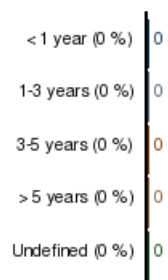


-
- < 1 year (0 %)
 - 1-3 years (0 %)
 - 3-5 years (0 %)
 - > 5 years (0 %)
 - Undefined (0 %)

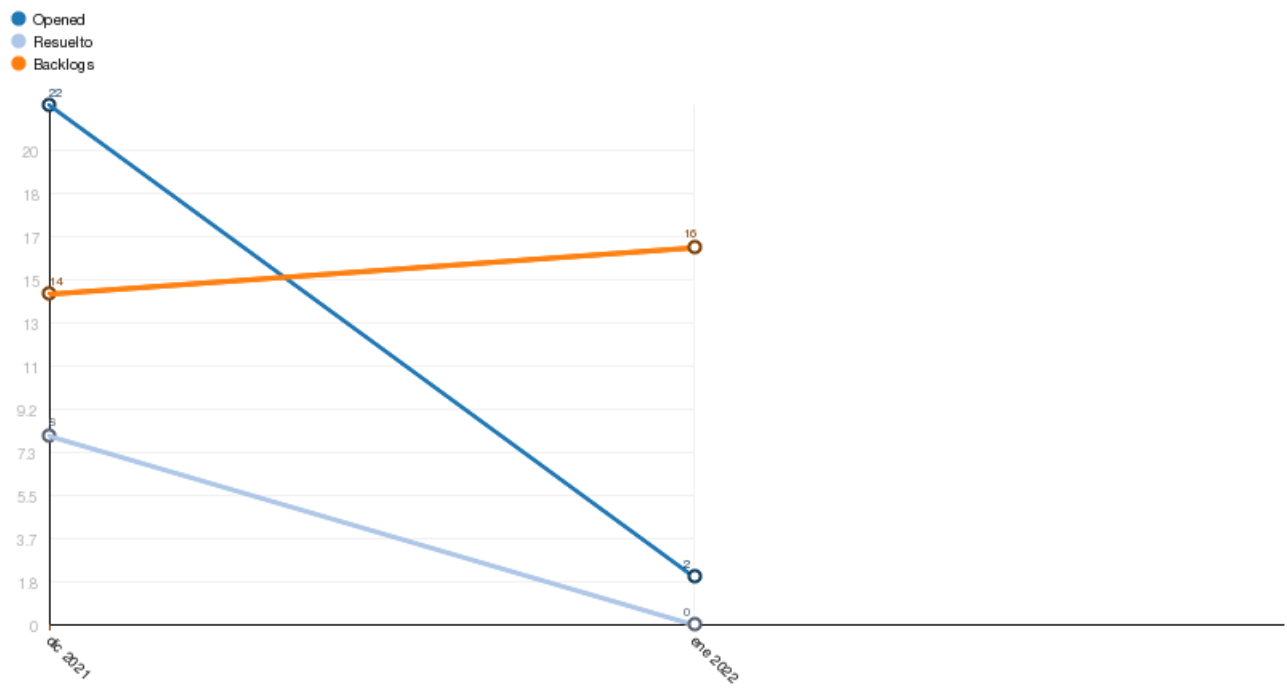
Computer per age du 13 December 2021 au 11 January 2022



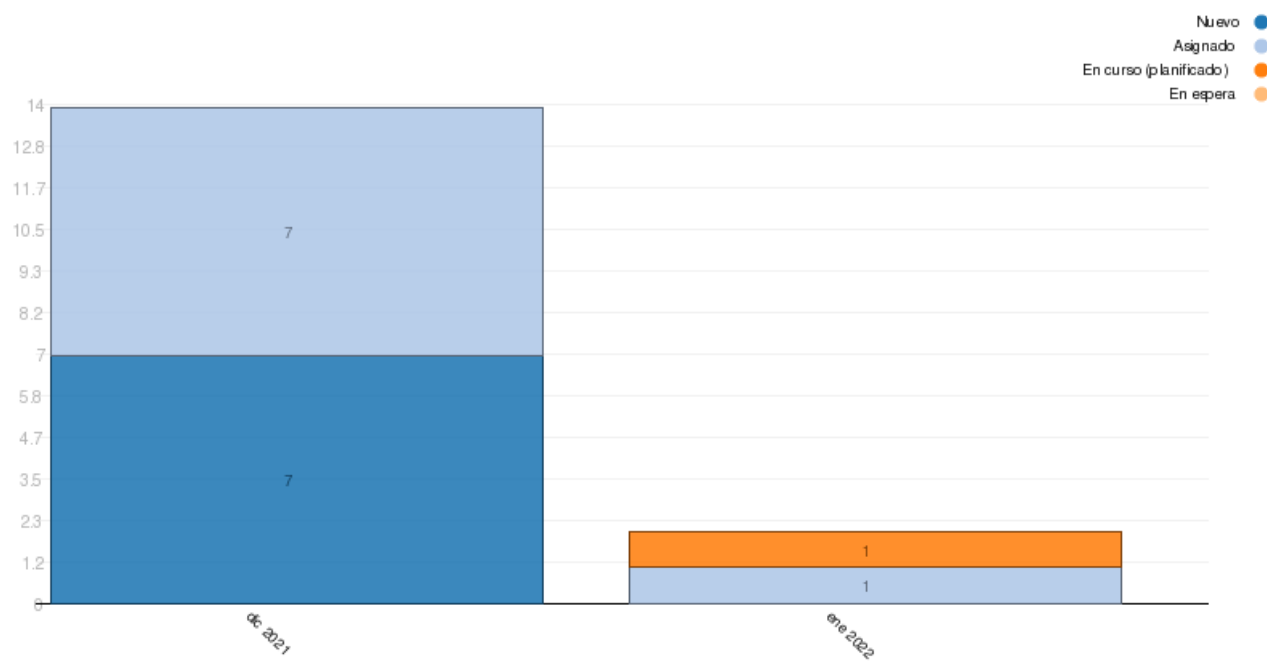
Computer per age du 13 December 2021 au 11 January 2022

