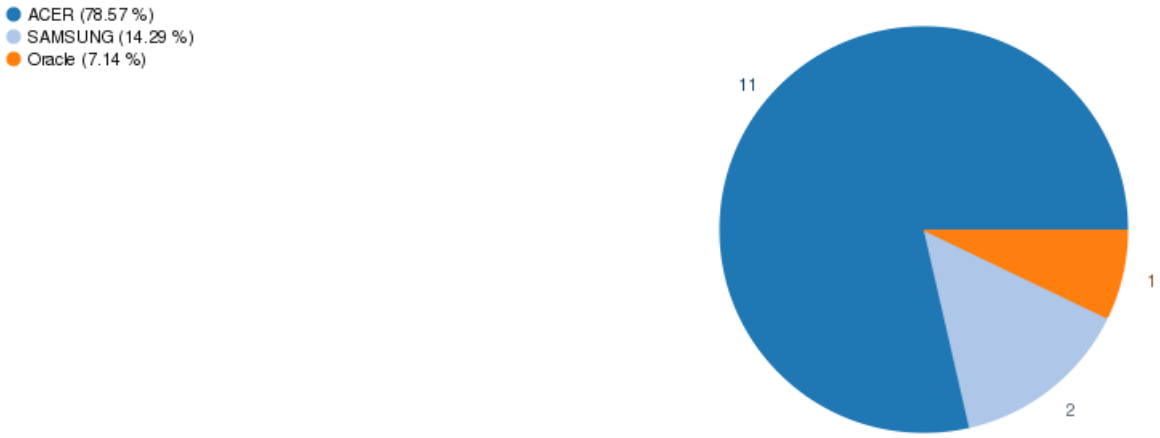
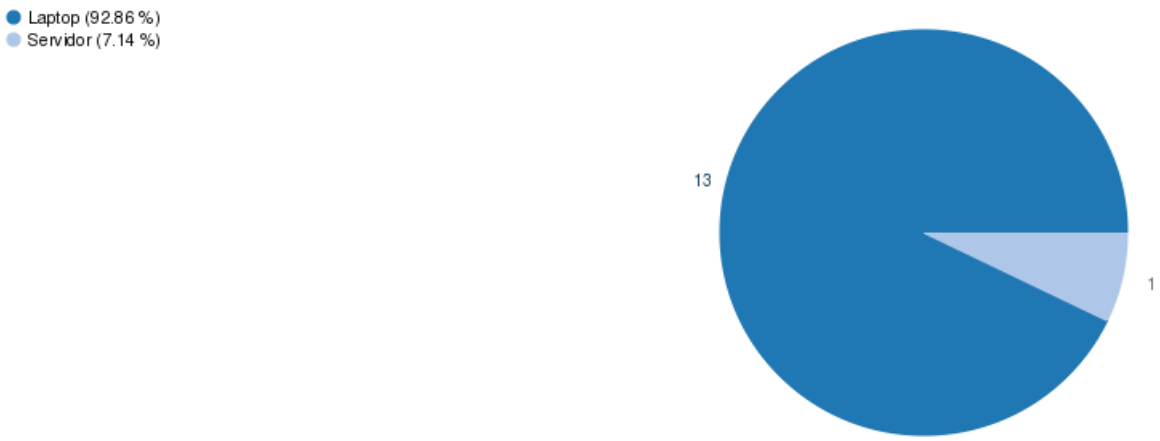


Computers per manufacturer du 8 March au 6 April 2021

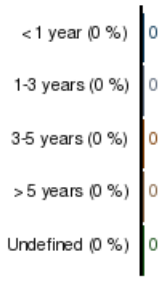
Computers per manufacturer du 8 March au 6 April 2021



Computers per type du 8 March au 6 April 2021

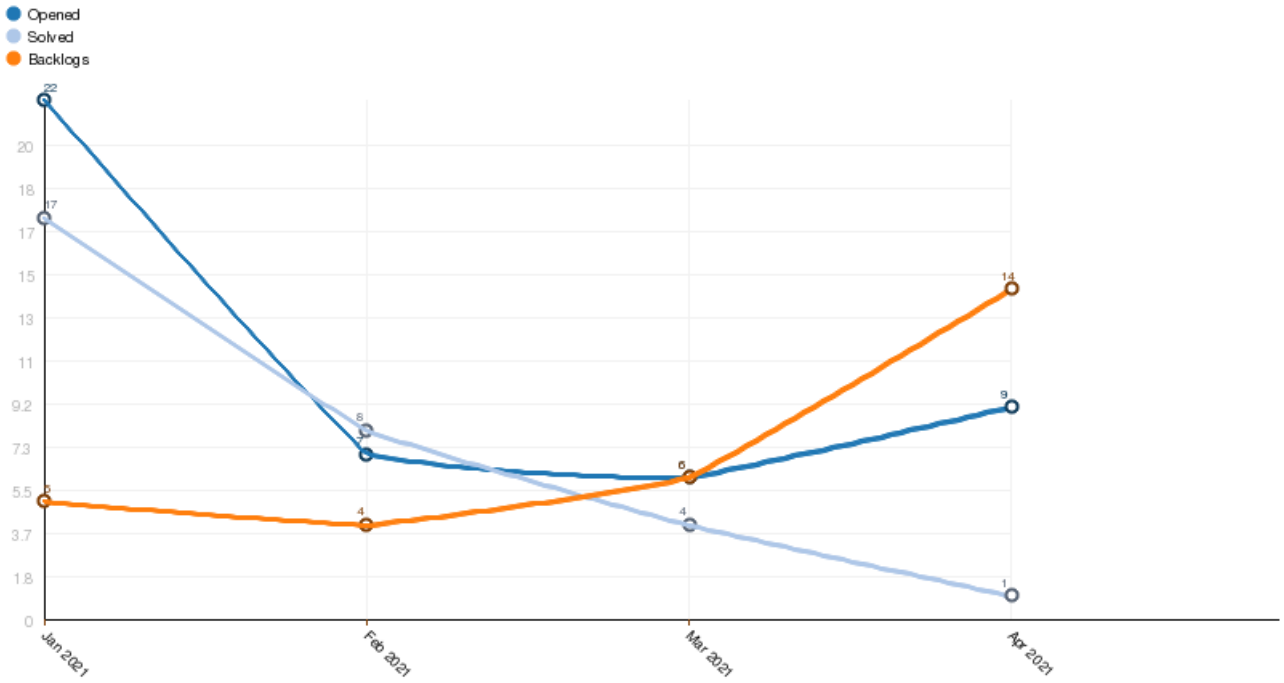
Computers per type du 8 March au 6 April 2021

