

## SeatQ Waitlist: General Overview

*Table and wait time summary always present, allowing hostess to quickly see total customers on list, in total and by table size, with average wait times reported by table size.*

*Large button in upper-right corner always present to quickly add customers to waitlist.*

Large navigation buttons to easily move between all SeatQ views and functions.

*All customers currently waiting for table are displayed in rich, bright colors for easy identification by hostess.*

Seated customers listed in muted colors for easy identification by hostess and distinction from customers on waitlist.

Welcome Brianne

11:16 am

WAITING

4

SEATED

34

TABLE SIZE

1-4

5-6

7-8

9+

IN LINE

3

1

0

0

TURN TIME

7

5

0

0

+ NEW

WAITLIST

SIZE

NAME

MSG

SEAT

CANCEL

ADDED

EST. WAIT

TIME SAT

CLOCK

WAITLIST

2

Zach Perdue

+ 1 min First Available

MSG

SEAT

CANCEL

11:14 am

1 mins

--

--

Allergic to tree nuts.

5

Tom Griffin

4 min First Available

MSG

SEAT

CANCEL

11:15 am

5 mins

--

--

TABLE

SEATING

2

Rachel Wilson

11 min Table 110

MSG

SEAT

CANCEL

11:15 am

12 mins

--

--

Celebratin 20th anniversary.

4

Don Johnson

17 min First Available

1

SEAT

CANCEL

11:16 am

17 mins

--

--

STAR

LOYALTY

2

Frank Walker

Table 108

CANCEL

10:14 am

6 mins

10:19 am

57 min

2

Jennifer Langley

40th Birthday Table 114

CANCEL

10:29 am

2 mins

10:30 am

46 min

+2 min

9 min

BUBBLES

MESSAGES

8

Josh Smith

Table 304

CANCEL

10:29 am

0 mins

10:29 am

47 min

4

Larry Donahue

Table 112

CANCEL

10:41 am

5 mins

10:48 am

28 min

*Customer name.*

Party size displayed in large, bold number.

*Displays difference from estimated wait time to time waited.*

Red indicates wait has exceeded estimate; green indicates wait is less than estimate.

*Displays customers chosen seating preference.*

## + NEW

- *Seat customer.*

Orange highlight indicates current wait time has exceeded estimate.

Party size highlighted in yellow to show active wait.

Hostess can quickly see  
comments or requests  
made by customer.













Quickly identifies  
loyal customers.

- Cancel customer's seating request.

- Two-way messaging with customer.

Displays time customer was added to waitlist.

Displays estimated waiting time provided to customer.

