



Discovery

# **SUSTAINABILITY REPORT**

for the year ended 30 June 2024



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Our reporting suite is best viewed in Adobe Acrobat for desktop, mobile or tablet. Click to download or update to the latest Adobe Acrobat Reader

Our Sustainability Report is supported by a comprehensive suite of reports that provide our stakeholders with a holistic overview of the Group, its prospects and performance during the 2024 financial year (FY2024). These reports can be accessed on our website.

OUR REPORTING SUITE

🔍 Integrated Annual Report (IAR) ➔

Our primary report to our shareholders, providers of financial capital and other key stakeholders, detailing how we created, preserved or eroded value during the year.

🔍 Group Annual Financial Statements ➔

Group audited consolidated annual financial results for Discovery Limited, the Embedded Value Statement and Five-year Review.

THIS REPORT

+ Sustainability Report ➔

An overview of the Group's performance against our Integrated Sustainability Framework and, where appropriate, against relevant standards and frameworks.

🔍 Climate Report ➔

Describes the Group's approach to climate change and provides climate-related disclosures regarding governance, strategy, risk management, and metrics and targets.

🔍 Governance Report ➔

Outlines the Group's governance philosophy, leadership and compliance with the King Report on Corporate Governance™ for South Africa, 2016 (King IV™)\*.

🔍 Remuneration Report ➔

Outlines our remuneration policy and implementation approach, along with factors influencing our remuneration-related decisions.

🔍 Tax Transparency Report ➔

Communicates material tax disclosure information to demonstrate our commitment to tax transparency and operating as a force for good through our tax contributions.

🔍 Annual financial results presentation and booklet ➔

🔍 ESG Databook ➔

🔍 Notice of Annual General Meeting (AGM) ➔

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# A message from our **Group Chief Executive and Head of ESG and Investor Relations**

*We consider Discovery's pioneering Shared-value model to be a powerful mechanism for aligning the interests of business, customers and society. By creating economic value through incentivising healthier behaviours – and sharing this value with clients – we not only deliver on our business objectives but significantly impact people's lives. Crucially, because our purpose and business model require deep engagement with our members and broader society, we get involved in issues that affect the communities in which we operate – we develop responsible products, we invest in South Africa's doctors and strengthen the healthcare system, we fix potholes and create safe communities. We go beyond profit to meaningfully impact those we serve.*

Our purpose-led approach and Shared-value model allow us to combine innovation with prudent financial and risk management and proactively seize opportunities to be a force for good. Despite a year characterised by persistent macroeconomic complexity, geopolitical tensions and extreme weather events, we focused on driving growth and impact with renewed vigour. To this end, we treated difficulties in our external environment as opportunities to leverage Discovery's capabilities and business model to positively impact our clients, broader society and the environment.

In line with our purpose of **making people healthier** and **enhancing and protecting their lives**, we recorded 576 million healthy activities in the 2024 reporting year, with more than 3.7 million life years saved and R14.9 billion in value returned to clients. It is very pleasing that all of these metrics showed significant progress over the year and we are tracking well against our goal of achieving 1 billion healthy activities per year by 2030. 772 000 health checks were completed through the WELLTH Fund, demonstrating that our clients are invested in understanding their health. We expanded our digital health ecosystem to further drive engagement and personalisation with two significant additions this year – our Personal Health Pathways product and the new Discovery Health app. We also continue to promote financial inclusion through shared-value health, financial services and life insurance products, which champion preventative care and improve the lives of our clients and broader society by promoting responsible behaviours. Through our focus on preventative care, we are also part of the solution to the global healthcare funding gap.

Encouraging our clients and society to practise healthy habits cannot be effective without recognising the health impacts of the physical environment in which they live. We therefore remain focused on **restoring the environment** by reducing our environmental footprint and making renewable energy accessible. Discovery Green, our energy wheeling platform, made excellent progress in procuring wind and solar generation during the year, securing the largest renewable energy procurement in the private sector to date. This is particularly exciting as the platform, which aims to generate over 1.3 TWh annually for customers, is well positioned to alleviate some of the pressure in South Africa's constrained electricity supply, aid Discovery's decarbonisation and ultimately contribute to our national and global climate goals. We also made significant headway on our net-zero roadmap, strengthening our decarbonisation drive as we continue to pursue our net-zero greenhouse gas (GHG) emissions goal by 2050 or earlier, with our Vitality UK offices having transitioned to close to 100% renewable electricity.

