Chat Log C:\Users\Surface Pro\Documents\ChatLog Shepherding for the Hurting during COVID 2020_04_14 15_36.rtf

CH Jeremy Pfeister (to Everyone): 2:06 PM: THanks brother!
CH Jeremy Pfeister (to Everyone): 2:06 PM: Good to see you! How's france?

Tom Avey (to Everyone): 2:08 PM: This chat text will be saved and available after the meeting.

Tom Avey (to Everyone): 2:17 PM: I Carl Phillips here?

Mark Penfold (to Everyone): 2:19 PM: Rich ended on a key point and word of wisdom. Caregivers need to develop a caregiver plan ... and implement. The caregiver shouldn't be one's sposue de facto. Just spekking from experience from my Army years.

phil sparling (to Everyone): 2:20 PM: Thanks Mark. Good encouragement.

Carl Phillips (to Everyone): 2:23 PM: I am online. -Carl

Carl Phillips (to Everyone): 2:25 PM: 1. The idea that pastors feel like Superman is correct. We think we are no less when we take risks. A care group can help a pastor make wise decisions instead of what we think others expect.

Carl Phillips (to Everyone): 2:26 PM: "no less" should read "noble" **Rob (to Everyone)**: 2:32 PM: My question is how can you use those like me who are sent out (outside USA) to not only be connected but serve our churches in the US?

ANDREW SAUNDERS (to Everyone): 2:33 PM: Hi Barb! good to see you too! wow, small world! yes I was his youth pastor at Palmyra in the early 2000's:)

Tom Avey (to Everyone): 2:37 PM: Good stuff! The promises of God are life-giving!

ANDREW SAUNDERS (to Everyone): 2:37 PM: Amen Jeremy! preach it **Tom Avey (to Everyone)**: 2:38 PM: Don't settle for divertive answers **Rob (to Everyone)**: 2:39 PM: We need authenticity with people and that means we need to be real with them!

Daniel O'Deens (to Everyone): 2:40 PM: I am learning also to ask question that solicit positivity....I puts people in a positive space in a pretty negative experience.

Carl Phillips (to Everyone): 2:41 PM: what helps parishioners is your relationship with them. To have a trusted friend and pastor to be online with them is itself very comforting.

phil sparling (to Everyone): 2:43 PM: Jeremy, can you give us a list of probing questiuons to ask people?

phil sparling (to Everyone): 2:43 PM: Probing Questions

Tom Avey (to Everyone): 2:43 PM: Some notes from Carl Phillips.. **Tom Avey (to Everyone)**: 2:43 PM: 1. We allow NO visitors for COVID patients- those who test positive and for those waiting for results.

- 2. The Pastoral Care Team phones each new patient in their room. We ask how they are doing, if we can do anything for them, i.e. call someone, provide literature, pray, etc., and then we enumerate the resources available, i.e. televised worship on hospital TV, GET WELL network resources through TV,
- 3. We have a phone number that a patient can call or FaceTime a Chaplain at any time.
- 4. In the event that a patient is critical we can only FaceTime or call them. However, they are probably intubated and cannot speak which complicates things.

In the event of death we will stand outside their room and do a prayer. This is more for the benefit of the staff who emotionally are troubled that a patient dies without anyone with them.

Tom Avey (to Everyone): 2:44 PM: Also from Carl... The problem we all have is that we want to be with a person who is dying. We want to comfort the family members as well. It is emotionally difficult to watch someone die and not allow their family member to be with them. Additionally, pastors don't want to let anyone down. They think that risking their own health to care for someone is noble. However, when a pastor places himself at risk he places many people at risk to include

himself, his family, and those he comes in contact with i.e. cashiers, people at work, etc. It isn't worth the risk. As pastors we need to think about the patient, the family members, and those who are affected by the entire process, ex. Funeral director, hospital staff, nursing home staff.

Phil sparling (to Everyone): 2:49 PM: Hey. Welcome **Barb Wooler (to Everyone)**: 2:49 PM: 3 Batteries of Questions, each set in order of priority depending on how fresh and deep the pain is -- First = GENERAL QUESTIONS: 1) What's going on that is causing stress? 2) How would you describe your feelings? 3) What's the hardest part? **Barb Wooler (to Everyone)**: 2:50 PM: Second: GOD IN THE MIX 1) How have you seen God's love and care in this situation, 2) What good might God redeem out of this Corona Virus situation? Third: **Barb Wooler (to Everyone)**: 2:50 PM: NAMING UNKNOWNS, 1) List the

Barb Wooler (to Everyone): 2:50 PM: NAMING UNKNOWNS, 1) List the unknowns in this situation, 2) Which one is most unsettling to you, 3) What's the worst that can happen?