Computer per age du 8 March au 6 April 2021

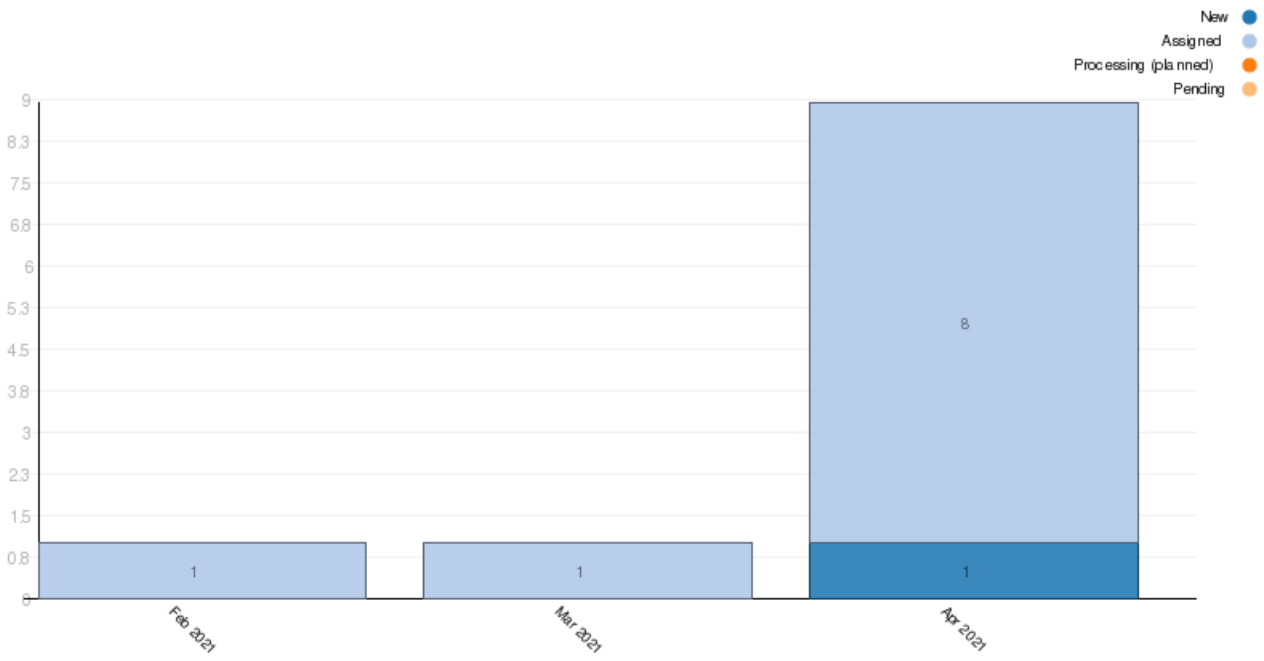


Computer per age du 8 March au 6 April 2021

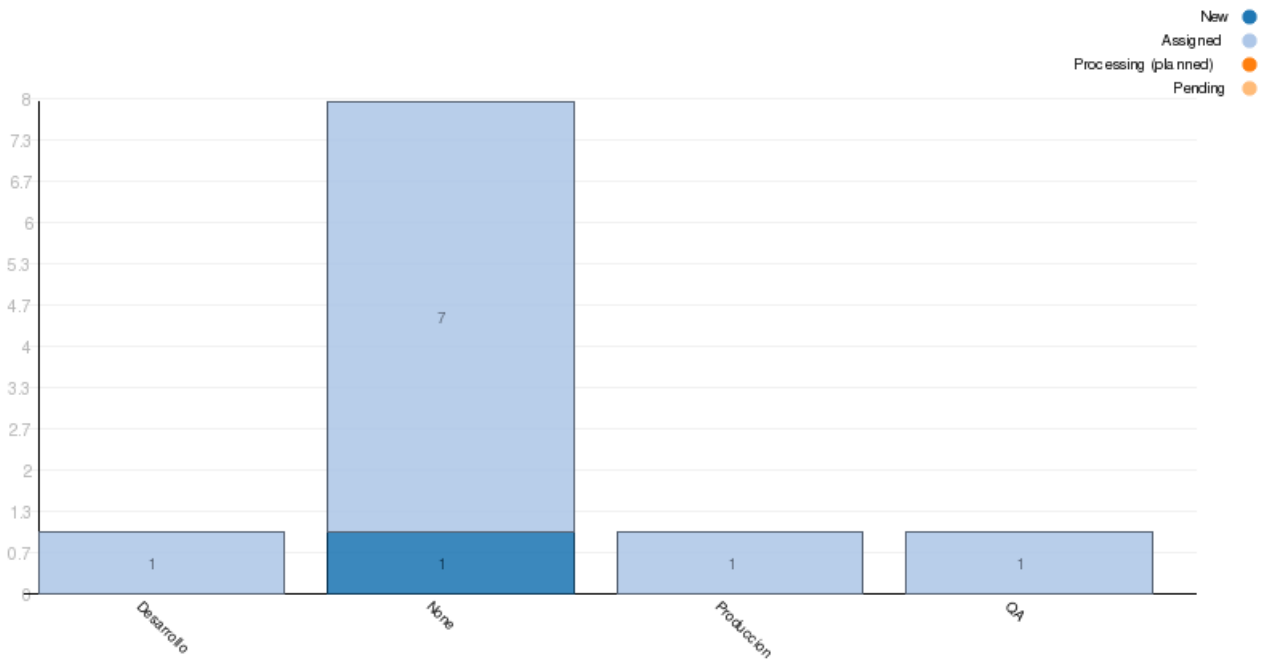
Computers per entities du 8 March au 6 April 2021



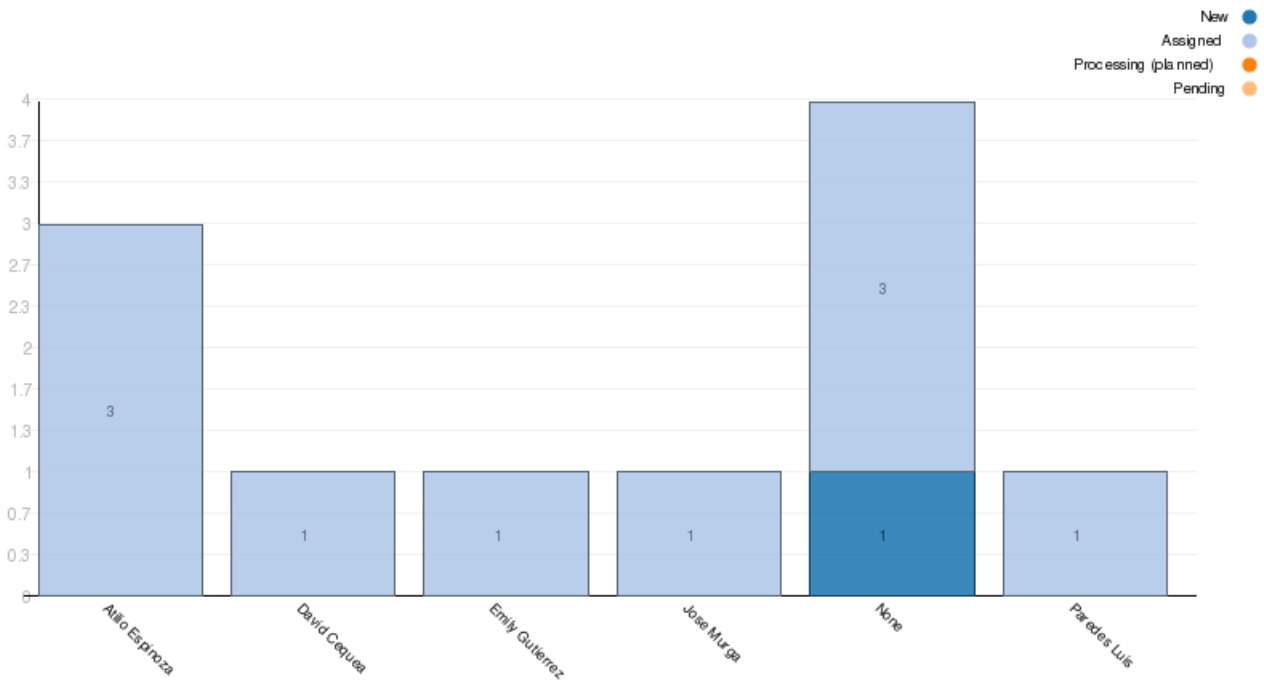
Backlog du 7 April 2020 au 6 April 2021



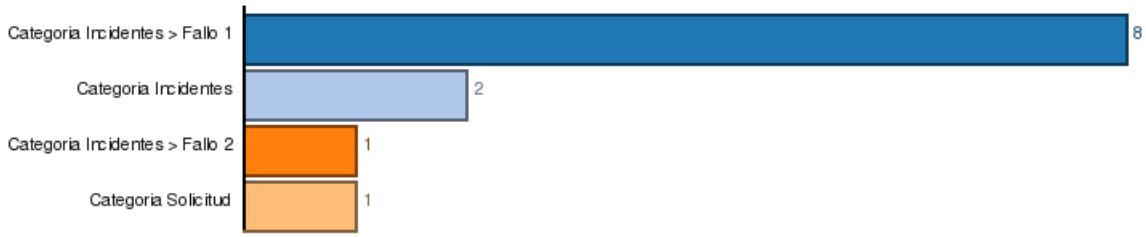
Ticket age du 7 April 2020 au 6 April 2021



