**Bug Report Template**

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| ID number | #1 |
| Severity | 1 – Urgent  2 – High  3 – Medium  **4 – Low** |
| Reporter | R. Oliveira |
| Title | **TEST 01 – Set in one way option “Search nearby”** |
| Description | Test driver wants to book a car and can use the option “Search by address”. In this option he can user the option “Search nearby”.  If the driver click on this option, a warning will appear “Will you allow [www.mercedes-benz.com.au](http://www.mercedes-benz.com.au) to access you location?  (x)Allow Location Access  ( )Don´t Allow  Is the driver select “Allow Location Access” it is not possible to set up this option back. That means, that will be not possible to search by address local and in another countries. |
| Steps to reproduce: | 1-Start the homepage www.mercedes-benz.com.au  2-No Mercedes me Login  3-Select one vehicle  4-Select one type of vehicle  5-Press confirm  6-Select the Tab/option “Search by address”  7-Click in the field “City / Postcode”  8-Select the option “Search nearby”  9-Activate the option “Allow Location Access” |
| Results | **Expected Results:** Activate / deactivate the option “Allow Location Access”  **Actual Results:** Activate the option “Allow Location Access” |
| Proposal / advices | Check this function for the Chrome & Safari.  Check the possibility to implement any function to deactivate the Search nearby function in the Online Test Drive Booking. |
| Documentation/output files | Test\_01\_schreenshot.pdf |

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| ID number | #2 |
| Severity | 1 – Urgent  2 – High  **3 – Medium**  4 – Low |
| Reporter | R. Oliveira |
| Title | **TEST 02 – Browsers with different behavior for key “ESC”** |
| Description | If the driver is booking a car with the browser Chrome and sometime use the key ESC, the Chrome will do nothing. However, with the browser macOS/safari, the windows will become smaller and change the booking status bar (vehicle, retailer, schedule and your information) from vertical to horizontal mode and move it to the upper area. The information about the step will be disappear. |
| Steps to reproduce: | 1-Start the homepage www.mercedes-benz.com.au  2-No Mercedes me Login  3-Select one vehicle  4-Select one type of vehicle  5-Press confirm  6-Press the key “ESC”  7-Observe the behavior of the status bar |
| Results | **Expected Results:** Safari/Chrome browser change the status bar of the Online Test Drive Booking with the key “ESC”  **Actual Results:** Only Safari browser changes the status bar of the Online Test Drive Booking with the key “ESC” |
| Proposal / advices | Check the implementation of this function for Safari and make this functions standard for all browsers. |
| Documentation/output files | Test\_02\_schreenshot.pdf |

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| ID number | #3 |
| Severity | 1 – Urgent  2 – High  **3 – Medium**  4 – Low |
| Reporter | R. Oliveira |
| Title | **TEST 03 – Different behavior for “Search by address” with Chrome and Safari** |
| Description | If the driver search an address into the field “Search by address”, d.h. “Melbourne”, by Chrome and Safari, the results of this search are not the same. With Chrome the list of results, is always bigger and shows more results than by Safari. |
| Steps to reproduce: | By Chrome:  1-Start the homepage www.mercedes-benz.com.au  2-No Mercedes me Login  3-Select one vehicle  4-Select one type of vehicle  5-Press confirm  6-Select the Tab/option “Search by address”  7-Click in the field “City / Postcode”  8-Insert an address  9-Onserve the result list with the values  By Safari:  1-Start the homepage www.mercedes-benz.com.au  2-No Mercedes me Login  3-Select one vehicle  4-Select one type of vehicle  5-Press confirm  6-Select the Tab/option “Search by address”  7-Click in the field “City / Postcode”  8-Insert an address  9-Onserve the result list with the values  10.Compare this result with the result from Chrome. |
| Results | **Expected Results:** Safari/Chrome browser present the same behavior for a search into the Online Test Drive Booking.  **Actual Results:** Safari/Chrome browser present different behavior for a search into the Online Test Drive Booking. |
| Proposal / advices | Check with Chrome & Safari browser the behavior for an address search and result list, with the goal to have the same results for both browsers. |
| Documentation/output files | Test\_03\_schreenshot.pdf |

