

# COMET SYSTEM

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**Web Sensor T0610 with PoE**

**Web Sensor T4611 with PoE**

**Web Sensor T3610 with PoE**

**Web Sensor T3611 with PoE**

**Web Sensor T7610 with PoE**

**Web Sensor T7611 with PoE**

**Web Sensor T7613D with PoE**

**Web Sensor T6640 with PoE**

**Web Sensor T6641 with PoE**

**Web Sensor T5640 with PoE**

**Web Sensor T5641 with PoE**

## USER GUIDE

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**Revision history**

This manual describes devices with latest firmware version according the table below. Older version of manual can be obtained from a technical support.

Document version	Date of issue	Firmware version	Note
IE-SNC-Tx6xx-01	2013-04-29	1-5-5-x 1-5-6-0	Initial revision of manual
IE-SNC-Tx6xx-02	2013-12-03	1-5-7-0 1-5-7-1	
IE-SNC-Tx6xx-04	2017-02-20	1-5-7-2 1-5-7-3	
IE-SNC-Tx6xx-05	2017-09-29	1-5-7-4	
IE-SNC-Tx6xx-06	2017-12-18	1-5-7-5	New devices T6640, T6641, T5640, T5641

# Table of contents

Introduction.....	4
General safety rules .....	5
Device description and important notices.....	5
Getting started.....	7
What is needed for operation .....	7
Mounting the device.....	7
Device settings .....	8
Checking functions.....	9
Device setup .....	10
Setup using web interface.....	10
Setup using TSensor software .....	21
Factory defaults.....	22
Communication protocols .....	24
Website.....	24
SMTP – sending e-mails.....	24
SNMP .....	25
Modbus TCP .....	27
SOAP.....	28
Syslog .....	31
SNTP.....	31
Software development kit.....	31
Troubleshooting.....	32
I forgot the device IP address.....	32
I cannot connect to the device .....	32
I forgot the password for setup.....	33
Factory defaults.....	33
Display is off.....	33
Device error states.....	34
Technical specifications .....	35
Dimensions.....	35
General parameters.....	39
Measured values .....	40
Temperature measurement .....	41
Relative humidity measurement .....	41
Atmospheric pressure measurement .....	42
CO <sub>2</sub> concentration measurement.....	42
Computed quantities .....	43
Operating terms .....	44
End of operation .....	45
Technical support and service .....	46
Preventive maintenance.....	46
Optional accessories.....	47

## Introduction

*This chapter provides basic information about device. Before starting please read this manual carefully.*

The Web Sensor devices are designed for measurement of temperature, relative humidity, atmospheric pressure or carbon dioxide concentration of air without aggressive substances. Measured quantities are according device type. Devices with relative humidity measurement can show one of computed quantities: dew point temperature, absolute humidity, specific humidity, mixing ratio and specific enthalpy. Temperature units are °C or °F. Pressure units are hPa, PSI, inHg, mBar, oz/in<sup>2</sup>, mmHg, inH<sub>2</sub>O and kPa. Communication interface of Web Sensors is Ethernet. Web Sensor can be powered from external power supply adapter or by power over Ethernet – PoE. Device types:

Type	Temperature	Relative humidity	Pressure	CO <sub>2</sub> concentration	Computed quantity
T0610	✓				
T4611	✓				
T3610	✓	✓			✓
T3611	✓	✓			✓
T7610	✓	✓	✓		✓
T7611	✓	✓	✓		✓
T7613D	✓	✓	✓		✓
T6640	✓	✓		✓	✓
T6641	✓	✓		✓	✓
T5640				✓	
T5641				✓	

Models marked TxxxxZ are custom-specified devices. Description of these devices is not included in this manual.

A multiple point CO<sub>2</sub> and temperature adjustment procedure leads to excellent CO<sub>2</sub> measurement accuracy over the entire temperature working range; this is a must for process control and outdoor applications. The dual wavelength NDIR CO<sub>2</sub> sensing procedure compensates automatically for ageing effects. The CO<sub>2</sub> module is highly resistant to pollution and offers maintenance free operation and outstanding long term stability.

Measured values can be read in „SLOW mode“ (filtered, averaged) or in „FAST mode“ (current values without averaging). „SLOW mode“ has advantages in applications like climate control because of filtering short time peaks. As an example exhaled air from an employee passing the sensor could affect the climate control negatively with a short response time because the control would trigger a change of the ventilation based on this one-time measurement. On the contrary in „FAST mode“ no software filter is used for calculating the

output value. This fact adds a noise of typ.  $\pm 30\text{ppm}$  which has to be considered in terms of accuracy. Of principle measurement is the measured value of  $\text{CO}_2$  concentration depends on the value of air pressure - altitude at the installation site. For this reason, it is suitable for accurate measurement to set the altitude of the installation site.

After power up of the device starts internal test. During this time (about 20s) LCD display shows (----) instead of  $\text{CO}_2$  concentration value. Web pages show n/a.

## General safety rules

*The following summary is used to reduce the risk of injury or damage the device.  
To prevent injury, please follow instructions.*



The device can be serviced only by a qualified person. The device contains no serviceable parts inside.

Don't use the device, if it doesn't work correctly. If you think, that the device is not working correctly, let check it by qualified service person.

It's forbidden to use the device without the cover. Inside the device can be a dangerous voltage and may be risk of electric shock.

Use only the appropriate power supply adapter according to manufacturer specifications and approved according to relevant standards. Make sure, that the adapter does not have damaged cables or covers.

Connect the device only to network parts approved according to relevant standards. Where power over Ethernet is used, the network infrastructure must be compatible with IEEE 802.3af standard.

Connect and disconnect the device properly. Don't connect or disconnect Ethernet cable or probes, if the device is powered.

The device may be installed only in prescribed areas. Never expose the device to higher or lower temperatures than is allowed. The device has not improved resistance to moisture. Protect it from dripping or splashing water and do not use at areas with condensation.

Devices are not designed for locations with chemically aggressive environment. Temperature and humidity sensors must not be exposed to direct contact with water or other liquids. It is not allowed to remove the sensor cover to avoid any mechanical damage of the sensors.

Never plug-in higher power supply voltage than is allowed.

Don't use device in potentially explosive environments.

Don't stress the device mechanically.

## Device description and important notices

*This chapter contains information about basic features. Also there are important notices concerning to functional safety.*

Measured values can be displayed on LCD display or can be read using an Ethernet connection. The following formats are supported:

- Web pages
- Current values in XML and JSON format
- Modbus TCP protocol
- SNMPv1 protocol
- SOAP protocol

The device can also be used to check measured values and if the limit is exceeded, device sends warning messages. Possible ways to sending warning messages:

- Sending e-mails up to 3 e-mail addresses
- Sending SNMP traps up to 3 configurable IP addresses
- Displaying the alarm status on web page
- Sending messages to Syslog server

The device setup can be made by the TSensor software or web interface. TSensor software can be free downloaded from the manufacturer's website. Latest firmware can be obtained from the technical support. Do not upload to your device firmware which is not designed for it. Unsupported firmware can damage your device.

If you want to use PoE, you must use PoE switch compatible with IEEE 802.3af standard.



Reliability of warning messages delivering (e-mail, trap, syslog), depends on actual availability of necessary network services. The device should not be used for critical applications, where malfunction could cause to injury or loss of human life. For highly reliable systems, redundancy is essential. For more information please see standard IEC 61508 and IEC 61511.



Never connect the device directly to the Internet. If it is necessary connect the device to the Internet, properly configured firewall must be used. Firewall can be partially replaced by the NAT.

## Getting started

*Here you can find information necessary to put newly purchased equipment to operation. This procedure is only informative.*

### What is needed for operation

To install the unit you need to the following equipment. Before installation check if it's available.

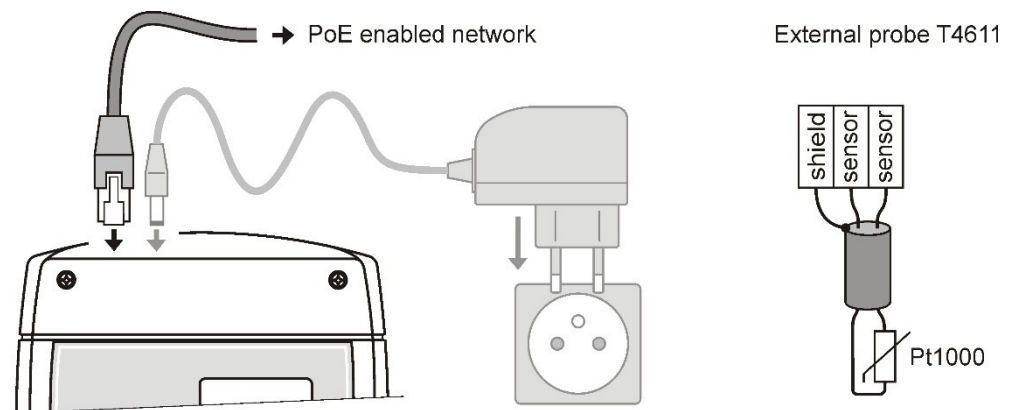
- Web Sensor Tx6xx device
- power supply adapter 5V/250mA or switch with PoE feature
- RJ45 LAN connection with appropriate cable
- free IP address in your network
- for Web Sensor T4611 is required temperature probe Pt1000/3850ppm, connected by shielded cable with maximum length 10m

### Mounting the device

- check if the equipment from previous chapter are available
- install the latest version of TSensor software. This software is used to all device settings.
- TSensor software can be free downloaded from the manufacturer's website. Software can be also supplied on CD. Device configuration can be made using web interface. For web configuration is not TSesnor software necessary.
- contact your network administrator to obtain following information for the connection to the network:

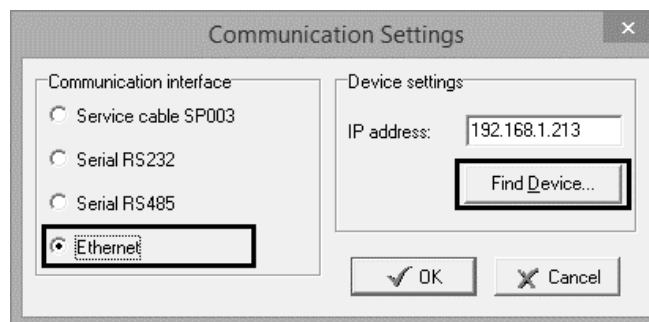
IP address:	_____.	_____.	_____.	_____.
Default gateway:	_____.	_____.	_____.	_____.
DNS serer IP:	_____.	_____.	_____.	_____.
Subnet mask:	_____.	_____.	_____.	_____.

- check if there is no IP address conflict when you connect the device into network for the first time. The device has from factory set the IP address to **192.168.1.213**. This address must be changed according to information from the previous step. When you installing several new devices, connect them to the network one after another.
- connect probe Pt1000 to Web Sensor T4611
- connect the Ethernet connector
- if the power over Ethernet (PoE) is not used, connect the power adapter 5V/250mA
- LEDs on LAN connector should blink after connecting the power and LCD start showing measured values.



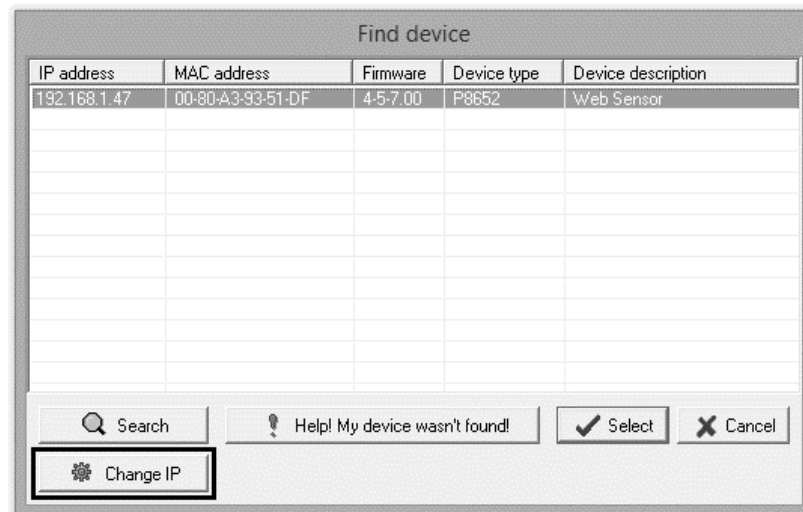
## Device settings

- run configuration software TSensor on your PC
- switch to an **Ethernet** communication interface
- press button **Find device...**

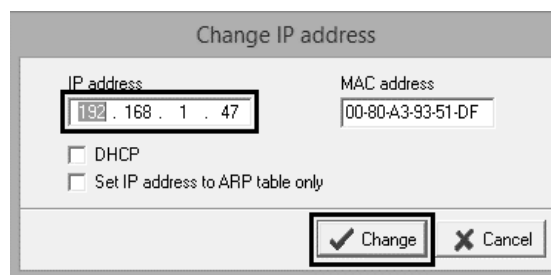


- the window shows all available devices on your network





- click to **Change IP** to set new address according to network administrator instructions. If your device is not listed, then click **Help! My device wasn't found!** Then follow the instructions. MAC address is on product label. The device is factory set to IP **192.168.1.213**.