Tickets per group du 7 April 2020 au 6 April 2021

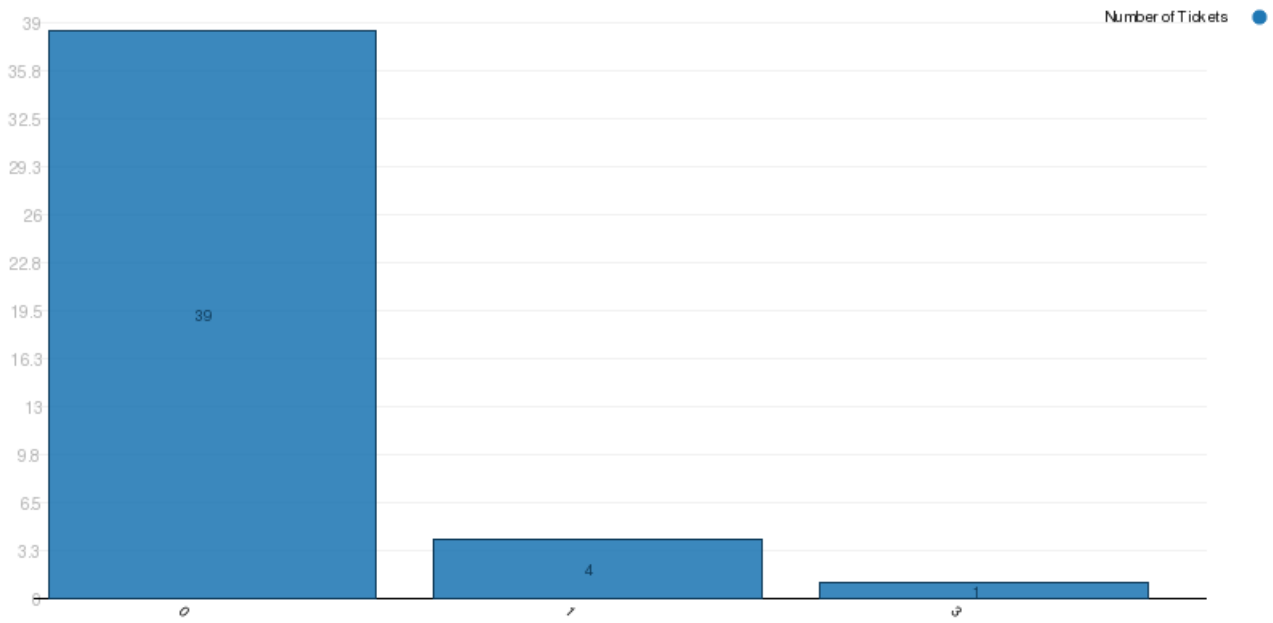


Tickets per technician du 7 April 2020 au 6 April 2021

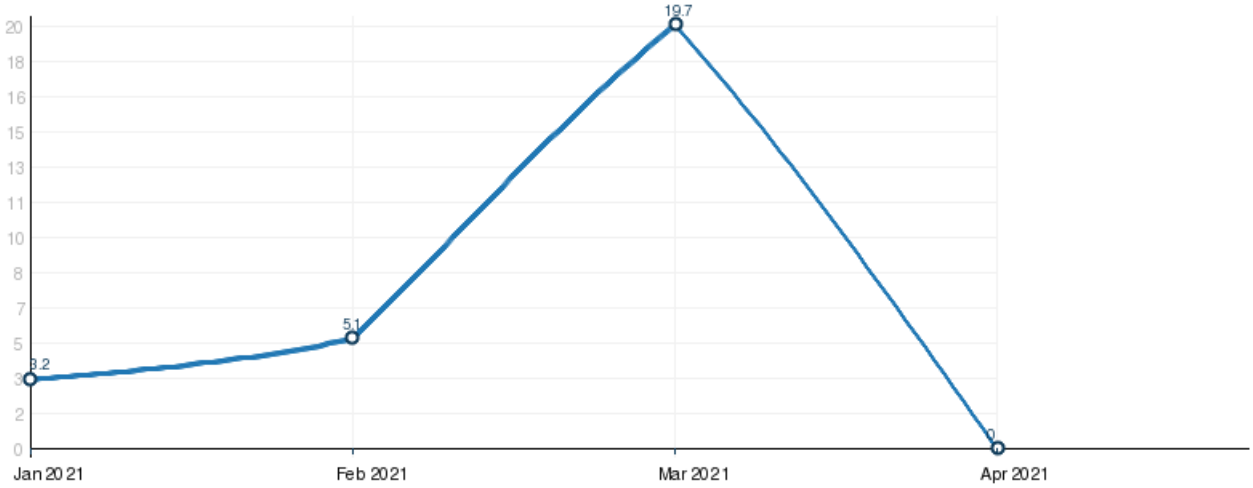


TOP categories du 8 March au 6 April 2021

TOP requester groups du 8 March au 6 April 2021



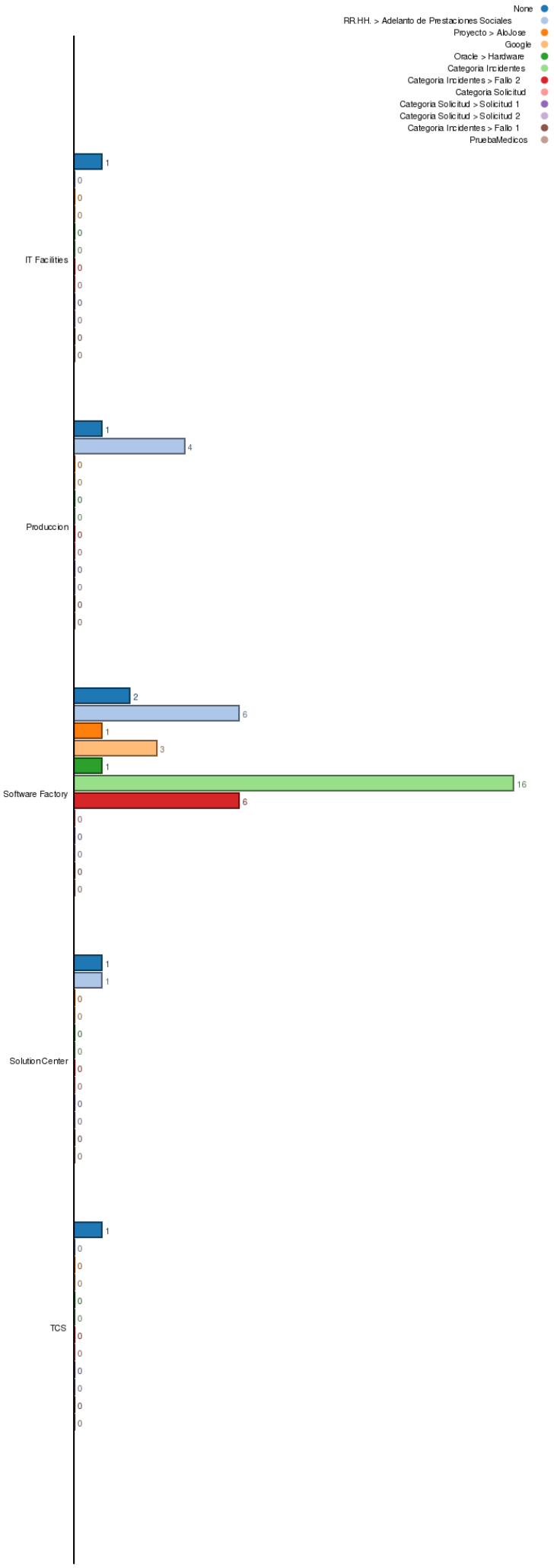
Number of group changes du 7 April 2020 au 6 April 2021



