

POWER ENJOY

Project Plan Document

Lorenzo Casalino - 877421 Tommaso Castagna

Document version 1.0

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1 Introduction

1.1 Revision History

The history of document revisions is here recorded in tabular format, mapping the document version with the changes brought to document itself.

The current version of the document is highlighted by the version number in bold format.

| Version | Revision |
|---------|-------------------------|
| 1.0 | First released version. |

1.2 Purpose

The hereby document has the purpose to support the budget and human resources allocation, providing a first estimation of the project's size, effort required and expected costs.

These figures are presented reporting and describing in details all the processes composing the planning activity regarding the project commissioned.

1.3 Scope

The project planning document gives a first and broad estimation of the costs, time and effort required to develop the final product. All these aspects are faced and explored in details in each of the 4 main sections composing this document:

- Size, effort and cost estimations: estimated figures for size, costs, effort and time required to accomplish the final goal of the project are here presented, describing in details the estimation process and rationale followed, along with the mathematical tools exploited.
- Schedule: using as an input the outcomes derived by the estimation activities presented in the previous section, a first detailed scheduling of project's tasks is provided.
- Resource allocation: here the mapping between members of the team and the various task composing the whole project's life-cycle is shown.
- Risk management: any risk that may arise in any phase of the project is described and a rough possible solution, either to avoid the risk and either to recover the situation in case it occurs, is presented.

- 1.4 Definitions, Acronyms and Abbreviations
- 1.4.1 Definitions
- 1.4.2 Acronyms
- 1.5 Reference Documents

2 Project Size, Effort and Cost Estimation

In this section the estimation process of the three key aspects for an effective project planning, namely size, effort and costs expected, is described in details, pointing out the rationale of each single step of the process itself.

The size estimation process is led by a **functionality-provided** based approach, whereby the estimation is made according to the functionalities that the software product is planned to provide. To support this strategy, *Function Points* technique is used.

Regarding the effort and cost estimation, the evaluation is based on *COCOMO* II, an **algorithmic model** based on a simple equation which output depends on several factors regarding the project.

All the estimations described in the following sections are performed according to the **Early-design model**. We have chosen to adopt this model since we are asked to implement a new software service, with any legacy software/hardware to integrate, or pre-requisite regarding the software architecture.

2.1 Size Estimation

As explained in the introductory paragraph to this section, the size estimation effort is based on the estimation of the so-called *Function Points*.

Function points are a statistical method of estimate the size of a software project evaluating the different functionalities provided by the software product in exam.

According to this approach, functionalities are divided into 5 function types, or category:

- Internal Logical File: a user identifiable group of logically related data that resides entirely within the application boundary, usually mantained by mean of external inputs.
- External Interface File: a user identifiable group of logically related data used by the application to provide part of its functionalities. The data resides entirely outside the application boundary.
- External Input: elementary process in which data crosses the boundary from outside to inside. The data contained in the external input may be used to maintain one or more internal logical files.
- External Output: elementary process in which data generated by ILFs elaborations passes across the boundary from inside to outside.
- External Inquiry: elementary process with both input and output components that result in data retrieval from one or more internal logical files and external interface files, without their modification.

For each of these categories, a **weight** is associated. These weights are statistically determinated and vary according to the **complexity** of the function type.

The complexity of a function type can be derivided consulting the related *rating* tables.

In order to retrieve the number of function points assigned to the software product given a specific function type, a simple equation is applied:

$$PFP_t = N_t * FP_t \tag{1}$$

$$t \in T = \{ILF, EIG, EI, EO, EQ\}$$

This equation (1) returns the **partial function points** obtained by multiplying the number of functionalities of a certain catergory for the weight associated to that category.

$$UFP = \sum_{t} FPF_t, t \in T \tag{2}$$

The total number of function points assigned to the whole project is computed by the **Unadjusted Function Points** equation (2), which simply compute the sum of each PFP previously calculated.

2.1.1 Internal Logic File

• User account informations: this file contains the informations that any user is asked to provide at registration time to the service.

The informations (Name, surname, password, email, telephone number, postal code, city, birthday, driving license, payment informations) are recorded inside one type of record.

- Operator account informations: the purpose is similar to the logic file storing the user account informations, but with the difference of not containing the driving license and the payment informations. Only one type of record is exploited.
- **Priviledges**: to avoid the execution of actions not allowed to some category of users, this file is used to map the priviledge level associated to each account category. Only one record type is used.
- Parking area informations: area informations, such as area identifier and coordinates describing the geographical boundaries of the parking area, are stored in this internal file, by means of one record type.

- Safe parking area informations: extension of the previous internal logic file, which adds the presence of the total number of parking spots inside the area.
- Vehicle informations: this file contains both the usual informations characterizing a vehicle (Plate number, frame number, model, matriculation date, fuel type, shift type) and the informations regarding the actual status of the vehicle (Fuel percentage, availability, position). Two records are used to store, respectively, the type of informations described above.
- **Reservation informations**: the informations regarding each reservation is stored by the support of three records.

The first record stores an identificator to the reservation, the begin and end date of the reservation, the identificator of the reserving user, the plate number of the reserved vehicle and the total charge.

The second structure is used to keep track of events that trigger a policy rule. An identificator to the event, the identificator of the policy rule, event date, event condition and effect are stored.

The third record is used to map a reservation to one or more event.

• **Policy rules**: to implement the detection of good or bad behaviours, according to the policy adopted by the car sharing society, the rules are encoded and stored in an appropriated format.

This logic file serves this purpose, using one record structure to store the rule identificator, the encoded conditions and encoded effects.

• Mantainance tasks: mantainance tasks assigned to a certain operator are stored by this logic file, using two record type.

The first used to store the identificator task and its description, while the second is used as a support, mapping tasks to a specific operator using his/her identificator.

| | Data elements | | |
|-------------------|--------------------|---------------------|---------|
| RET | $1 \rightarrow 19$ | $20 \rightarrow 50$ | 51+ |
| 1 | Low Low | | Average |
| $2 \rightarrow 5$ | Low | Average | High |
| 6+ | Average | High | High |

Table 2: ILF and EIF's rating table

Making reference to the ILF rating table, we can evaluate the partial function point value:

| ILF | Complexity | Weigth |
|--------------------------------|------------|--------|
| User account informations | Low | 7 |
| Operator account informations | Low | 7 |
| Priviledges | Low | 7 |
| Parking area informations | Low | 7 |
| Safe parking area informations | Low | 7 |
| Vehicle informations | Low | 7 |
| Reservation informations | Low | 7 |
| Policy rules | Low | 7 |
| Mantainance tasks | Low | 7 |
| Partial Function Point | 63 | |

Table 3: ILF's PFP table

2.1.2 External Interface File

The external services used by our system are developed by third parts. Consequently, it's quite hard to understand how many record types and data elements of each external file are used.

In order to perform meaningful estimations, the following assumptions about the external services are taken in consideration.

