## Exploratory Network Analysis of Clinical Interactions in the ED

Tommy Flynn\*,a

<sup>a</sup>Repository (https://github.com/tommyflynn/Flynn\_N741\_Project/tree/master/Flynn\_Project)

#### Abstract

Patient acuity in the Emergency Department is triaged at the beginning of the care process using the Emergency Severity Index (ESI) metric. The ESI is presumed to predict resource consumption in the ED, and is a validated predictor of hospital admission for the majority of ED patients. It is not sensitive to non-medical patient characteristics, such as patient race, nor is it accountable to changes in patient condition over time. ED administrators and charge nurses are left with an impression of the unit that does not reveal the reality of current patient conditions or ED resources being utilized. The lack of real-time ED resource and patient condition information creates opportunities for unrecognized patient deterioration, medical errors, increased wait times, and decreased patient satisfaction. An objective measurement of patient resource consumption that passively observes and calulates relative patient need in real-time would allow charge nurses and administrators to make informed decisions for effective, efficient, and safe patient care. This study tests a novel approach to measuring patient acuity (ED resource consumption) using real-time location system (RTLS) contact data and network analysis. This paper presents the approach and analytic results of several ED contact networks in relation to patient acuity (ESI)

#### Research Question & Specific Aims

• Can network analysis of clinical interactions between patients and staff provide insight into the complex Emergency Department patient care process? (Canto et al. 2000) Aim 1: Explore the network of clinical interactions in the ED between patients and staff to determine whether predictable patterns emerge in terms of centrality, density, and change over time. Aim 2: Test the association between patient acuity and network position measure of eigenvector centrality of patient composite network, compared to the centrality of teh dynamic patient network (measure TBD).

## Background & Objectives

Intelligent clinical monitoring software is not a new idea, but advancements in the field of data science continue to yield powerful new tools that may make such software a reality in the near future. (Yu et al. 2015, Donoho (2017)) Real-time location systems (RTLS) are increasingly common in hospitals across the nation, especially in clinical areas where patient care and flow are both complex and time-sensitive, such as the Emergency Department (ED). (Yao, Chu, and Li 2012) A bird's-eye view of a busy urban ED might resemble a hive of frenzied bees, but as we have learned of beehives, patterns of work and interactions within EDs are necessarily purposed and complexly adaptive to the various needs of the system (or hive) as a whole. (Kridi, Carvalho, and Gomes 2016) By leveraging the technology of RTLS and analytical power of netowrk analysis, future ED monitoring systems will provide ED leadership with real-time resource allocation and patient condition information. The Emergency Severity Index (ESI) is a validated metric used to triage patients in US Emergency Departments. (Tanabe et al. 2004) That triage nurse may decide to involve the charge nurse or a physician given various concerns about the patient. These interactions, observed and measured by the Real Time Location System (RTLS), continue as more

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patients are triaged, moved into patient rooms, and so on toward a vast and complex network of interactions. This web of care is likely to correlate with the amount and quality of care delivered to individual patients. - The purpose of this study is to explore the network of clinical interactions that take place in the Emergency Department and describe the raltionship between those network variables and patient acuity. To study this relationship, received permission to analyse existing data that includes the following; the frequency and duration of all face-to-face interactions (patients, providers, nurses, technicians, & administrators) that occured in the ED for 81 12hr shifts, the location of those interactions, and individual patients' medical and demographic characteristics including acuity, chief complaint, gender, age, arrival mode, and disposition. The network structural characteristics will be assessed in relation to the industry standard acuity measure, the Emergency Severity Index (ESI), and potential confounding variables. Using this data will require specific knowledge of the R statistical packages, network analysis, and data science. See Tables 1-4 for my learning goals with respective action items, timeline, and outcomes.

## Methods

Table 1: Patient Race

Race	Count
Black	1931
Hispanic	24
Other	35
White	353

# Distribution of Patient Age

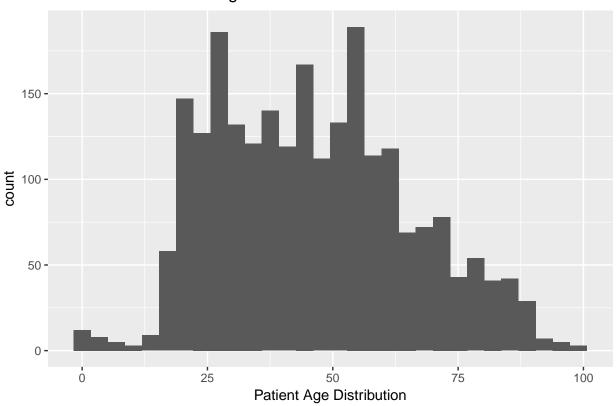
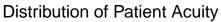


