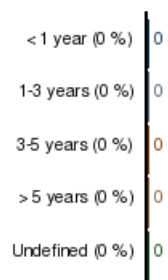


-
- < 1 year (0 %)
 - 1-3 years (0 %)
 - 3-5 years (0 %)
 - > 5 years (0 %)
 - Undefined (0 %)

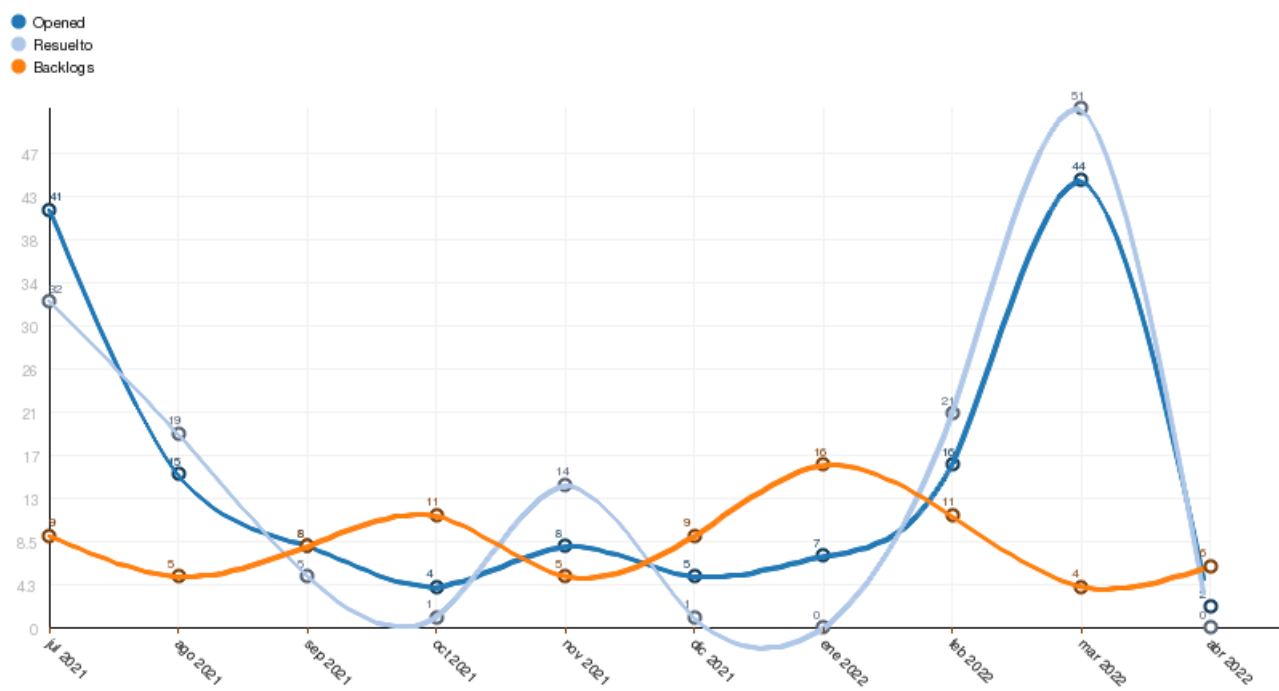
Computer per age du 26 March au 24 April 2022



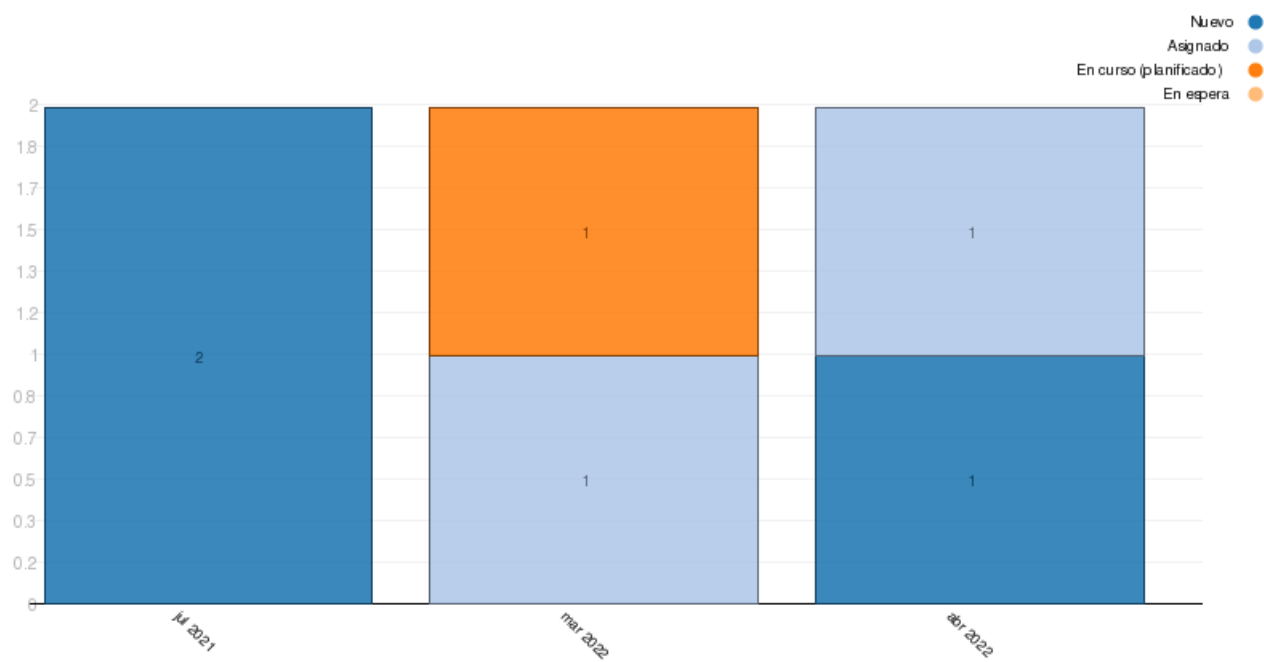
Computer per age du 26 March au 24 April 2022