- Driver licenses validator web service files: we assume that the web service needs only informations regarding stored driver licenses and drivers informations, hence use of two record element types.
- Payment system web service files: as for the previous web service, it's reasonable think that the payment web service relies only the payment informations and payment service's customers informations.
- Google maps web service files: the kind of informations needed by this service are unknown to us, but we assume that the operations performed for map and vehicle positions representation involves a complex external file

The weights associated to each of the above EIF can be retrieved in the table 2.

| EIF | Complexity | Weight |
|---------------------------------------|------------|--------|
| Driver licenses validator web service | Low | 5 |
| Payment system web service | Low | 5 |
| Google maps web service | High | 10 |
| Partial Function Point | 20 | |

Table 4: EIF's PFP table

2.1.3 External Input

- Login: elementary operation that involves the user account informations (or the operator account informations).
- Logout: elementary operation that does not require the involvement of any internal or external file to achieve the result.
- **Register account**: functionality that relies on the user account or the operator internal logic file.
- **Delete account**: operation relying only on user account or operator account internal logic file.
- Update user account informations: this operation is more complex with respect to the last two since modification of a user information can involves other internal or external files.

Indeed, for instance, the payment informations editing needs the intervention of the payment web service in order to verify the validity of the updated informations, hence the involvement of the payment system external file.

This external input relies on the user account internal file, the payment system web service and driver license web service external files.

- Update operator account informations: with respect to the update operation regarding the user account informations, this process is simpler since only the operator informations ILF is involved.
- Create reservation: the creation of a reservation from a user is a quite simple operation, involving only the reservation and the vehicle informations internal logic files.
- **Terminate reservation**: complex operation that need the support of the reservation informations, vehicle informations internal logic file and the payment web service external file.
- **Update reservation**: updating the information regarding an already terminated reservation is a quite simple operation that involves the reservation informations.
- New vehicle insertion: simple operation relying only on the vehicle informations internal logic file.
- Vehicle deletion: simple operation relying only on the vehicle informations internal logic file.
- Vehicle informations update: simple operation where vehicle informations internal file is used.
- Vehicle unlock: operation not involving any internal or external file.

- Event comunication: whenever the driver performs a particular action described into the policy rules, the car's central system react sending to software system the information about the event. The reservation ILF is involved.
- Insert new policy rule: operation through which the policy rules information file is modified.
- Remove policy rule: elementary operation involving only the policy rules information file.
- Update policy rule: simple operation involving the policy internal file.
- Insert parking area: the insertion of a new parking area, either a normal area or a safe area, is an operation which involves the parking area and the safe parking area internal files.
- Remove parking area: basic operation involving the parking area and the safe parking area internal files.
- **Update parking area informations**: same complexity and same internal files involved as for the previous two parking area-related functionalities.
- Insert new task: new tasks to be assigned to an operator is a simple operation where only the mantainance task informations file is involved.
- Remove task: simple functionality modifying the mantainance task information file.
- Update task: simple operation involving solely the mantainance task information file.

| | Data elements | | |
|-----|-------------------------------------|---------|---------|
| FRT | $1 \rightarrow 4 5 \rightarrow 15$ | | 16+ |
| 0-1 | Low | Low | Average |
| 2-3 | Low | Average | High |
| 4+ | Average | High | High |

Table 5: EI's rating table

2.1.4 External Inquiries

- Retrieve reservation history: the retrieve of the full reservation history (or part of it) is an operation that involves only two internal logic files, namely the reservation informations and the vehicle informations ILF.
- Retrieve account informations: operation involving either the user account informations ILF or the operator ILF.

| EI | Complexity | Weigth |
|-------------------------|------------|--------|
| Login | Low | 3 |
| Logout | Low | 3 |
| Register account | Low | 3 |
| Delete account | Low | 3 |
| Update user account | Average | 4 |
| Update operator account | Low | 3 |
| Create reservation | Low | 3 |
| Terminate reservation | Average | 4 |
| Update reservation | Low | 3 |
| Vehicle insertion | Low | 3 |
| Vehicle deletion | Low | 3 |
| Vehicle update | Low | 3 |
| Vehicle unlock | Low | 3 |
| Event comunication | Low | 3 |
| Insert policy rule | Low | 3 |
| Remove policy rule | Low | 3 |
| Update policy rule | Low | 3 |
| Insert parking area | Low | 3 |
| Remove parking area | Low | 3 |
| Update parking area | Low | 3 |
| Insert task | Low | 3 |
| Remove task | Low | 3 |
| Update task | Low | 3 |
| Partial Function Points | 71 | |

Table 6: EI's PFP table

- Retrieve vehicle list: simple operation involving the vehicle informations ILF.
- Retrieve vehicle informations: the characteristic informations regarding a vehicle are retrieved inquiring solely the vehicle informations ILF.
- Retrieve vehicle status: the informations regarding the current status of a specific vehicle are stored into the vehicle informations ILF.
- Retrieve current reservation informations: operation similar to the reservation history retrive operation. The same ILF are involved.
- Retrieve area list: simple inquire involving the area informations ILF.
- Retrieve specific area informations: as the previous operation, this one is simple as well and involves the same ILF.
- Retrieve mantainance operator list: only the operator ILF is involved in this operation.
- Retrieve mantainance task list: simple inquire operations regarding

the mantainance task informations ILF.

- Retrieve policy list: the retrieval of the total list of policy rules present into the system or part of them is a simple operation involving the policy ILF.
- Retrieve policy rule informations: the informations regarding a specific policy rule involves the querying of the policy ILF.
- Retrieve vehicles in specific area: the achievement of this operation is reached through the querying of the vehicle informations ILF.

| | | Data elements | | |
|---|-----|-------------------|--------------------|---------|
| I | FRT | $1 \rightarrow 5$ | $6 \rightarrow 19$ | 20+ |
| Г | 0-1 | Low | Low | Average |
| | 2-3 | Low | Average | High |
| | 4+ | Average | High | High |

Table 7: EQ and EO's rating table

| EQ | Complexity | Weigth |
|------------------------------------|------------|--------|
| Retrieve reservation history | Low | 3 |
| Retrieve account informations | Low | 3 |
| Retrieve vehicle list | Low | 3 |
| Retrieve vehicle status | Low | 3 |
| Retrieve current reservation info | Low | 3 |
| Retrieve area list | Low | 3 |
| Retrieve specific area info | Low | 3 |
| Retrieve mantainance operator list | Low | 3 |
| Retrieve mantainance task list | Low | 3 |
| Retrieve policy rule list | Low | 3 |
| Retrieve policy rule info | Low | 3 |
| Retrieve vehicle in specific area | Low | 3 |
| Partial Function Point | 36 | |

Table 8: EQ's PFP table

2.1.5 External Output

In certain circumstances, the software system is required to comunicate to the final user outside the context of either an inquire or an external input.

These situations are very few in our projects and are the following:

- Notify the user of reservation expiration.
- Notify the user of policy rule(s) application.

