



TOMMASO BENEDETTI

WEB DEVELOPER

WORK EXPERIENCE

- **CUSTOMER SERVICE ASSOCIATE,**

Accenture Services | 2017 - present

- Providing explanations in relation to customer issues (both written and by phone);
- Gaining and maintaining Client confidence and organization's trust by developing efficient relationship

- **ERASMUS+ SCHOLARSHIP**

OLGRUM Sp. z o.o. | January 2016 - March 2016

EDUCATION

- **CAREERFOUNDRY**

UX/UI Design Certification, July 2022

- **UNIVERSITY OF PISA**

Corporate Law, Labor and Public Administration
Bachelor's degree, July 2021

- **ERASMUS SCHOLARSHIP**

Corporate Law, Labor and Public Administration
Seville (Spain), September 2011 - July 2012

CONTACT

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Portfolio: <https://tommasobenedetti.github.io/portfolio-website/>

SUMMARY

UX/UI Designer with a background as a Data Analyst. Experience in customer service and content reviewing. Highly skilled at providing services and solutions to clients.

SKILLS

Frontend Development:

- HTML, CSS, Javascript, Typescript
- Frameworks (React/React Native, Angular, Redux, SASS, Bootstrap, jQuery)
- Object-Oriented Programming
- Test-driven development and behavior-driven development (Gherkin, end-to-end testing, unit testing)
- Client-side app routing
- AJAX
- Building mobile apps with React Native and Expo

Backend Development:

- APIs, RESTful, CRUD and JSON
- NodeJS, Express
- Postman
- Middleware
- Authentication and Authorization
- Relational and non-relational databases (MongoDB, PostgreSQL)
- Heroku, AWS, Google Firestore

LANGUAGES

English - Full Professional Proficiency
Italian - Native Proficiency
Spanish - Intermediate Working Proficiency
Polish - Basic Proficiency