Interfaz Web Alojse 24 (0 %) | 0

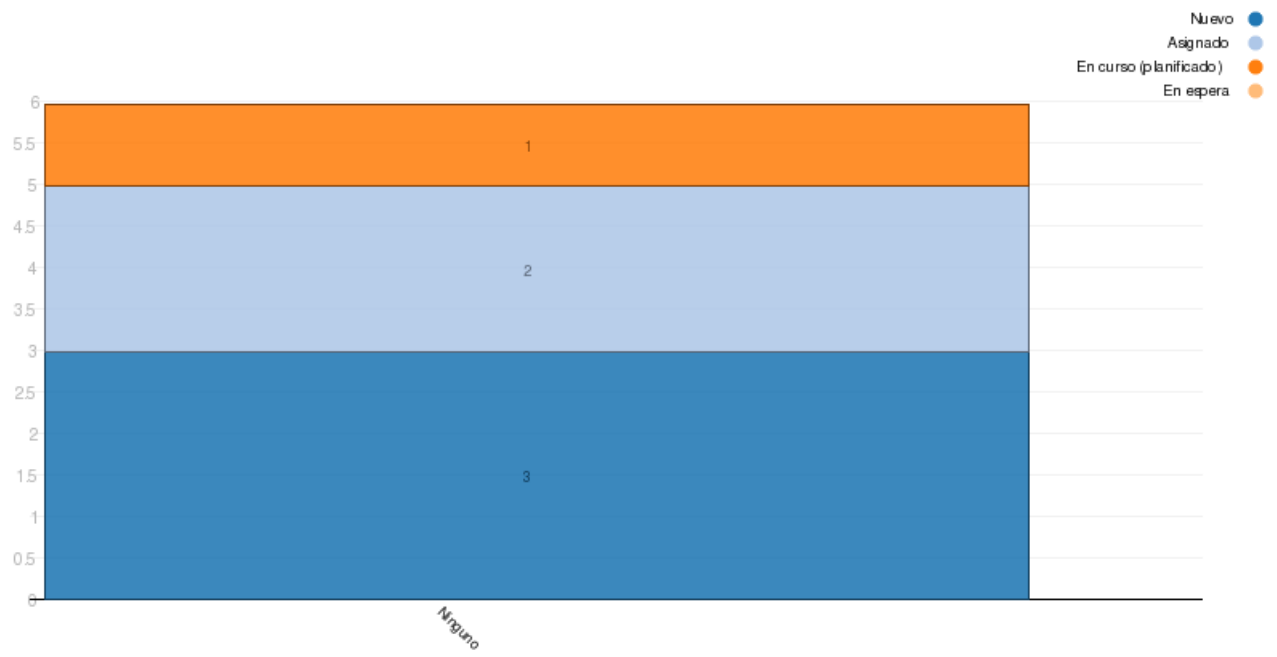
Computers per entities du 26 March au 24 April 2022



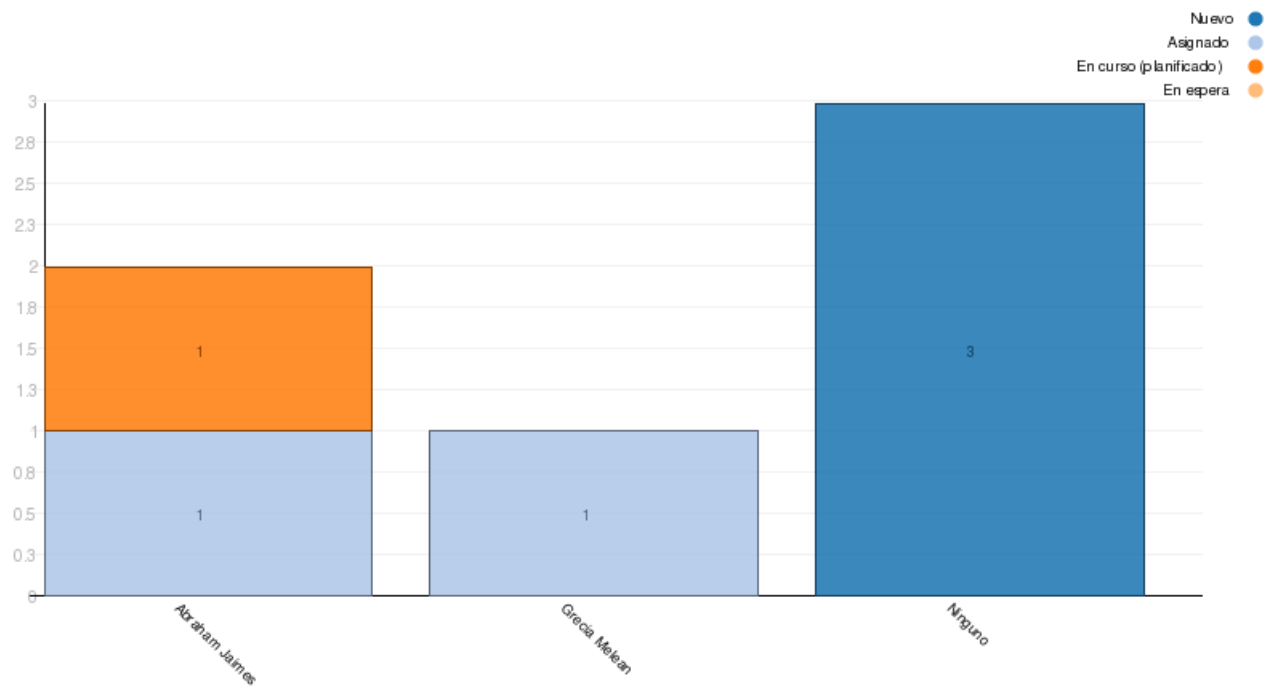
Backlog du 25 April 2021 au 24 April 2022