Both of these external outputs refer to a single ILF, respectively the reservation ILF and policy rules ILF, while the data elements carried are one for the former (a simple message) and three for the latter (policy rule, event and effect).

According to the rating table 7, both these EOs are classifiable as Low.

| EO | Complexity | Weight |
|---|------------|--------|
| Reservation expiration notification | Low | 3 |
| Policy rule(s) application notification | Low | 3 |
| Partial Function Points | 6 | |

2.1.6 Size evaluation

In order to evaluate the approximated size through the function point method, the equation 2 is applied to the factors analyzed in the previous sections:

| Function type | FPF |
|---------------|-----|
| ILF | 63 |
| EIF | 20 |
| EI | 71 |
| EQ | 36 |
| EO | 6 |
| Total | 196 |

Table 9: UFP table

Considering instead the **SLOC** as a project's size estimator, we can exploit the **gearing factors** to translate the UFP value in the corresponding SLOC estimation.

To give much flexibility as possible to the project, the gearing factors used to estimate the lower bound and the upper bound are calculated as the arithmetical average between the gearing factors of J2EE and .NET, the two most widespread technologies.

| Technology | Average | High |
|------------|---------|------|
| J2EE | 46 | 67 |
| .NET | 57 | 60 |
| Average | 52 | 64 |

Table 10: UFP table

Lower bound in KSLOC

$$SLOC = 52 * 196 = 10.192$$

$$SLOC = 64 * 196 = 12.544$$

2.2 Effort and Cost Estimation

2.2.1 Scale Drivers

The scale drivers are five distinct factors used to translate directly in the effort estimation process specific characteristics that have a huge relevance and impact on the project development.

To each scale driver can be assigned a value raging from *very low* to *very high*. The traslation in the effort estimation computation is performed associating to each scale driver's value a decimal value obtained through statistical analysis.

These five scale drivers are:

• **Precedentedness**: this factor measures the degree of familiarity that the development team has regarding the project under analysis.

Our experience with this kind of projects is really limited, therefore a *Low* value is assigned.

• **Development flexibility**: this factor reflects the degree of flexibility allowed for the development of the project. This factor is computed taking in consideration the presence of pre-enstablished requirements and software conformance with external interface specification.

Our projects involves some pre-defined requirements but no external interface specifications are required, hence the value of this scale driver is set to *nominal*.

• Architecture/Risk resolution: scale factor measuring the quality of the risk management plan and scheduling/budget compatibility with the latter.

The risk management plan defined for this project embrace and define a recovery plan for almost every predictable risks, respecting the scheduling and the budget defined. *High* value is assigned.

- **Team cohesion**: scale factor measuring reflecting the degree of cooperation among the team members. Our team had divergence on project choices several time that brought a slow down in the project development. A *Nominal* value is assigned.
- **Process maturity**: factor measuring the degree of maturity reached by the organization's development processes. Since this is our first project, is quite hard to assess the maturity of our approach. Hence, even if the

applied processes to the development could be typical of a level-3 organization, we set the factor's value to $level\ 2$, typical of processes designed for specific projects.

Scale Factor weigth ${\rm SF}_s{\rm s}$ for COCOMO II Models

| Scale Fac- | Very Low | Low | Nominal | High | Very | Extra |
|------------|-------------|-------------|------------|-------------|-------------|-------------|
| tors | | | | | High | High |
| PREC | thoroughly | largely | somewhat | generally | largely fa- | thoroughly |
| | unprece- | unprece- | unprece- | familiar | miliar | familiar |
| | dented | dented | dented | | | |
| SF_j | 6.20 | 4.96 | 3.72 | 2.48 | 1.24 | 0.00 |
| FLEX | rigorous | occasional | some | general | some con- | general |
| | | relaxation | relaxation | conformity | formity | goals |
| SF_j | 5.07 | 4.05 | 3.04 | 2.03 | 1.01 | 0.00 |
| RESL | little | some | often | generally | mostly | full (100%) |
| | (20%) | (40%) | (60%) | (75%) | (90%) | |
| SF_j | 7.07 | 5.65 | 4.24 | 2.83 | 1.41 | 0.00 |
| TEAM | very diffi- | some diffi- | basically | largely co- | highly co- | seamless |
| | cult inter- | cult inter- | coop- | operative | operative | interac- |
| | actions | actions | erative | | | tions |
| | | | interac- | | | |
| | | | tions | | | |
| SF_j | 5.48 | 4.38 | 3.29 | 2.19 | 1.10 | 0.00 |
| PMAT | Level 1 | Level 1 | Level 2 | Level 3 | Level 4 | Level 5 |
| | Lower | Upper | | | | |
| SF_j | 7.80 | 6.24 | 4.68 | 3.12 | 1.56 | 0.00 |

Refering to the scale drivers table, the following table is produced

| Scale Driver | Complexity | SF |
|------------------------------|------------|------|
| Precedentedness | Low | 4.96 |
| Development flexibility | Nominal | 3.04 |
| Architecture/Risk resolution | High | 1.41 |
| Team cohesion | Nominal | 3.29 |
| Process maturity | Level 2 | 4.68 |
| Total value | 17.38 | |

Table 12: Scale drivers summary

The ${f total}$ scale factor E has a value computable by mean of the following equation

$$E = B + 0.01 * \sum_{s \in S} (SF_s) = 1,0838$$
(3)

with B = 0.91 and S representing the set of scale drivers.

2.3 Cost Drivers

Similar to the scale factors, the cost drivers are a set of factors describing in terms of cost the impact that they have on the whole project. Each cost driver has a impact level, raging from *very low* to *very high*, and each impact level has a statistical decimal value associated.

The set of cost drivers vary according to the architectural state of the project, which may be in a Post-architectural state or Early design state.

Post-architectural's cost drivers may rely on more precise and detailed informations about the project, producing more precise estimates.

The early design model, instead, due to the lack of informations typical of early project provides less accurate figures regarding the effort estimation.

As specified in the introductory paragraph to this section, our project follow a **early design model**. The set of cost drivers used for the early design model is derived by the combinations of different cost drivers defined for the post-architectural model.

In the following, the cost drivers for the post-architectural model are described along with the rationale for the assigned value.

At the end of this analysis, the early design cost drivers values are computed and shown.

| Early design cost drivers | Post-architecture cost drivers |
|---|--------------------------------|
| Personell Capability [PERS] | ACAP PCAP PCOPN |
| Product Reliability and Complexity [RCPX] | RELY DATA CPLX DOCU |
| Developed for Reusability [RUSE] | RUSE |
| Platform Difficulty [PDIF] | TIME STOR PVOL |
| Personnel Experience [PREX] | APEX PLEX LTEX |
| Facilities [FCIL] | TOOL SITE |
| Required Development Schedule | SCED |

Table 13: Early Design - Post-Architectural mapping

• Required Software Reliability [RELY]: this cost driver is a measure of the reliability required for the software to be developed. The value is assigned according to the level of danger and/or damage the interruption of the service may cause.