- gateway may not be entered if you want to use the device only in local network. If you set the same IP address which is already used, the device will not work properly and there will be collisions on the network. If the device detects a collision of the IP address then reboot is performed automatically.
- after changing IP address device is restarted and new IP address is assigned. Restart of the device takes about 10 seconds.
- connect to device using TSensor software and check the measured values. Set the other parameters (alarm limits, SMTP server, etc.). Settings are saved after click on button **Save changes**.

## Checking functions

The last step is to check measured values on the device website. In the address bar of the web browser, enter the device IP address. If the default IP address was not changed, then insert **http://192.168.1.213**.

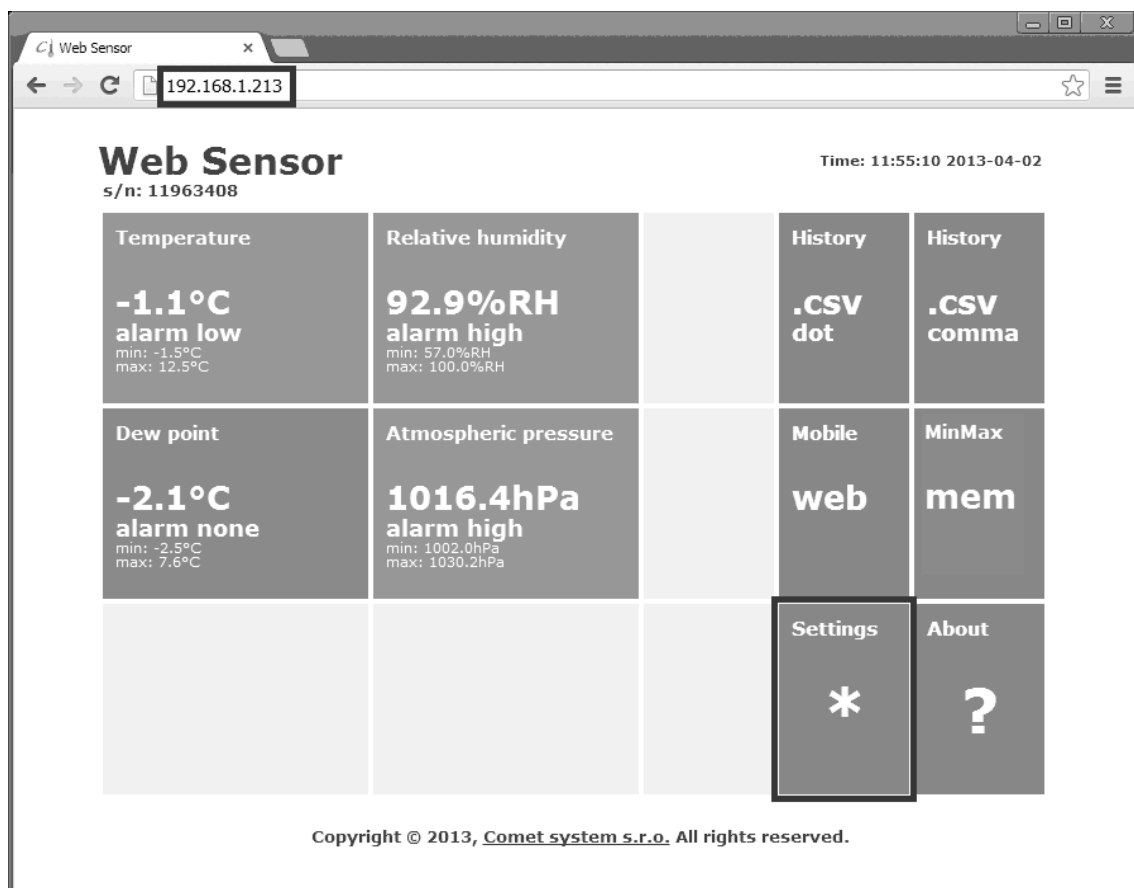
Displayed web page lists actual measured values. If the web pages are disabled, you can see text **Access denied**. In the case of measurement error a text **Error** is shown instead value.

## Device setup

*This chapter describes basic device configuration. There is a description of settings using web interface.*

### Setup using web interface

Device can be setup using web interface or TSensor software. Web interface can be managed by the web browser. Main page will be shown when you insert device address into address bar of your web browser. There you find actual measured values. Page with history graphs is shown when you click to tile with actual values. Access to device setup is possible via tile **Settings**.



## General

Device name can be changed using item **Device name**. Measured values are stored into memory according **History storage interval** field. After changing of this interval all history values will be cleared. Changes must be confirmed by **Apply settings** button.

Back  
Exit to main menu

Settings

General

General  
General device settings

Network  
Basic settings of the network interface

Alarm limits  
Configuration of the alarm limits

Measuring  
Units, display settings, etc.

SOAP protocol  
Setup SOAP protocol for database system

Email  
Alarm emails configuration

Protocols  
Syslog and ModbusTCP protocol settings

SNMP  
SNMPv1 protocol and SNMP Traps

Time  
Synchronization with NTP server

WWW and Security  
Web server and Security configuration

MinMax memory  
Timestamps, clear memory

Backup  
Save or restore configuration

Maintenance  
Factory defaults, info, etc.

General device settings. Device name can be changed to user specified name. History graphs and tables will be cleared after changing history storage interval.

Device name

History storage interval

Apply settings

Cancel changes

## Network

Network parameters can be obtained automatically from DHCP server using option **Obtain an IP address automatically**. Static IP address is configurable via field **IP address**. It is not necessary to setup **Default gateway** while you use the device inside one subnet only. **DNS server IP** is required to set for proper function of DNS. Option **Standard subnet mask** sets network mask automatically according to A, B or C network class. **Subnet mask** field must be set manually, when network with non-standard range is used. **Periodic restart interval** enables to restart device after selected time since device start.

Back  
Exit to main menu

Settings

Network

General  
General device settings

**Network**  
Basic settings of the network interface

Alarm limits  
Configuration of the alarm limits

Measuring  
Units, display settings, etc.

SOAP protocol  
Setup SOAP protocol for database system

Email  
Alarm emails configuration

Protocols  
Syslog and ModbusTCP protocol settings

SNMP  
SNMPv1 protocol and SNMP Traps

Time  
Synchronization with NTP server

WWW and Security  
Web server and Security configuration

MinMax memory  
Timestamps, clear memory

Backup  
Save or restore configuration

Maintenance  
Factory defaults, info, etc.

Basic settings of the network interface. IP address can be set as either static or obtained automatically by the DHCP server. After saving the setting, device will be rebooted automatically. Before changing IP address, please contact your network administrator.

Obtain an IP address automatically ☐

IP address

Default gateway

DNS server IP

Standard subnet mask ☐

Subnet mask

Periodic restart interval

Apply settings

Cancel changes

Alarm limits

For each measurement channel is possible to set upper and lower limits, time-delay for alarm activation and hysteresis for alarm clearing.

Back  
Exit to main menu

Settings

Alarm limits

General  
General device settings

Network  
Basic settings of the network interface

Alarm limits  
Configuration of the alarm limits

Measuring  
Units, display settings, etc.

SOAP protocol  
Setup SOAP protocol for database system

Email  
Alarm emails configuration

Protocols  
Syslog and ModbusTCP protocol settings

SNMP  
SNMPv1 protocol and SNMP Traps

Time  
Synchronization with NTP server

WWW and Security  
Web server and Security configuration

MinMax memory  
Timestamps, clear memory

Backup  
Save or restore configuration

Maintenance  
Factory defaults, info, etc.

Configuration of the alarm limits. The safe range is between high and low limit. Alarm condition occurs while measured value is out of the safe range for selected time delay. Alarm is cleared if measured value returns to safe range with hysteresis.

Temperature limits  
Current value: 24.8 °C

High limit [°C]

Low limit [°C]

Hysteresis [°C]

Time delay [sec]

50.0

0.0

1.0

30

Relative humidity limits  
Current value: 67.5%RH

High limit [%RH]

Low limit [%RH]

Hysteresis [%RH]

Time delay [sec]

80.0

20.0

1.0

30

Dew point limits  
Current value: 18.4 °C

High limit [°C]

Low limit [°C]

Hysteresis [°C]

Time delay [sec]

50.0

0.0

1.0

30

Atmospheric pressure limits  
Current value: 970.4hPa

High limit [hPa]

Low limit [hPa]

Hysteresis [hPa]

Time delay [sec]

1000.0

700.0

10.0

30

Apply settings

Cancel changes

Example of setting the limit to the upper alarm limit:

In Point 1 the temperature exceeded the limit. From this time, the time-delay is counting. Because at point 2 the temperature dropped below the limit value before the time delay expired, alarm was not set.

In Point 3 the temperature has risen over limit again. During the time-delay the value does not drop below the set limit, and therefore was in Point 4 caused alarm. At this moment were sent e-mails, traps and set alarm flag on website, SNMP and Modbus.

13

The alarm lasted up to Point 5, when the temperature dropped below the set hysteresis (temperature limit – hysteresis). At this moment was active alarm cleared and e-mail sent.

When alarm occurs, alarm messages will be sent. In case of power failure or device reset (e.g. changing the configuration) will new alarm state evaluated and new alarm messages will be sent.

## Measuring

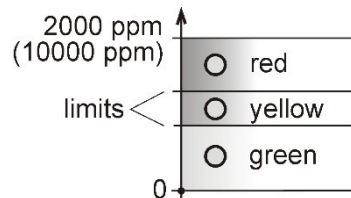
Page contains settings of the measuring part of the device. Settings can be saved only if jumper inside device is closed. Fields in this page are shown according device type.

It is possible set visibility of measured values on device LCD. Display can be switched off. Units of measured and computed quantities are selectable by fields **Temperature unit**, **Computed value** and **Atmospheric pressure unit**. Devices without atmospheric pressure measurement have field **Pressure value for computed values**. Here is required to set pressure for calculation of computed quantities. Pressure compensation for altitude above sea-level is possible via **Atmospheric pressure offset**. This offset depends on current altitude. This value is added to measured atmospheric pressure, final value must be in range 300hPa to 1350hPa.