Table 2: Patient Acuity

Acuity Level	Count
Immediate (1)	14
Emergent (2)	694
Urgent (3)	1191
Stable (4)	417
Non Urgent (5)	27



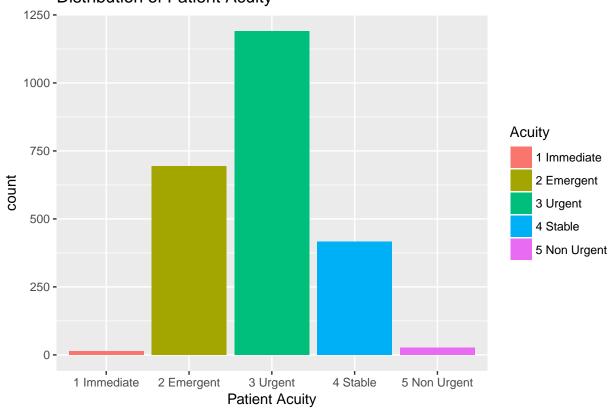


Table 3: Patient Gender

Sex	Count
Female Male	1334 1009

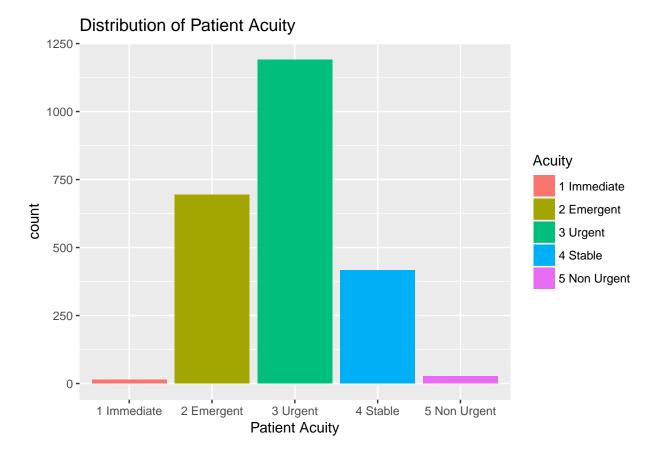


Table 4: Patient Age

Age_mean	sd
45.99317	19.19107

# Distribution of Patient Age

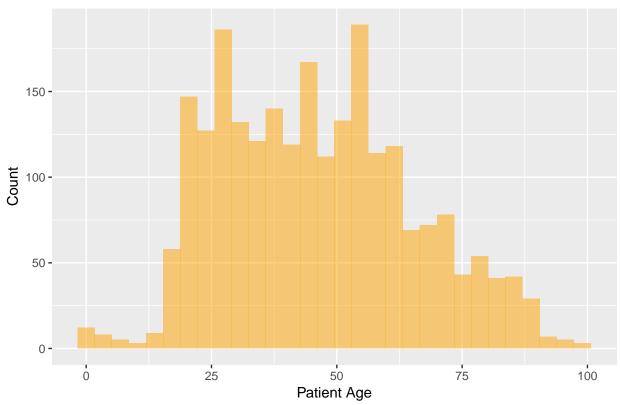
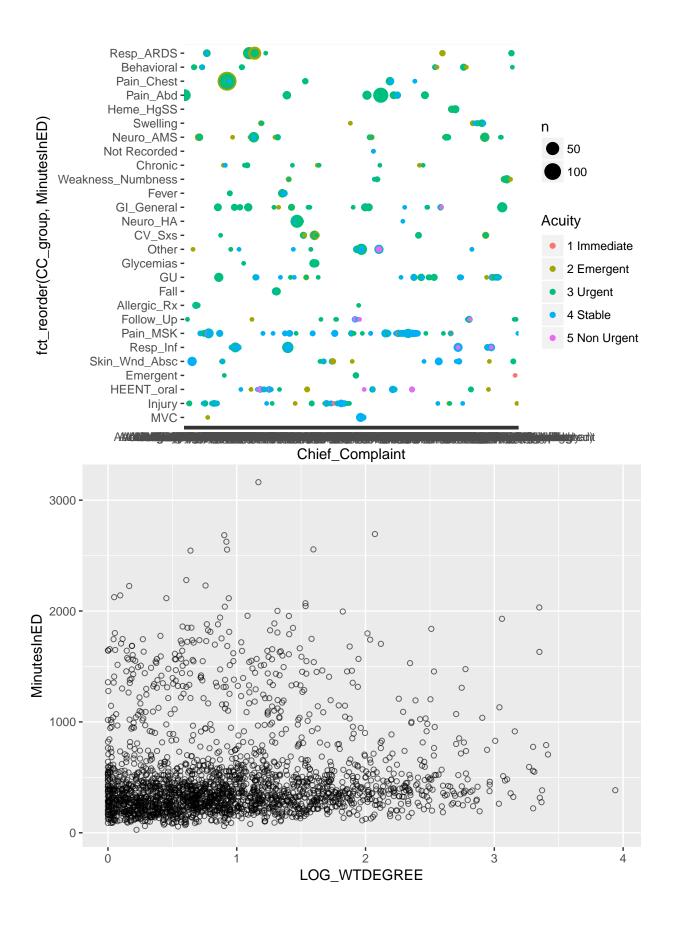
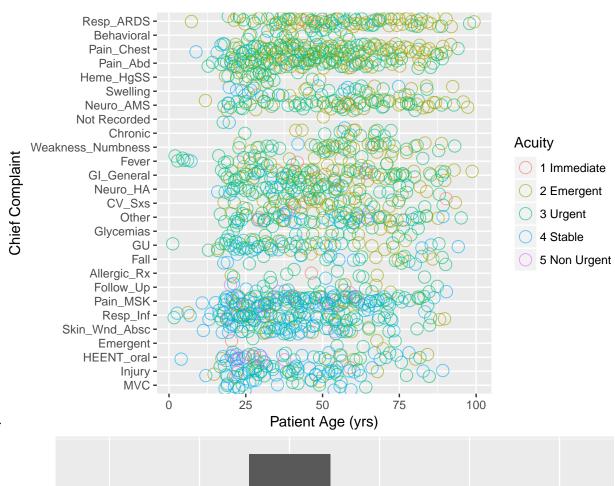