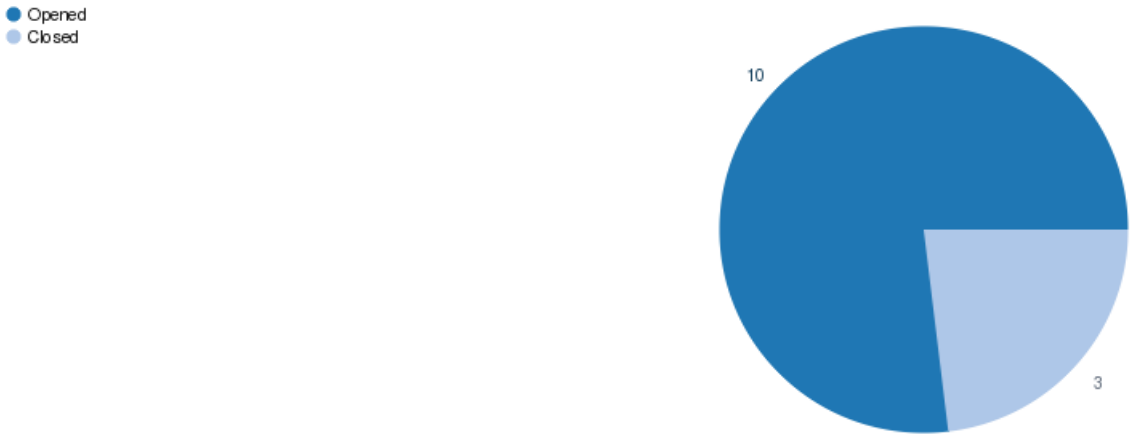
Task action times and solve delay comparison du 7 April 2020 au 6 April 2021

Number of ticket per entity du 8 March au 6 April 2021

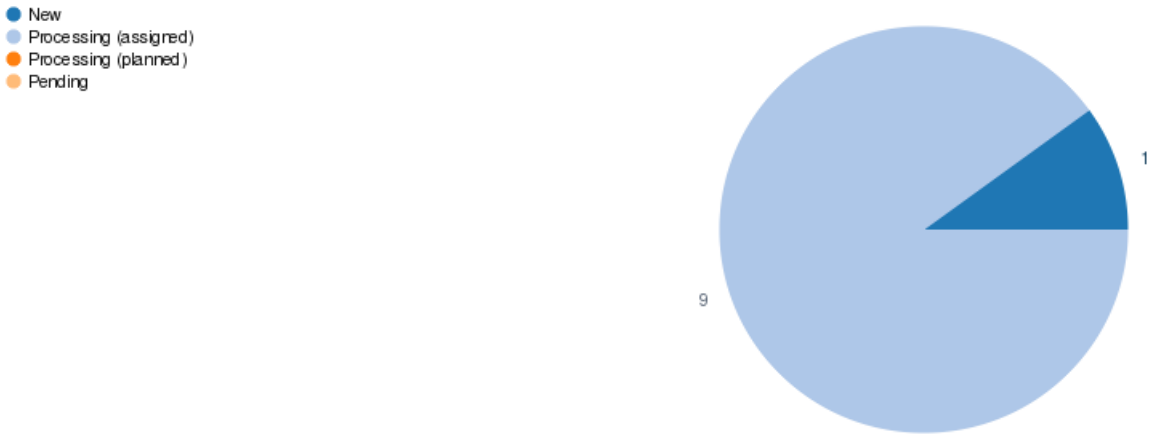
Number of ticket per entity du 8 March au 6 April 2021


None
RR.HH. > Adelanto de Prestaciones Sociales
Proyecto > AloJose
Google
Oracle > Hardware
Categoria Incidentes
Categoria Incidentes > Fallo 2
Categoria Solicitud
Categoria Solicitud > Solicitud 1
Categoria Solicitud > Solicitud 2
Categoria Incidentes > Fallo 1
PruebaMedicos
IT Facilities
Produccion
Software Factory
SolutionCenter
TCS

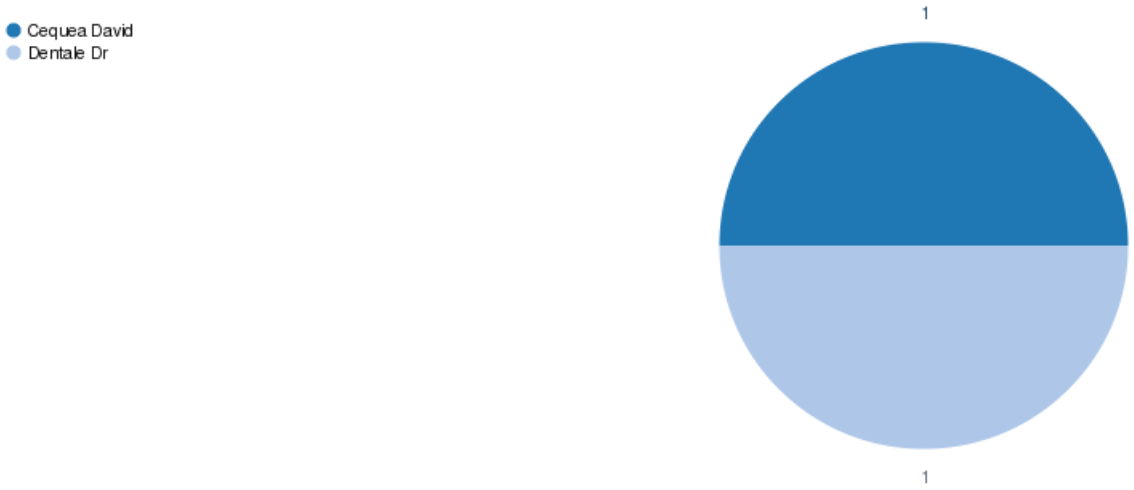
Number of ticket per category and entity du 7 April 2020 au 6 April 2021