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| ID number | #4 |
| Severity | 1 – Urgent  2 – High  **3 – Medium**  4 – Low |
| Reporter | R. Oliveira |
| Title | **TEST 04 – Option “Search nearby” just with mouse possible** |
| Description | If the driver is booking a car with the browser Chrome and wants to search an address in the field using the option “Search nearby”, he cannot navigate with the key “ARROW DOWN” until this option. Just for the mouse is this option available |
| Steps to reproduce: | 1-Start the homepage www.mercedes-benz.com.au  2-No Mercedes me Login  3-Select one vehicle  4-Select one type of vehicle  5-Press confirm  6-Select the Tab/option “Search by address”  7-Click in the field “City / Postcode”  8-Insert an address  9-Press arrow down until the option “Search nearby” |
| Results | **Expected Results:** The driver is selecting an address during a book, he has the option so select the function “Search nearby” with the “ARROW DOWN”.  **Actual Results:** The driver is selecting an address during a book, but he cannot select the function “Search nearby” with the key “ARROW DOWN”. |
| Proposal / advices | Check Chrome & Safari |
| Documentation/output files | Test\_04\_schreenshot.pdf |

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| ID number | #5 |
| Severity | 1 – Urgent  2 – High  **3 – Medium**  4 – Low |
| Reporter | R. Oliveira |
| Title | **TEST 05 – Option “Search nearby” not permanent active in Chrome** |
| Description | If the driver are booking a car with the browser Chrome and make a search with the option “Search nearby”, he will not have always success , cause this function keeps oscillating between active and not active. |
| Steps to reproduce: | 1-Start the homepage www.mercedes-benz.com.au  2-No Mercedes me Login  3-Select one vehicle  4-Select one type of vehicle  5-Press confirm  6-Select the Tab/option “Search by address”  7-Click in the field “City / Postcode”  8-Select the option “Search nearby” |
| Results | **Expected Results:** The driver is selecting an address during a book, he has the option “Search nearby” available and working good.  **Actual Results:** The driver is selecting an address during a book, he has the option “Search nearby” not always available and not working good. |
| Proposal / advices | Check with Chrome & Safari browsers why this function is not permanent active and oscillating between on and off.  Check the behavior of this function after activate option “Search nearby” mentioned in test 01. |
| Documentation/output files | See recorded video Test05\_video.mp4 |

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| ID number | #6 |
| Severity | 1 – Urgent  2 – High  **3 – Medium**  4 – Low |
| Reporter | R. Oliveira |
| Title | **TEST 06 – Bottom bar overlapping search function** |
| Description | If the driver is booking a car with the browser Chrome and Safari and execute a search “without” success with the option “Search by name”, d.h. ***“0 Mercedes-benz Retailers have been found”.*** The bottom bar will go up and if the driver executes a search in the field “Search by address”, the result list will be covered with the bottom bar. Also the driver cannot click in the result list to select (with mouse or key enter) one address down at the end of the list.  Comment: Think about the middle mouse button. Without this key, it is not possible to scroll up or down into the list. |
| Steps to reproduce: | 1-Start the homepage www.mercedes-benz.com.au  2-No Mercedes me Login  3-Select one vehicle  4-Select one type of vehicle  5-Press confirm  6-Select the Tab/option “Search by name”  7-Click in the field “Retailer/Dealer name”  8-Insert a value  9-Press the button “Search”  10-Observe that the black bottom bar came up  11-Select the Tab/option “Search by address”  12-Click in the field “City / Postcode”  13-Insert a city  14-Try to select one result at the end of the list (mouse or arrow down) |
| Results | **Expected Results:** The driver can select a city into the result list, after he did search a Retailer into the option “Search by address”.  **Actual Results:** The driver cannot select a city into the result list, after he did search a Retailer into the option “Search by address”. |
| Proposal / advices | Check this function for all browsers. |
| Documentation/output files | Test\_06\_screenshot.pdf |

