# THOMAS SPENCER / SENIOR UX DESIGNER

#### **ABOUT**

With 11 years' professional design experience, I solve complex problems and craft seamless user experiences, making sure products are enjoyable, accessible, and pleasing to look at.

A deep passion for human-centred design drives my exploration of innovative solutions, while my empathetic nature provides me with a deep understanding of user needs, allowing me to create designs that feel instantly familiar.

#### **EDUCATION**

University of Brighton (Sept 2008 - May 2010)

BA (Hons) Digital Media Design

#### **PORTFOLIO**

tomspencer.design dribbble.com/tomatronic

#### **CONTACT**

tom.m.spencer@gmail.com 07902 653701

#### **EMPLOYMENT HISTORY**

**Sr. UX Designer at Rakuten Advertising** Apr 2024 - Present

I lead design projects for new features across multiple affiliate marketing applications. Each project requires thorough research and understanding to ensure our user needs are met to the highest possible standard. I also assist with mentoring the UX team and advocating for better understanding of UX principles across the wider business.

# **UX Designer at Rakuten Advertising** Feb 2020 - Apr 2024

**Jr. UX Designer at Rakuten Advertising** Jul 2018 - Feb 2020

# Sr. Creative Developer at Pure360

Feb 2016 - Jun 2018

Guided high-profile clients on creating well-crafted, best-practice email campaigns. I also assisted internal teams with ensuring consistent brand-led emails, and to help identify opportunities of improvement.

### **Creative Developer at Pure360**

Jun 2014 - Feb 2016

## **Email Designer at Friday Media Group**

Nov 2013 - May 2014

Collaborated closely with clients to design and build high-quality email templates, ensuring timely delivery to deadlines.