Interfaz Web Your247Doc (0 %) | 0

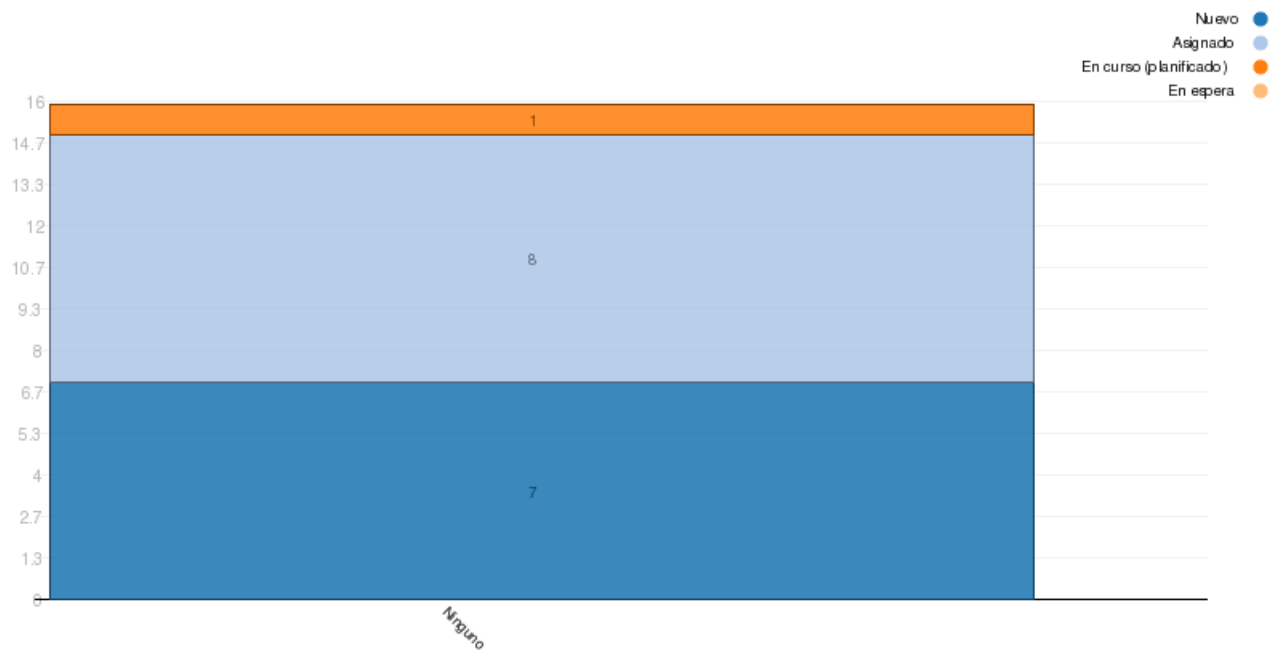
Computers per entities du 13 December 2021 au 11 January 2022



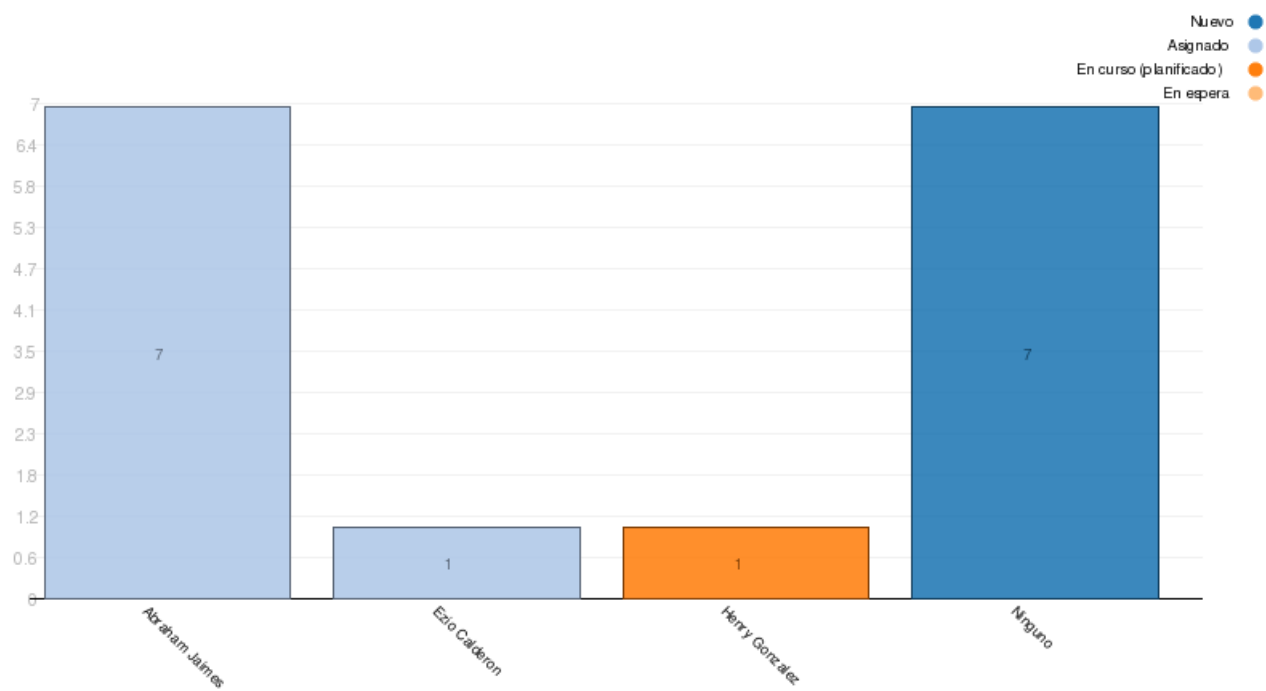
Backlog du 12 January 2021 au 11 January 2022