Ticket age du 25 April 2021 au 24 April 2022



Tickets per group du 25 April 2021 au 24 April 2022



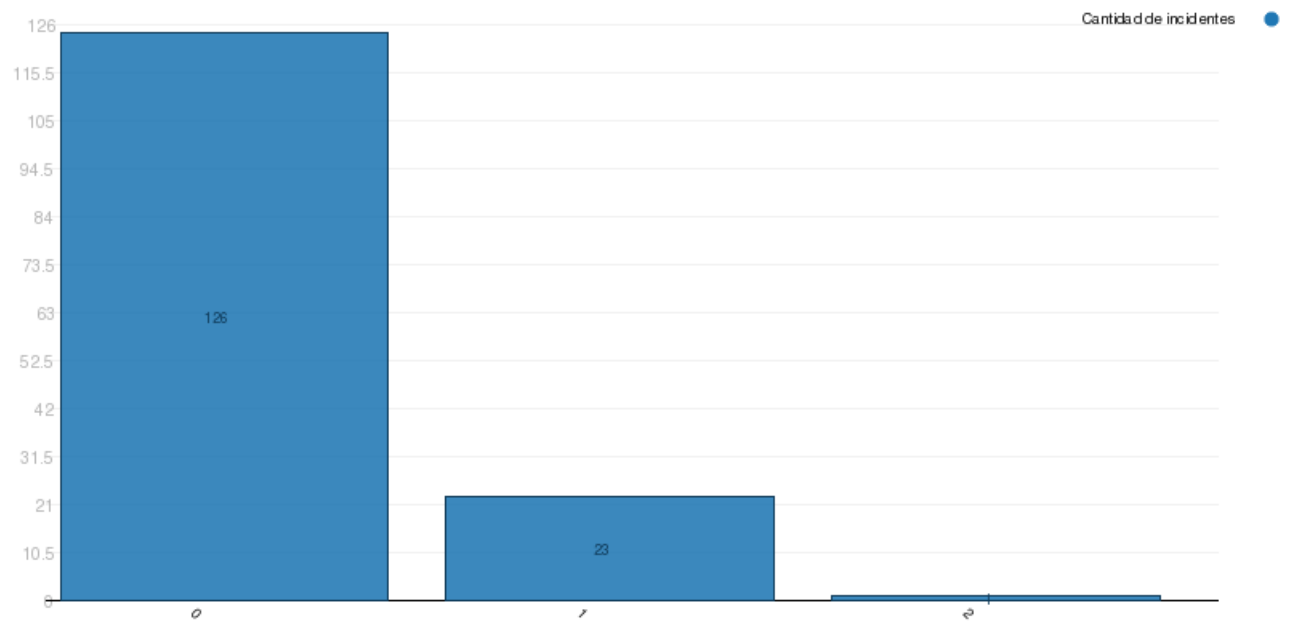
Tickets per technician du 25 April 2021 au 24 April 2022



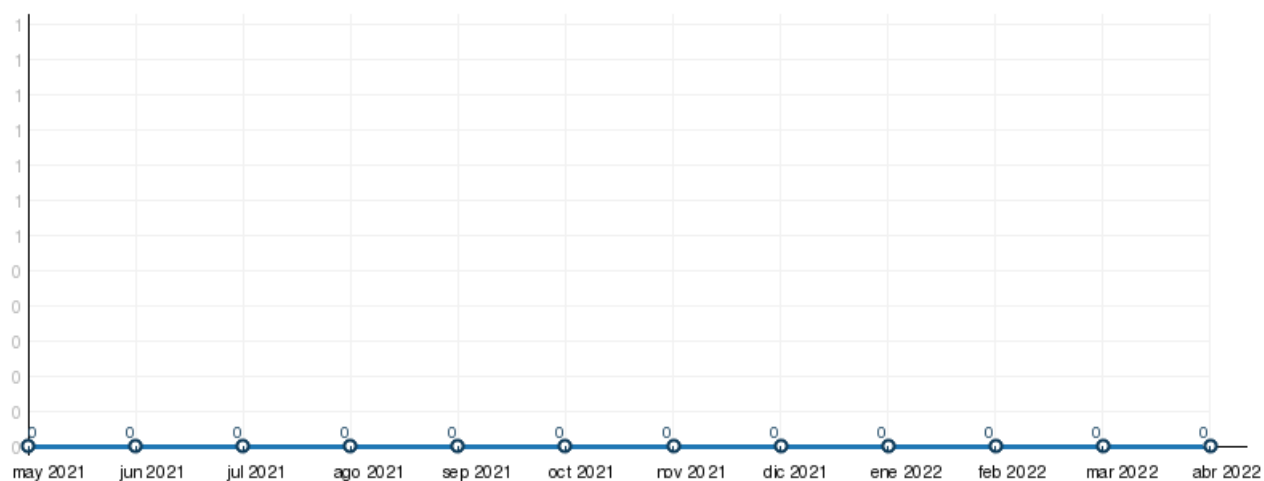
TOP categories du 26 March au 24 April 2022



