



Aleksandra Rysak

UX/UI Designer

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📍 Skawina, woj. małopolskie

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About me

I am looking for new challenges as a UX/UI designer. Design is my passion, which I would like to combine with my professional life. I'd love to join a project where I can use my skills and develop them further. I am constantly expanding my knowledge, among others, by participating in courses, conferences, reading book positions, online industry magazines. Challenges give me the greatest satisfaction, with which I have the opportunity to develop and learn new things. My Experience and soft skills acquired at jobs beyond IT branch will certainly bring many positive aspects to the team I join.

Skills

Technical

- Figma
- FigJam
- Adobe XD
- Adobe Illustrator
- Adobe Photoshop
- Adobe In design
- Corel Draw
- Confluence
- Adobe Animate - creating basic animations
- HTML5/CSS - knowledge of technology's main principles

Other

- Responsive Web Design
- Prototyping
- Web Flow
- UX Reaserch
- Design systems
- Interaction design

Courses and certificates

Digital Designer Course

Jan - Mar 2023

Tomasz Biskup, on-line course

Certificate of Completion of Computer Graphics Course

2021 - 2022

School of Computer Graphics, Zwierzyńska Street 17/4 31-103 Cracow
Main topics: Adobe Photoshop, Adobe Illustrator, Adobe XD, Figma, Webdesign, UX design, design methods, WordPress, HTML5 and CSS

UX in Practice course

2017

Natalia Bienias, eduweb.pl

The New Standards by Stainer Consulting

2013-2020

Effective finalization of sales, professional customer service based on the analysis of needs and the language of benefits, difficult situations, after-sales contact - a starting point for a new sales process.

Own Projects

behance.net/aleksandrarsak

Beauty by Agnes - UX/UI web design:

<https://linkd.pl/2zdms>

Figma (website design, prototyping), FigJam (site map, website sketch), Illustrator (designed icons, graphics), Photoshop (animation mockup, image processing), Animate (scroll animation)

Bus Tickets - UX Redesign Case Study:

<https://linkd.pl/2s2uu>

Redesign of the ticket vending machine app in Figma, FigJam (Web Flow).

Web interaction:

<https://linkd.pl/2s9cs>

Interaction project in Figma.

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Soft skills

- teamwork
- empathy
- attention to detail
- creativity
- engagement
- openness to new solutions
- positive attitude
- logical and analytical thinking
- coping with stress and time pressure
- focus on the goal and the implementation of tasks

Languages

- English - upper intermediate
- Italian - elementary
- Polish - native speaker

Passions

- travelling, qualified tourism, especially mountain tourism
- sports: rock climbing, swimming, cycling, snowboarding
- pencil drawing
- photography
- travel, mountain and thriller books

Selected Professional Experience

Travel specialist, Nowa Itaka Sp. z o.o.

Apr 2013 – ongoing

- active sales and professional customer service
- customer acquisition and maintaining good customer relationship
- overseeing check-in at the airport
- work in booking systems and CRM
- co-management of the office (supply, archiving, reports, payment control, etc.)

Achievements - 3 "Itaka Lider" awards for the best agencies in Poland awarded to teams of which I was a member in 2016, 2019, 2022.

Tour Guide, B.T. Jaworzyna Tour

Jun 2012 – Sep 2012

- comprehensive service for groups during foreign tourist events
- main destinations: Italy, Croatia, Bosnia and Herzegovina, Bulgaria

Tourism Assistant, B.T. Jaworzyna Tour

Nov 2010 – Sep 2011

- support of ongoing tours organized by the Tour Operator,
- contact with contractors in English/Polish language,
- conducting briefings of educational staff/tour guides and coaches/planes.
- creating an own offer of group tours and supervising ongoing tours
- Customer service and acquiring and maintaining relationships with customers

Education

Jagiellonian University in Cracow

Oct 2007 - Jun 2013

Master's degree in Geography, specialisation in Tourism

Cracow University of Economics

Oct 2010 - Jun 2011

Postgraduate courses, Management in tourism

Secondary school in Skawinie

Sep 2005 - Jun 2007

Profile: mathematical - computer science