



Personal Information

Date of Birth: May, 1st, 1986

Age: 33 years

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Nationality: Argentina

Marital Status: Soltero

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Professional Profile

Profession / Area:

I've been developing in support areas for 14 years (specialized in SAP since 2012) characterized by having a pleasant treatment with people, excellent English speaking, leadership capacity and teamwork. I am proactive and adaptable to changes. I'm looking for a position in IT Areas (Maintenance/Project Management).

Professional Experience

Telefonica Global Technology – Buenos Aires

Global HR Support Manager

August 2014 - Present

Provide multi-country and cultural HR Support within the whole Telefonica Group

Telefonica Global Technology – Buenos Aires

Technical Advisor

January 2012 - July 2014

Guarantee sustainability and best practices of projects and evolution of SAP HCM Systems

Telefónica de Argentina – Buenos Aires

Functional Support Analyst

April 2008 – December 2011

First level of support for HR Processes

Teleperformance – Buenos Aires
Technical Support Representative

June 2005 - December 2007

Technical phone support to AOL, Dell & Vonage US based customers

Education

SAP (HR) Human Resources ECC 6.02 Consultant

SAP Academy by Axigma S.A.

2012

CCNA Modules 1, 2 y 3

Cisco Certified Networking Asociation

2005-2007

Commercial Bachelor

Holy Cross Institute – Bs. As. Argentina

2000-2004

Skills

Skills

Customer orientation

Leadership

Project Management

Language skills

Native Spanish speaker

Advanced English speaker

Intermediate Portuguese speaker

IT / Technical / Technological skills

Proficient in using Microsoft Office (Word, Excel, Access, Power Point, Project, Outlook)

Proficient SAP HCM consulting (PA, OM, PY)

Proficient Success Factors consulting

Intermediate in programming in C, C++ languages

Intermediate Database administration (Oracle, SQL)

Intermediate Networking administration