Observer's Guide "Usability Evaluation of Web-based Application" Coordinators: Danilo Silva 113384, Francisco Pinto 113763, Tomás Fernandes 112981

STEP ACTION COMPLETED? 1 Introduce the main aspects of what will be performed to the participant. Mention that the application is under evaluation not the participant 2 Give the Informed Consent to the participant and answer any question. Only proceed after the informed consent has been signed 3 Direct the participant to the list of tasks Get ready with the observer script. The participant starts doing the 4 tasks and you take notes on the observer form and only interfere if the participant asks for help. 5 After the participant finishes the tasks, open the post-task questionnaire and fill it, with the participant, discussing your different points of view regarding each item.