Since the software system is designed to support a car-sharing service, a malfunction can lead to important finantial losses for the society. Hence the assigned value is set to *High*.

| RELY Cost Drivers | | | | | | | | |
|----------------------------------|--------------------------------|-----------------------------------|--|--------------------------|-------------------------|------------|--|--|
| ====== RELY De- scriptors | slightly inconve- nience | easily re- coverable losses | moderate recov- erable losses | high finan- cial loss | risk to hu- man life | | | |
| Rating level | Very low | Low | Nominal | High | Very High | Extra High | | |
| Effort multipliers | 0.82 | 0.92 | 1.00 | 1.10 | 1.26 | n/a | | |

• Database Size [DATA]: the dimension of test data required for the software testing has an impact on the cost of development for the test.

In particular, the database size required to store these test data is taken in consideration, evaluating the derived impact on the costs as the ration between the database size D and the LOSC P.

Being in an early stage phase of the development, it's not easy to estimate the dimension of the database. We can assume a minimal dimension of 1 gigabytes. Therefore, the value of this cost driver is set to *Very High*.

| DATA Cost Drivers | | | | | | | | |
|-------------------|----------|-----------|-----------|-----------------------|-----------|------------|--|--|
| | | Testing | 10≤D/P≤10 | $0100 \le /P \le 000$ | DP > 1000 | | | |
| DATA De- | | DB | · | | | | | |
| scriptors | | bytes/pgm | | | | | | |
| _ | | SLOC < | | | | | | |
| | | 10 | | | | | | |
| Rating level | Very low | Low | Nominal | High | Very High | Extra High | | |
| Effort multi- | n/a | 0.90 | 1.00 | 1.14 | 1.28 | n/a | | |
| pliers | | | | | | | | |

• Product Complexity [CPLX]: this cost driver is divided into five area, shown in the table below, and its value is the average of the five area's values. The CPLX's value is set to *High*.

| CPLX Cost Driver | | | | | | | | |
|------------------|----------|------|---------|------|-----------|------------|--|--|
| ===== | Very low | Low | Nominal | High | Very High | Extra High | | |
| Rating level | | | | | | | | |
| Effort multi- | 0.73 | 0.87 | 1.00 | 1.17 | 1.34 | 1.74 | | |
| pliers | | | | | | | | |

• **Developed for reusability [RUSE]**: this driver reflect the degree of reusability adopted for the implementation of system's components.

No reusability feature with other projects is expected to be adopted in

the design and implementation of the components, hence the cost driver's values is equal to Nominal.

| RUSE Cost Driver | | | | | | | | | |
|----------------------------------|----------|------|-------------------|-------------------|---------------------------|--|--|--|--|
| ====== RUSE De- scriptors | | None | Across project | Across program | Across product line | Across multiple product lines | | | |
| Rating level | Very low | Low | Nominal | High | Very High | Extra High | | | |
| Effort multi- pliers | n/a | 0.95 | 1.00 | 1.07 | 1.15 | 1.24 | | | |

• Documentation Match to Life-Cycle Needs [DOCU]: this cost driver measure the degree of suitability of the required documentation to the project's life-cycle.

Since we're following a precise model of development which requires the appropriate documentation for each step, the documentation is right-sized to the project's life-cycle. The value is set to *Nominal*.

| DOCU Cost Driver | | | | | | | | |
|------------------|-------------|-------------|------------|-------------|-------------|------------|--|--|
| ====== | Many life- | Some life- | Right- | Excessive | Very ex- | | | |
| DOCU De- | cycle needs | cycle needs | sized to | for life- | cessive for | | | |
| scriptors | uncovered | uncovered | life-cycle | cycle needs | life-cycle | | | |
| | | | needs | | needs | | | |
| Rating level | Very low | Low | Nominal | High | Very High | Extra High | | |
| Effort multi- | 0.81 | 0.91 | 1.00 | 1.11 | 1.23 | n/a | | |
| pliers | | | | | | | | |

• Execution Time Constraints [TIME]: this factor estimates the expected amount of execution time used by the software system.

The software system is expected to be deployed in a highly concurrent environment, with several requests. Therefore, the value of this driver is set to *Very High*.

| TIME Cost Driver | | | | | | | | |
|------------------|----------|-----|-----------------|------------|------------|------------|--|--|
| ====== | | | $\leq 50\%$ use | 70% use of | 85% use of | 95% use of | | |
| TIME De- | | | of available | available | available | available | | |
| scriptors | | | execution | execution | execution | execution | | |
| | | | time | time | time | time | | |
| Rating level | Very low | Low | Nominal | High | Very High | Extra High | | |
| Effort multi- | n/a | n/a | 1.00 | 1.11 | 1.29 | 1.63 | | |
| pliers | | | | | | | | |

• Main Storage Constraints [STOR]: this rating represent the percentual amount of main storage expected to be used by the system.

We expect that the high number of generated and stored data won't take more than the 50% of the total storage available in the system. The cost driver's value is set to *Nominal*.

| STOR Cost Driver | | | | | | | | |
|------------------|----------|-----|-----------------|------------|------------|------------|--|--|
| ===== | | | $\leq 50\%$ use | 70% use of | 85% use of | 95% use of | | |
| STOR De- | | | of available | available | available | available | | |
| scriptors | | | storage | storage | storage | storage | | |
| Rating level | Very low | Low | Nominal | High | Very High | Extra High | | |
| Effort multi- | n/a | n/a | 1.00 | 1.05 | 1.17 | 1.46 | | |
| pliers | | | | | | | | |

• Platform Volatility [PVOL]: this driver measures the average time of hardware/software replacement and update expected.

The software system is supposed to be deployed on an external cloud computing service. Major changes are expected to be applied to the software part or to the hardware living in the vehicles and performed quite rarely. Thus, the value of this driver is set to Low.

| | PVOL Cost Driver | | | | | | | | |
|---------------|------------------|------------|-----------|----------|-----------|------------|--|--|--|
| | | Major | Major: | Major: | Major: | | | | |
| PVOL De- | | change | 6mo; mi- | 2mo, mi- | 2wk; mi- | | | | |
| scriptors | | every 12 | nor: 2wk. | nor: 1wk | nor: 2 | | | | |
| | | mo., minor | | | days | | | | |
| | | change | | | - | | | | |
| | | every 1 | | | | | | | |
| | | mo. | | | | | | | |
| Rating level | Very low | Low | Nominal | High | Very High | Extra High | | | |
| Effort multi- | n/a | 0.87 | 1.00 | 1.15 | 1.30 | n/a | | | |
| pliers | | | | | | | | | |

• Analyst Capability [ACAP]: cost driver that measure the analysis and design ability of the team regarding the project in analysis.