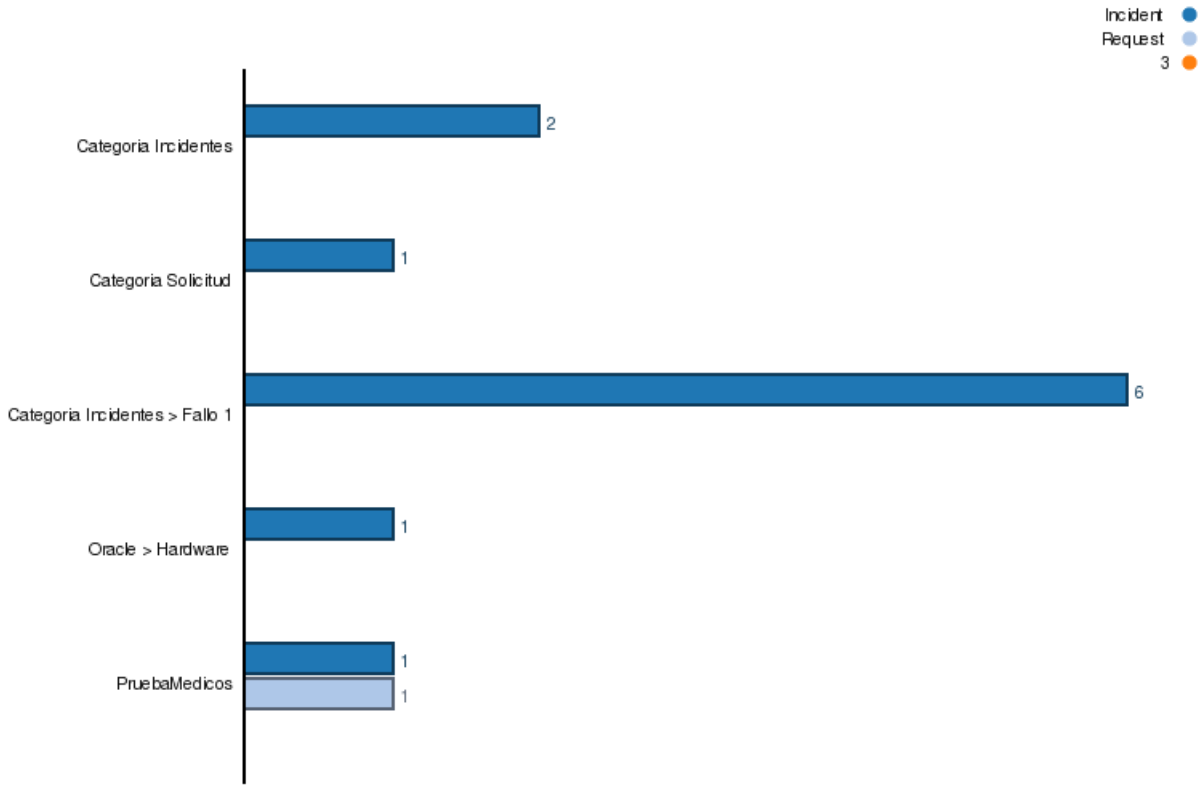
Number of opened and closed tickets du 8 March au 6 April 2021



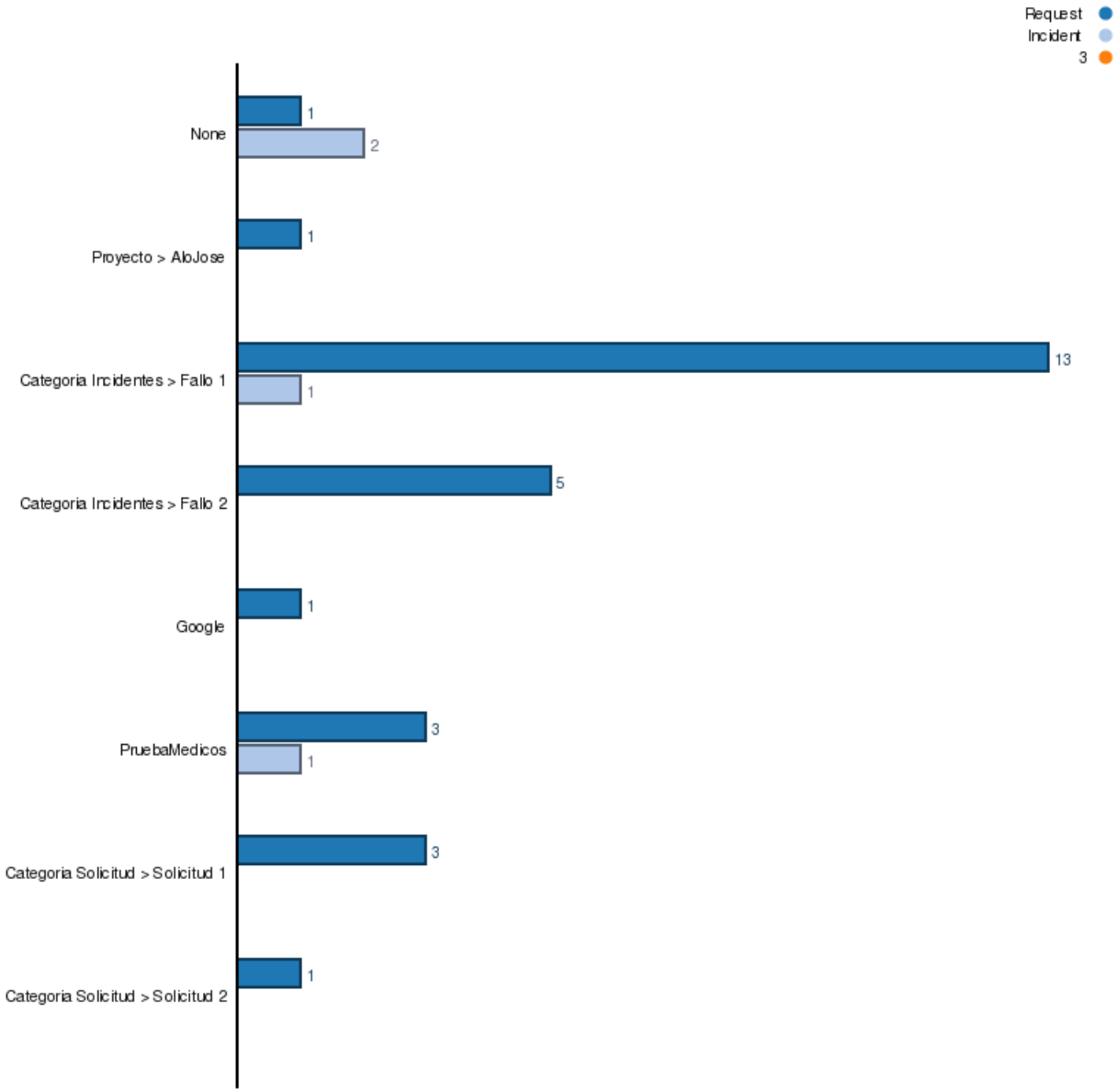
Number of opened tickets per status du 8 March au 6 April 2021