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| ID number | #7 |
| Severity | 1 – Urgent  2 – High  3 – Medium  **4 – Low** |
| Reporter | R. Oliveira |
| Title | **TEST 07 – Result of search not cleaned** |
| Description | If the driver is booking a car with the browser Chrome and Safari and execute a search firstly in the option “Search by address”, then execute a search in the option “Search by name”, the first search will keep the result permanent into the field “City / Postcode”. |
| Steps to reproduce: | 1-Start the homepage www.mercedes-benz.com.au  2-No Mercedes me Login  3-Select one vehicle  4-Select one type of vehicle  5-Press confirm  6-Select the Tab/option “Search by address”  7-Select an address  8-Select the Tab/option “Search by name”  9-Insert a value  10-Press the button “Search”  11-Select the Tab/option “Search by address”  12-Observe the value inserted in the step 7  13-Observe that the field “City / Postcode” has not been cleaned |
| Results | **Expected Results:** The driver executes a search by address, then execute a search by name. After the execution of each search are the fields “City / Postcode” and “Retailer / Dealer name” cleaned.  **Actual Results:** The driver executes a search by address, then execute a search by name. After the execution of each search are the fields “City / Postcode” and “Retailer / Dealer name” not cleaned |
| Proposal / advices | Check with Chrome & Safari browsers the possibility to implement this small function to clean up the field after executing each search, in order to not make the search confusing for the driver and maintain always the currently result for a search and delete the old result. |
| Documentation/output files | See recorded video Test05\_video.mp4 |

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| ID number | #8 |
| Severity | 1 – Urgent  2 – High  **3 – Medium**  4 – Low |
| Reporter | R. Oliveira |
| Title | **TEST 08 – Navigation not possible with key “TAB” by Safari** |
| Description | If the driver is booking a car with the browser Safari and is selecting a retailer, he can’t navigate with the key TAB into the window “Your Retailer selection” for example. In general is the navigation with the key TAB not configured perfectly with the browser Safari.  In the field “Your Information” its possible to navigate into the form, however if the focus reaches the http bar, its not possible to navigate back. |
| Steps to reproduce: | 1-Start the homepage www.mercedes-benz.com.au  2-No Mercedes me Login  3-Select one vehicle  4-Select one type of vehicle  5-Press confirm  6-Select the Tab/option “Search by name”  7-Insert a value  8-Press the button “Search”  9-Go to “Show map”  10-Click on one Retailer on the map  11-Press the TAB  12-The button “Select Retailer” was activated |
| Results | **Expected Results:** If the driver executes the steps 1 – 9 and press the key TAB, the button “Select Retailer” will be activated.  **Actual Results:** If the driver executes the steps 1 – 9 and press the key TAB, the button “Select Retailer” will be not activated. |
| Proposal / advices | Check with Chrome & Safari browser the topic about accessibility for the Online Test Drive Booking. Chrome browser worked perfectly for many navigation with the keys TAB and ARROWS. With Safari browser was not possible to navigate into the portal with these keys to booking a car. |
| Documentation/output files | Test\_08\_screenshot.pdf |

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| ID number | #9 |
| Severity | 1 – Urgent  2 – High  3 – Medium  **4 – Low** |
| Reporter | R. Oliveira |
| Title | **TEST 9 – Form “Your Information”, salutation missing** |
| Description | If the driver is booking a car with the browser Safari and Chrome and fills the form with his information, it is not possible to select a salutation, d. h. Mr. or Ms. |
| Steps to reproduce: | 1-Start the homepage www.mercedes-benz.com.au  2-No Mercedes me Login  3-Select one vehicle  4-Select one type of vehicle  5-Press confirm  6-Select the Tab/option “Search by name”  7-Insert a value  8-Press the button “Search”  9-Go to “Show map”  10-Click on one Retailer on the map  11-Select a data  12-Select a time period  13-Press the button “Confirm”  14-Insert his information into the online form |
| Results | **Expected Results:** If the driver (Mr/Ms) want to book car, the form will give the possibility to insert the salutation Mr. or Ms. On the Online Test Drive Booking.  **Actual Results:** If the driver (Mr/Ms) want to book car, the form will give no possibility to insert the salutation Mr. or Ms. On the Online Test Drive Booking. |
| Proposal / advices | Check with Chrome & Safari the possibility to implement a salutation for a driver, that is booking a test drive car.  With this information, the seller can have idea about the booker or person that will pick up a car for test drive.  For statistical reason, this field can deliver another information like gender and about the amount of booker in total by Mercedes-Benz in Australia. |
| Documentation/output files | Test\_09\_screenshot.pdf |