It's the first time we are facing with a project of this size and complexity. Therefore, the assigned value to this factor is *Nominal*.

| ACAP Cost Driver | | | | | | |
|------------------|-----------|-----------|-----------|-----------|-----------|------------|
| ===== | 15th per- | 35th per- | 55th per- | 75th per- | 90th per- | |
| ACAP De- | centile | centile | centile | centile | centile | |
| scriptors | | | | | | |
| Rating level | Very low | Low | Nominal | High | Very High | Extra High |

| Effort multi- | 1.42 | 1.19 | 1.00 | 0.85 | 0.71 | n/a |
|---------------|------|------|------|------|------|-----|
| pliers | | | | | | |

• Programmer Cability [PCAP]: driver analyzing the efficiency and ability of the programmers involved in the project development.

Since we are in a early stage phase, the project is not developed yet. Hence, we can only estimate this parameter with respect to the feedbacks we received in our past projects. The value of the driver is set to *High*.

| PCAP Cost Driver | | | | | | | | |
|------------------|-----------|-----------|-----------|-----------|-----------|------------|--|--|
| ====== | 15th per- | 35th per- | 55th per- | 75th per- | 90th per- | | | |
| PCAP De- | centile | centile | centile | centile | centile | | | |
| scriptors | | | | | | | | |
| Rating level | Very low | Low | Nominal | High | Very High | Extra High | | |
| Effort multi- | 1.34 | 1.15 | 1.00 | 0.88 | 0.76 | n/a | | |
| pliers | | | | | | | | |

• Personnel Continuity [PCON]: this driver measure the percentage of time that team members are unavailable for the project development.

In our case, the driver is set to a *Very Low* value due to limited time we can spent for the project.

| PCON Cost Driver | | | | | | | | | |
|------------------|------------|------------|------------|-----------|-----------|------------|--|--|--|
| ====== | 48% / year | 24% / year | 12% / year | 6% / year | 3% / year | | | | |
| PCON De- | | | | | | | | | |
| scriptors | | | | | | | | | |
| Rating level | Very low | Low | Nominal | High | Very High | Extra High | | | |
| Effort multi- | 1.29 | 1.12 | 1.00 | 0.90 | 0.81 | n/a | | | |
| pliers | | | | | | | | | |

• Application Experience [APEX]: rating describing the experience of whole team with this kind of projects.

Our experience with this category of projects is quite limited, hence the value for this driver is Low.

| APEX Cost Driver | | | | | | | | | |
|------------------|----------|----------|---------|---------|-----------|------------|--|--|--|
| ===== | \leq 2 | 6 months | 1 year | 3 years | 6 years | | | | |
| APEX De- | months | | | | | | | | |
| scriptors | | | | | | | | | |
| Rating level | Very low | Low | Nominal | High | Very High | Extra High | | | |
| Effort multi- | 1.22 | 1.10 | 1.00 | 0.88 | 0.81 | n/a | | | |
| pliers | | | | | | | | | |

• Platform Experience [PLEX]: cost driver assessing the experience of the team with the platform used for the development.

The project is in a early stage development, therefore the development platform is not decided yet. However, in our past projects we dealt with some important software applications that are part of the most important and used development platform, hence we can assign a value of *Nominal* to this driver.

| PLEX Cost Driver | | | | | | | | | |
|------------------|----------|----------|---------|---------|-----------|------------|--|--|--|
| ===== | \leq 2 | 6 months | 1 year | 3 years | 6 years | | | | |
| PLEX De- | months | | | | | | | | |
| scriptors | | | | | | | | | |
| Rating level | Very low | Low | Nominal | High | Very High | Extra High | | | |
| Effort multi- | 1.19 | 1.09 | 1.00 | 0.91 | 0.85 | n/a | | | |
| pliers | | | | | | | | | |

• Language and Tool Experience [LTEX]: experience and familiarity of the development team with he technology used, both languages and software tools, are describe by this driver.

Some of the technologies and frameworks suppose to be used to achieve the goals of each step of the project's life cycle are quite unknown. Therefore, the set value for this driver is *Nominal*.

| LTEX Cost Driver | | | | | | | | |
|------------------|----------|----------|---------|---------|-----------|------------|--|--|
| ===== | \leq 2 | 6 months | 1 year | 3 years | 6 years | | | |
| LTEX De- | months | | | | | | | |
| scriptors | | | | | | | | |
| Rating level | Very low | Low | Nominal | High | Very High | Extra High | | |
| Effort multi- | 1.20 | 1.09 | 1.00 | 0.91 | 0.84 | n/a | | |
| pliers | | | | | | | | |

• Use of Software Tools [TOOL]: this driver attempts to assess the kind of tools used and their integration. The tools we expect to use are quite integrated and support quite well the project's life-cycle. The driver's value is set to *High*.

| TOOL Cost Driver | |
|------------------|--|
|------------------|--|

| ===== TOOL De- scriptors | edit, code, debug | simple, frontend, backend CASE, little inte- gration | basic life- cycle tools, mod- erately integrated | strong, mature life-cycle tools, mod- erately integrated | strong, mature, proactive life-cycle tools, well integrated with pro- cesses, methods, | |
|---------------------------------|----------------------|---|--|--|--|---------------|
| Dating lavel | Vonstlone | Low | Nominal | II: mln | reuse | Eutna IIi ala |
| Rating level | Very low | Low | | High | Very High | Extra High |
| Effort multipliers | 1.17 | 1.09 | 1.00 | 0.90 | 0.78 | n/a |

• Multisite Development [SITE]: the characteristics evaluated by this driver are the collocation of the site development and the communication channels used to manage the development activity.

Our team is collocated in two different cities (Multi-city collocation) and uses several communication channels (VoIP technologies, text messages, emails etc...). Hence, the rating of this driver is set to *Very High*.

| SITE Cost Driver | | | | | | | | | |
|------------------|----------|------------|------------|------------|-------------|--------------|--|--|--|
| ====== | Intern- | Multi-city | Multi-city | Same city | Same | Fully collo- | | | |
| SITE Col- | ational | and multi- | or multi- | or metro | building or | cated | | | |
| location | | company | company | area | complex | | | | |
| Descriptors | | | | | | | | | |
| SITE Com- | Some | Individual | Narrow | Wideband | Wideband | Interactive | | | |
| munications | phone, | phone, fax | band email | electronic | elect. | multime- | | | |
| Descriptors | mail | | | communi- | comm., | dia | | | |
| | | | | cation | occasional | | | | |
| | | | | | video conf. | | | | |
| Rating level | Very low | Low | Nominal | High | Very High | Extra High | | | |
| Effort multi- | 1.22 | 1.09 | 1.00 | 0.93 | 0.86 | 0.80 | | | |
| pliers | | | | | | | | | |

• Required Development Schedule [SCED]: this cost driver aims to rate the impact that the time constraints imposed to the project's team has on the whole project.

The schedule assigned for this project is felt slightly compressed by the project's team, therefore the rate of this driver is set to Low.

