|  |  |  |
| --- | --- | --- |
|  |  | **TOm Irish**  Connected and Intelligent Solutions  Functional Teams Manager |
| Summary |  | WORK EXPERIENCE |
| I am a dynamic and motivated leader with over 20 years of experience in information services, logistics, and software development. My expertise spans EDI, logistics, and agile software development. I have successfully led multiple agile teams, enhancing backend systems for customer integrations and processing over a billion transactions annually. My strong background in leadership, customer service, and project management has fostered a culture of continuous growth through mentoring and coaching. I demonstrate visionary leadership and analytical skills, driving measurable improvements in efficiency. |  | Expeditors International — Development Manager2016 – Present  * Lead multiple agile teams to develop backend systems supporting thousands of customer integrations and supporting over a billion transactions annually. * Deliver industry-leading integrations to meet customers’ business needs, significantly improving logistics efficiency. * Empower supervisors and indirect reports through continuous coaching and mentoring, fostering professional growth and excellence.  Expeditors International — Development Supervisor2008 – 2016  * Led a team of 10 developers to build, test, and deploy EDI customer integrations, streamlining processes and ensuring operational efficiency. * Provided ongoing constructive feedback, enhancing both technical skills and professional growth within the team. * Cultivated a high-performing team culture through clear, measurable goals and strong interpersonal skills, consistently achieving on-time project completion. |
| Contact |  | SKILLS |
| PHONE:  253-299-4348  WEBSITE:  https://tom.irish  EMAIL:  tom@tom.irish  [LINKED IN](https://www.google.com/url?q=https%3A%2F%2Fwww.linkedin.com%2Fin%2Ftom-irish%2F&sa=D&sntz=1&usg=AFQjCNE6piGhy0EwZL2JOcT0epy4Jlx7LA):  https://linkedin.com/in/tom-irish |  | |  |  | | --- | --- | | **Leadership** | ⭐⭐⭐⭐⭐ | | **Integrity** | ⭐⭐⭐⭐⭐ | | **Customer Service** | ⭐⭐⭐⭐⭐ | | **Emotional Intelligence** | ⭐⭐⭐⭐⭐ | | **Data Analytics** | ⭐⭐⭐⭐⭐ | | **Agile Development** | ⭐⭐⭐⭐⭐ | | **Project Management** | ⭐⭐⭐⭐⭐ | | **Development** | ⭐⭐⭐⭐⭐ | | **EDI Standards** | ⭐⭐⭐⭐⭐ | |
|  |  | EDUCATION |
|  |  | Washington State University  * Management Information Systems  CertificationsPath Forward LeadershipSAFe Agilist  * SAFe DevOps |