus=2/pciexdev=0
          Location: iou#1-pci#4
   29% fault.io.pciex.device-interr
        Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=1/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=1
          Affects:
               FRU: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=1/pciexrc=1/pciexbus=2/pciexdev=0
          Location: iou#1-pci#4
   14% fault.io.pciex.bus-linkerr
        Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=1/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=0
          Affects:
               FRU: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=1/pciexrc=1/pciexbus=2/pciexdev=0
          Location: iou#1-pci#4
  14% fault.io.pciex.bus-linkerr
        Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=1/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=1
          Affects:
               FRU: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=1/pciexrc=1/pciexbus=2/pciexdev=0
          Location: iou#1-pci#4
  14% fault.io.pciex.device-interr
        Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=1/pciexrc=1
          Affects:
               FRU: hc:///component=iou#1-pci#4
          Location: -
May 09 08:57:46.6650 a94a3aba-2cc5-45cb-9376-afed597a57e1 FMD-8000-11
   17% fault.io.pciex.device-pcie-ce
        Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
```



```
01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=0
          Affects:
               FRU: hc:///component=iou#1-pci#2
          Location: -
  17% fault.io.pciex.device-pcie-ce
        Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=1
          Affects:
               FRU: hc:///component=iou#1-pci#2
          Location: -
  17% fault.io.pciex.device-pcie-ce
        Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sq02-
01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=2
           Affects:
               FRU: hc:///component=iou#1-pci#2
          Location:
  17% fault.io.pciex.device-pcie-ce
        Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=3
          Affects:
               FRU: hc:///component=iou#1-pci#2
          Location: -
    8% fault.io.pciex.bus-linkerr-corr
        Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=0
          Affects:
               FRU: hc:///component=iou#1-pci#2
          Location: -
    8% fault.io.pciex.bus-linkerr-corr
        Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=1
           Affects:
               FRU: hc:///component=iou#1-pci#2
          Location: -
    8% fault.io.pciex.bus-linkerr-corr
        Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=2
               FRU: hc:///component=iou#1-pci#2
          Location: -
    8% fault.io.pciex.bus-linkerr-corr
        Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=3
          Affects:
               FRU: hc:///component=iou#1-pci#2
          Location: -
May 09 08:57:47.1124 99cc04c3-41e2-4c89-a554-5613f4e22aa3 FMD-8000-11
  100% fault.io.pciex.device-pcie-ce
```



Problem in: hc://:product-id=SUNW, SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1 Affects: FRU: hc:///component=iou#1-pci#2 Location: -May 09 08:57:48.2614 f5c3d1e0-45d8-4564-96b3-b196d727a147 FMD-8000-11 15% fault.io.pciex.device-interr-corr Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sq02-01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=0 FRU: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0 Location: iou#1-pci#2 15% fault.io.pciex.device-interr-corr Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=1 Affects: FRU: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sq02-01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0 Location: iou#1-pci#2 15% fault.io.pciex.device-interr-corr Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=2 Affects: FRU: hc://:product-id=SUNW, SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0 Location: iou#1-pci#2 15% fault.io.pciex.device-interr-corr Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=3 Affects: FRU: hc://:product-id=SUNW, SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0 Location: iou#1-pci#2 8% fault.io.pciex.bus-linkerr-corr Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=0 Affects: FRU: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0 Location: iou#1-pci#2 8% fault.io.pciex.bus-linkerr-corr Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=1 Affects: FRU: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0 Location: iou#1-pci#2 8% fault.io.pciex.bus-linkerr-corr



```
Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sq02-
01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=2
               FRU: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0
          Location: iou#1-pci#2
    8% fault.io.pciex.bus-linkerr-corr
        Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sq02-
01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0/pciexfn=3
               FRU: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1/pciexbus=2/pciexdev=0
          Location: iou#1-pci#2
    8% fault.io.pciex.device-interr-corr
        Problem in: hc://:product-id=SUNW,SPARC-Enterprise:chassis-id=BEF0843067:server-id=sg02-
01/chassis=0/ioboard=1/hostbridge=0/pciexrc=1
           Affects:
              FRU: hc:///component=iou#1-pci#2
          Location: -
Tul 04 14:54:19.7523 0a9b08b2-ae4f-466c-a898-bc1bbd33c24f SCF-8004-G4
   66% fault.chassis.device.fail
        Problem in: hc:///chassis=0/mbu=0/ddc b=1
           Affects: hc:///chassis=0/mbu=0
                    FRU: hc://:product-id=SPARC Enterprise M5000:chassis-id=BEF0843067:server-
id=rscsq02/component=/MBU B/DDC B#1
          Location: /MBU B/DDC B#1
   33% fault.chassis.device.fail
        Problem in: hc://chassis=0/mbu=0
           Affects: hc:///chassis=0/mbu=0
                     FRU: hc://:product-id=SPARC Enterprise M5000:chassis-id=BEF0843067:server-
id=rscsg02:serial=BE08411AE7:part=CF00541-0478 07 \541-0478-07:revision=0201/component=/MBU_B
          Location: /MBU_B
Aug 15 21:39:38.7123 b89456e4-5ec1-470f-8453-79a6c67bb798 SCF-8004-G4
  66% fault.chassis.device.fail
        Problem in: hc://chassis=0/mbu=0/ddc_b=0
           Affects: hc:///chassis=0/mbu=0
                    FRU: hc://:product-id=SPARC Enterprise M5000:chassis-id=BEF0843067:server-
id=rscsg0
2/component=/MBU_B/DDC_B#0
          Location: /MBU_B/DDC_B#0
   33% fault.chassis.device.fail
        Problem in: hc://chassis=0/mbu=0
          Affects: hc:///chassis=0/mbu=0
                     FRU: hc://:product-id=SPARC Enterprise M5000:chassis-id=BEF0843067:server-
id=rscsg02:serial=BE08411AE7:part=CF00541-0478 07
                                                   \541-0478-07:revision=0201/component=/MBU_B
          Location: /MBU_B
XSCF>
```



Status del equipo

El equipo quedó totalmente operativo pero con la ddc_B degradada.



Acciones a realizar para la solución de la incidencia

Equipo de Help Desk determina	<a análisis="" del="" partir="" snapshot="">
	Se solicitarán las piezas para su reemplazo en caso de ser necesario
Número de parte:	Será informado en la próxima actualización del ticket GLPI #2701