Ticket age du 12 January 2021 au 11 January 2022



Tickets per group du 12 January 2021 au 11 January 2022



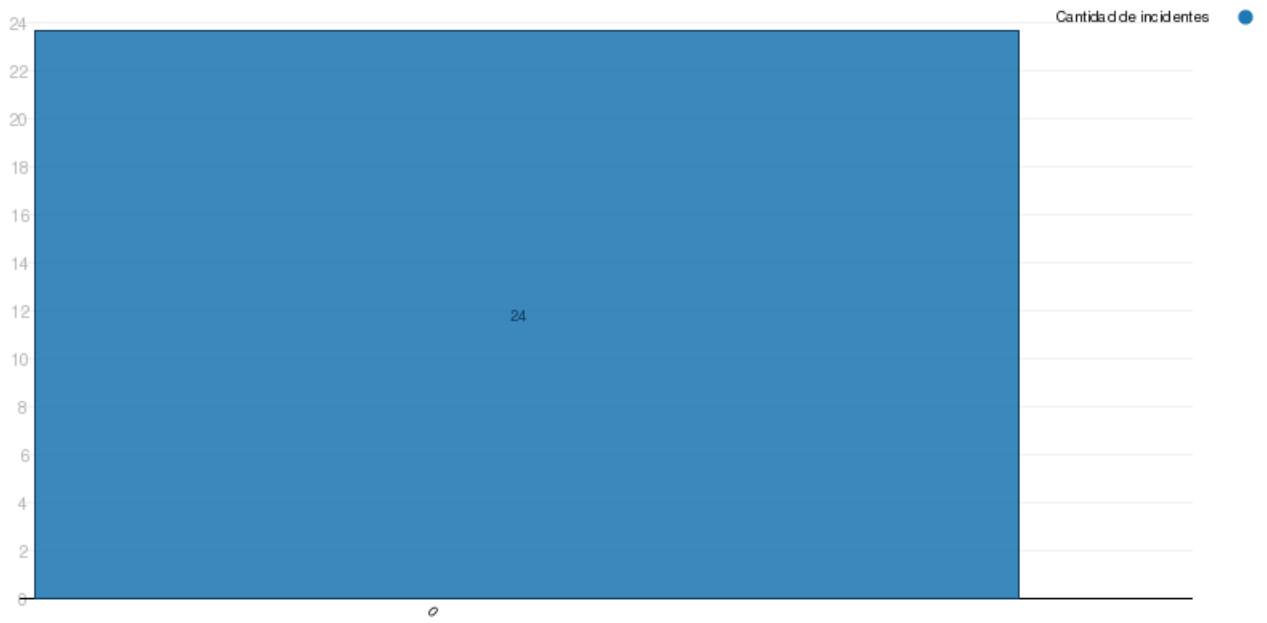
Tickets per technician du 12 January 2021 au 11 January 2022



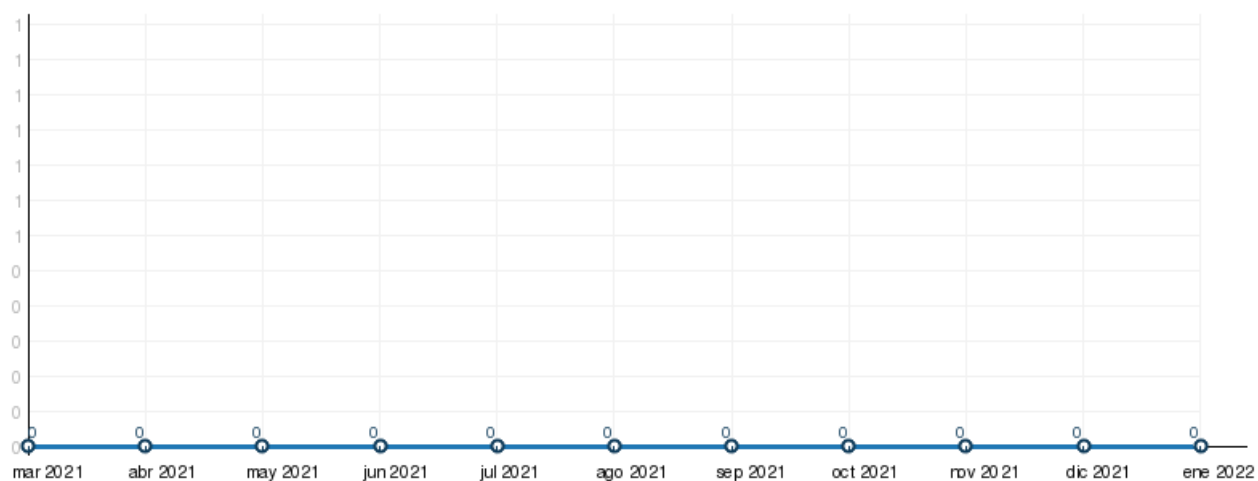
TOP categories du 13 December 2021 au 11 January 2022