SCED Cost Driver

| | 75% of | 85% of | 100% of | 130% of | 160% of | |
|---------------|----------|---------|---------|---------|-----------|------------|
| SCED De- | nominal | nominal | nominal | nominal | nominal | |
| scriptors | | | | | | |
| Rating level | Very low | Low | Nominal | High | Very High | Extra High |
| Effort multi- | 1.43 | 1.14 | 1.00 | 1.00 | 1.00 | n/a |
| pliers | | | | | | |

The total effort multipler derived from each cost driver is computed as follows:

$$TEM = \prod_{C} W_{c} \tag{4}$$

with C representing the set of all cost drivers, and W_c the weight associated to the cost driver c.

| Early design cost drivers | Rating level | Effort multiplier |
|---------------------------|--------------|-------------------|
| PERS | Nomial | 1.00 |
| RCPX | Very High | 1.91 |
| RUSE | Nominal | 1.00 |
| PDIF | High | 1.29 |
| PREX | Low | 1.22 |
| FCIL | High | 0.73 |
| SCED | Low | 1.14 |
| Total Effort Mult | 2.5015 | |

Table 31: Total effort mulitplier table

2.3.1 Effort evaluation

The evaluation of the estimated effort for the development of this project is computed by mean of the following equation:

$$PM = A * Size^{E} * TEM$$
 (5)

- A: statistical coefficient. It's current value is 2.94.
- Size: the estimated size of the project in KSLOC.
- E: the total scale factor computed in the Scale Drivers section.
- TEM: the total effort multipler.

Using the lower bound and upper bound values computed for the project's size, we get as:

$$Lower - PM = 2.94 * 10.192^{1.0838} * 2.5015 \approx = 92$$

$$Upper - PM = 2.94 * 12.544^{1.0838} * 2.5015 \approx = 114$$

2.3.2 Project's duration evaluation

The estimated duration of the project can be derived by the following equation:

$$Duration = 3.67 * PM^F \tag{6}$$

$$F = 0.28 + 0.2 * (E - B) \tag{7}$$

- PM: the estimated effort required for the project development in person per month.
- E: the total scale factor computed in the Scale Drivers section.
- B: statistical coefficient with value 0.91.

With the lower bound and upper bound values of the project's size we get as lower bound and upper bound of the project's duration in months:

$$F = 0.28 + 0.2 * (1.0838 - 0.91) = 0.31476$$

$$Lower - Duration = 3.67 * 92^{0.31476} = 15.23$$

$$Upper - Duration = 3.67 * 115^{0.31476} = 16.34$$

3 Tasks schedule

This project in composed of 5 main parts:

- 1. Requirements Analysis and Specification Document
- 2. Design Document
- 3. Integration Testing Plan Document
- 4. Project Plan Document
- 5. Development

The first four parts of the project had a deadline already established, instead we assumed that four months are needed in order to complete the implementation part. Even though the implementation tasks are perfectly ordered one after the other, during the implementation it is likely that this order will not be followed due to possible errors or changes in the system structure.

The following images show the tasks related to this project.