Top 10 requesters du 8 March au 6 April 2021

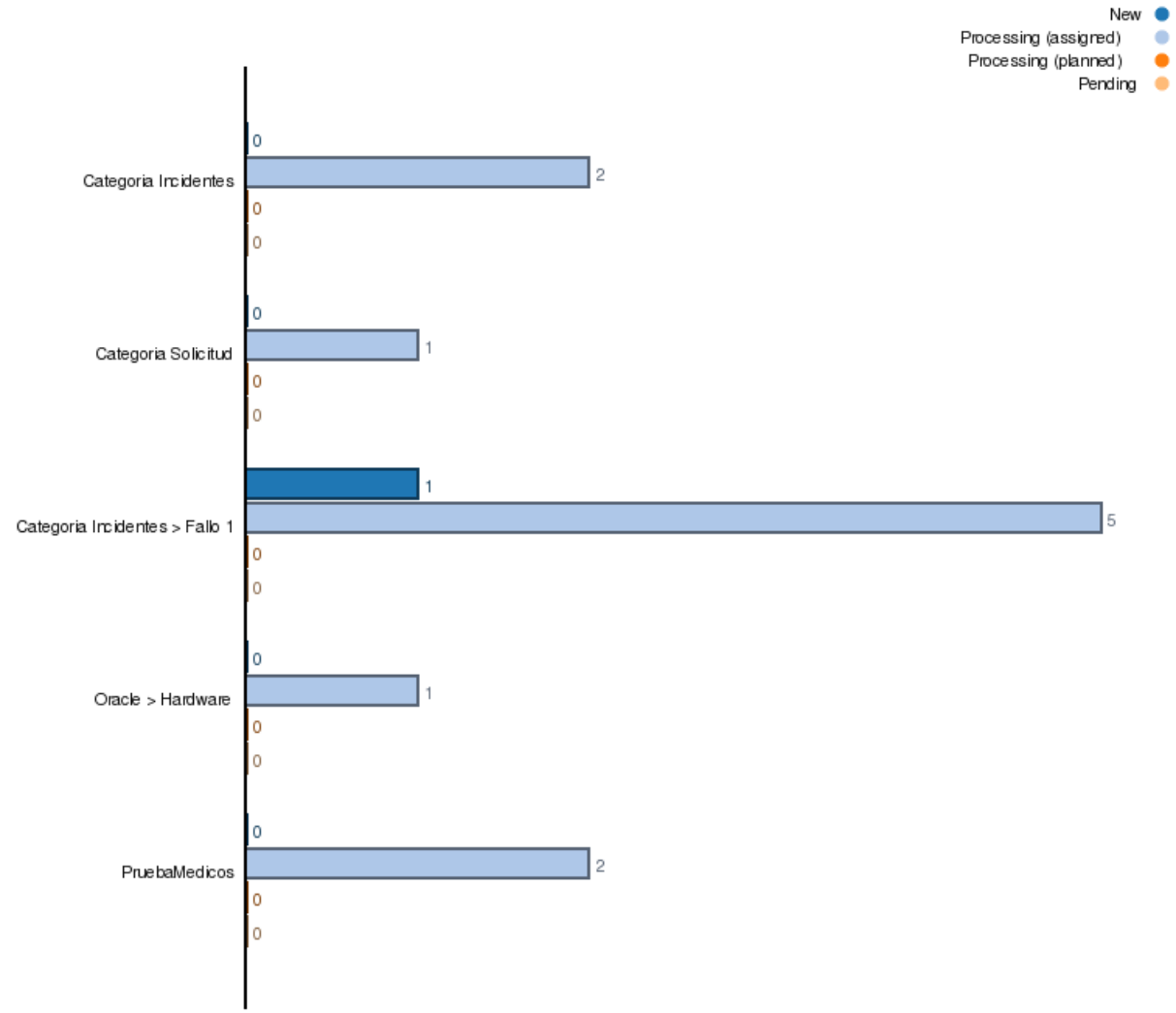


Number of opened tickets per category and type du 7 April 2020 au 6 April 2021

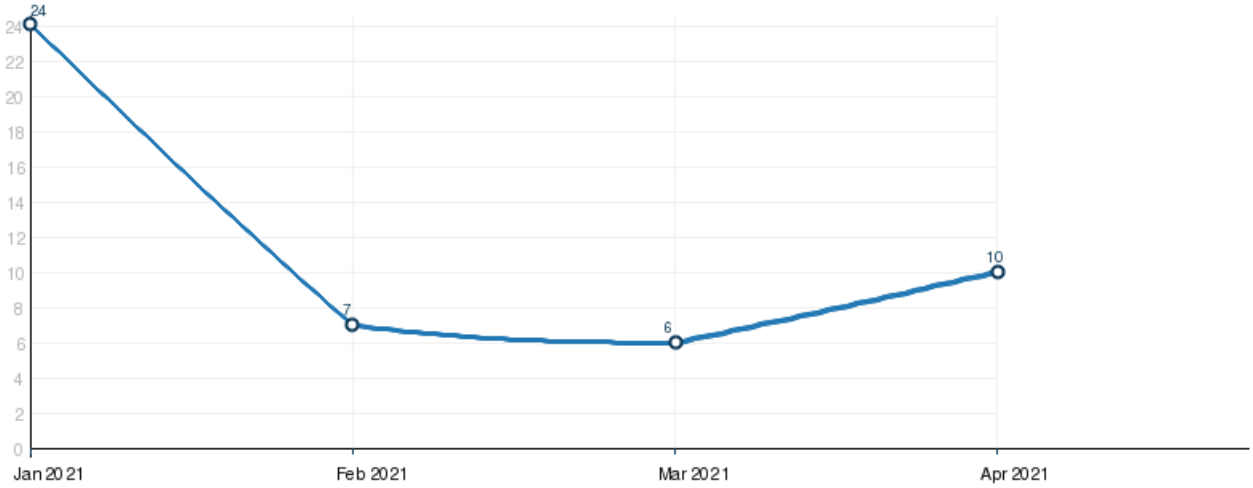


Number of closed tickets per category and type du 7 April 2020 au 6 April 2021

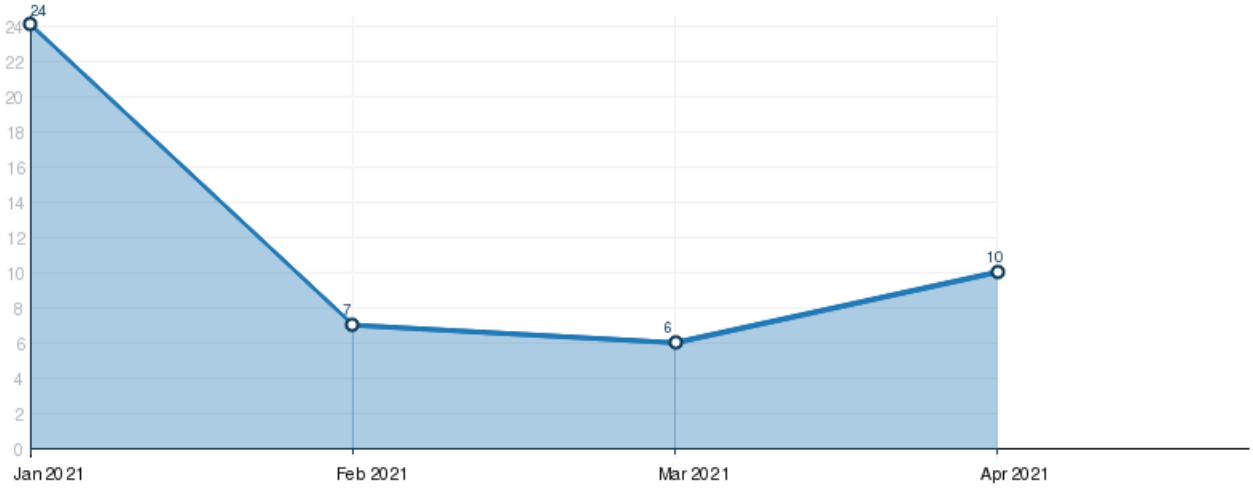
Number of opened and closed tickets per service du 7 April 2020 au 6 April 2021



