

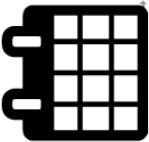
✈ Destination

🎫 Ticket Type

🕒 Time

💳 Payment

BOOK



Use symbols
for quick
recognition

COLLECT



} Skip steps
if collecting

*Reduce number of options. *Skip all steps if collecting.

Ticket Collection:

This screen assumes the user will either book or collect a pre bought ticket. It aims to reduce the number of options. Furthermore it skip the following steps until the payment screen if collecting.

✈ Destination

💎 Ticket Type

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Birmingham...

Defaults to location of machine

To...

Autofill as you type destination

London

London Luton Airport

London Gatwick

QWERTYUIOP

ASDFGHJKL

ZXCVBNM

123 space return

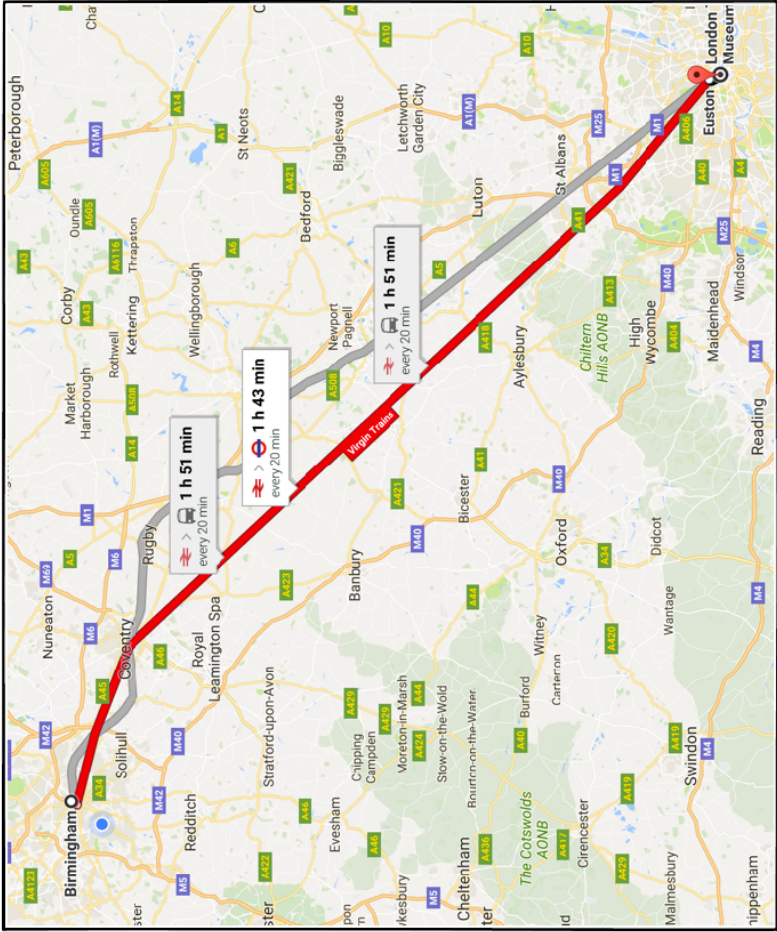
Once destination entered, automatically goes to next screen

BACK

NEXT

Map to show trip at glance

TRIP



• Tabs at top show progress. • Tabs also have easily recognisable symbols. • From text field defaults to current location (i.e. Birmingham). • To field autofills as you type and click you can click on predicted destination. • Map to right shows trip at a glance. • Map allows user to easily recognise if trip is correct. • Show trip options here?

Destination:

This screen assumes they are travelling from the location of the TVM and uses autofill to complete and validate destinations entered. Additional notes: Tabs at top show progress and have easily recognisable symbols. From text field defaults to current location (i.e. Birmingham). To field autofills as you type and click you can click on predicted destination. Map to right shows trip at a glance. Map allows user to easily recognise if trip is correct.