TOP requester groups du 26 March au 24 April 2022



Number of group changes du 25 April 2021 au 24 April 2022



Task action times and solve delay comparison du 25 April 2021 au 24 April 2022

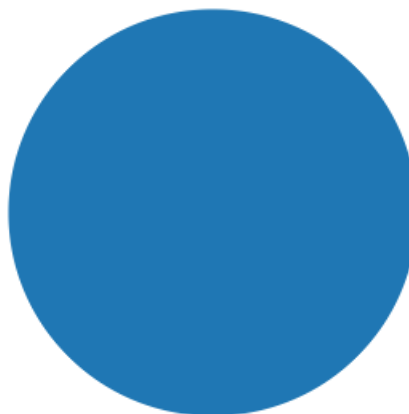


Tickets per SLA ordered by categories du 25 April 2021 au 24 April 2022



Tickets per SLA ordered by techicians du 25 April 2021 au 24 April 2022

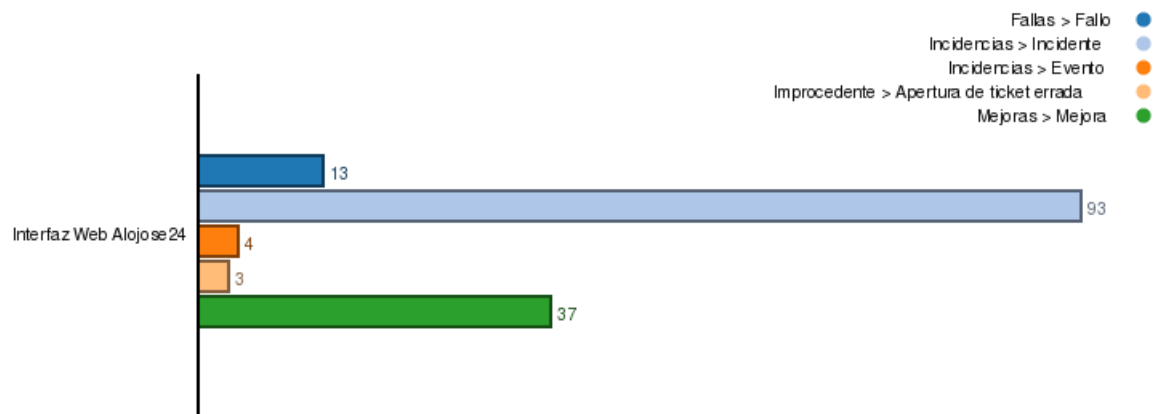
7



Number of ticket per entity du 26 March au 24 April 2022

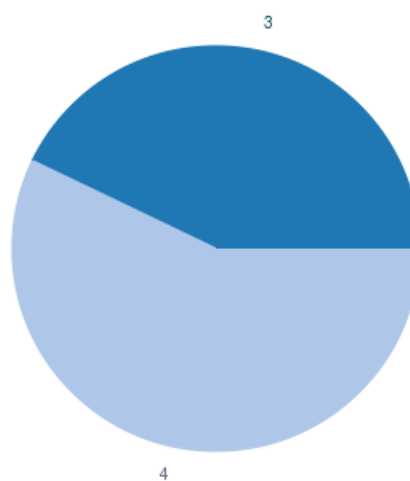


Number of ticket per entity du 26 March au 24 April 2022



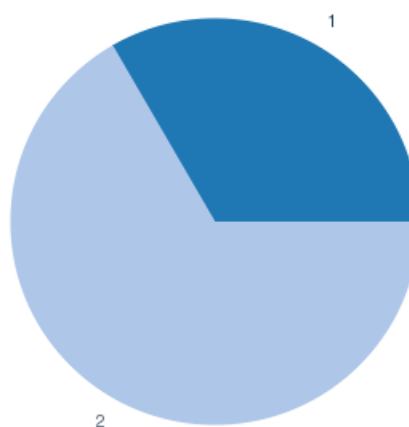
Number of ticket per category and entity du 25 April 2021 au 24 April 2022

● Opened
● Cerrado



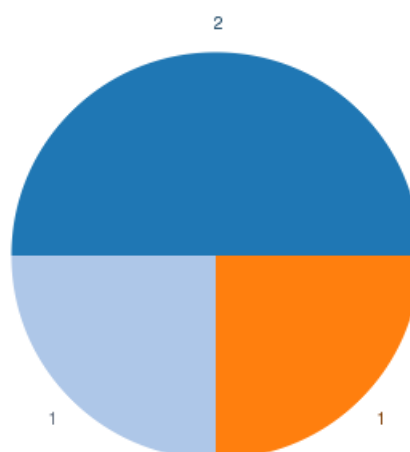
Number of opened and closed tickets du 26 March au 24 April 2022

-
- Nuevo
 - Processing (assigned)
 - En curso (planificado)
 - En espera

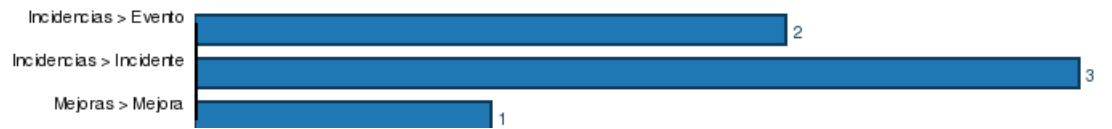


Number of opened tickets per status du 26 March au 24 April 2022

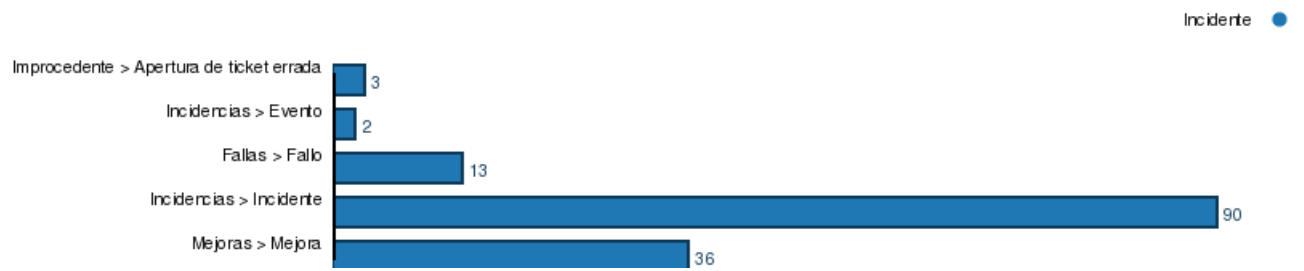
-
- Hernandez Raiza
 - Aguilera Gabriela
 - Yarihuaman Kimberling



