



TOM IRISH

CONNECTED AND INTELLIGENT SOLUTIONS
FUNCTIONAL TEAMS MANAGER

SUMMARY

I am a dynamic and motivated leader with over 20 years of experience in information services, logistics, and software development. My expertise spans EDI, logistics, and agile software development.

I have successfully led multiple agile teams, enhancing backend systems for customer integrations and processing over a billion transactions annually. My strong background in leadership, customer service, and project management has fostered a culture of continuous growth through mentoring and coaching. I demonstrate visionary leadership and analytical skills, driving measurable improvements in efficiency.

CONTACT

PHONE:
253-299-4348

WEBSITE:
<https://tom.irish>

EMAIL:
tom@tom.irish

LINKED IN:
<https://linkedin.com/in/tom-irish>

WORK EXPERIENCE

Expeditors International — Development Manager

2016 – Present

- > Lead multiple agile teams to develop backend systems supporting thousands of customer integrations and supporting over a billion transactions annually.
- > Deliver industry-leading integrations to meet customers' business needs, significantly improving logistics efficiency.
- > Empower supervisors and indirect reports through continuous coaching and mentoring, fostering professional growth and excellence.

Expeditors International — Development Supervisor

2008 – 2016

- > Led a team of 10 developers to build, test, and deploy EDI customer integrations, streamlining processes and ensuring operational efficiency.
- > Provided ongoing constructive feedback, enhancing both technical skills and professional growth within the team.
- > Cultivated a high-performing team culture through clear, measurable goals and strong interpersonal skills, consistently achieving on-time project completion.

SKILLS

Leadership	★★★★★
Integrity	★★★★★
Customer Service	★★★★★
Emotional Intelligence	★★★★★
Data Analytics	★★★★★
Agile Development	★★★★★
Project Management	★★★★★
Development	★★★★★
EDI Standards	★★★★★

EDUCATION

Washington State University

- > Management Information Systems

Certifications

- > Path Forward Leadership
- > SAFe Agilist
- > SAFe DevOps