TOP requester groups du 13 December 2021 au 11 January 2022

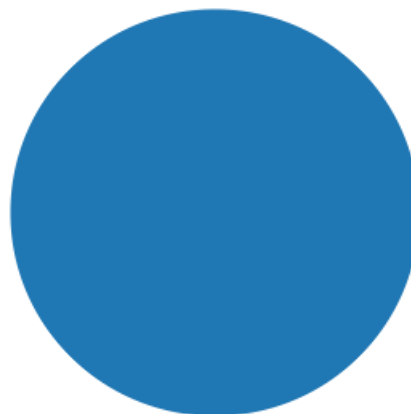


Number of group changes du 12 January 2021 au 11 January 2022



Task action times and solve delay comparison du 12 January 2021 au 11 January 2022

8

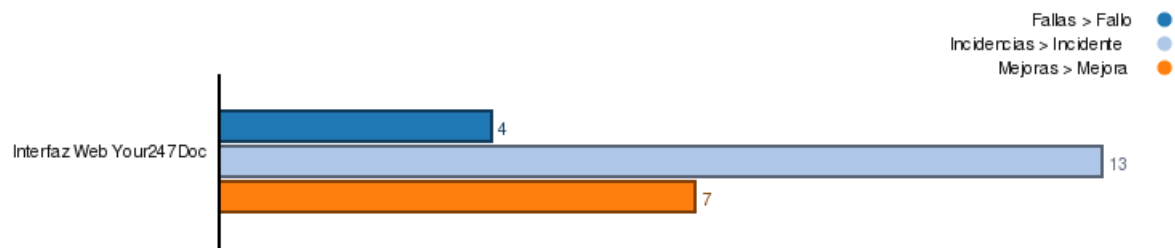


Number of ticket per entity du 13 December 2021 au 11 January 2022

Interfaz Web Your247Doc

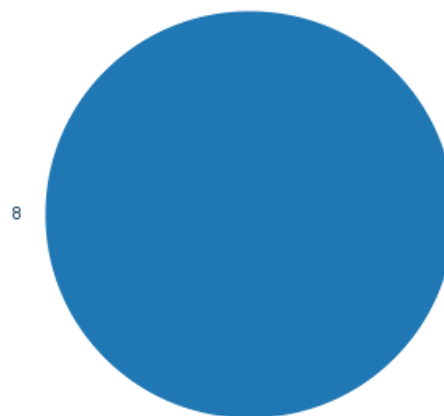


Number of ticket per entity du 13 December 2021 au 11 January 2022



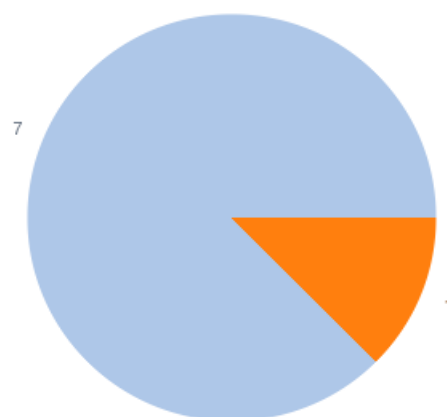
Number of ticket per category and entity du 12 January 2021 au 11 January 2022

● Opened
● Cerrado



Number of opened and closed tickets du 13 December 2021 au 11 January 2022

-
- Nuevo
 - Processing (assigned)
 - En curso (planificado)
 - En espera



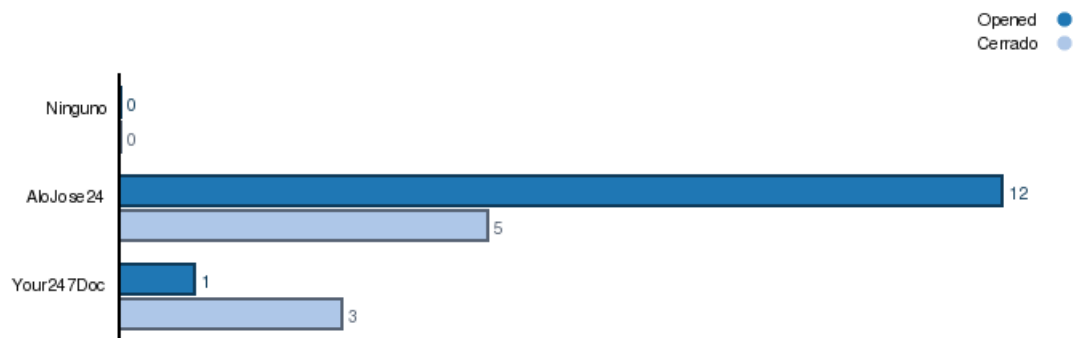
Number of opened tickets per status du 13 December 2021 au 11 January 2022