Top 10 requesters du 26 March au 24 April 2022



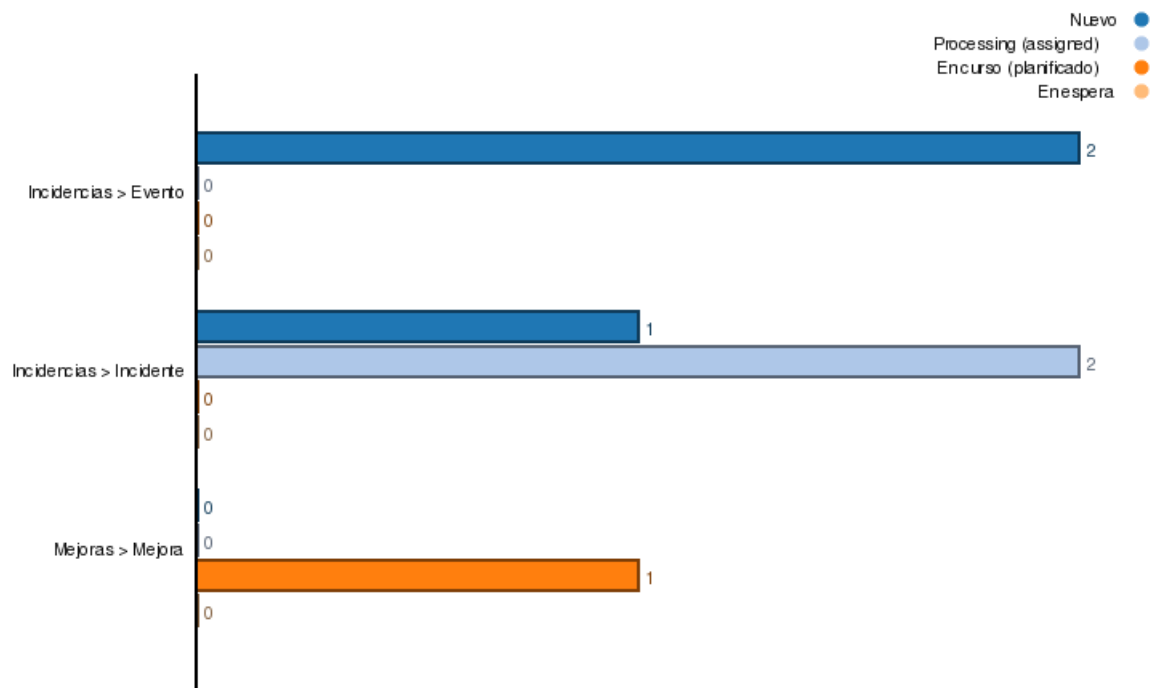
Number of opened tickets per category and type du 25 April 2021 au 24 April 2022



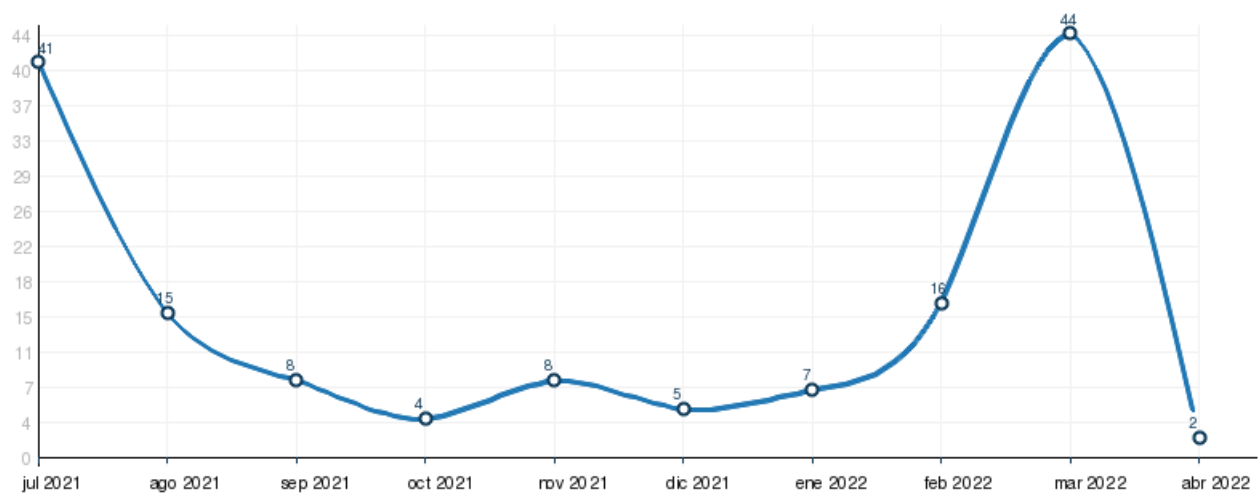
Number of closed tickets per category and type du 25 April 2021 au 24 April 2022