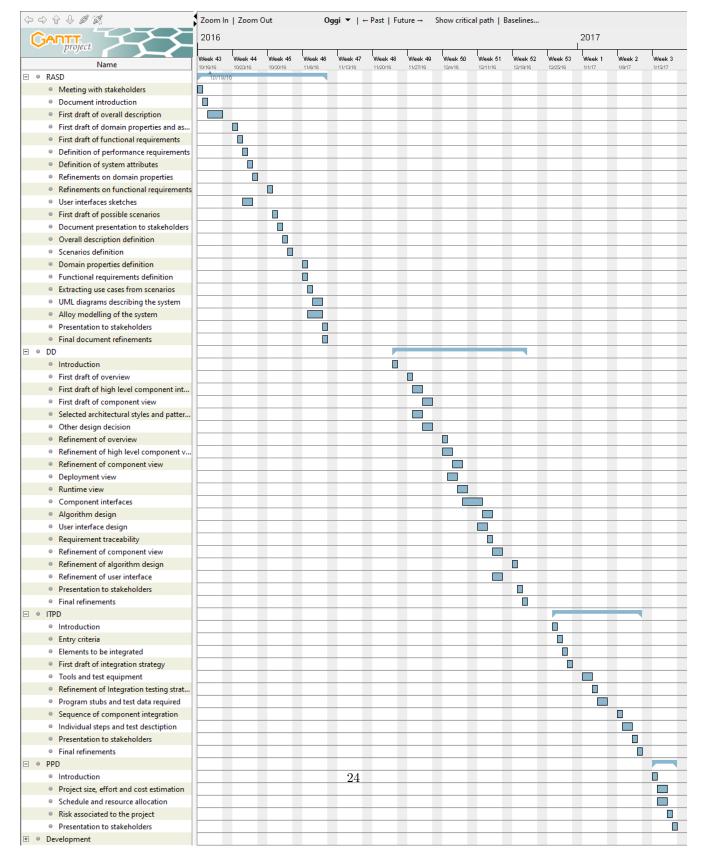


Figure 1: Project tasks 1

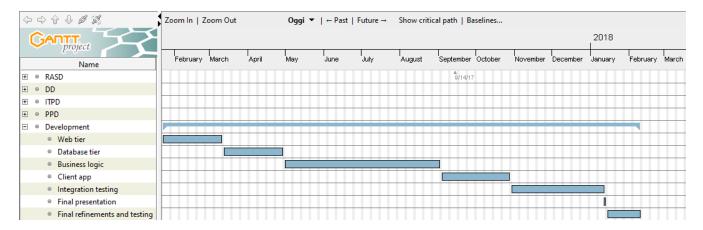


Figure 2: Project tasks 2

Untitled Gantt Project

| I. | 22 | 201 | 15 |
|----|--------|-----|----|
| | | | |

| asks | | |
|--|------------|---------------|
| Name | Begin date | End date |
| RASD | 10/17/16 | 11/11/16 |
| Meeting with stakeholders | 10/17/16 | 10/17/16 |
| Document introduction | 10/18/16 | 10/18/16 |
| First draft of overall description | 10/19/16 | 10/21/16 |
| First draft of domain properties and assumptions | 10/24/16 | 10/24/16 |
| First draft of functional requirements | 10/25/16 | 10/25/16 |
| Definition of performance requirements | 10/26/16 | 10/26/16 |
| Definition of system attributes | 10/27/16 | 10/27/16 |
| Refinements on domain properties | 10/28/16 | 10/28/16 |
| Refinements on functional requirements | 10/31/16 | 10/31/16 |
| User interfaces sketches | 10/26/16 | 10/27/16 |
| First draft of possible scenarios | 11/1/16 | 11/1/16 |
| Document presentation to stakeholders | 11/2/16 | 11/2/16 |
| Overall description definition | 11/3/16 | 11/3/16 |
| Scenarios definition | 11/4/16 | 11/4/16 |
| Domain properties definition | 11/7/16 | 11/7/16 |
| Functional requirements definition | 11/7/16 | 11/7/16 |
| Extracting use cases from scenarios | 11/8/16 | 11/8/16 |
| UML diagrams describing the system | 11/9/16 | 11/10/16 |
| Alloy modelling of the system | 11/8/16 | 11/10/16 |
| Presentation to stakeholders | 11/11/16 | 11/11/16 |
| Final document refinements | 11/11/16 | 11/11/16 |
| D | 11/25/16 | 12/21/16 |
| Introduction | 11/25/16 | 11/25/16 |
| First draft of overview | 11/28/16 | 11/28/16 |
| First draft of high level component interaction | 11/29/16 | 11/30/16 |
| First draft of component view | 12/1/16 | 12/2/16 |
| Selected architectural styles and patterns | 11/29/16 | 11/30/16 |
| Other design decision | 12/1/16 | 12/2/16 |
| Refinement of overview | 12/5/16 | 12/5/16 |
| Refinement of high level component view | 12/5/16 | 12/6/16 |
| Refinement of component view | 12/7/16 | 12/8/16 |
| Deployment view | 12/6/16 | 12/7/16 |
| Runtime view | 12/8/16 | 12/9/16 |
| Component interfaces | 12/9/16 | 12/12/16 |
| Algorithm design | 12/13/16 | 12/14/16 |
| User interface design | 12/12/16 | 12/13/16 |
| Requirement traceability | 12/14/16 | 12/14/16 |
| Refinement of component view | 12/15/16 | 12/16/16 |
| Refinement of algorithm design | 12/19/16 | 12/19/16 |
| Refinement of user interface | 12/15/16 | 12/16/16 |
| Presentation to stakeholders | 12/20/16 | 12/20/16 |
| Final refinements | 12/21/16 | 12/21/16 |
| a J o o o | ,_ 1, 10 | / _ / / / / / |

Untitled Gantt Project

Jan 22, 2017

| Name | Begin date | End date |
|--|------------|----------|
| TPD | 12/27/16 | 1/13/17 |
| Introduction | 12/27/16 | 12/27/16 |
| Entry criteria | 12/28/16 | 12/28/16 |
| Elements to be integrated | 12/29/16 | 12/29/16 |
| First draft of integration strategy | 12/30/16 | 12/30/16 |
| Tools and test equipment | 1/2/17 | 1/3/17 |
| Refinement of Integration testing strategy | 1/4/17 | 1/4/17 |
| Program stubs and test data required | 1/5/17 | 1/6/17 |
| Sequence of component integration | 1/9/17 | 1/9/17 |
| Individual steps and test desctiption | 1/10/17 | 1/11/17 |
| Presentation to stakeholders | 1/12/17 | 1/12/17 |
| Final refinements | 1/13/17 | 1/13/17 |
| PPD | 1/16/17 | 1/20/17 |
| Introduction | 1/16/17 | 1/16/17 |
| Project size, effort and cost estimation | 1/17/17 | 1/18/17 |
| Schedule and resource allocation | 1/17/17 | 1/18/17 |
| Risk associated to the project | 1/19/17 | 1/19/17 |
| Presentation to stakeholders | 1/20/17 | 1/20/17 |
| Development | 1/23/17 | 2/9/18 |
| Web tier | 1/23/17 | 3/10/17 |
| Database tier | 3/13/17 | 4/28/17 |
| Business logic | 5/1/17 | 9/1/17 |
| Client app | 9/4/17 | 10/27/17 |
| Integration testing | 10/30/17 | 1/11/18 |
| Final presentation | 1/12/18 | 1/12/18 |
| Final refinements and testing | 1/15/18 | 2/9/18 |

4 Reseurces allocation

This section shows how the resources are allocated to the various tasks of the project. Even though almost all the tasks have a specific resource allocated to them we tried to involve all the team in each step. This approach result in a longer project, but enables a grater controll of the work of each member with a consequent smaller number of misunderstandings.

The following images show the allocation of each member of the team.