Back Exit to main menu	Settings	Measuring
<b>General</b> General device settings	<b>Display</b> Display can be configured to show required values. This fields control only LCD of the device. This setting does not affect to values shown on web pages.	
<b>Network</b> Basic settings of the network interface	LCD enabled <input checked="" type="checkbox"/>	
<b>Alarm limits</b> Configuration of the alarm limits	Show Temperature <input checked="" type="checkbox"/>	
<b>Measuring</b> Units, display settings, etc.	Show Relative humidity <input checked="" type="checkbox"/>	
<b>SOAP protocol</b> Setup SOAP protocol for database system	Show Computed value <input type="checkbox"/>	
<b>Email</b> Alarm emails configuration	Show CO <sub>2</sub> concentration <input checked="" type="checkbox"/>	
<b>Protocols</b> Syslog and ModbusTCP protocol settings	Show Atmospheric pressure <input checked="" type="checkbox"/>	
<b>SNMP</b> SNMPv1 protocol and SNMP Traps	<b>Units</b> Device measures values according selected physical units. History graphs and tables will be cleared after changing units.	
<b>Time</b> Synchronization with NTP server	Temperature Unit <input type="text" value="°C"/>	
<b>WWW and Security</b> Web server and Security configuration	Computed value <input type="text" value="Dew point"/>	
<b>MinMax memory</b> Timestamps, clear memory	<b>Other settings</b> Compensation of measured values and other settings. For more information read the user guide carefully.	
<b>Backup</b> Save or restore configuration	Pressure value for computed values <input type="text" value="1013"/> [hPa]	
<b>Maintenance</b> Factory defaults, info, etc.	CO <sub>2</sub> RGB LED enabled <input checked="" type="checkbox"/>	
	Yellow LED limit <input type="text" value="1000"/> [ppm]	
	Red LED limit <input type="text" value="1400"/> [ppm]	
	Average CO <sub>2</sub> measuring mode <input checked="" type="checkbox"/>	
	Altitude for CO <sub>2</sub> compensation <input type="text" value="0"/> [m]	
	Atmospheric pressure offset <input type="text" value="45.0"/> [hPa]	
	<div> <input type="button" value="Apply settings"/> <input type="button" value="Cancel changes"/> </div>	

Mode of CO<sub>2</sub> concentration measuring can be set by item **Average CO<sub>2</sub> measuring mode** – „SLOW mode“. Because principle of CO<sub>2</sub> concentration measurement depends on atmospheric pressure (altitude), it is recommended for accurate CO<sub>2</sub> measurement set **Altitude for CO<sub>2</sub> compensation**.

Whole measuring range of CO<sub>2</sub> concentration (0 to 2000/10000ppm) can be divided into three areas. Using three-color LED the transmitter indicates, in which of these areas the measured value is. LED configuration is possible via fields **Yellow LED limit** and **Red LED limit**.



## SOAP protocol

SOAP protocol can be enabled by option **SOAP protocol enabled**. Destination SOAP server can be set via **SOAP server address**. For setup of server port can be used option **SOAP server port**. Device sends SOAP message according selected **Sending interval**. Option **Send SOAP message when alarm occurs** sends message when an alarm on channel occurs or alarm is cleared. These SOAP messages are sent asynchronously to selected interval.

Back  
Exit to main menu

# Settings SOAP

Setup SOAP protocol for database system. Current measured values are sent as XML files. For more information please read the user guide for database system.

General  
General device settings

Network  
Basic settings of the network interface

Alarm limits  
Configuration of the alarm limits

Measuring  
Units, display settings, etc.

SOAP protocol  
Setup SOAP protocol for database system

Email  
Alarm emails configuration

Protocols  
Syslog and ModbusTCP protocol settings

SNMP  
SNMPv1 protocol and SNMP Traps

Time  
Synchronization with NTP server

WWW and Security  
Web server and Security configuration

MinMax memory  
Timestamps, clear memory

Backup  
Save or restore configuration

Maintenance  
Factory defaults, info, etc.

SOAP protocol enabled ☒

SOAP server address

SOAP server port

Sending interval

Send SOAP message when alarm occurs ☒

Apply settings

Cancel changes

## Email

**Email sending enabled** option allows email features. It is necessary set address of the SMTP server into **SMTP server address** field. Domain name for SMTP server can be used. Default port of the SMTP server can be changed using item **SMTP server port**. SMTP authentication can be enabled using **SMTP authentication** option. When authentication is enabled **Username** and **Password** must be set.

For successfully email sending it is necessary insert **Email sender address**. This address is usually same as username of the SMTP authentication. Into fields **Recipient 1** to **Recipient 3** it is possible set address of email recipients. Option **Short email** enable sending emails in short format. This format is usable when you need to forward emails into SMS messages.

When option **Alarm email repeat sending interval** is enabled and there is active alarm on channel, then emails with actual values are sent repeatedly. **Info email sending interval** option enables sending emails at selected time interval. CSV history file can be sent together with the repeat/info emails. This feature can be enabled by **Alarm and Info emails attachment** option.

It is possible to test email function using button **Apply and test**. This button save a new settings and send a testing email immediately.

Back  
Exit to main menu

Settings

Email

General  
General device settings

Network  
Basic settings of the network interface

Alarm limits  
Configuration of the alarm limits

Measuring  
Units, display settings, etc.

SOAP protocol  
Setup SOAP protocol for database system

Email  
Alarm emails configuration

Protocols  
Syslog and ModbusTCP protocol settings

SNMP  
SNMPv1 protocol and SNMP Traps

Time  
Synchronization with NTP server

WWW and Security  
Web server and Security configuration

MinMax memory  
Timestamps, clear memory

Backup  
Save or restore configuration

Maintenance  
Factory defaults, info, etc.

Configuration of the alarm emails. Device can send warning email when alarm on measured channel occurs. Email is also sent when alarm condition is cleared.

Email sending enabled ☒

**SMTP server configuration**  
For proper email sending it is necessary to setup connection to your SMTP server. SMTP authentication can be used if needed. For information about SMTP server settings please contact your network administrator or ISP.

SMTP server address

SMTP server port

SMTP authentication ☒

Username

Password

**Email configuration**  
Setup up to three address for email recipients. Sender address is usually the same as the username of the SMTP authentication.

Email sender address

Recipient 1

Recipient 2

Recipient 3

Short email ☐

Alarm email repeat sending interval

Info email sending interval

Alarm and Info emails attachment



## Modbus a Syslog protocols

ModbusTCP and Syslog protocol settings are configurable via menu **Protocols**. Modbus server is enabled by default. Deactivation is possible via **Modbus server enabled** option. Modbus port can be changed via **Modbus port** field. Syslog protocol can be enabled using item **Syslog enabled**. Syslog messages are sent to IP address of the Syslog server - field **Syslog server IP address**.

Back  
Exit to main menu

Settings

Protocols

General  
General device settings

Network  
Basic settings of the network interface

Alarm limits  
Configuration of the alarm limits

Measuring  
Units, display settings, etc.

SOAP protocol  
Setup SOAP protocol for database system

Email  
Alarm emails configuration

Protocols  
Syslog and ModbusTCP protocol settings

SNMP  
SNMPv1 protocol and SNMP Traps

Time  
Synchronization with NTP server

WWW and Security  
Web server and Security configuration

MinMax memory  
Timestamps, clear memory

Backup  
Save or restore configuration

Maintenance  
Factory defaults, info, etc.

ModbusTCP protocol  
Configuration of the ModbusTCP protocol. Current measured values can be read using ModbusTCP protocol. Modbus registers are described inside the user manual.

Modbus server enabled ☒

Modbus port

Syslog protocol  
Configuration of the Syslog protocol. Alarm messages can be sent to the Syslog server using UDP protocol.

Syslog enabled ☒

Syslog server IP address

Apply settings

Cancel changes

## SNMP

For reading values via SNMP it is necessary to know password - **SNMP read community**. SNMP Trap can be delivered up to three IP address - **IP address of the Trap recipient**. SNMP Traps are sent at alarm or error state on the channel. Trap feature can be enabled by option **Trap enabled**.

Back  
Exit to main menu

Settings

SNMP

General  
General device settings

Network  
Basic settings of the network interface

Alarm limits  
Configuration of the alarm limits

Measuring  
Units, display settings, etc.

SOAP protocol  
Setup SOAP protocol for database system

Email  
Alarm emails configuration

Protocols  
Syslog and ModbusTCP protocol settings

SNMP  
SNMPv1 protocol and SNMP Traps

Time  
Synchronization with NTP server

WWW and Security  
Web server and Security configuration

MinMax memory  
Timestamps, clear memory

Backup  
Save or restore configuration

Maintenance  
Factory defaults, info, etc.

Configuration of the SNMPv1 protocol and SNMP Traps. Current measured values can be read using SNMP protocol. When alarm on channel occurs a warning message (Trap) can be sent to selected IP addresses.

SNMP read community

Trap enabled ☒

IP address of the Trap recipient 1

IP address of the Trap recipient 2

IP address of the Trap recipient 3

## Time

Time synchronization with SNTP server can be enabled by **Time synchronization enabled** option. IP address of the SNTP is necessary to set into **SNTP server IP address** item. List of free NTP servers is available at [www.pool.ntp.org/en](http://www.pool.ntp.org/en). SNTP time is synchronized at UTC format, and due to be necessary set corresponding time offset - **GSM offset [min]**. Time is synchronized every 24 hours by default. Option **NTP synchronization every hour** decrease this synchronization interval to one hour.

Back  
Exit to main menu

Settings

Time

General  
General device settings

Network  
Basic settings of the network interface

Alarm limits  
Configuration of the alarm limits

Measuring  
Units, display settings, etc.

SOAP protocol  
Setup SOAP protocol for database system

Email  
Alarm emails configuration

Protocols  
Syslog and ModbusTCP protocol settings

SNMP  
SNMPv1 protocol and SNMP Traps

**Time**  
Synchronization with NTP server

WWW and Security  
Web server and Security configuration

MinMax memory  
Timestamps, clear memory

Backup  
Save or restore configuration

Maintenance  
Factory defaults, info, etc.

Time can be synchronized according the SNTP server. To correct time is necessary set GMT offset of your time zone. Time synchronisation is required for timestamps inside CSV files.

Time synchronised with server no

Time synchronization enabled ☒

SNTP server IP address

GMT offset [min]

NTP synchronization every hour ☐

Apply settings Cancel changes

## WWW and security

Security features can be enabled by the **Security enabled** option. When security is enabled it is necessary to set administrator password. This password will be required for device settings. When secured access is required even to actual values reading it is possible to enable **User account only for viewing enabled**. Port of the www server can be changed from the default value 80 using field **WWW port**. Web pages with actual values are refreshed according to **Web refresh interval** field.

[Back](#)  
Exit to main menu

## Settings WWW and Security

<div style="background-color: #f2f2f2; padding: 5px; margin-bottom: 5px;"> <b>General</b> General device settings         </div> <div style="background-color: #f2f2f2; padding: 5px; margin-bottom: 5px;"> <b>Network</b> Basic settings of the network interface         </div> <div style="background-color: #f2f2f2; padding: 5px; margin-bottom: 5px;"> <b>Alarm limits</b> Configuration of the alarm limits         </div> <div style="background-color: #f2f2f2; padding: 5px; margin-bottom: 5px;"> <b>Measuring</b> Units, display settings, etc.         </div> <div style="background-color: #f2f2f2; padding: 5px; margin-bottom: 5px;"> <b>SOAP protocol</b> Setup SOAP protocol for database system         </div> <div style="background-color: #f2f2f2; padding: 5px; margin-bottom: 5px;"> <b>Email</b> Alarm emails configuration         </div> <div style="background-color: #f2f2f2; padding: 5px; margin-bottom: 5px;"> <b>Protocols</b> Syslog and ModbusTCP protocol settings         </div> <div style="background-color: #f2f2f2; padding: 5px; margin-bottom: 5px;"> <b>SNMP</b> SNMPv1 protocol and SNMP Traps         </div> <div style="background-color: #f2f2f2; padding: 5px; margin-bottom: 5px;"> <b>Time</b> Synchronization with NTP server         </div> <div style="background-color: #d3d3d3; padding: 5px; margin-bottom: 5px;"> <b>WWW and Security</b> Web server and Security configuration         </div> <div style="background-color: #f2f2f2; padding: 5px; margin-bottom: 5px;"> <b>MinMax memory</b> Timestamps, clear memory         </div> <div style="background-color: #f2f2f2; padding: 5px; margin-bottom: 5px;"> <b>Backup</b> Save or restore configuration         </div> <div style="background-color: #f2f2f2; padding: 5px;"> <b>Maintenance</b> Factory defaults, info, etc.         </div>	<div style="margin-bottom: 20px;"> <b>Security</b>  <small>Configuration of the secure access to the device. Administrator password must be inserted if security is enabled. Administrator password is used for device configuration. User password is used only for measured values viewing.</small> </div> <div style="margin-bottom: 20px;"> <div style="display: flex; justify-content: space-between;"> <span>Security enabled</span> <input checked="" type="checkbox"/> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div>Administrator username</div> <input type="text" value="admin"/> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div>Administrator password</div> <input type="password" value="•••••"/> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div>Confirm Administrator password</div> <input type="password" value="•••••"/> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <span>User account only for viewing enabled</span> <input checked="" type="checkbox"/> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div>User username</div> <input type="text" value="user"/> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div>User password</div> <input type="password" value="•••••"/> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div>Confirm User password</div> <input type="password" value="•••••"/> </div> </div> <div> <b>Web server</b>  <small>Configuration of the embedded web server. Web server can be disabled by TSensor software.</small> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <span>Web server enabled</span> <input checked="" type="checkbox"/> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div>WWW port</div> <input type="text" value="80"/> </div> <div style="display: flex; justify-content: space-between; margin-top: 10px;"> <div>Web refresh interval</div> <div style="border: 1px solid #ccc; padding: 2px 5px;">10 Sec ▼</div> </div> <div style="display: flex; justify-content: flex-end; margin-top: 20px; gap: 10px;"> <div style="background-color: #ccc; padding: 5px 15px; border: 1px solid #000;">Apply settings</div> <div style="background-color: #ccc; padding: 5px 15px; border: 1px solid #000;">Cancel changes</div> </div>
--	--

## Memory for minimal and maximal values

Minimal and maximal measured values are stored into the memory. This memory is independent from values stored in history memory (charts). Memory for minimal and maximal values is cleared in case of device restart or by the user request. In case of device time is synchronized with SNTP server, timestamps for minimal and maximal values are available.