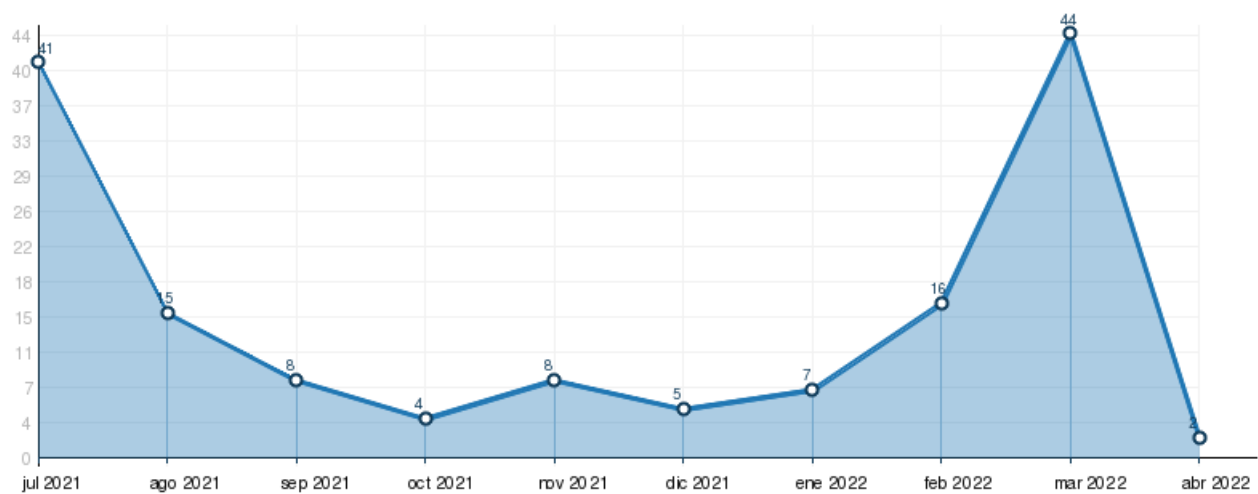
Number of opened and closed tickets per service du 25 April 2021 au 24 April 2022



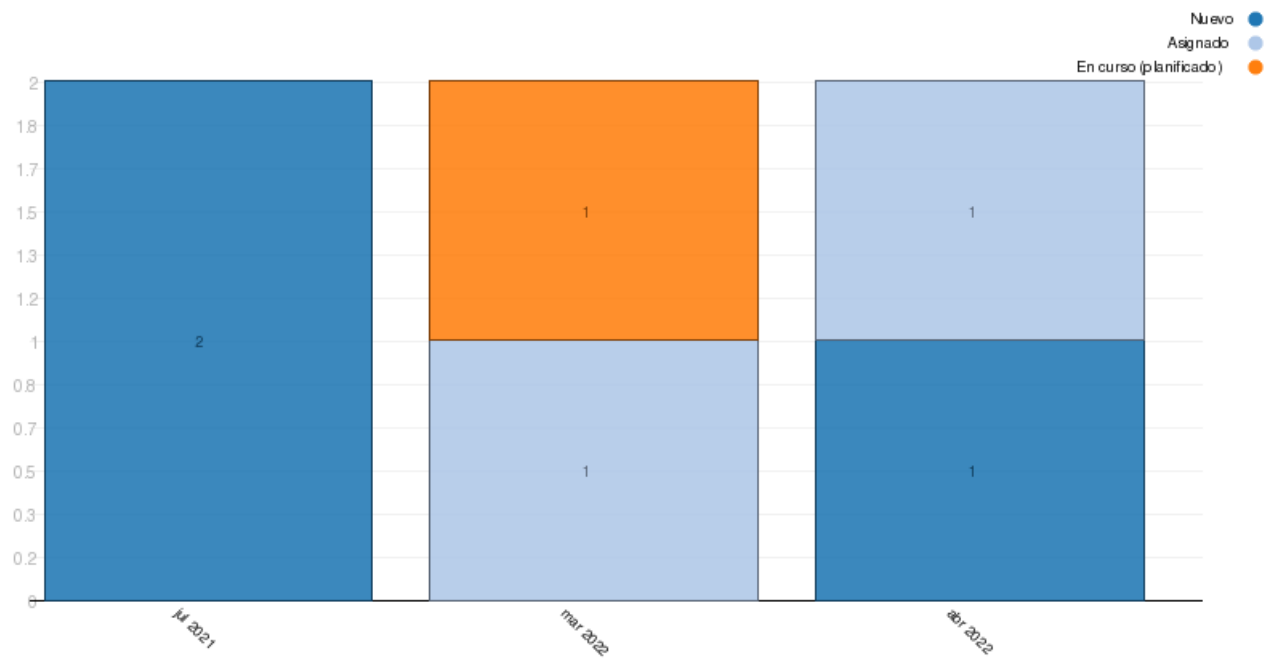
Number of openened tickets per category and status du 25 April 2021 au 24 April 2022