Jonathan H Damon (to Everyone): 2:50 PM: Great idea Kelvin. Thanks. We are offering a similar "corporate prayer time" via FB Live every day {except Sunday] at 4:06 PM. [Philippians 4:6] as the base. Using a different face from the church each day has been an encouragement to many. And a help to get to know people better. Past "prayer times" can be easily found on the Church FB page.

CH Jeremy Pfeister (to Everyone): 2:50 PM: Barb, thats great stuff! **Bruce B (to Everyone)**: 2:51 PM: we do a snail mail mailing to our group of folks who have no web or email. We send the best of the items we have had on the web and emails during the week.

Barb Wooler (to Everyone): 2:52 PM: Thanks, Jeremy. As they say, auestions are more powerful than answers in the trauma space.

Bruce B (to Everyone): 2:52 PM: We make DVDs of the service available every Tuesday to the hdnful who could not watch it onloine.

Barb Wooler (Private): 2:52 PM: Hey, Tom. Don Soule can't unmute his mic. I think he has something to say.

Don Soule (to Everyone): 2:52 PM: my mic will not unmute **Timothy Sprankle (to Everyone)**: 2:53 PM: On a separate topic, I'm making a regular practice of asking married people about their marriages, especially those not used to working from home or those getting little-to-no separation from their children to build their marriage.

Kelvin Cooke (to Everyone): 2:53 PM: Thanks Jonathan!

Don Soule (to Everyone): 2:54 PM: I have a wedding on May second but the couple cannot get their marriage license because the probate court is closed.. Any ideas?

Tom Avey (to Don Soule): 2:54 PM: Don - make sure your computer audio is on

Daniel O'Deens (to Everyone): 2:54 PM: Are you planning on NURSERY expansion...since couples are actually in lock down and at home....BABY BOOM #2

Bob Wriedt (to Everyone): 2:55 PM: We've started broadcasting our service on public access TV.

Don Soule (to Everyone): 2:55 PM: it is

Adam Copenhaver (to Everyone): 2:55 PM: Thank you all - very helpful ideas we can use.

Mark Trumble (to Everyone): 2:55 PM:

https://twitter.com/davidtark/status/1246437527306805250?s=09

Tom Avey (to Don Soule): 2:55 PM: I can't turn yours on from my end either

Kelvin Cooke (to Everyone): 2:55 PM: Don, could they go to a court in a larger city to get a marriage license?

Tom Avey (to Don Soule): 2:55 PM: not sure why

colleen (to Everyone): 2:57 PM: I had a graveside where we set up a closed FB account and invited (and admitted) folks to watch and they were able to post comments in real time. And go back to view later. Ghowell

Tom Avey (to Edward Waken): 2:57 PM: Good to see you Ed Waken! **Don Soule (Private)**: 2:58 PM: Can you ask my question that is in chat about the wedding?

Daniel O'Deens (to Everyone): 2:59 PM: You should know. You are LOVED and Prayed for! For real!

Edward Waken (to Everyone): 3:00 PM: Just marry them and do the legal thing later :-)

Edward Waken (to Everyone): 3:00 PM: I did and then sent it again. **Adam Copenhaver (to Everyone)**: 3:00 PM: In my understanding, the government recognizes marriage but does not create or establish it.

ANDREW SAUNDERS (to Everyone): 3:00 PM: Amen Bruce!

Don Soule (Private): 3:00 PM: Parents are ok with it

Matt (to Everyone): 3:01 PM: Much thanks to everyone for their encouragement!

Don Soule (Private): 3:03 PM: my audio just keeps spinning **Matt Leach (to Everyone)**: 3:03 PM: Nice to hear from everyone. Thank you.

Kelvin Cooke (to Everyone): 3:03 PM: Thanks all! Good to see everyone!

Robby Neidlinger (to Everyone): 3:03 PM: Thanks everyone! **ANDREW SAUNDERS (to Everyone)**: 3:03 PM: thank you!

Rob (to Everyone): 3:03 PM: Merci!

Timothy Sprankle (to Everyone): 3:04 PM: I'm reminded of my primary calling to make disicples, which is not best done in mass gatherings but interpersonal connections. Press on to the Great Commission!