✈ Destination

Ticket Type

⌚ Time

💳 Payment

Tab

Tabs show progress and allow backtracking

Adults	1
Children	0

Simple but obvious selection of ticket type

Standard
First Class

Defaults to standard

No Railcard	Select railcard or leave as default of none
16-25 Railcard	
Annual Gold Card	
Devon & Cornwall Gold Card	
Devon & Cornwall Railcard	
Disabled Person Railcard	
Family & Friends Railcard	


BACK	NEXT
------	------


* Aims to be simple for user.* Defaults to normal values (eg Adult, Standard, No railcard) so user can click next straight away.


Ticket Type:


This screen assumes the user is generally an adult and defaults to common ticket types. Additional notes: Aims to be simple for user. Defaults to normal values (eg Adult, Standard, No railcard) so user can click next straight away.

Next Ticket Available:


FROM: 

DATE: 08/11/16 


TO: 


DEPART: 18:15 


PRICE: £32.00


ARRIVE: 18:15 


DURATION: 02hr 30min

Adults 1 

Children 0 

Standard 

16-25 Railcard 



} All details can be edited.
Take to relevant screen?

Quickly recognisable as ticket.
Displays next details of next ticket available.

BACK

NEXT

Other Tickets:

DEP: 18:30	ARR: 19:30	08/11/16	£32.00
DURATION: 01hr 45min			
Other information			
DEP: 18:45	ARR: 19:30	08/11/16	£45.00
DEP: 19:30	ARR: 20:30	08/11/16	£45.00
DEP: 20:30	ARR: 21:30	08/11/16	£32.00
DEP: 06:00	ARR: 07:00	08/11/16	£45.00

List of alternative tickets.
Date and time are can be edited via combo box

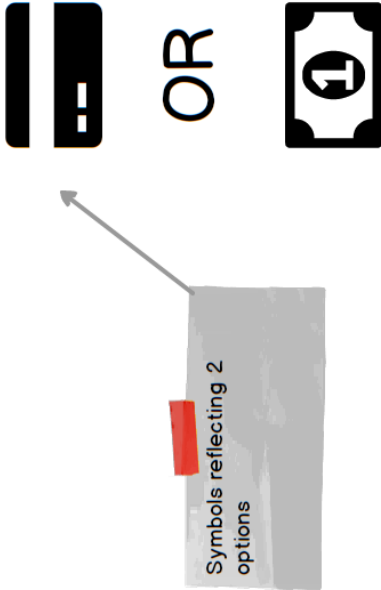
• Shows next ticket & duration). • Informatic

ler (i.e. depart, arrive,

Time:

This screen uses graphical representation so the user can recognise ticket information. Additional notes: Shows next ticket available with all relevant details. Ticket is displayed as printed ticket so user recognises it. Orange grabs user attention and shows important information. Information in ticket is a summary of previous screens. Information grouped in associated information. Information listed in logical order (i.e. depart, arrive, duration). Information is editable by clicking on it. Time and date is editable via pop out box of given options. FROM and TO goes back to destination screen. Other tickets available are displayed to the right. Displayed as list of next available tickets. If advanced ticket is wanted go through orange ticket.

INSERT CARD OR CASH



BACK

* Instruction to user.* Text kept to minimum for simplicity.* Use of symbols so people can recognise instruction quickly.

Payment 1 :

This screen uses graphical representation and uses a minimalist approach to convey information effectively. Additional notes: Instruction to user. Text kept to minimum for simplicity. Use of symbols so people can recognise instruction quickly.

✈ Destination

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INSERT CARD OR CASH



* Green highlight of card indicates card is inserted (as opposed to not reading it).

Payment 2:

This screen uses graphical representation and uses a minimalist approach to convey information effectively. Additional notes: Green highlight of card indicates card is inserted (as opposed to not reading it).

PAYMENT VERIFIED



Shows payment is successful with symbols

TAKE TICKET



Symbol to indicate take ticket from machine

• Symbols and text tell user payment is verified. • Horizontal line separates textual information and instruction. • Take ticket instruction with symbol to make it clear to user.

Payment 3:

This screen uses graphical representation and uses a minimalist approach to convey information effectively. Additional notes: Symbols and text tell user payment is verified. Horizontal line separates textual information and instruction. Take ticket instruction with symbol to make it clear to user