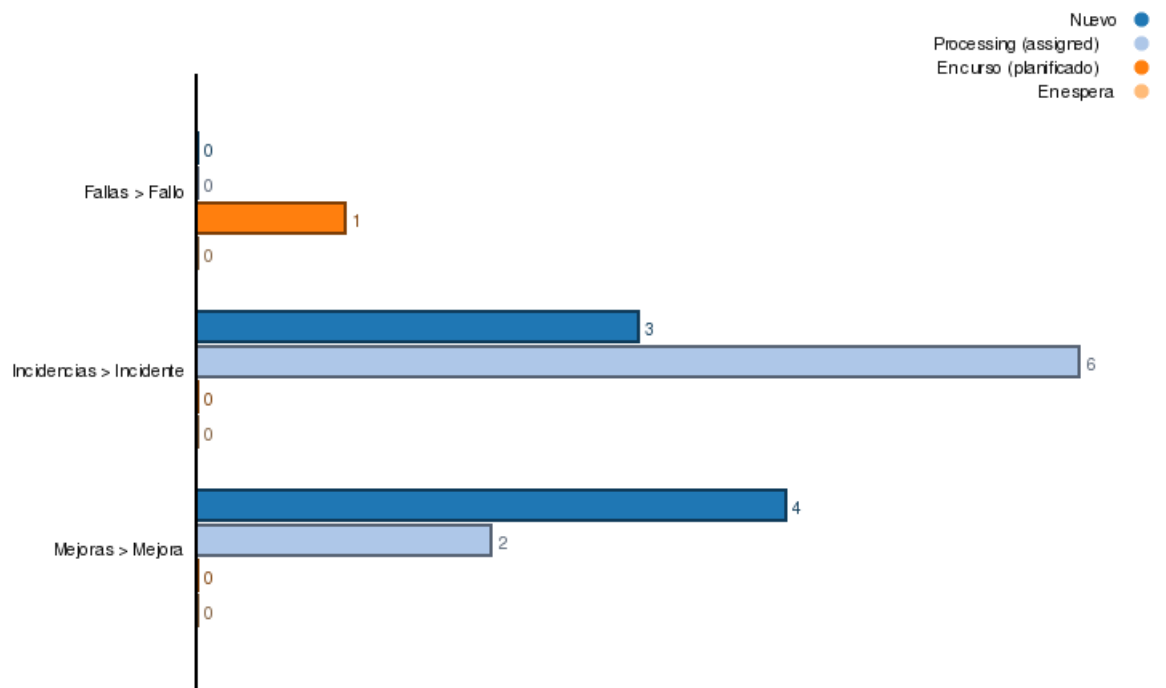
Number of opened tickets per category and type du 12 January 2021 au 11 January 2022



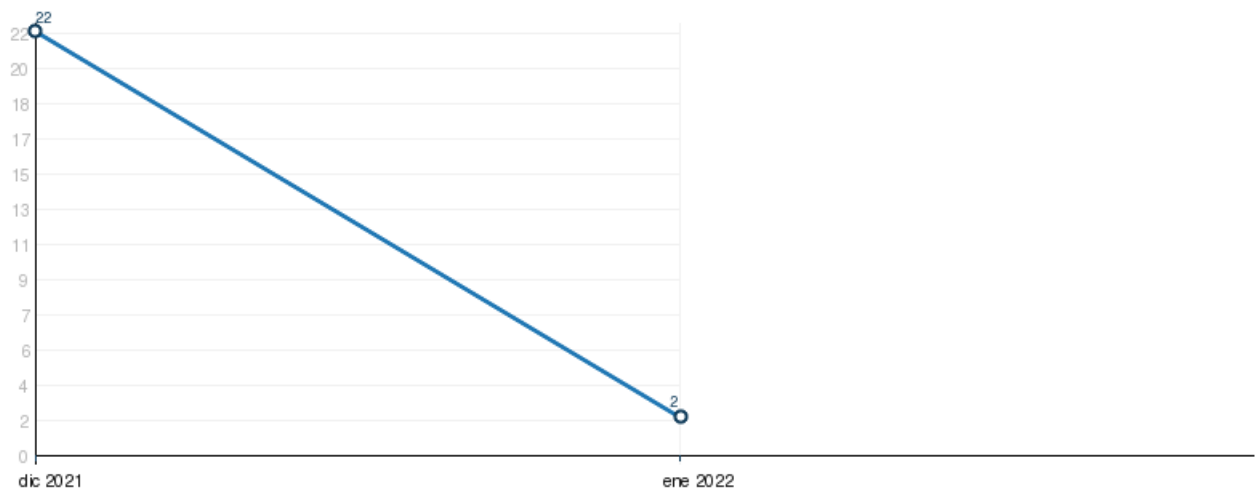
Number of closed tickets per category and type du 12 January 2021 au 11 January 2022



