



# Aleksandra Rysak

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📍 Skawina, woj. małopolskie

**Bē** [behance.net/aleksandrarsak](https://behance.net/aleksandrarsak)

**in** [linkedin.com/in/aleksandra-rysak](https://linkedin.com/in/aleksandra-rysak)

## About me

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I am looking for new challenges as a UX/UI designer. Design is my passion, which I would like to combine with my professional life. I'd love to join a project where I can use my skills and develop them further. I am constantly expanding my knowledge, among others, by participating in courses, reading book positions, online industry magazines. Challenges give me the greatest satisfaction, with which I have the opportunity to develop and learn new things. My Experience and soft skills acquired at jobs beyond IT branch will certainly bring many positive aspects to the team I join.

## Skills

### Technical

- Figma
- Adobe XD
- Adobe Illustrator
- Adobe Photoshop
- Corel Draw
- Adobe Animate - creating basic animations
- HTML5/CSS - knowledge of technology's main principles

## Languages

- English - upper intermediate
- Italian - elementary
- Polish - native speaker

## Courses and certificates

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### Digital Designer Course

Jan - Mar 2023

Tomasz Biskup, on-line course

### Certificate of Completion of Computer Graphics Course

2021 - 2022

School of Computer Graphics, Zwierzyńska Street 17/4 31-103 Cracow

Main topics: Adobe Photoshop, Adobe Illustrator, Adobe XD, Figma, Webdesign, UX design, design methods, WordPress, HTML5 and CSS

### UX in Practice course

2017

Natalia Bienias, [eduweb.pl](http://eduweb.pl)

## Own Projects

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### Beauty by Agnes - UX/UI web design: [t.ly/makeup](https://t.ly/makeup)

Website design for a mobile makeup artist

You can find my portfolio here: [behance.net/aleksandrarsak](https://behance.net/aleksandrarsak)

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## Skills

### Other

- attention to detail
- creativity
- engagement
- openness to new solutions
- positive attitude
- logical and analytical thinking
- coping with stress and time pressure
- focus on the goal and the implementation of tasks

## Passions

- travelling, qualified tourism
- sports: rock climbing, swimming, cycling, snowboarding
- pencil drawing
- DIY
- photography
- travel, mountain and thriller books

## Education

### Jagiellonian University in Cracow

Oct 2007 - Jun 2013

Master's degree in Geography, specialisation in Tourism

### Cracow University of Economics

Oct 2010 - Jun 2011

Postgraduate courses, Management in tourism

### Secondary school in Skawinie

Sep 2005 - Jun 2007

Profile: mathematical - computer science

## Selected Professional Experience

### Travel specialist, Nowa Itaka Sp. z o.o.

Apr 2013 – ongoing

- active sales and professional customer service
- customer acquisition and maintaining good customer relationship
- overseeing check-in at the airport
- work in booking systems and CRM
- co-management of the office (supply, archiving, reports, payment control, etc.)

Achievements - 3 "Itaka Lider" awards for the best agencies in Poland awarded to teams of which I was a member in 2016, 2019, 2022.

### Tour Guide, B.T. Jaworzyna Tour

Jun 2012 – Sep 2012

- comprehensive service for groups during foreign tourist events
- main destinations: Italy, Croatia, Bosnia and Herzegovina, Bulgaria

### Tourism Assistant, B.T. Jaworzyna Tour

Nov 2010 – Sep 2011

- support of ongoing tours organized by the Tour Operator,
- contact with contractors in English/Polish language,
- conducting briefings of educational staff/tour guides and coaches/planes.
- creating an own offer of group tours and supervising ongoing tours
- Customer service and acquiring and maintaining relationships with customers