## Backup and restore configuration

Device configuration can be saved into file and restored if needed. Compatible parts of configuration can be uploaded into another device type. Configuration can be moved only within devices at same family. It is not possible restore configuration from t-line Web Sensor into h-line Web Sensor and conversely.

## Setup using TSensor software

TSensor software is an alternative to web configuration. Some less important parameters are configurable only by the TSensor software. TSensor software allows user adjustment of measured values.

Parameter **MTU size** can reduce size of the Ethernet frame. Lowering of this size can solve some communication problems mainly with Cisco network infrastructure.

## Factory defaults

**Factory defaults** field set the device into factory configuration. Network parameters (IP address, Subnet mask, Gateway, DNS) are left without changes. Settings relating to measurement are not restored by factory defaults.

Back  
Exit to main menu

Settings

Maintenance

General  
General device settings

Network  
Basic settings of the network interface

Alarm limits  
Configuration of the alarm limits

Measuring  
Units, display settings, etc.

SOAP protocol  
Setup SOAP protocol for database system

Email  
Alarm emails configuration

Protocols  
Syslog and ModbusTCP protocol settings

SNMP  
SNMPv1 protocol and SNMP Traps

Time  
Synchronization with NTP server

WWW and Security  
Web server and Security configuration

MinMax memory  
Timestamps, clear memory

Backup  
Save or restore configuration

Maintenance  
Factory defaults, info, etc.

Info  
Basic informations about device. Find more detailed information on the diagnostic page. Please send the diagnostic file together with request to support.

Device type

T7613

Serial number

16962064

MAC address

00-80-A3-B1-0E-65

Firmware version

1-5-7-4.1243 / 1.60

Build firmware notice

Jaguar

Device uptime

0 h, 0 min, 13 sec

Diagnostic file

[192.168.1.124/diag.log](http://192.168.1.124/diag.log)

Restart  
Device will be restarted after dialog confirmation. All history values are cleared after restart. Restarting of the device will take a few seconds.

Restart device

Factory defaults  
Factory defaults button restores device to factory settings. Network parameters like a IP address, subnet mask and gateway IP will not be changed.

Factory defaults

Network parameters are changed while you close jumper and push button inside device during connecting power supply. Factory parameters settings:

Parameter	Default value
SMTP server address	example.com
SMTP server port	25
Alarm email repeat sending interval	off
Info email repeat sending interval	off
Alarm and Info emails attachment	off
Short email	off
E-mail recipients addresses	cleared
E-mail sender	sensor@websensor.net
SMTP authentication	off
SMTP user/SMTP password	cleared
E-mail sending enabled	off
IP addresses SNMP traps recipients	0.0.0.0
Password for SNMP reading	public
Sending SNMP Trap	off

Parameter		Default value
Website refresh interval [sec]		10
Website enabled		yes
Website port		80
Security		off
Administrator password		cleared
User password		cleared
Modbus port		502
Modbus server enabled		yes
History storage interval [sec]		60
SOAP server port		80
SOAP server address		cleared
SOAP sending interval [sec]		60
SOAP message when alarm occurs		yes
SOAP protocol enabled		off
Syslog server IP address		0.0.0.0
Syslog protocol enabled		off
SNTP server IP address		0.0.0.0
GMT offset [min]		0
NTP synchronization every hour		off
SNTP synchronization enabled		off
MTU		1400
Periodic restart interval		off
Demo mode		off
Temperature	High limit	50
	Low limit	0
	Hysteresis	1
	Time delay [sec]	30
Relative humidity	High limit	80
	Low limit	20
	Hysteresis	1
	Time delay [sec]	30
Computed quantity	High limit	50
	Low limit	0
	Hysteresis	1
	Time delay [sec]	30
Atmospheric pressure or CO <sub>2</sub> concentration	High limit	1000
	Low limit	700
	Hysteresis	10
	Time delay [sec]	30
Device name		Web Sensor

## Communication protocols

*Short introduction to communication protocols of the device. To use some communication protocols is necessary software, which can use the protocol. This software is not included. For detailed description of protocols and application notes please contact your distributor.*

### Website

The device supports displaying of measured values, history graphs and configuration using web browser. History graphs are based on HTML5 canvas. Web browser must support this feature for proper function of graphs. Firefox, Opera, Chrome or Internet Explorer 11 can be used. If the device has IP address **192.168.1.213** type into your browser **http://192.168.1.213**. Using TSensor software or web interface can be set automatic webpages refresh interval. The default value is 10sec. Actual measured values can be obtained using XML file **values.xml** and JSON file **values.json**.

Values from history can be exported in CSV format. History storage interval can be set using TSensor software or web interface. History is erased after every reboot of the device. Reboot of the device is performed when the power supply is disconnected and also after configuration change.

### SMTP – sending e-mails

When measured values are over the set limits, the device allows send e-mail to a maximum of 3 addresses. E-mail is send when alarm condition on the channel is cleared or a measuring error occurs. It is possible to set repeat interval for email sending. For correct sending of e-mails it is necessary to set address of SMTP server. Domain address can be used as SMTP server address too. For proper function of DNS is required to set DNS server IP address. SMTP authentication is supported but SSL/STARTTLS not. Standard SMTP port 25 is used by default. SMTP port can be changed. Contact your network administrator to obtain configuration parameters of your SMTP server. E-mail sent by the device cannot be answered.



## SNMP

Using SNMP protocol you can read actual measured values, alarm status and alarm parameters. Via SNMP protocol is also possible to get last 1000 measured values from history table. Writing via SNMP protocol is not supported. It is supported **SNMPv1** protocol version only. SNMP used **UDP port 161**. OID keys description can be found in the MIB table, which can be obtained from device website or from your distributor. The password for reading (SNMP read community) is factory set to **public**. The changes can be made using TSensor software or web interface. OID keys:

OID	Description	Type
.1.3.6.1.4.1.22626.1.2.1		
.1.3.6.1.4.1.22626.1.2.1.1.0	Actual measured temperature	String
.1.3.6.1.4.1.22626.1.2.1.2.0	Actual measured relative humidity	String
.1.3.6.1.4.1.22626.1.2.1.3.0	Actual measured computed quantity	String
.1.3.6.1.4.1.22626.1.2.1.4.0	Actual measured atmospheric pressure, CO <sub>2</sub> concentration	String
.1.3.6.1.4.1.22626.1.2.1.5.0	Temperature alarm state ("none", "high", "low")	String
.1.3.6.1.4.1.22626.1.2.1.6.0	Relative humidity alarm state	String
.1.3.6.1.4.1.22626.1.2.1.7.0	Computed quantity alarm state	String
.1.3.6.1.4.1.22626.1.2.1.8.0	Atmospheric pressure, CO <sub>2</sub> concentration alarm state	String
.1.3.6.1.4.1.22626.1.2.1.9.0	Temperature unit	String
.1.3.6.1.4.1.22626.1.2.1.10.0	Relative humidity unit	String
.1.3.6.1.4.1.22626.1.2.1.11.0	Computed quantity unit	String
.1.3.6.1.4.1.22626.1.2.1.12.0	Atmospheric pressure, CO <sub>2</sub> concentration unit	String
.1.3.6.1.4.1.22626.1.2.1.13.0	Min. temperature memory	String
.1.3.6.1.4.1.22626.1.2.1.14.0	Min. relative humidity memory	String
.1.3.6.1.4.1.22626.1.2.1.15.0	Min. computed value memory	String
.1.3.6.1.4.1.22626.1.2.1.16.0	Min. atmospheric pressure, CO <sub>2</sub> concentration memory	String
.1.3.6.1.4.1.22626.1.2.1.17.0	Max. temperature memory	String
.1.3.6.1.4.1.22626.1.2.1.18.0	Max. relative humidity memory	String
.1.3.6.1.4.1.22626.1.2.1.19.0	Max. computed value memory	String
.1.3.6.1.4.1.22626.1.2.1.20.0	Max. atmospheric pressure, CO <sub>2</sub> concentration memory	String
.1.3.6.1.4.1.22626.1.2.2		
.1.3.6.1.4.1.22626.1.2.2.1.0	Device name	String
.1.3.6.1.4.1.22626.1.2.2.2.0	Device serial number	String
.1.3.6.1.4.1.22626.1.2.2.3.0	Device type	String
.1.3.6.1.4.1.22626.1.2.3		
.1.3.6.1.4.1.22626.1.2.3.1.0	Actual measured temperature	Int*10
.1.3.6.1.4.1.22626.1.2.3.2.0	Actual measured relative humidity	Int*10
.1.3.6.1.4.1.22626.1.2.3.3.0	Actual measured computed quantity	Int*10
.1.3.6.1.4.1.22626.1.2.3.4.0	Actual measured atmospheric pressure, CO <sub>2</sub> concentration	Int*X
.1.3.6.1.4.1.22626.1.2.3.5.0	Temperature alarm (0–none, 1–high, 2–low)	Integer
.1.3.6.1.4.1.22626.1.2.3.6.0	Relative humidity alarm state	Integer
.1.3.6.1.4.1.22626.1.2.3.7.0	Computed quantity alarm state	Integer
.1.3.6.1.4.1.22626.1.2.3.8.0	Atmospheric pressure, CO <sub>2</sub> concentration alarm state	Integer
.1.3.6.1.4.1.22626.1.2.4		
.1.3.6.1.4.1.22626.1.2.4.1.0	Temperature low limit	Int*10
.1.3.6.1.4.1.22626.1.2.4.2.0	Temperature high limit	Int*10
.1.3.6.1.4.1.22626.1.2.4.3.0	Relative humidity low limit	Int*10
.1.3.6.1.4.1.22626.1.2.4.4.0	Relative humidity high limit	Int*10
.1.3.6.1.4.1.22626.1.2.4.5.0	Computed quantity low limit	Int*10
.1.3.6.1.4.1.22626.1.2.4.6.0	Computed quantity high limit	Int*10
.1.3.6.1.4.1.22626.1.2.4.7.0	Temperature time-delay	Integer

OID	Description	Type
.1.3.6.1.4.1.22626.1.2.4.8.0	Relative humidity time-delay	Integer
.1.3.6.1.4.1.22626.1.2.4.9.0	Computed quantity time-delay	Integer
.1.3.6.1.4.1.22626.1.2.4.10.0	Temperature hysteresis	Int*10
.1.3.6.1.4.1.22626.1.2.4.11.0	Relative humidity hysteresis	Int*10
.1.3.6.1.4.1.22626.1.2.4.12.0	Computed quantity hysteresis	Int*10
.1.3.6.1.4.1.22626.1.2.4.13.0	Atmospheric pressure, CO <sub>2</sub> concentration low limit	Int*X
.1.3.6.1.4.1.22626.1.2.4.14.0	Atmospheric pressure, CO <sub>2</sub> concentration high limit	Int*X
.1.3.6.1.4.1.22626.1.2.4.15.0	Atmospheric pressure, CO <sub>2</sub> concentration time-delay	Integer
.1.3.6.1.4.1.22626.1.2.4.16.0	Atmospheric pressure, CO <sub>2</sub> concentration hysteresis	Int*X
.1.3.6.1.4.1.22626.1.5.5.1.0	SNMP Trap	String
.1.3.6.1.4.1.22626.1.5.6.1.1.1.nr	Temperature history values	Int*10
.1.3.6.1.4.1.22626.1.5.6.1.1.2.nr	Relative humidity history values	Int*10
.1.3.6.1.4.1.22626.1.5.6.1.1.3.nr	Computed quantity history values	Int*10
.1.3.6.1.4.1.22626.1.5.6.1.1.4.nr	Atmospheric pressure, CO <sub>2</sub> concentration history values	Int*X