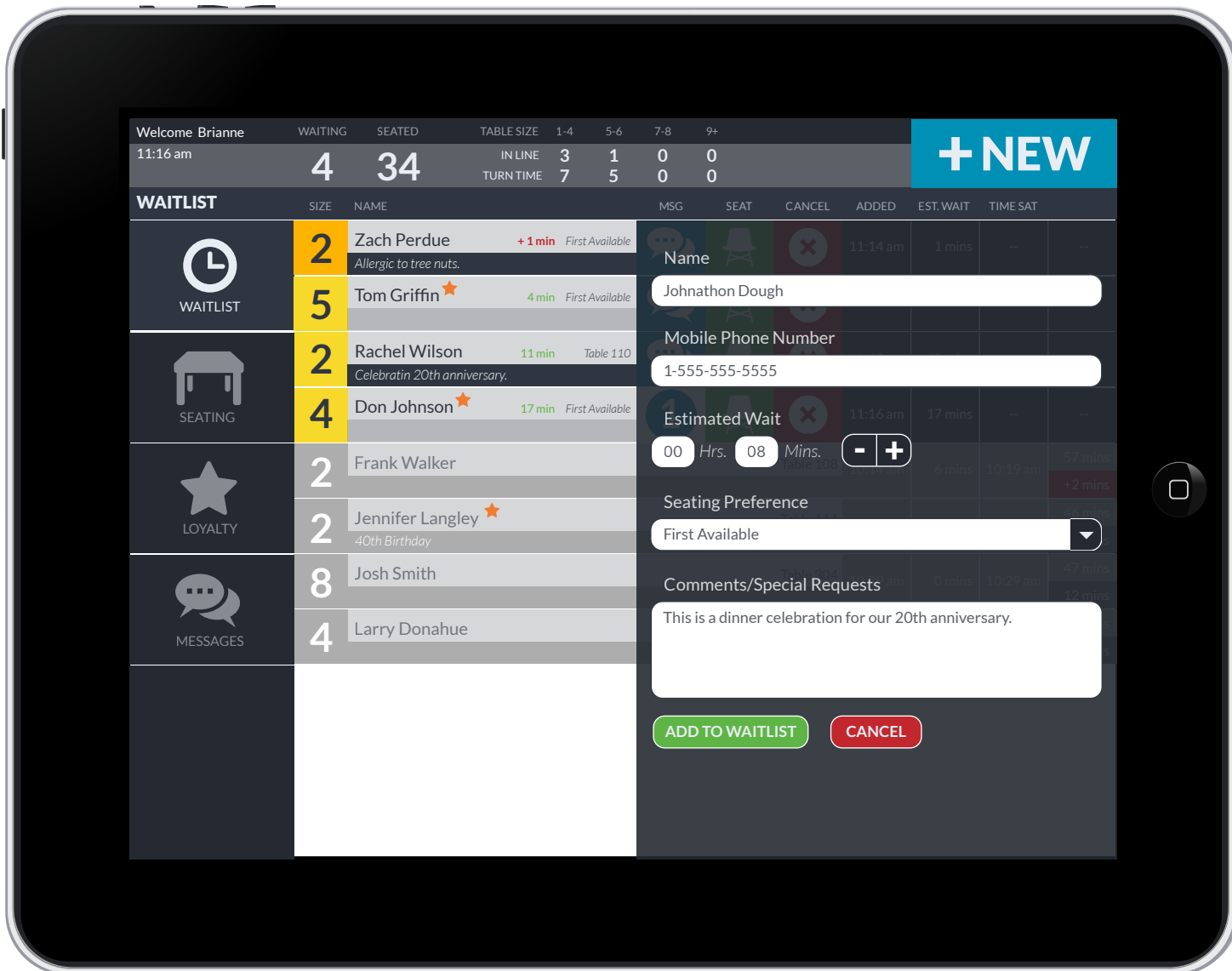
WAITING	SEATED	TABLE SIZE	1-4	5-6	7-8	9+	+ NEW			
4	34	IN LINE	3	1	0	0				
		TURN TIME	7	5	0	0				
SIZE	NAME		MSG	SEAT	CANCEL	ADDED	EST. WAIT	TIME SAT		
2	Zach Perdue	+ 1 min First Available				11:14 am	1 mins	--	--	
	Allergic to tree nuts.									
5	Tom Griffin ★	4 min First Available				11:15 am	5 mins	--	--	
2	Rachel Wilson	11 min Table 110				11:15 am	12 mins	--	--	
	Celebratin 20th anniversary.									
4	Don Johnson ★	17 min First Available				11:16 am	17 mins	--	--	
2	Frank Walker					10:14 am	6 mins	10:19 am	57 mins	
	Table 108								+2 mins	
2	Jennifer Langley ★					10:29 am	2 mins	10:30 am	46 mins	
	40th Birthday								9 mins	
8	Josh Smith					10:29 am	0 mins	10:29 am	47 mins	
	Table 304								12 mins	
4	Larry Donahue					10:41 am	5 mins	10:48 am	28 mins	
	Table 112								27 mins	

Time highlighted as red if customer exceeds average seating time to quickly gauge turn-over.

Displays estimated time remaining, calculated as subtracting time sat from average seating time.

Displays total time seated.

Displays time customer was seated at table.



Dialog box slides from left side to add new customer, leaving view on left unobstructed to allow hostess to continue to see active waitlist as new customer is added.

Green indicates table is currently occupied and customer's time is below the table average.

Grey indicates table is open.



Red indicates table is occupied and customer has exceeded the table average.

Allows hostess to creat, view and modify messages pushed to customers based on defined rules. Rules may include, customers added to list with an estimated wait less than 20 minutes, customers added to list with wait greater than 20 minuts, when customer leaves the reaturant, etc.