Adrian  
Gore

David  
Danilowitz



**Our purpose and values are foundational to our continued success in uniquely challenging times. As we pursue our Ambition 2026 to be the leading insurer globally, our priority remains to advocate for demonstrable positive impact on the health and wellbeing of our clients and society.**

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# About this report

Our 2024 Sustainability Report outlines how we share value to fulfil our purpose of making people healthier and enhancing and protecting their lives. This report includes information on how we performed against our Integrated Sustainability Framework, which is structured around four sustainability differentiators and supported by the Group's good business enablers.

## REPORTING SCOPE AND BOUNDARY

This Sustainability Report provides a comprehensive view of Discovery Limited (Discovery or the Group) from 1 July 2023 to 30 June 2024 (FY2024). It also includes all material events up to the date of Board of Directors (Board) approval on 14 October 2024. Furthermore, it includes financial and non-financial information relating to the performance of our three market-specific strategic strands: Discovery (South Africa), Vitality UK and Vitality Global United States (US). Entities included in Discovery's audited consolidated annual financial statements are also included in this report.

The non-financial information and data disclosed in this report relate primarily to our Discovery business units in South Africa, which account for the bulk of the Group's revenue and employees. We also report on a set of environmental, social and governance (ESG) indicators for South Africa, Vitality UK, Vitality Global and Discovery Bank. We continue to improve the consolidation of non-financial information to reflect a broader Group perspective.

For more information about the Group's strategic and financial performance, prospects and revenue by geography, refer to our 2024 IAR.

This report also includes information relating to the Group's sustainability-related governance practices and how these support planetary and social health.

For comprehensive information on our governance philosophy, leadership and compliance with King IV™, refer to our 2024 Governance Report.

## FRAMEWORKS AND REPORTING CRITERIA

In preparing this report we were guided by the:

- Global Reporting Initiative (GRI) – we continue to align our reporting with the GRI and Discovery has reported in accordance with the GRI Standards for period 1 July 2023 to 30 June 2024.
- Sustainability Accounting Standards Board (SASB) Standards
- United Nations Principles
- JSE Sustainability and Climate Disclosures
- Task Force on Climate-related Financial Disclosures (TCFD)
- ESG Rating Agencies criteria

Discovery has implemented the Churchgate Partners ESG World platform on our webpage to improve ESG transparency and efficiently disclose our sustainability-related information to all our stakeholders on a real-time basis.

Refer to our website to view our GRI Annexure, GRI Content Index and ESG World profile

## FORWARD-LOOKING STATEMENTS

Certain forward-looking statements regarding the Group's future performance and prospects may be included in this report. These statements cannot be considered guarantees of future performance or outcomes as they may be influenced by emerging risks, future events, changing circumstances and other important factors that cannot be predicted and are out of Discovery's control. These events may cause actual results to differ materially from our current expectations as disclosed in this report.

## COMBINED ASSURANCE

Discovery is committed to disclosing accurate information that supports a variety of stakeholders in their decision-making. Our Combined Assurance Model integrates the efforts of our management and independent internal and external assurance providers to assure the integrity of this report. In the year under review, our reporting suite was assured as follows:

- Joint reasonable external assurance of Annual Financial Statements by KPMG and Deloitte
- Limited external assurance of selected sustainability information by our independent external auditor, Nexia SAB&T
- Limited assurance of factual statements by Group Internal Audit, who also verify the indicators not assured by Nexia SAB&T
- Verification of GHG emissions inventory by Verify CO<sub>2</sub>
- Verification of Broad-Based Black Economic Empowerment (B-BBEE) rating by Honeycomb BEE Ratings

Based on these engagements, Group Internal Audit believes the quantitative and qualitative information in this report accurately reflects the Group's performance for FY2024.

This report is the culmination of a Group-wide process led by Discovery's sustainability team. Senior resources reviewed drafts at key stages of the process before submission to the Social and Ethics Committee. The report was approved following a review by the Social and Ethics Committee, a content assessment by Group Internal Audit – who reviews factual statements in the report – and the recommendation of the Discovery Board. Group Internal Audit also verifies the indicators not assured by the independent external auditors.

For details on our governance structures as they relate to sustainability, refer to page 111.

Find our external audit opinion and verification statements online

## BOARD APPROVAL

Discovery's Board is responsible for the integrity of this report, and it confirms this report materially complies with the requirements of the frameworks and guidance outlined alongside. After reviewing this report, the Board believes it accurately and comprehensively explains how Discovery leverages shared value to fulfil our purpose of making people healthier and enhancing and protecting their lives.

The Board unanimously approved this report on 14 October 2024.

**Sir Mark E Tucker**  
Independent Non-executive Chairperson

**Adrian Gore**  
Group Chief Executive

*We welcome your feedback on our reporting suite.*

*To submit any comments, email [sustainability@discovery.co.za](mailto:sustainability@discovery.co.za)*

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