Tommaso Benedetti

Full-Stack Web Developer

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Full-Stack Web Developer with a data analytics background. Experience in customer service and content reviewing. Highly skilled at providing services and solutions to clients.

PROJECTS

- Meet (PWA) : A serverless, progressive web application (PWA) with React using a test-driven development (TDD) technique. The application uses the Google Calendar API to fetch upcoming events.
- MyFlix (Angular): A client-side application based on an existing server-side code (REST API and database) with supporting documentation, built using Angular.
- Pokedex App: This is a small application that loads Pokémon from an external API and allows users to display their details.
- Simple To Do App: This app was developed as a quick exercise on how to use JQuery. It allows users to add items to a to do list, cross out items, delete items and sort the items on the list

WORK EXPERIENCE

Content Reviewer at Accenture   November 2017 – Present

- Processing of accounts flagged for review of potentially sensitive content to ensure there are no violations of policies
- Validating, investigating and responding to inquiries of an urgent or sensitive nature
- Complying with all client published policies and procedures and any legal and regulatory requirements
- Being assigned and accountable for workable solutions and processes within specific area of responsibility

Customer Services Agent at Accenture   June 2017 – November 2017

- Handling issues related to web advertising policies
- Supporting CUs with any Billing/Payment questions related to the product
- Optimizing campaigns and pitch the best features for customers based on CU's budget, model of business, final CU's score
- Managing complaints, fraud, and account hijacking queries
- Being ready to analyze the effectiveness of CU's accounts settings

Erasmus+ scholarship   January 2016 - March 2016
OLGRUM Sp. z o.o.

EDUCATION

CareerFoundry
Full-Stack Immersion Certification, July 2022

University Of Pisa
Corporate Law, Labor and Public Administration
Bachelor's degree, July 2021

Erasmus scholarship
Corporate Law, Labor and Public Administration
Seville (Spain), September 2011 - July 2012

SKILLS & OTHER

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Frontend Development:

HTML, CSS, Javascript, Typescript,Frameworks (React/React Native, Angular, Redux,SASS, Bootstrap, jQuery), Object-Oriented Programming, Test-driven development and behavior-driven development (Gherkin, end-to-end testing, unit testing), Client-side app routing, AJAX, Building mobile apps with React Native and Expo.

Backend Development:

APIs, RESTful, CRUD and JSON,NodeJS, Express,Postman, Middleware, Authentication and Authorization, Relational and non-relational databases (MongoDB, PostgreSQL), Heroku, AWS, Google Firestore.

Languages:

English (Full Professional Proficiency), Italian (Native Proficiency), Spanish (Intermediate Working Proficiency), Polish (Basic Proficiency)