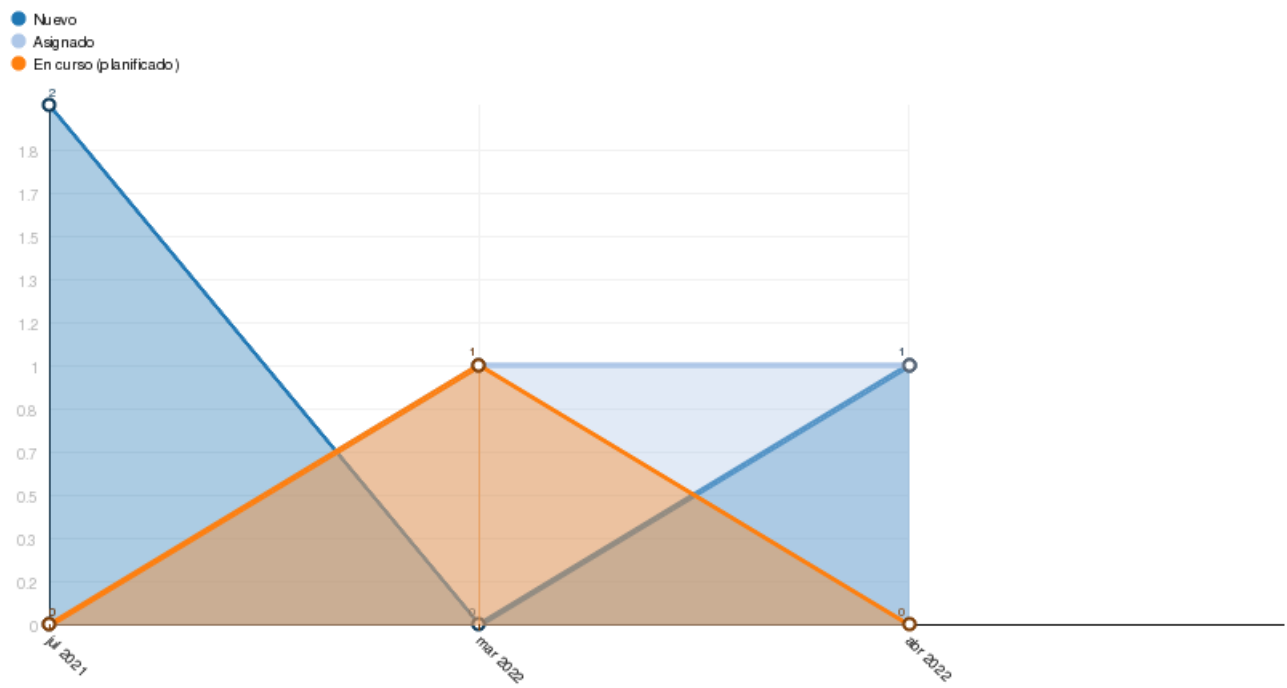
Number of ticket evolution over the period du 25 April 2021 au 24 April 2022



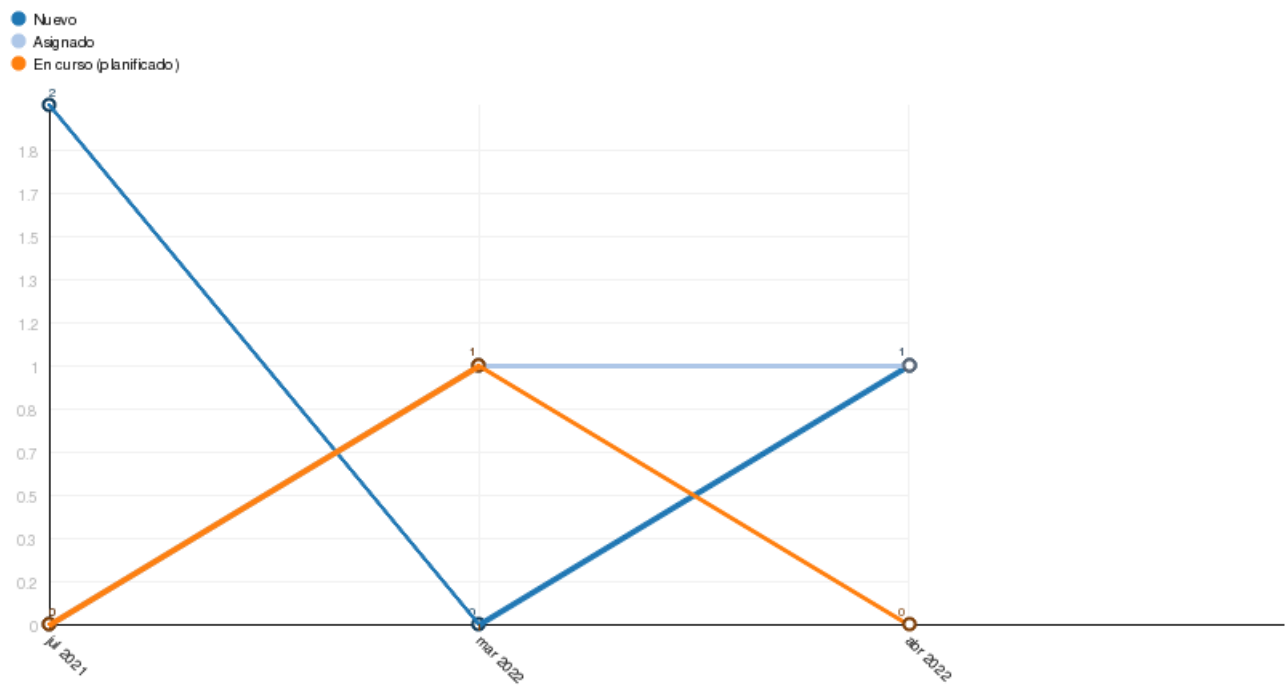
Number of ticket evolution over the period du 25 April 2021 au 24 April 2022