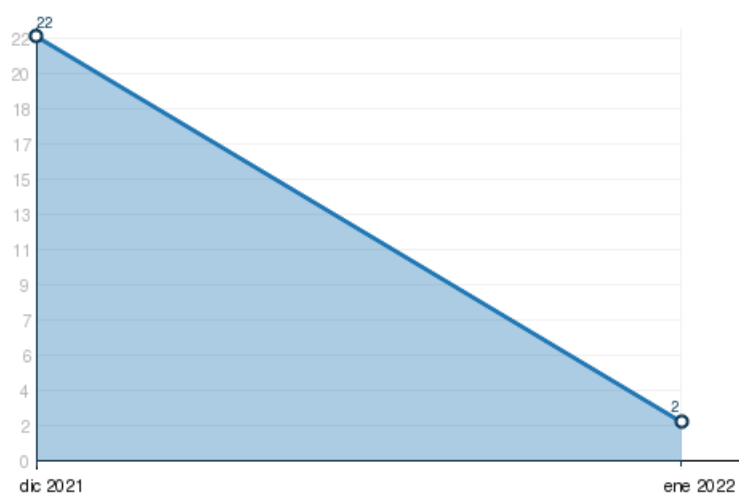
Number of opened and closed tickets per service du 12 January 2021 au 11 January 2022



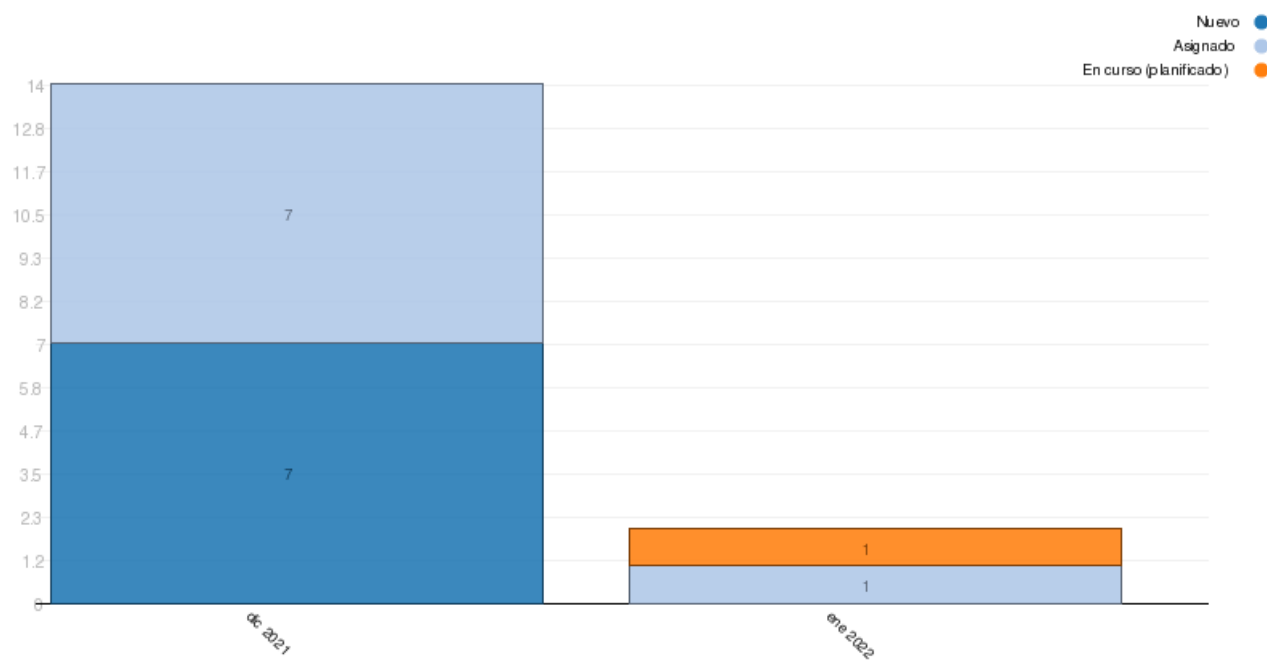
Number of opened tickets per category and status du 12 January 2021 au 11 January 2022



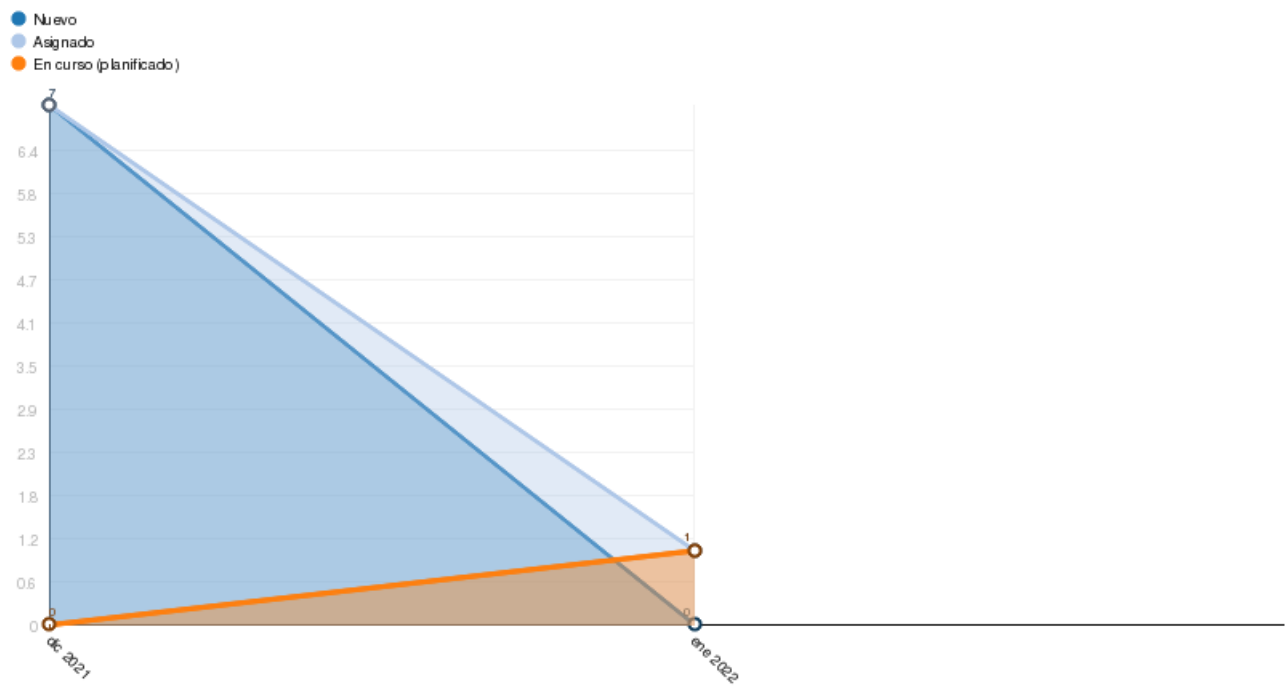
Number of ticket evolution over the period du 12 January 2021 au 11 January 2022



