



BORIS TOMKA

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EDUCATION

Belgrade Business school

Graduated 2019.

The department of "Business Informatics and e-business".

PCAP - Certified Associate in Python Programming

Passed 2023.

PCAP - Certified Associate in Python Programming certification shows that the individual is familiar with general computer programming concepts like conditional execution, loops, Python programming language syntax, semantics, and the runtime environment, as well as with general coding techniques and object-oriented programming.

CKA - Certified Kubernetes Administrator

Passed 2023.

A certified Kubernetes administrator has demonstrated the ability to do basic installation as well as configuring and managing production-grade Kubernetes clusters.

LANGUAGES

English – Advanced

EXPERIENCE

Endava d.o.o. / Serbia, Belgrade / Senior AM Engineer

March 2019 – Currently

- Finding defect, fixing, testing and implement solution or workaround as L2 BU support on highly secure, fully virtualized, behind firewall conferencing system that combines audio, video, sharing content.
- Taking ownership of customer cases, identifications a root cause of issue from logs and providing resolution in very short time scope.
- Workaround implementing and code edit.
- Manual test applications on Android, iOS, Linux and Windows.
- Setting up different environments and reproducing the various issues.
- Technologies and tools with we worked:
 - o SSO, LDAP, AD, VMware, Wireshark, Fiddler, Postman, Rsyslog, NFS, SSHFS, SIP, Puppet, EventBus, RabbitMQ, Python, Bash, Iptables, Cronjob, Oracle SQL, Apache Tomcat.
- Identification of defects and open it in Jira project tracking software.
- Documenting the troubleshooting process and storing it in support knowledge base at Confluence.

Mozzart d.o.o. / Serbia, Belgrade / System Administrator

August 2018 – March 2019.

- Maintain computers at the pay-points and administrative building.
- Maintain network devices at the pay-points.
- Monitoring and managing synchronization of pay-points with a central server around of all Balkan countries.
- Maintain and managing email server.

MadNet d.o.o. / Serbia, Pancevo / Web Administrator

March 2016 – August 2018.

- Setting up and maintenance hosting servers on CentOS 6 and CentOS 7 distributions.
- Maintenance ERP system and developing new features which was created in ExtJS framework with PHP backend.
- Setting up and maintenance IPTV transcoders on FreeBSD with FFMPEG tool.
- Registration domain and managing DNS servers.
- Setting up and maintenance monitoring systems (Munin, Grafana).
- Creating web application and sites.

MadNet d.o.o. / Serbia, Pancevo / Technical Support

November 2015 – March 2016.

- Communication with customers via phone and email. Troubleshooting network problems.

PROJECTS

E-Trustmark badge for web-shops / Full stack developer

Year 2018

- Frontend for this project was HTML, JavaScript and jQuery and for backend was PHP.
- The project of electronic commerce was funded by the EU.

CONFERENCES, COURSES

- Basic IPv6 Training Course, RIPE NCC – November 2016.
- AdWords Training Course, Miroslav Varga, RNIDS – September 2016.
- Secrets of Internet Search Conference, DIDS – March 2017.
- [GIT for Beginners](#), KodeKloud – May 2023.
- [Docker Training Course for the Absolute Beginner](#), KodeKloud – May 2023.
- [Learn Ansible Basics – Beginners Course](#), KodeKloud – May 2023.