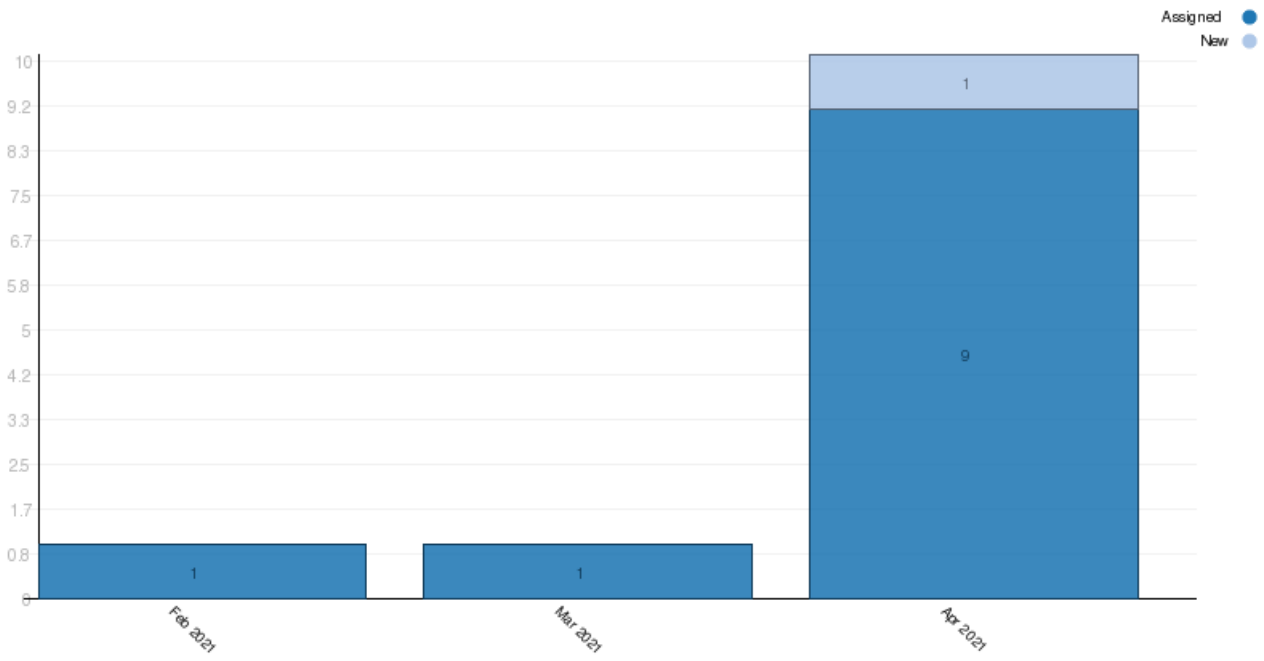
Number of openened tickets per category and status du 7 April 2020 au 6 April 2021



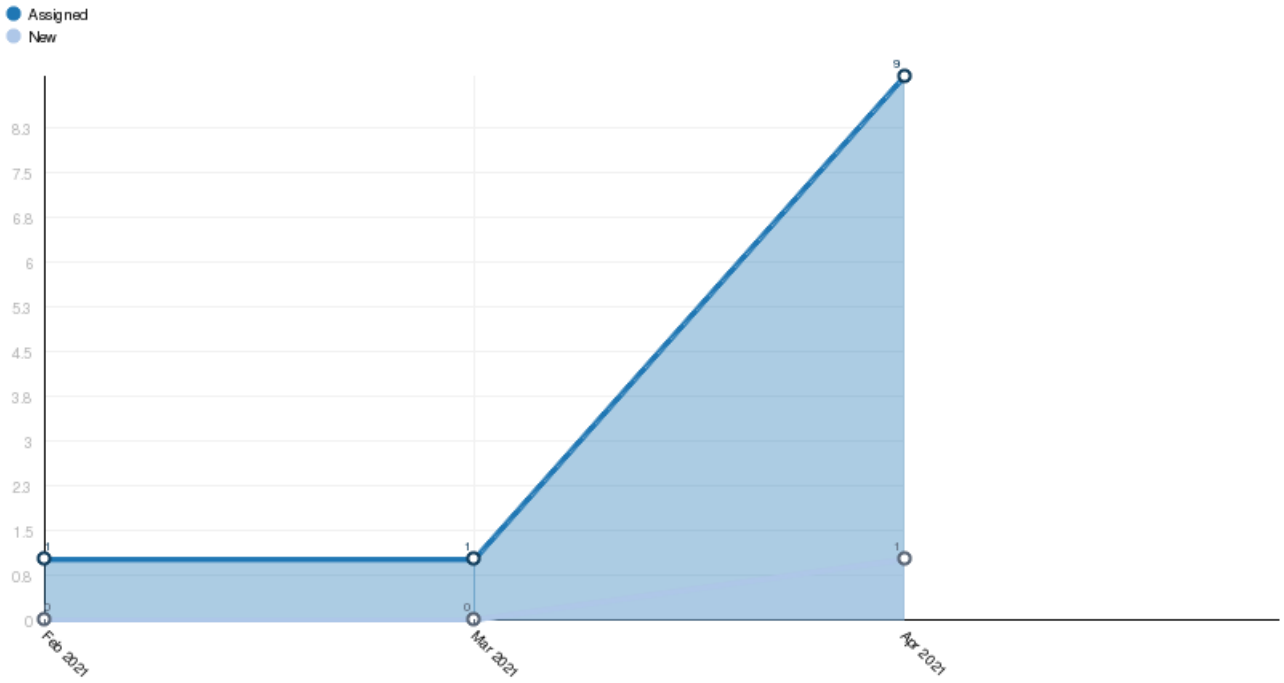
Number of ticket evolution over the period du 7 April 2020 au 6 April 2021



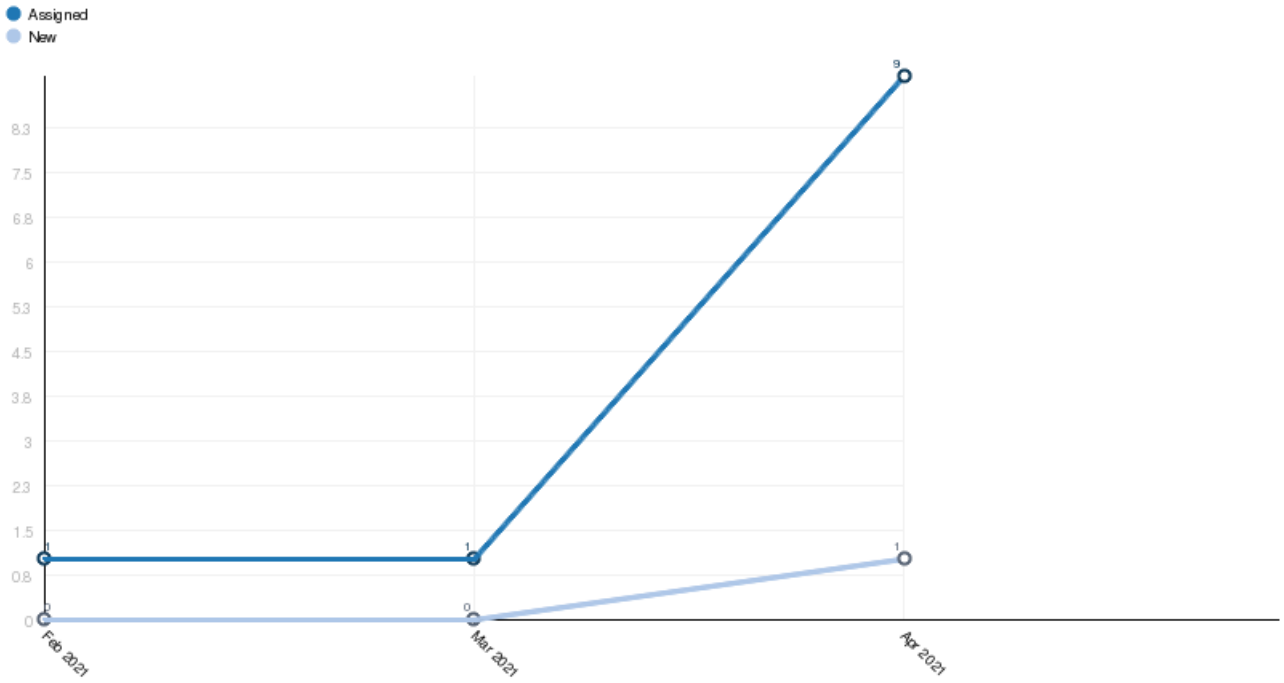
Number of ticket evolution over the period du 7 April 2020 au 6 April 2021