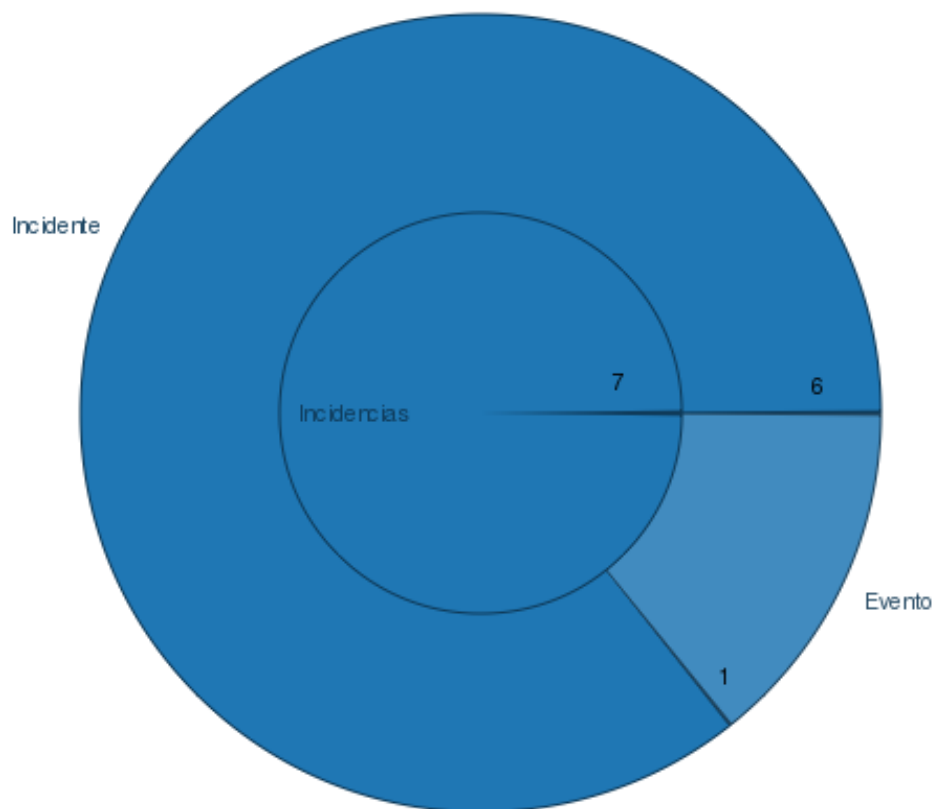
Number of ticket evolution over the period (per status) du 25 April 2021 au 24 April 2022



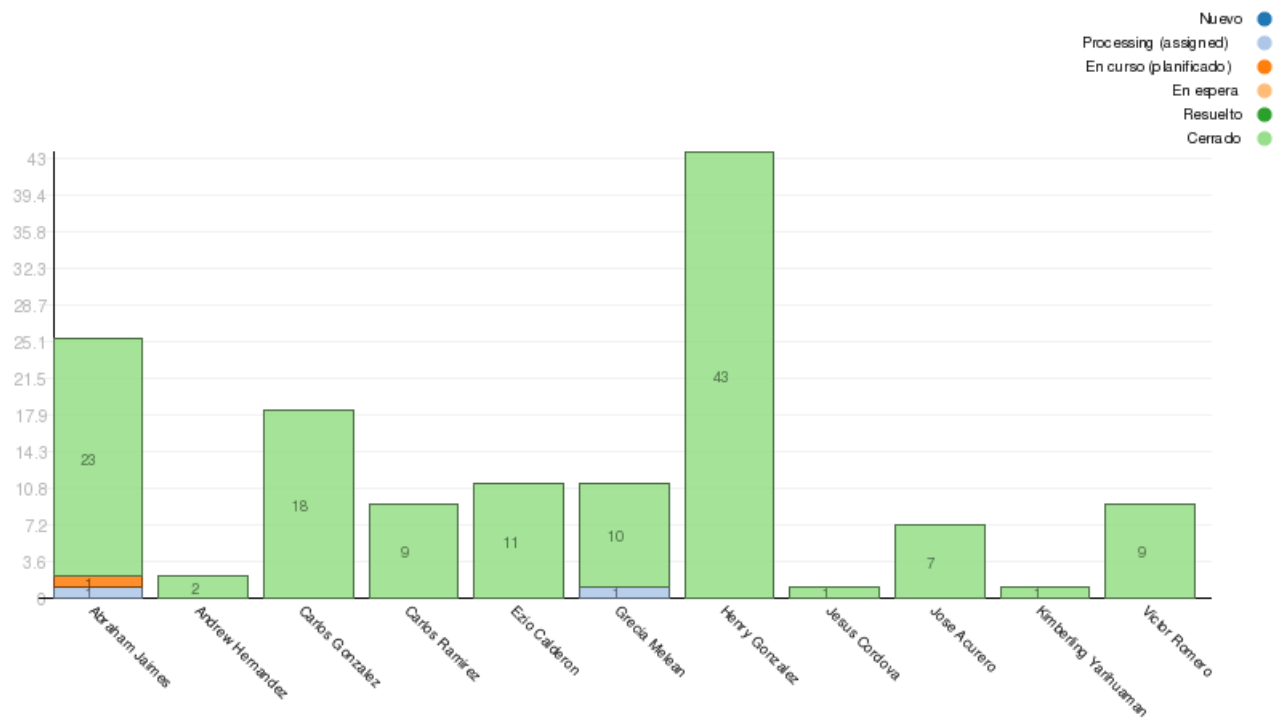
Number of ticket evolution over the period (per status) du 25 April 2021 au 24 April 2022



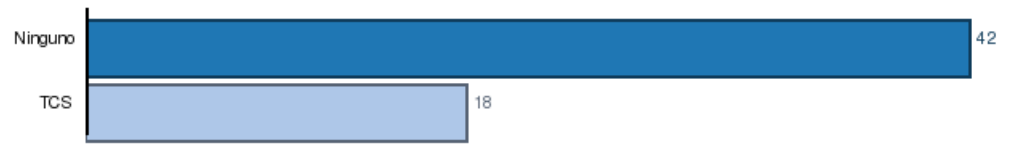
Number of ticket evolution over the period (per status) du 25 April 2021 au 24 April 2022



Distribution of tickets per category and child categories du 26 March au 24 April 2022



Number of tickets per status and technician du 25 April 2021 au 24 April 2022



Number of ticket per requester location du 26 March au 24 April 2022