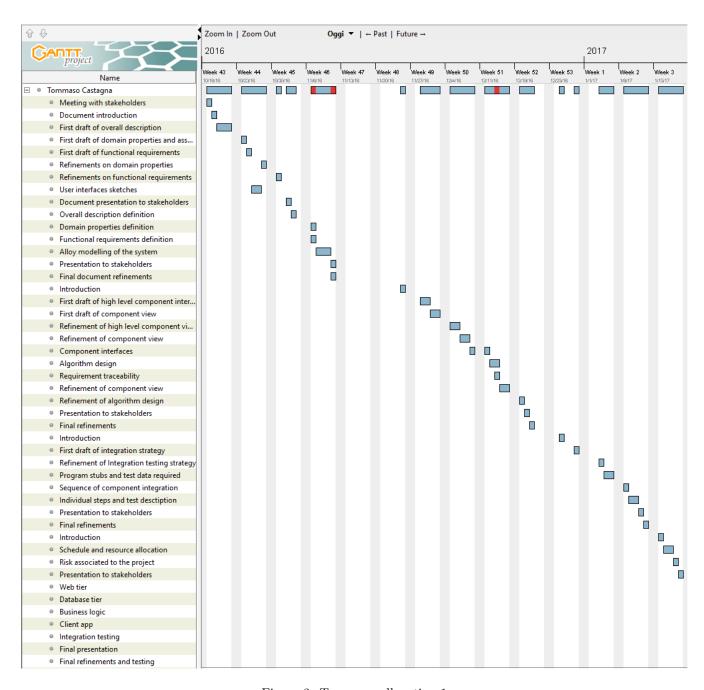


Figure 3: Tommaso allocation 1



Figure 4: Tommaso allocation 2

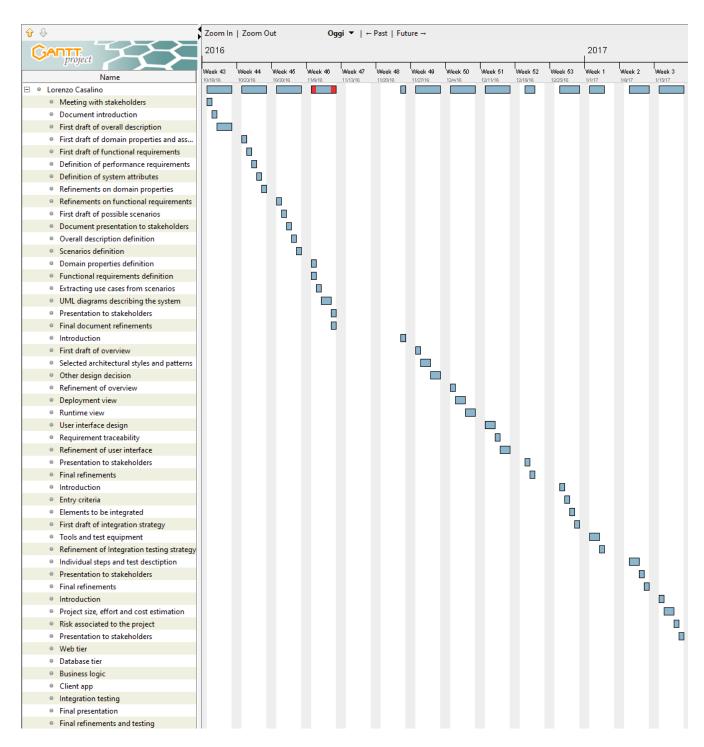


Figure 5: Lorenzo allocation 1

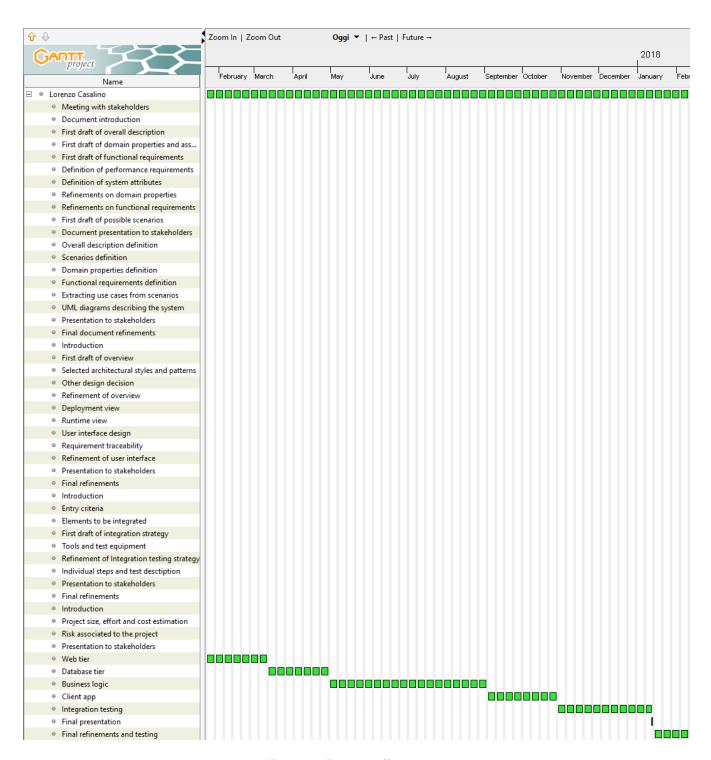


Figure 6: Lorenzo allocation 2

5 Risk Management

In this section of the document we will be focusing on the possible risks on which we may incur. We can devide those risks into three different categories:

- Project risks
- Technical risks
- Business risks

In order to minimize the chances of possible risks to happen and damages deriving from them we decided to use a proactive risk approach. This approach consists of identifying possible risks, analyzing them and to develop a contingency plan in order to manage the consequences deriving from those problems.

5.1 Project Risks

This is a list of possible project risks in which we may incur during the realization of the project.

- Changes in project requirements: This may happen for various reasons, and cannot be prevented. We can only mitigate the consequences of this problem by writing code that is easily maintanable and extensible.
- Lack of familiarity with the used technologies: This problem will probably occur due to the fact that the team has never programmed before using Java EE. This could have been originally avoided by hiring programmers that alredy had some experience with the selected frameworks.
- **Unrealistic deadlines:** This is one of the most occurring problems in this kind of projects. A possible solution to it could be a first release of the system that is working but doesn't include all the side functionalities, that will be implemented later in time.
- Staff ill or quitting the company: This is another unpredictable risk in the project. In order to mitigate the consequences we can split the responsibilities among multiple people so that no one is essential to the development of the project.

5.2 Technical Risks

Following is a list of possible technical risks in which we may incur during the realization of the project.

Losing source code: This problem is easily resolved due to the large amount and high reliability of versioning systems available on the market.

- **Infrastructure downtime:** The availability of the system is strictly related to the company we rely on for the cloud infrastructure, an in depth search of the different proposals on the market can avoid this problem.
- Failure on component integration: The failure of an integration test on a component can force the team to rewrite a large amount of code with a consequent loss of time. In order to avoid this kind of problems we need to precisely specify the interface of each component and we should also run integration test in an early stage of the creation of the component using stubs and drivers.
- **Code unreadability:** This problem may often occur in a young and unexperienced team. To avoid this to happen is sufficent to apply the rules of good coding and to regularly inspect your work.
- Delays in the delivery of external resources: This is another unpredictable problem that may occur, in our case, if the society providing the cars for our service cannot deliver the cars in time. A reactive action to this problem will be of no use, in fact the only solution is to preventively take into account this problem and schedule the delivery of the cars with enough room to compensate any problem.
- Changes in the external services used in the project: Any change to the external services used inside our project can lead to a substantial review of the implementation of the whole system. This problem does not depend in any way from our company, and the only solution we have is to preventively search in the market of backup solutions for each of the external service used, and to write portable and reusable code.

5.3 Business Risks

A list of possible business risks in which we may incur during the realization of the project.

- **Internal bankruptcy:** This problem has catastrophic consequences on the project and can only be avoided with a good feasibility study providing all the anticipated costs of the project.
- **External suppliers bankruptcy:** This problem can be avoided in some measure by investigating in the financial condition of the society we want to rely on. Another solution can be to have a backup offer for a different supplier.
- Changes in laws regulating key aspects of the project: This problem should not materialize since we are using electrical cars with no toxic emissions. However it may happen that parts of our car fleet will become forbidden by law (e.g. certain type of battery cells). In order to prevent this kind

of problems we must perform a research on the most recent technologies used in the fields in which our project is involved.

Following is the table containing all the previously presented problems along with their probability and estimated effects on the project

| Risk | Probability | Effects |
|--|-------------|----------|
| Changes in project requirements | Low | Moderate |
| Lack of familiarity with the used technologies | High | Moderate |
| Unrealistic deadlines | Medium | Moderate |
| Staff ill or quitting the company | Low | Critical |

Table 32: Project Risks evaluation

| Risk | Probability | Effects |
|--|-------------|----------|
| Losing source code | Very low | Critical |
| Infrastructure downtime | Very low | Critical |
| Failure on component integration | Medium | Critical |
| Code unreadability | Medium | Moderate |
| Delays in the delivery of external resources | Low | Critical |
| Changes in the external services used in the project | Low | Critical |

Table 33: Technical Risks evaluation

| Risk | Probability | Effects |
|---|-------------|--------------|
| Internal bankruptcy | Very low | Catastrophic |
| External suppliers bankruptcy | Low | Critical |
| Changes in laws regulating key aspects of the project | Very low | Critical |

Table 34: Business Risks evaluation

6 Effort Spent

Lorenzo Casalino

- $\bullet~16$ January 2017 1
h $20\mathrm{m}$
- $\bullet~17$ January 2017 1
h $20\mathrm{m}$
- $\bullet~18$ January 2017 2
h $30\mathrm{m}$
- 19 January 2017 2h 20m
- 20 January 2017 4h
- $\bullet~21$ January 2017 6
h $10\mathrm{m}$
- $\bullet~22$ January 2017 40m

Tommaso Castagna

- 19/01/16 30m
- 20/01/16 1h
- 21/01/16 2h30m
- 22/01/16 5h30m