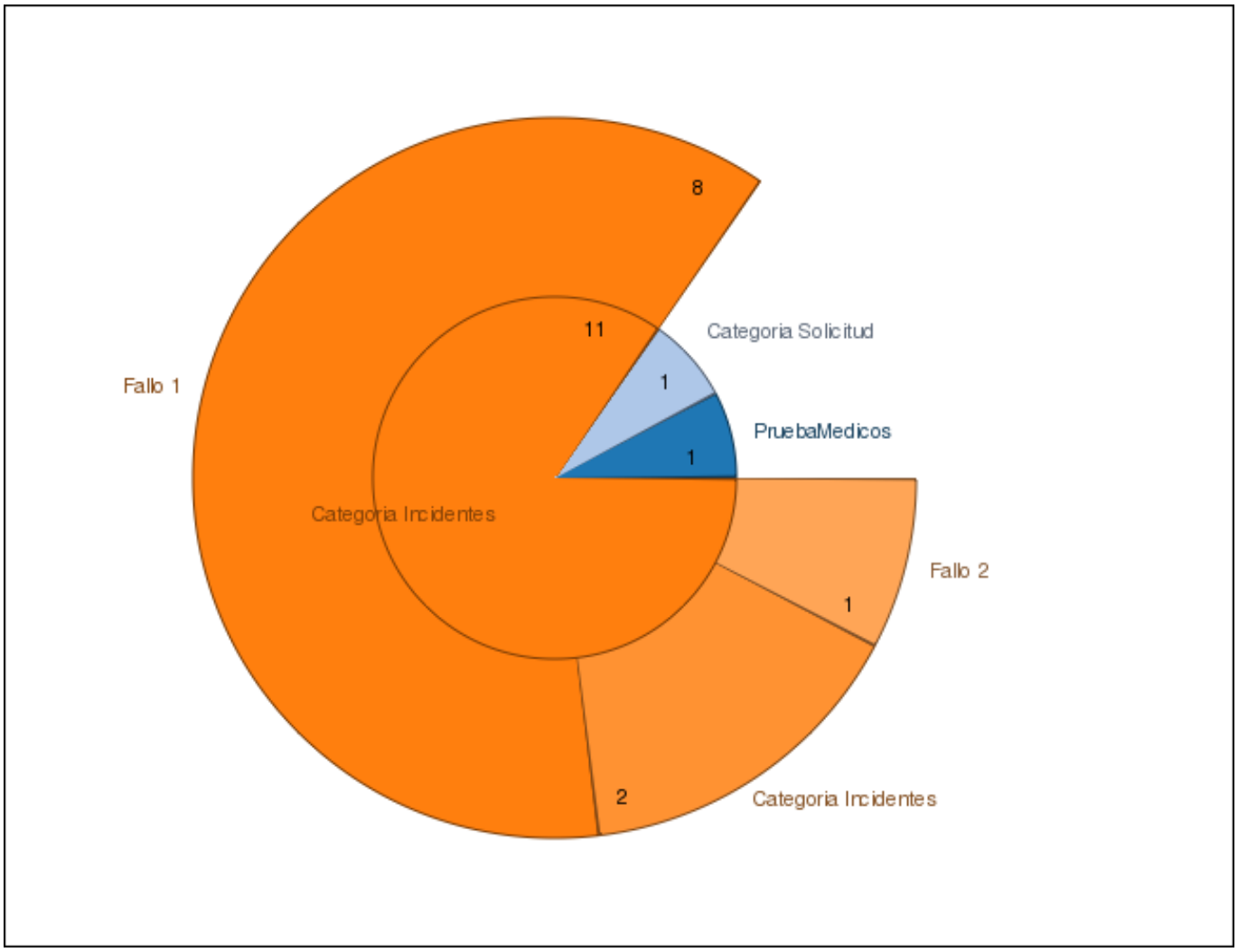
Number of ticket evolution over the period (per status) du 7 April 2020 au 6 April 2021



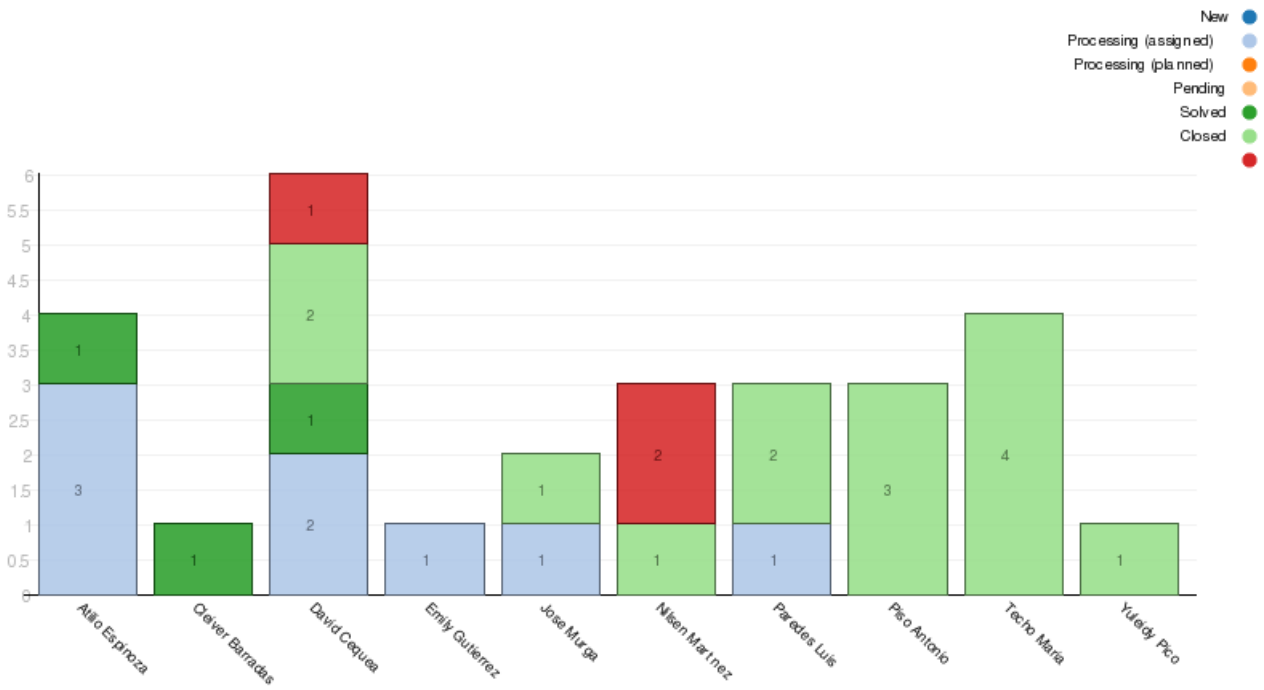
Number of ticket evolution over the period (per status) du 7 April 2020 au 6 April 2021



Number of ticket evolution over the period (per status) du 7 April 2020 au 6 April 2021



Distribution of tickets per category and child categories du 8 March au 6 April 2021



Number of tickets per status and technician du 7 April 2020 au 6 April 2021

Number of ticket per requester location du 8 March au 6 April 2021