When alarm occurred a warning messages (trap) can be sent to selected IP addresses. Addresses can be set using TSensor software or web interface. Traps are sent via **UDP** protocol on **port 162**. The device can send following traps:

Trap	Description	
0/0	Reset of the device	
6/0	Testing Trap	
6/1	NTP synchronization error	
6/2	E-mail sending error	SMTP server login error
6/3		SMTP authentication error
6/4		Some error occurred during SMTP communication
6/5		TCP connection to server cannot be opened
6/6		DNS error
6/7	SOAP message sending error	SOAP file not found inside web memory
6/8		DNS error or Host error
6/9		TCP connection to server cannot be opened
6/10		Wrong response code from the SOAP server
6/11 – 6/14	Upper alarm on channel	
6/21 – 6/24	Lower alarm on channel	
6/31 – 6/34	Clearing alarm on channel	
6/41 – 6/44	Measuring error	

## Modbus TCP

Device supports Modbus protocol for communication with SCADA systems. Device use Modbus TCP protocol. **TCP port** is set to **502** by default. Port can be changed using TSensor software or web interface. Only two Modbus clients can be connected to device at one moment. Modbus device address (Unit Identifier) can be arbitrary. Modbus write command is not supported. Specification and description of the Modbus protocol is free to download on: [www.modbus.org](http://www.modbus.org).

Supported Modbus commands (functions):

Command	Code	Description
Read Holding Register (s)	0x03	Read 16b register(s)

Modbus device registers. Address could be by 1 higher, depending on type used communication library:

Address [DEC]	Address [HEX]	Value	Type
49	0x0031	Measured temperature	Int*10
50	0x0032	Measured relative humidity	Int*10
51	0x0033	Measured computed quantity	Int*10
52	0x0034	Measured atmospheric pressure, CO <sub>2</sub> concentration	Int*X
53	0x0035	Dew point temperature	Int*10
54	0x0036	Absolute humidity	Int*10
55	0x0037	Specific humidity	Int*10
56	0x0038	Mixing ration	Int*10
57	0x0039	Specific enthalpy	Int*10
4149	0x1035	Serial number high	BCD
4150	0x1036	Serial number low	BCD
4151	0x1037	Device type	HEX
20481	0x5001	Temperature low limit	Int*10
20482	0x5002	Temperature high limit	Int*10
20483	0x5003	Relative humidity low limit	Int*10
20484	0x5004	Relative humidity high limit	Int*10
20485	0x5005	Computed quantity low limit	Int*10
20486	0x5006	Computed quantity high limit	Int*10
20487	0x5007	Temperature hysteresis	Int*10
20488	0x5008	Temperature time-delay	DEC
20489	0x5009	Relative humidity hysteresis	Int*10
20490	0x500A	Relative humidity time-delay	DEC
20491	0x500B	Computed quantity hysteresis	Int*10
20492	0x500C	Computed quantity time-delay	DEC
20493	0x500D	Temperature alarm state	String
20494	0x500E	Relative humidity alarm state	String
20495	0x500F	Computed quantity alarm state	String
20496	0x5010	Atmospheric pressure, CO <sub>2</sub> concentration low limit	Int*X
20497	0x5011	Atmospheric pressure, CO <sub>2</sub> concentration high limit	Int*X
20498	0x5012	Atmospheric pressure, CO <sub>2</sub> concentration hysteresis	Int*X
20499	0x5013	Atmospheric pressure, CO <sub>2</sub> concentration alarm state	String
20500	0x5014	Atmospheric pressure, CO <sub>2</sub> concentration time-delay	DEC
20501	0x5015	Min. temperature memory	Int*10
20502	0x5016	Max. temperature memory	Int*10
20503	0x5017	Min. relative humidity memory	Int*10

Address [DEC]	Address [HEX]	Value	Type
20504	0x5018	Max. relative humidity memory	Int*10
20505	0x5019	Min. computed value memory	Int*10
20506	0x501A	Max. computed value memory	Int*10
20507	0x501B	Min. atmospheric pressure, CO <sub>2</sub> concentration memory	Int*X
20508	0x501C	Max. atmospheric pressure, CO <sub>2</sub> concentration memory	Int*X

Type:

DEC	register is in range 0 – 4500 (16bit)
BCD	register is in BCD format (16bit)
HEX	number in HEX format (16bit)
String	two characters in one 16bit register: no – no alarm hi – value is lower than set limit lo – value is higher than set limit
Int*10	register is in format integer*10 – 16 bits: (125=12.5°C; error = 9999 or -9999)
Int*X	register format depends on value type (error = -9999 or -9998): hPa – integer*10 (9760 = 976.0hPa) PSI – integer*1000 (14156 = 14.156PSI) inHg – integer*100 (2882 = 28.82inHg) mBar – integer*10 (9761 = 976.1mBar) oz/in <sup>2</sup> – integer*10 (2265 = 226.5oz/in <sup>2</sup> ) mmHg – integer*10 (7321 = 732.1mmHg) inH <sub>2</sub> O – integer*10 (3919 = 391.9inH <sub>2</sub> O) kPa – integer*100 (9761 = 97.61kPa) CO <sub>2</sub> – integer (1050 = 1050ppm)

## SOAP

The device allows you to send currently measured values via **SOAP v1.1** protocol. The device sends values in XML format to the web server. The advantage of this protocol is that communication is initialized by the device side. Due to it is not necessary use port forwarding. If the SOAP message cannot be delivered, warning message via SNMP Trap or Syslog protocol is sent. There are two formats of SOAP message. One for devices with CO<sub>2</sub> concentration measurement (T6640, T6641, T5640, T5641) and another for other devices.

### SOAP message from T6640, T6641, T5640, T5641

Structure of SOAP messages is described at XSD schema. It can be downloaded from: <http://cometsystem.cz/schemas/soapTx5xxCO2.xsd>. SOAP message example:

```

<?xml version="1.0" encoding="utf-8"?>
<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Body>
    <InsertTx5xxCO2Sample xmlns="http://cometsystem.cz/schemas/soapTx5xxCO2.xsd">
      <passKey>13960932</passKey>
      <device>4200</device>
      <temp>1.4</temp>
      <relHum>91.9</relHum>
      <compQuant>0.3</compQuant>
      <co2>1050</co2>
      <alarms>hi,no,no,no</alarms>
      <lev1>0</lev1>
      <lev2>1</lev2>
      <lev3>0</lev3>
      <compType>Dew point</compType>
      <tempU>C</tempU>
      <timer>60</timer>
    </InsertTx5xxCO2Sample>
  </soap:Body>
</soap:Envelope>

```

Element	Description
<passKey>	Contains the device serial number (an eight digit number).
<device>	Device type identification number (code).
<temp>	Contains the value of temperature (a decimal part of number is separated by a dot). Error on channel is signaled by <b>9999</b> or <b>-9999</b> .
<relHum>	Contains the value of relative humidity. Error value: <b>9999</b> or <b>-9999</b> .
<compQuant>	Contains the value of computed quantity. Error value: <b>9999</b> or <b>-9999</b> .
<co2>	Contains the value of CO <sub>2</sub> concentration. Error value: <b>-9999</b> or <b>-9998</b> .
<alarms>	State of alarm on temperature, relative humidity, computed quantity and CO <sub>2</sub> concentration channel. Format: <b>tm,rh,cq,co2</b> where: <b>tm</b> – temperature alarm, <b>rh</b> – relative humidity alarm, <b>cq</b> – computed quantity alarm, <b>co2</b> – CO <sub>2</sub> concentration alarm and alarm values: <b>no</b> – no alarm or value is not supported, <b>hi</b> – high alarm, <b>lo</b> – low alarm.
<lev1>	CO <sub>2</sub> concentration LED – green
<lev2>	CO <sub>2</sub> concentration LED – yellow
<lev3>	CO <sub>2</sub> concentration LED – red
<compType>	Computed quantity type: <b>Absolute humidity, Specific humidity, Mixing proportion, Specific enthalpy, Dew point</b> or <b>n/a</b> .
<tempU>	Temperature and dew point unit. Values: <b>C</b> – temperature in °C, <b>F</b> – temperature in °F.
<timer>	SOAP sending interval [sec].

## SOAP message from other devices

Structure of SOAP messages is described at XSD schema. It can be downloaded from: [http://cometsystem.cz/schemas/soapTx5xx\\_v2.xsd](http://cometsystem.cz/schemas/soapTx5xx_v2.xsd). SOAP message example:

```

<?xml version="1.0" encoding="utf-8"?>

```

```

<soap:Envelope xmlns:soap="http://schemas.xmlsoap.org/soap/envelope/"
  xmlns:xsi="http://www.w3.org/2001/XMLSchema-instance"
  xmlns:xsd="http://www.w3.org/2001/XMLSchema">
  <soap:Body>
    <InsertTx5xxSample xmlns="http://cometsystem.cz/schemas/soapTx5xx_v2.xsd">
      <passKey>13960932</passKey>
      <device>4175</device>
      <temp>1.4</temp>
      <relHum>91.9</relHum>
      <compQuant>0.3</compQuant>
      <pressure>-9999</pressure>
      <alarms>hi,no,no,no</alarms>
      <compType>Dew point</compType>
      <tempU>C</tempU>
      <pressureU>n/a</pressureU>
      <timer>60</timer>
    </InsertTx5xxSample>
  </soap:Body>
</soap:Envelope>

```

Element	Description
<passKey>	Contains the device serial number (an eight digit number).
<device>	Device type identification number (code).
<temp>	Contains the value of temperature (a decimal part of number is separated by a dot). Error on channel is signaled by <b>9999</b> or <b>-9999</b> .
<relHum>	Contains the value of relative humidity. Error value: <b>9999</b> or <b>-9999</b> .
<compQuant>	Contains the value of computed quantity. Error value: <b>9999</b> or <b>-9999</b> .
<pressure>	Contains the value of atmospheric pressure. Error value: <b>-9999</b> .
<alarms>	State of alarm on temperature, relative humidity, computed quantity and pressure channel. Format: <b>tm,rh,cq,pr</b> where: <b>tm</b> – temperature alarm, <b>rh</b> – relative humidity alarm, <b>cq</b> – computed quantity alarm, <b>pr</b> – atmospheric pressure alarm and alarm values: <b>no</b> – no alarm or value is not supported, <b>hi</b> – high alarm, <b>lo</b> – low alarm.
<compType>	Computed quantity type: <b>Absolute humidity, Specific humidity, Mixing proportion, Specific enthalpy, Dew point</b> or <b>n/a</b> .
<tempU>	Temperature and dew point unit. Values: <b>C</b> – temperature in °C, <b>F</b> – temperature in °F.
<pressureU>	Atmospheric pressure unit. Values: <b>hPa, PSI, inHg, mBar, oz/in^2, mmHg, inH2O</b> and <b>kPa</b> .
<timer>	SOAP sending interval [sec].

