



Destination



Ticket Type



Time



Payment

BOOK



COLLECT



Use symbols
for quick
recognition

Skip steps
if collecting

✈ Destination

🎫 Ticket Type

🕒 Time

💳 Payment

Birmingham...

Defaults to location of machine

To...

Autofill as you type destination

London

London Luton Airport

London Gatwick



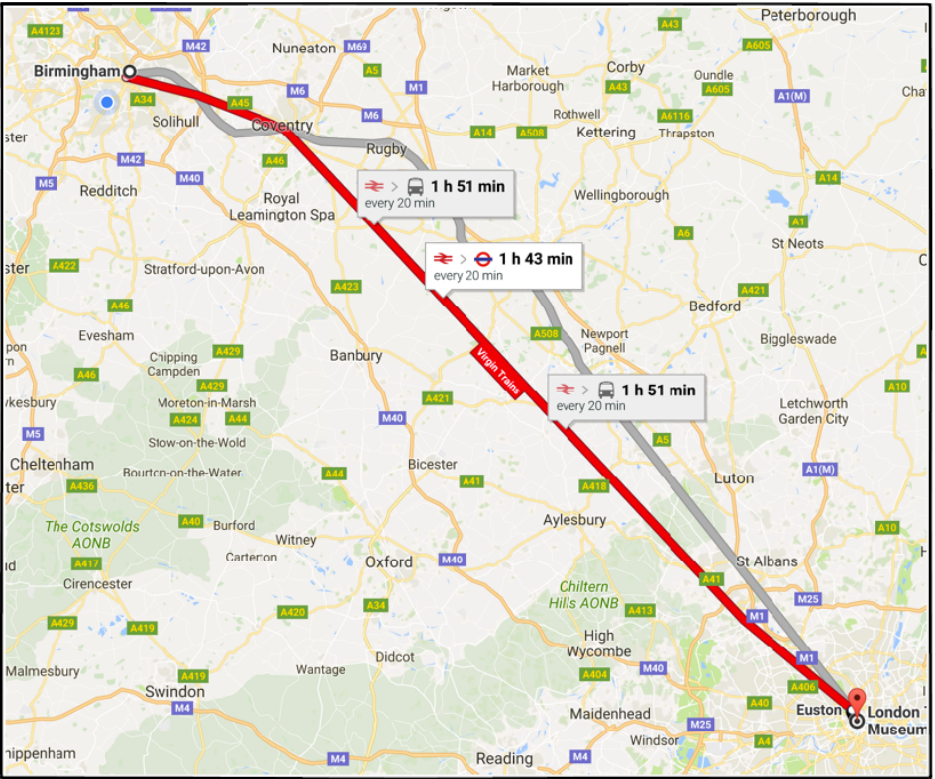
Once destination entered, automatically goes to next screen

BACK

NEXT

TRIP

Map to show trip at glance



• Tabs at top show progress. • Tabs also have easily recognisable symbols. • From text field defaults to current location (i.e. Birmingham). • To field autofills as you type and click you can click on predicted destination. • Map to right shows trip at a glance. • Map allows user to easily recognise if trip is correct. • Show trip options here?

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Adults1

Children0

Standard

First Class

No Railcard

16-25 Railcard

Annual Gold Card

Devon & Cornwall Gold Card

Devon & Cornwall Railcard

Disabled Person Railcard

Family & Friends Railcard

BACK

NEXT

Tabs

Tabs show progress and allow backtracking

} Simple but obvious selection of ticket type

} Defaults to standard

} Select railcard or leave as default of none

* Aims to be simple for user.* Defaults to normal values (eg Adult, Standard, No railcard) so user can click next straight away.

✈ Destination

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Next Ticket Available:

FROM: ██████████

DATE: 08/11/16 📅

TO: ██████████

DEPART: 18:15 🕒

PRICE: £32.00

ARRIVE: 18:15 🕒

DURATION: 02hr 30min

Adults 1 Children 0 Standard 16-25 Railcard

Other Tickets:

DEP: 18:30	ARR: 19:30	08/11/16	£32.00
DURATION: 01hr 45min			
Other information			
DEP: 18:45	ARR: 19:30	08/11/16	£45.00
DEP: 19:30	ARR: 20:30	08/11/16	£45.00
DEP: 20:30	ARR: 21:30	08/11/16	£32.00
DEP: 06:00	ARR: 07:00	08/11/16	£45.00

Quickly recognisable as ticket.
Displays next details of next ticket available.

} All details can be edited.
Take to relevant screen?

List of alternative tickets.
Date and time are can be edited via combo box

BACK

NEXT

• Shows next ticket available with all relevant details. • Ticket is displayed as printed ticket so user recognises it. • Orange grabs user attention and shows important information. • Information in ticket is a summary of previous screens. • Information grouped in associated information. • Information listed in logical order (i.e. depart, arrive, duration). • Information is editable by clicking on it. • Time and date is editable via pop out box of given options. • FROM and TO goes back to destination screen. • Other tickets available are displayed to the right. • Displayed as list of next available tickets. • If advanced ticket is wanted go through orange ticket.



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Payment

INSERT CARD OR CASH

Symbols reflecting 2 options

OR

BACK

* Instruction to user.* Text kept to minimum for simplicity.* Use of symbols so people can recognise instruction quickly.



Destination



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Payment

INSERT CARD OR CASH



OR



Highlight confirms that card is inserted

* Green highlight of card indicates card is inserted (as opposed to not reading it).



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PAYMENT VERIFIED



Shows payment is successful with symbols

TAKE TICKET



Symbol to indicate take ticket from machine

• Symbols and text tell user payment is verified. • Horizontal line separates textual information and instruction. • Take ticket instruction with symbol to make it clear to user.