



# TOM IRISH

## DEVELOPMENT MANAGER

### PROFILE

I am a natural leader who is highly motivated. I possess extensive knowledge of EDI, logistics, software development, as well as strong background in leadership, project management, and customer service.

With over 15 years of experience in leading development teams and deploying software integration solutions in the logistic industry.

### CONTACT

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### WORK EXPERIENCE

#### Expeditors International — Development Manager

2016 – Present

- Design innovative EDI solutions to meet customers' business needs and deliver best in class EDI integrations.
- Lead a team of 3 Supervisors, 15 Analysts, and 9 Developers to handle all order manager customer EDI integrations.
- Provide value to our customers' thru continuous integration, deploying over 1,000 times per year.
- Continuous coaching and mentoring for supervisors and indirect reports in all aspects of their career development.

#### Expeditors International — Development Supervisor

2008 – 2016

- Led a team 10 of highly motivated developer to build, test, and deploy EDI integrations.
- Set clear and measurable expectations for my team.
- Provide continual constructive feedback for both technical and professional development.
- Displayed courtesy and strong interpersonal skills with all interactions.

### SKILLS

Integrity	100%
Leadership	100%
Customer Service	100%
Emotional Intelligence	100%
Data Analytics	100%
Agile Development	100%
Project Management	100%

### EDUCATION

#### Washington State University

Management Information Systems

- Programming: SQL, Batch Script, Visual Basic, JavaScript, EDIGen
- EDI Standards: ANSI, EDIFACT, JSON, XML, Delimited, Positional, API
- Certifications: Path Forward Leadership, Leading SAFe 4