## Syslog

The device allows sending text message to selected Syslog server. Events are send using **UDP** protocol on **port 514**. Syslog protocol implantation is according to RFC5424 and RFC5426. Events when Syslog messages are send:

Text	Event
Sensor - fw 1-5-7.x	Reset of the device
NTP synchronization error	NTP synchronization error
Testing message	Test Syslog message
Email login error	E-mail sending error
Email auth error	
Email some error	
Email socket error	
Email dns error	
SOAP file not found	SOAP message sending error
SOAP host error	
SOAP sock error	
SOAP delivery error	
SOAP dns error	
Text XXXX is set according channel type: Temperature, Relative humidity, Specific humidity, Mixing proportion, Specific enthalpy, Atmospheric pressure, CO2 level.	
High alarm XXXX	Upper alarm on channel
Low alarm XXXX	Lower alarm on channel
Clearing XXXX alarm	Clearing alarm on channel
Error XXXX	Measuring error

## SNTP

The device allows time synchronization with NTP (SNTP) server. SNMP protocol version 3.0 is supported (RFC1305). Time synchronization is made every 24 hours. Time synchronization every hour can be enabled. For time synchronization it is necessary set IP address to the SNTP server. It is also possible set GMT offset for correct time zone. Time is used in graphs and history CSV files. Maximum jitter between two time synchronization is 90sec at 24 hours interval.

## Software development kit

Device provides on own web pages documentation and examples of usage protocols. SDK files are available at library page (About – Library).

SDK File	Note
snmp.zip	Description of SNMP OID's and SNMP Traps, MIB tables.
modbus.zip	Modbus registers numbers, example of get values from the device by Python script.
xml.zip	Description of file values.xml, examples of values.xml file, XSD schematic, Python example.
json.zip	Description of values.json file, example of values.json file, Python example.
soap.zip	Description of SOAP XML format, example of SOAP messages, XSD schematic, examples of get SOAP values at .net, PHP and Python.
syslog.zip	Description of syslog protocol, simple syslog server in Python.

## Troubleshooting

*The chapter describes the common problems with devices Web Sensor Tx6xx and methods how to fix these problems. Please read this chapter before you will call technical support.*

### I forgot the device IP address

IP address is factory set to **192.168.1.213**. If you had changed it and forgot new IP address, run the TSensor software and press **Find device...** In the window are displayed all available devices.

### I cannot connect to the device

#### In search window is only IP and MAC address displayed

Other details are marked **N/A**. This problem occurs if IP address of the device is set to another network.

Select the window **Find device** in TSensor software and press **Change IP address**. Follow the software instructions. To assign IP address automatically using DHCP server, set the device IP address to **0.0.0.0**.

#### Device IP address is not displayed in window Find device

In TSensor software menu press **Help! My device was not found!** in window **Find device**. Follow the software instructions. MAC address of the device can be found on product label.

#### The device is not found even after manually setting MAC address

This problem occurs especially in cases when the IP address of the device belongs to another network and also Subnet mask or Gateway are incorrect.

In this case is DHCP server in the network necessary. In TSensor software menu press **Help! My device was not found!** in window **Find device**. As new IP address set **0.0.0.0**. Follow



the software instructions. An alternative is to reset device to factory defaults using factory-defaults button.

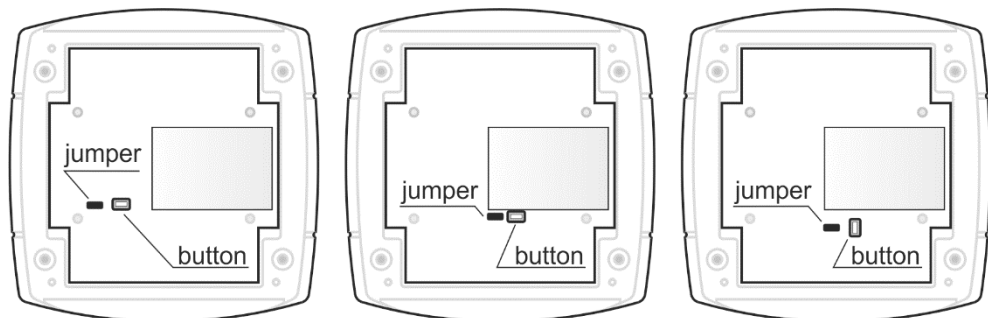
## I forgot the password for setup

Please reset device to factory defaults. Procedure is described at following point.

### Factory defaults

This procedure restore device to factory settings including network parameters (IP address, Subnet mask, etc.). Settings relating to measurement are not restored by factory defaults. For factory-defaults follow these steps:

- disconnect the power supply
- unscrew upper cover of the device case
- close the jumper inside device
- press button inside device and power on device at same time
- keep the button pressed for 10 sec



- close the device

### Display is off

Check if power supply is connected. Disconnect power connector and connect connector again – watch the display at the moment of connecting the power. If all LCD segments light for 1 second and go out again, the display is turned off by software.

## Device error states

Device still make self-tests. If error occurred, LCD shows error codes:

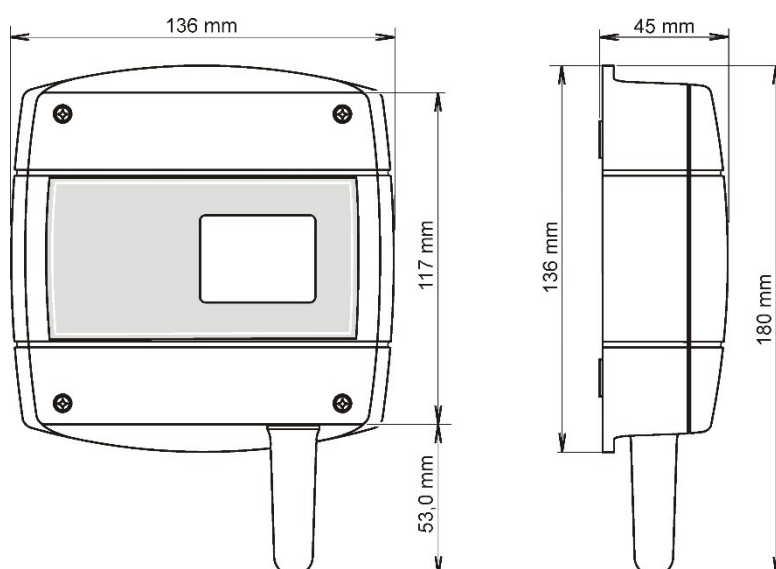
Error	LCD display	Description
Error 0	Err0	Internal memory CRC error. In this state device doesn't work. This is a critical error, contact the distributor.
Error 1	Err1	Measured or computed quantity is over the upper limit. Error code 9999. This state appears in case of: <ul style="list-style-type: none"> <li>- Measured temperature is higher than approximately +600°C (i.e. high non-measurable resistance of temperature sensor, probably open circuit)</li> <li>- Relative humidity is higher than 100%RH (i.e. damaged humidity sensor or humidity calculation is not possible due to temperature error)</li> <li>- Unable to calculate computed quantity (temperature or humidity measurement error)</li> </ul>
Error 2	Err2	Measured or computed quantity is under lower limit or is error in pressure or CO <sub>2</sub> concentration measuring. Error code -9999. This state appears in case of: <ul style="list-style-type: none"> <li>- Measured temperature is lower than approximately -210°C (i.e. resistance is too small, probably short circuit)</li> <li>- Relative humidity is lower than 0%RH (i.e. damaged humidity sensor or humidity calculation is not possible due to temperature error)</li> <li>- Measured atmospheric pressure with offset is over range 300hPa to 1350hPa or the pressure sensor is damaged</li> <li>- CO<sub>2</sub> concentration measuring error</li> <li>- Unable to calculate computed quantity (temperature or humidity measurement error)</li> </ul>
Error 3	Err3	Internal A/D converter error. Error code -9999. In this state device doesn't work. Contact the distributor.
Error 4	Err4	Internal pressure or CO <sub>2</sub> concentration sensor error. Error code -9999. In this state device not measure pressure or CO <sub>2</sub> concentration. Contact the distributor.

## Technical specifications

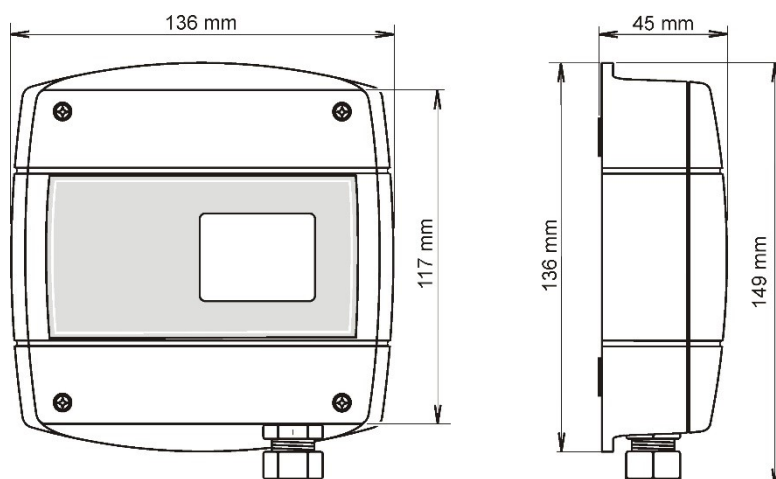
*Information about technical specifications of the device.*

### Dimensions

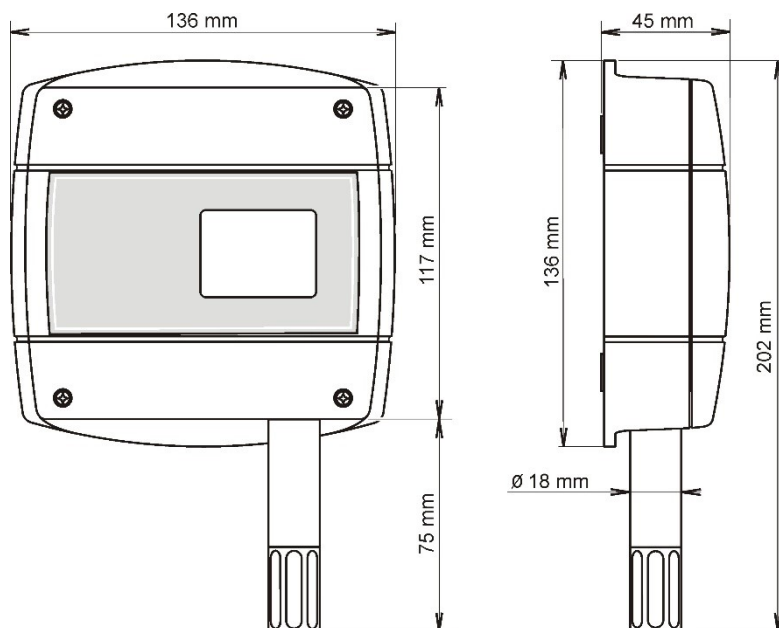
Web Sensor T0610:



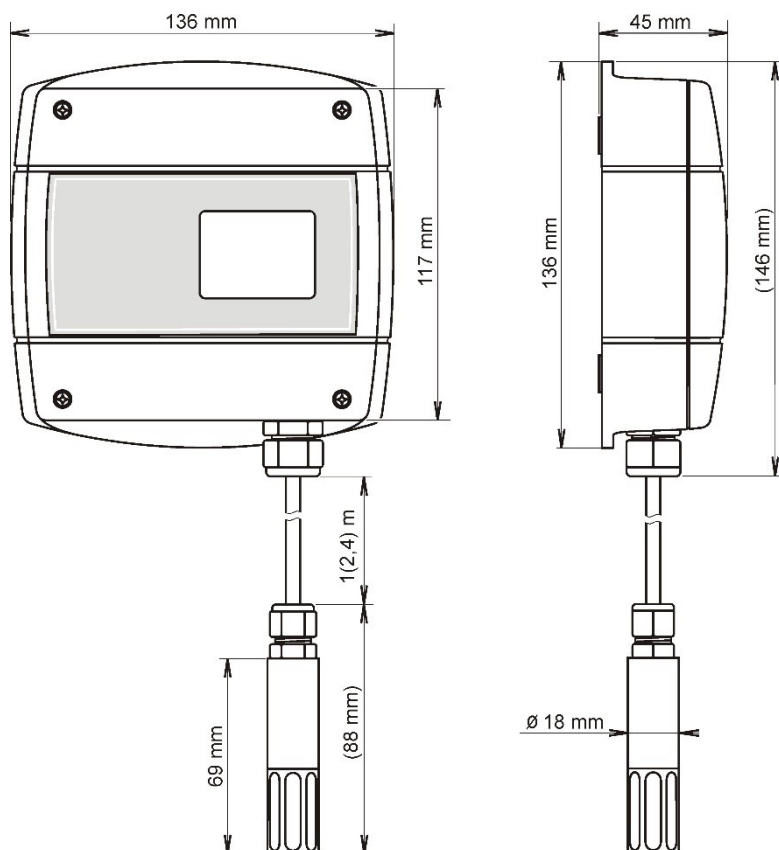
Web Sensor T4611:



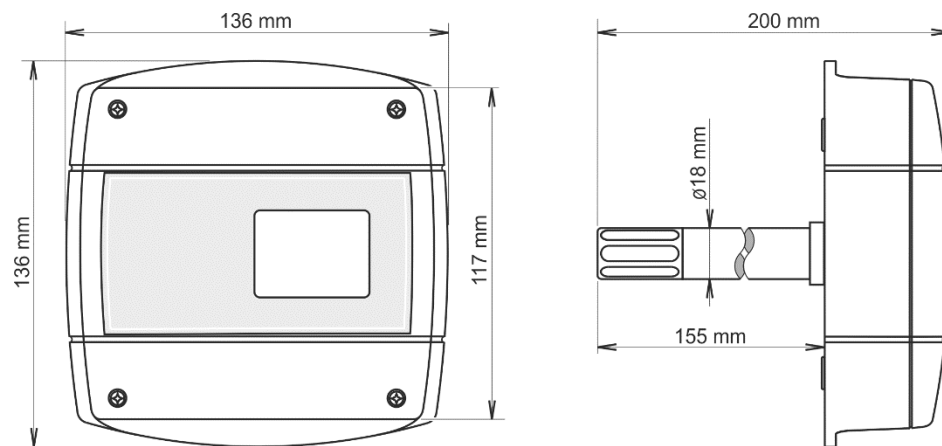
Web Sensor T3610, T7610, T6640:



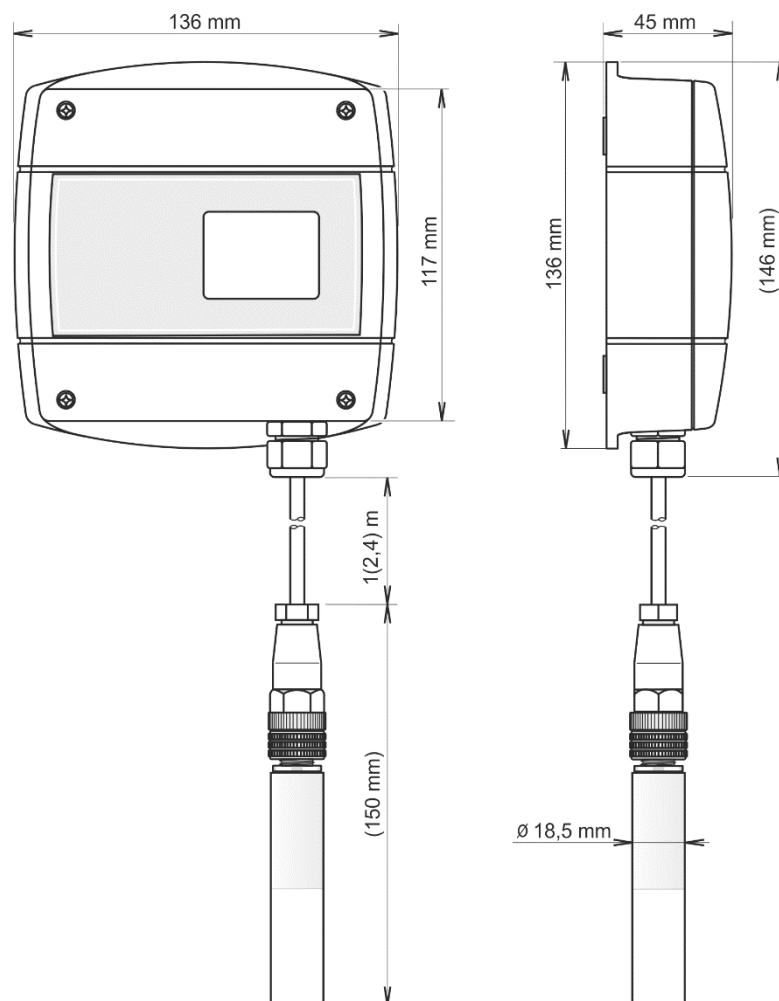
Web Sensor T3611, T7611:



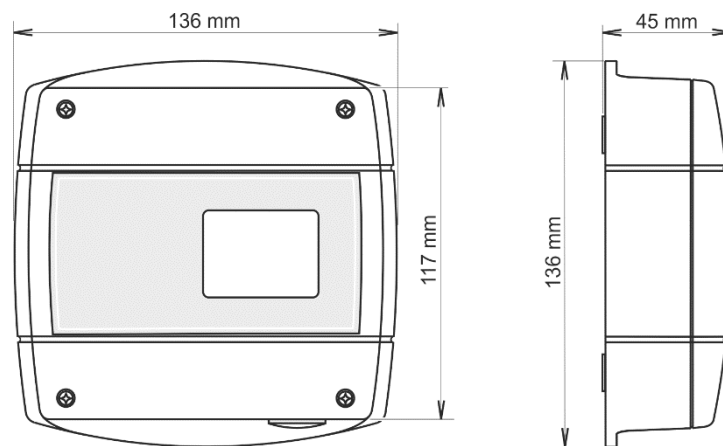
Web Sensor T7613D:



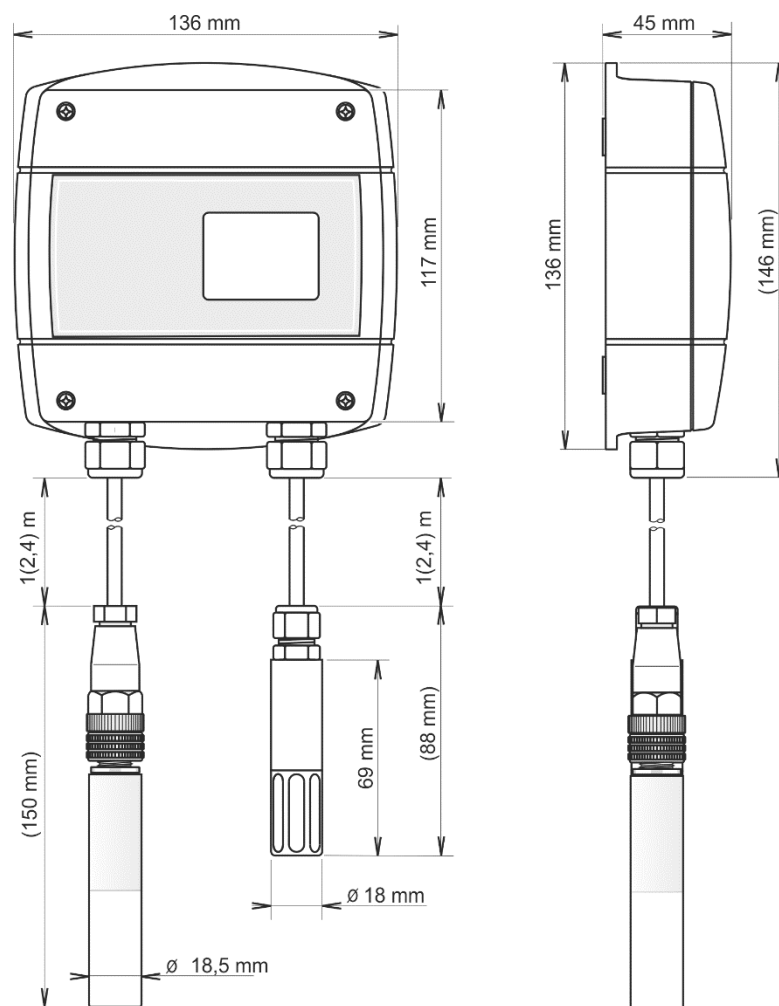
Web Sensor T5641:



Web Sensor T5640:



Web Sensor T6641:



## General parameters

Supply voltage:

Power over Ethernet according to IEEE 802.3af, PD Class 0 (max. 12.95W), voltage from 36V to 57V DC. For PoE are used pairs 1, 2, 3, 6 or 4, 5, 7, 8.

or DC voltage from 5.0V to 6.1V, coaxial connector, 5x 2.1mm diameter, center positive pin, min. 250mA

Power consumption:

~ 1W continuously, max. 4W for 50ms with 15s period at devices with CO<sub>2</sub> concentration measurement

Measuring interval temperature, relative humidity, atmospheric pressure:

2sec

Measuring interval of CO<sub>2</sub> concentration:

15sec

Display switching interval:

4sec (when more than two values are displayed)

Not allowed manipulations:

It is not allowed to operate the device under conditions other than specified in technical parameters. Devices are not designed for locations with chemically aggressive environment. Temperature and humidity sensors must not be exposed to direct contact with water or other liquids. It is not allowed to remove the sensor cover to avoid any mechanical damage of the sensors.

Case material:

ABS

Weight:

T0610 ~310g

T4611 ~310g

T3610 ~320g

T7610 ~320g

T3611/1m probe ~380g, T3611/2m ~420g, T3611/4m ~500g

T7611/1m probe ~380g, T7611/2m ~420g, T7611/4m ~500g

T7613 ~400g

T6640 ~320g

T5640 ~300g

T5641/1m probe ~380g, T5641/2m ~420g, T5641/4m ~500g

T6641/1m probe ~470g, T6641/2m ~540g, T6641/4m ~680g

Mounting the device:

With four holes accessible under device lid

Communication port:

RJ45 connector, 10Base-T/100Base-TX Ethernet (Auto-Sensing)

Recommended Connector Cable:

for industrial use is recommended Cat5e STP cable, in less demanding applications can be replaced by Cat5 cable, maximum cable length 100m

Supported protocols:

TCP/IP, UDP/IP, ARP, ICMP, DHCP, TFTP, DNS

HTTP, SMTP, SNMPv1, ModbusTCP, SNTP, SOAPv1.1, Syslog

Supported SNMP authentication types:

AUTH LOGIN

Supported web browsers:

Internet Explorer 11, Mozilla Firefox 55 and later, Google Chrome 60 and later, Microsoft Edge 25 and later

Recommended minimum screen resolution:

1024 x 768

Memory:

1000 values for each channel inside non-backup RAM memory

EMC:

EN 61326-1, EN 55011

## Measured values

Type	Temperature	Relative humidity	Pressure	CO <sub>2</sub> concentration	Computed quantity
T0610	✓				
T4611	✓				
T3610	✓	✓			✓
T3611	✓	✓			✓
T7610	✓	✓	✓		✓
T7611	✓	✓	✓		✓
T7613D	✓	✓	✓		✓
T6640	✓	✓		✓	✓
T6641	✓	✓		✓	✓
T5640				✓	
T5641				✓	



## Temperature measurement

Temperature and humidity measuring range is limited - see graph below.

Type	Operating temperature of electronic	Accuracy	Measurement range	Resolution
T0610	-20 to +60°C (-4 to +140°F)	±0.6°C (±1.1°F)	-20 to +60°C (-4 to +140°F)	0.1°C (0.2°F)
T3610				
T7610				
T6640				
T3611		±0.4°C (±0.7°F)	-30 to +105°C (-22 to +221°F)	0.1°C (0.2°F)
T7611				
T6641				
T4611		±0.2°C (±0.4°F)	-200 to +600°C (-225 to +999°F)	0.1°C (0.2°F)
T7613D		±0.6°C (±1.1°F)	-30 to +105°C (-22 to +221°F)	0.1°C (0.2°F)

Temperature response time with stainless steel sensor cover (F5200) in air flow 1m/s:

T361x, T761x, T664x t<sub>90</sub> < 6min, temperature step 20°C

T7613D t<sub>90</sub> < 9min, temperature step 20°C

Temperature probe for Web Sensor T4611:

Pt1000/3850ppm, connected by shielded cable max. length 10m

## Relative humidity measurement

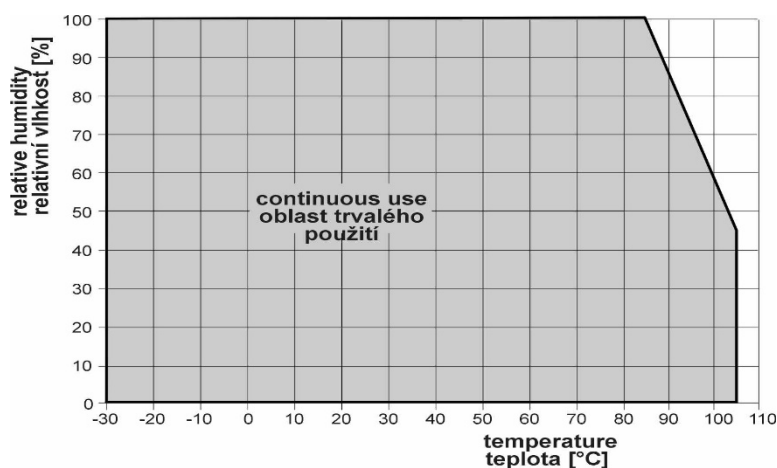
Temperature and humidity measuring range is limited - see graph below.