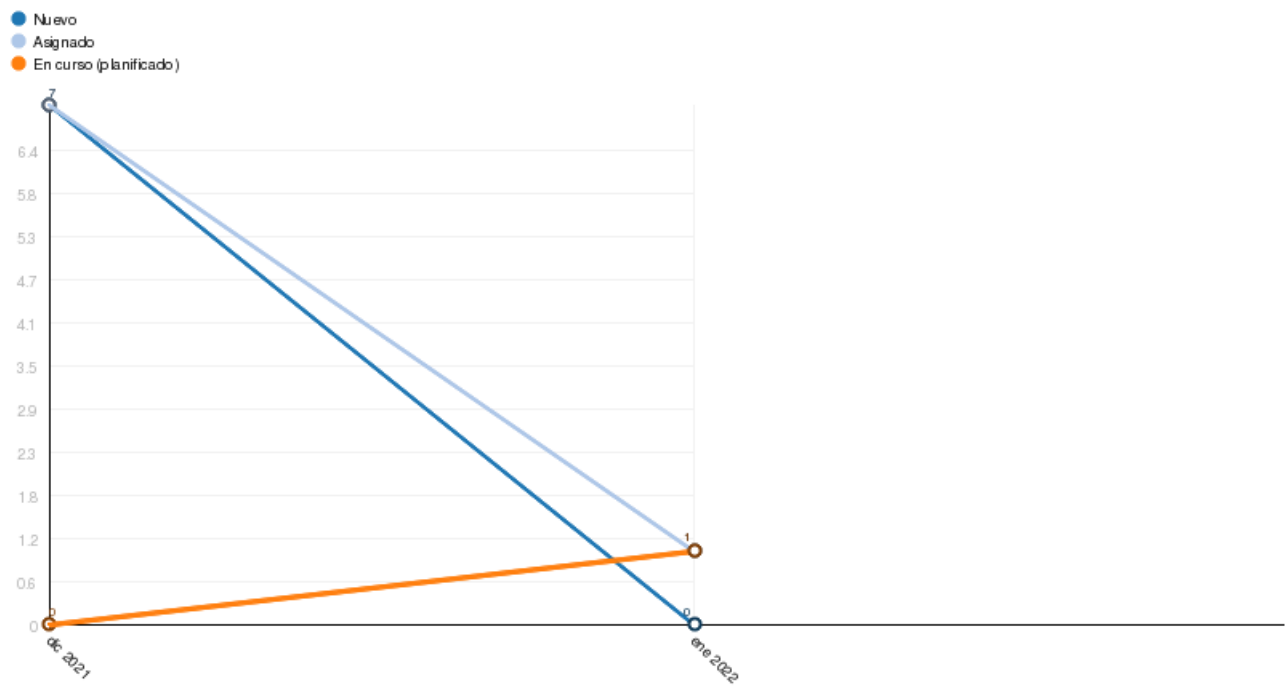
Number of ticket evolution over the period du 12 January 2021 au 11 January 2022