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| ID number | #10 |
| Severity | 1 – Urgent  **2 – High**  3 – Medium  4 – Low |
| Reporter | R. Oliveira |
| Title | **TEST 10 – Form “Your Information”, infinite length of the field “Email” and “Phone”** |
| Description | If the driver is booking a car with the browser Safari and Chrome and fills the form with his information, it is possible to insert an Email address or “Phone” with infinite characters and there is no stop point. If the driver jumps to another field with the key “TAB”. The another field will expand automatically into the form |
| Steps to reproduce: | 1-Start the homepage www.mercedes-benz.com.au  2-No Mercedes me Login  3-Select one vehicle  4-Select one type of vehicle  5-Press confirm  6-Select the Tab/option “Search by name”  7-Insert a value  8-Press the button “Search”  9-Go to “Show map”  10-Click on one Retailer on the map  11-Select a data  12-Select a time period  13-Press the button “Confirm”  14-Insert his information into the online form  14a-Insert the “First name”  14b-Insert the “Last name”  14c-Insert the “Email” |
| Results | **Expected Results:** Length (limited) is implemented for the field “Email” and phone.  **Actual Results:** No Length (limited) is implemented for the field “Email” and phone. |
| Proposal / advices | The Email address is the key information about the customer and booker of a test drive, in this sense is important to check the possibility to implement a validation for this field, d.h. limiting the length until 24 characters, like the field first and last name and allow only valid email address, for example [template@gmail.com](mailto:template@gmail.com).  Currently this field is accepting unlimited characters and just with one symbol “@” can be an email submited.  After clicking on button “Submit” will appear an error message.  If the driver clicks on botton “Back”, it is not possible to go back to the form to correct it. |
| Documentation/output files | Test\_010\_screenshot.pdf |

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| ID number | #11 |
| Severity | 1 – Urgent  **2 – High**  3 – Medium  4 – Low |
| Reporter | R. Oliveira |
| Title | **TEST 11 – Form “Your Information”, max. length of the field “Additional Info” will generate problem into the Email** |
| Description | If the driver is booking a car with the browser Safari and Chrome and are filling the form with his information, it is possible to insert into the field “Additional Info” 500 characters. However, the text is overlapping the label “Additional Info”. Another small problem is this field or box cannot receive 500 characters.  After sending this booking per email, it is happening formatting problem into the email and it is difficult to read the information about the Booking. |
| Steps to reproduce: | 1-Start the homepage www.mercedes-benz.com.au  2-No Mercedes me Login  3-Select one vehicle  4-Select one type of vehicle  5-Press confirm  6-Select the Tab/option “Search by name”  7-Insert a value  8-Press the button “Search”  9-Go to “Show map”  10-Click on one Retailer on the map  11-Select a data  12-Select a time period  13-Press the button “Confirm”  14-Insert his information into the online form  14a-Insert the “First name”  14b-Insert the “Last name”  14c-Insert the “Email”  14d-Insert the “Phone”  14e-Insert the “Additional Info” 🡪 500 characters  14f-Select: E-Mail / Phone / SMS / MMS / IM  15-Press the button “Submit”  16-Check the Email address and the information about the booking. |
| Results | **Expected Results:** If the driver/booker inserts 500 characters into the field “Additional Info” and the another fields are correct/valide , he will submit the booking. The confirmation email will present no problems with the formatting and it is easy to understand the information into the email.  **Actual Results:** If the driver/booker inserts 500 characters into the field “Additional Info” and another fields are correct/valid, he will submit the booking. The confirmation email will present problems with the formatting and it is difficult to understand the information into the email. |
| Proposal / advices | Check with Chrome & Safari browser the formatting for the field “Additional Info” into the Email. During the fill in of this information into the online form, it is not possible to identify any discrepancy and the field will get exactly 500 characters. However, the output email is currently not formatted correctly. It seen that the text is being written without any break at the end the phrase or row, causing the expansion of the column into the email.  Please adjust the format into the email, and if need limit the number of characters into this field |
| Documentation/output files | Test\_11\_book\_with\_bug.pdf  Test\_11\_book\_with\_good.pdf  Test\_11\_screenshot\_book\_confirmation\_on\_email.pdf  Test\_11\_screenshot\_book\_confirmation\_on\_gui.pdf  Test\_11\_screenshot\_overlapping.pdf |

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| Results Explorativ Tests | Severity | | | |
| Data: 28.08-02.09.2020 | 4 – Low | 3 - Medium | 2 - High | 1 - Urgent |
| TEST01 | X |  |  |  |
| TEST02 |  | X |  |  |
| TEST03 |  | X |  |  |
| TEST04 |  | X |  |  |
| TEST05 |  | X |  |  |
| TEST06 |  | X |  |  |
| TEST07 | X |  |  |  |
| TEST08 |  | X |  |  |
| TEST09 | X |  |  |  |
| TEST10 |  |  | X |  |
| TEST11 |  |  | X |  |