Type	Operating humidity of electronic	Accuracy	Range	Resolution
T3610	0 to 100%RH without condensation	±2.5%RH in range 5 to 95%RH in 23°C (73.4°F)	0 to 100%RH temperature compensated	0.1%RH
T7610				
T3611				
T7611				
T7613D				
T6641	0 to 95%RH without condensation			
T6640				

Humidity response time with stainless steel sensor cover (F5200) in air flow 1m/s:

t<sub>90</sub> < 30s (humidity step 65%RH, constant temperature)

Relative humidity and temperature restrictions:



## Atmospheric pressure measurement

Unit	Range	Accuracy		
		T = 23°C	0 ≤ T ≤ 40°C	else
hPa	600 to 1100	±1.3	±1.5	±2.0
mBar	600 to 1100	±1.3	±1.5	±2.0
PSI	8.70 to 15.95	±0.02	±0.02	±0.03
mmHg	450.0 to 825.1	±1.0	±1.1	±1.5
inHg	17.72 to 32.48	±0.04	±0.04	±0.06
inH <sub>2</sub> O	240.9 to 441.6	±0.5	±0.6	±0.8
±oz/in <sup>2</sup>	139.2 to 255.3	±0.3	±0.3	±0.5
kPa	60.00 to 110.00	±0.13	±0.15	±0.20

Atmospheric pressure response time:

$t_{90} < 44s$  (Response time is selectable. More detail you find in calibration manual, which is included with TSensor software installation.)

## CO<sub>2</sub> concentration measurement

Type	Range	Accuracy	Temperature dependence	Resolution
T5640 T6640	0 to 2000ppm	±50ppm + 2% of measuring value at 25°C (77°F) and 1013hPa	typ. $\pm(1 + \text{CO}_2 \text{ concentration [ppm]} / 1000) \text{ ppm/}^\circ\text{C}$ at range -20 to 45°C (-4 to 113°F)	1ppm
T5641 T6641	0 to 10000ppm	±100ppm + 5% of measuring value at 25°C (77°F) and 1013hPa		

Long term stability:

typ. 20ppm / year

Response time:

$t_{90} < 105s$  in „SLOW“ – average measurement mode

$t_{90} < 60s$  in „FAST“ measurement mode

## Computed quantities

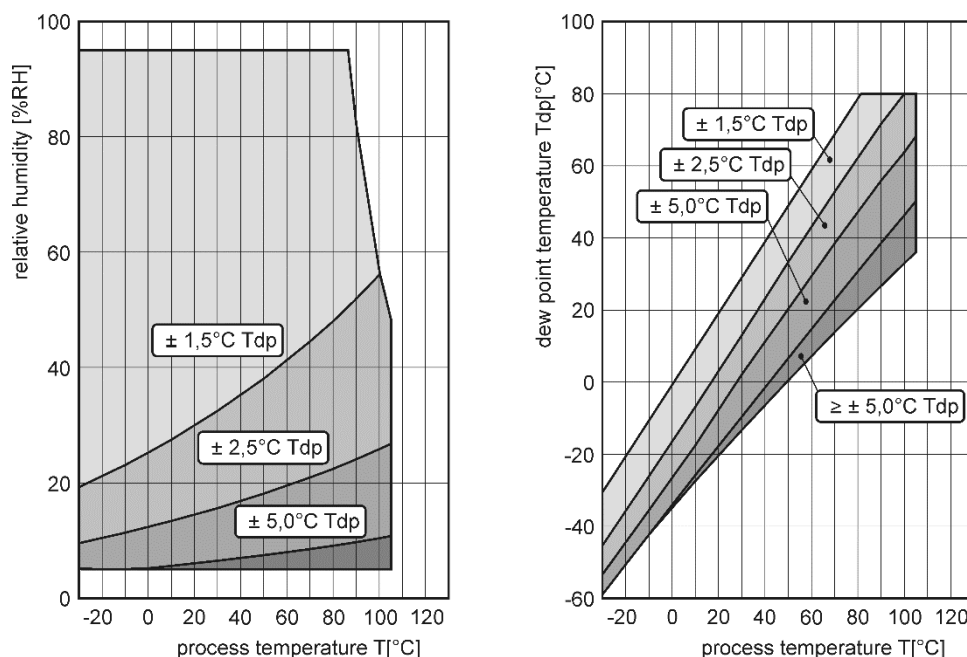
### Dew point temperature

Range:

-60 to +80°C (-20 to 176°F)

Accuracy:

$\pm 1.5^{\circ}\text{C}$  ( $\pm 2.7^{\circ}\text{F}$ ) at ambient temperature  $T < 25^{\circ}\text{C}$  ( $77^{\circ}\text{F}$ ) a RH > 30%, for more details see graphs:



### Specific humidity

This value depends on atmospheric pressure. Pressure for quantities calculation is stored in device memory. Default value is 1013hPa and can be changed by software.

Range:

0 to 550g/kg

Accuracy:

$\pm 2.1\text{g/kg}$  at ambient temperature  $T < 35^{\circ}\text{C}$  ( $95^{\circ}\text{F}$ )

### Mixing ratio

This value depends on atmospheric pressure. Pressure for quantities calculation is stored in device memory. Default value is 1013hPa and can be changed by software.

Range:

0 to 995g/kg

Accuracy:

$\pm 2.2\text{g/kg}$  at ambient temperature  $T < 35^{\circ}\text{C}$  ( $95^{\circ}\text{F}$ )

Specific enthalpy

This value depends on atmospheric pressure. Pressure for quantities calculation is stored in device memory. Default value is 1013hPa and can be changed by software.

Range:

0 to 995kJ/kg

Accuracy:

±4kJ/kg at ambient temperature T < 25°C (77°F)

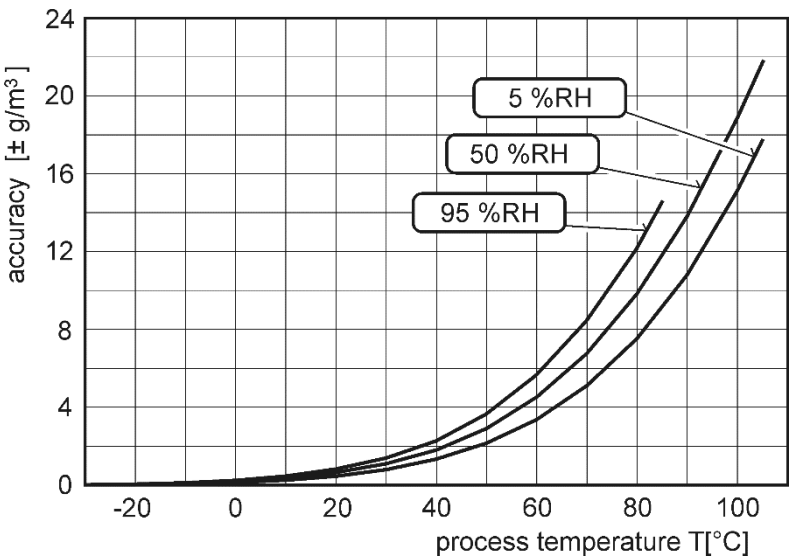
Absolute humidity

Range:

0 to 400g/m³

Accuracy:

±3g/m³ at ambient temperature T < 40°C (104°F), for more details see graph:



Operating terms

Temperature operating range:

Type	Case with electronic	Sensor cover (or external probe with cable)	CO <sub>2</sub> probe
T0610	-20 to +60°C (-4 to +140°F)	-20 to +60°C (-4 to +140°F)	-
T3610			
T7610			
T6640			
T7613D		-30 to +105°C (-22 to +221°F) limited by graph	-
T3611			
T7611			
T6641		-	-40°C to +60°C (-40°F to +140°F)
T5641			-
T5640		depends on used Pt1000 probe	
T4611			

Operating humidity and atmospheric pressure range:

Type	Humidity range	Atmospheric pressure range
T0610	0 to 100%RH without condensation	600 to 1100hPa
T4611		
T3610		
T3611		
T7610		
T7611		
T7613D		
T6641	0 to 95%RH without condensation	850 to 1100hPa
T5641		
T6640		
T5640		

Protection:

Type	Case with electronic	Sensor cover (or external probe with cable)	CO <sub>2</sub> probe
T0610	IP30	IP40	-
T3610			
T7610			
T6640			
T7613D			
T3611			
T7611			
T6641		-	IP65
T5641			
T5640		depends on used Pt1000 probe	-
T4611			

Other environmental conditions (external influences) according to HD 60364-5-51:

normal

Storage conditions:

same as the operating ranges

Working position T3611, T4611, T7611, T5641, T6641:

arbitrary

Working position T0610, T3610, T7610, T7613D, T6640, T5640:

with sensor cover downwards

## End of operation



Disconnect the device and dispose it according to current legislation for dealing with electronic equipment (WEEE directive). Electronic devices must not be disposed of with your household waste and need to be professionally disposed.

## Technical support and service

Technical support and service is provided by distributor. Contact is included in warranty certificate.

## Preventive maintenance

Make sure the cables are not damaged periodically. We recommend you periodic calibration for measurement accuracy validation. Recommended calibration interval:

Type	Calibration interval
T0610	2 years
T3610	1 year (temperature 2 years, relative humidity 1 year)
T7610	1 year (temperature 2 years, relative humidity 1 year, atmospheric pressure 1 year)
T3611	1 year (temperature 2 years, relative humidity 1 year)
T4611	2 years
T7611	1 year (temperature 2 years, relative humidity 1 year, atmospheric pressure 1 year)
T7613D	1 year (temperature 2 years, relative humidity 1 year, atmospheric pressure 1 year)
T6640	1 year (temperature 2 years, relative humidity 1 year, CO <sub>2</sub> concentration 5 years)
T6641	1 year (temperature 2 years, relative humidity 1 year, CO <sub>2</sub> concentration 5 years)
T5640	5 years
T5641	5 years

## Optional accessories

*This chapter contains list of optional accessories, which can be ordered by extra cost. Manufacturer recommends using only original accessories. All available optional accessories are on manufacturer webpages.*

### **Temperature probe Pt1000 for Web Sensor T4611**

Wide ranges of Pt1000/3850ppm probes are available as optional accessories. Please contact your local distributor to help you with choice of correct probe according your application.

### **Power supply Adapter A1825**

Power supply adapter with CEE 7 plug, 100-240V 50-60Hz/5V DC, 1.2A for Tx6xx Web Sensor. Adapter must be used if the device is not powered by Ethernet cable.

### **UPS for DC device UPS-DC001**

UPS 5-12V DC 2200mAh for up to 5 hours backup for Web Sensor.

### **Probes holder for RACK 19" MP047**

Universal holder for easy mounting probes in RACK 19".

### **Vessel for calibration of humidity and humidity standards**

Vessel MD046 is designed for adjustment and calibration of relative humidity. Vessel is used with humidity standards HM023 10%RH and HM024 80%RH.

### **Comet database**

Comet database provide a complex solution for data acquisition, alarm monitoring and measured data analyzing from Comet devices. Central database server is based on MS SQL technology. Client-server conception allows to easy and instant access to data. Data are accessible from multiple places by the Database Viewer software. One license of Comet Database includes also one license for Database Viewer.