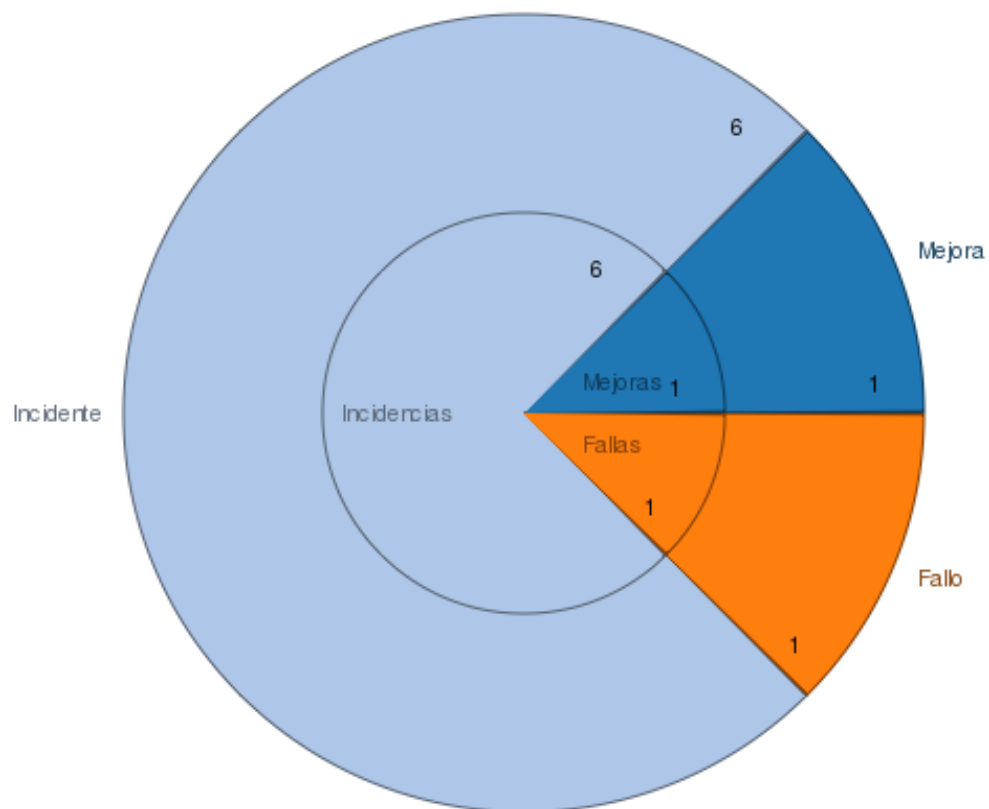
Number of ticket evolution over the period (per status) du 12 January 2021 au 11 January 2022



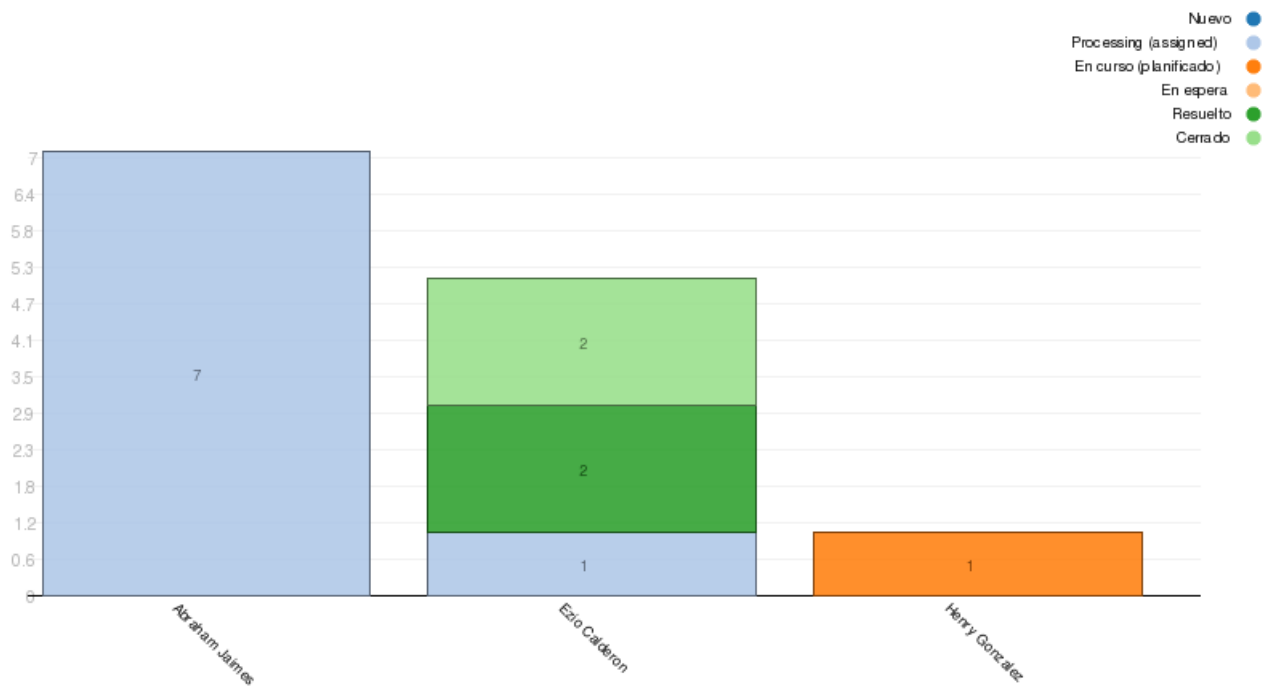
Number of ticket evolution over the period (per status) du 12 January 2021 au 11 January 2022



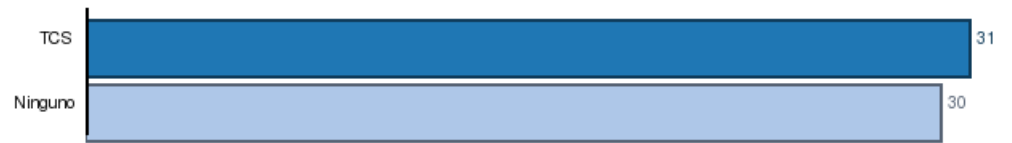
Number of ticket evolution over the period (per status) du 12 January 2021 au 11 January 2022



Distribution of tickets per category and child categories du 13 December 2021 au 11 January 2022



Number of tickets per status and technician du 12 January 2021 au 11 January 2022



Number of ticket per requester location du 13 December 2021 au 11 January 2022