TOM IRISH
DEVELOPMENT MANAGER

PROFILE

I am a dynamic and motivated leader with over 20 years of experience in information services, logistics, and software development. My expertise spans EDI, logistics, and agile software development.

I have successfully led multiple agile teams, enhancing backend systems for customer integrations and processing over a billion transactions annually. My strong background in leadership, customer service, and project management has fostered a culture of continuous growth through mentoring and coaching. I demonstrate visionary leadership and analytical skills, driving measurable improvements in efficiency.

SKILLS

- Leadership
- Emotional Intelligence
- Customer Service
- Data Analytics
- Agile Development

CONTACT

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WORK EXPERIENCE

Expeditors - Development Manager
(2016 - Present)

- Lead multiple agile teams to develop backend systems supporting thousands of customer integrations and supporting over a billion transactions annually.
- Deliver industry-leading integrations to meet customers' business needs, significantly improving logistics efficiency.
- Empower supervisors and indirect reports through continuous coaching and mentoring, fostering professional growth and excellence.

Expeditors - Development Supervisor
(2008 - 2016)

- Led a team of 10 developers to build, test, and deploy EDI customer integrations, streamlining processes and ensuring operational efficiency.
- Provided ongoing constructive feedback, enhancing both technical skills and professional growth within the team.
- Cultivated a high-performing team culture through clear, measurable goals and strong interpersonal skills, consistently achieving on-time project completion.

EDUCATION

Washington State University

- Management Information Systems

Certifications

- Path Forward Leadership
- SAFe Agilist