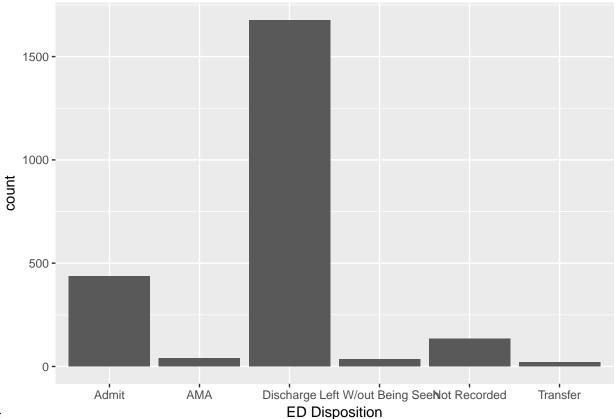
Table 5: Overall Participation

Participants (n)	Shifts	Participants/Shift	Participation Rate (mean%)	Total Ties	Ties/Shift	
3635	35	103.8571	63.09335	21600	617.1429	









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#### RTLS Data

This study applies a secondary data analysis design due to the exploritory nature of the research aims. Data was made available with permissions from the originating research team. The purpose of the original study was to describe contact characteristics between patients and staff in the ED of a busy urban hospital to inform cross-infection control measures. Data were collected using a radio-frequency identification system that triangulated patient and staff (nurses, providers, and ancillary staff) locations within the ED at Emory University Hospital Midtwon. Data for this secondary analysis were collected using a prospective, longitudinal, observational design with a random sampling of one day shift and one night shift per week for one year, July 1, 2009 to June 30, 2010. This strategy was chosen to minimize sampling bias related to seasonal or weekly fluctuations in census, acuity, and ED staffing changes. Although a total of 104 shifts were observed, the original research team retained only 81 shifts for reasons related to issues with the RFID system and study staff sick leave. (Lowery-North et al. 2013)

#### Results

#### Analysis Plan

## Data Exploration & Cleaning

Data will be maintained in private repositories in the GitHub version control platform. Patient characteristic data will be evaluated for missing or implausible data with discriptive analyses, and RFID generated networks will be included for statistical analysis if variables of network density, centrality, and a network diversity scale are distributed normally across networks.

Why do I find 1102 unique nodes in the vertices data, 1023 unique nodes in the edges dataset, and 1017 unique patients in the patient characteristics dataset?

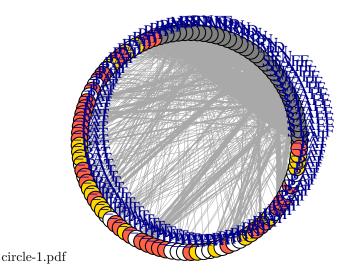
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00215 de8	36	2009-08-24	824200936	PAT	50	White	Male	3 Urgent	Public Tra
00215ea2	37	2009-08-24	824200937	PAT	53	Black	Female	2 Emergent	Walk
00215 eb5	38	2009-08-24	824200938	_ _PAT	69	Black	Male	4 Stable	Private Ve
00215ee0	39	2009-08-24	824200939	 _PAT	67	White	Male	2 Emergent	Private Ve
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00215eee	41	2009-08-24	824200941	PAT	31	Black	Female	3 Urgent	Private Ve
00215f07	42	2009-08-24	824200942	PAT	46	Black	Male	2 Emergent	EMS Grou
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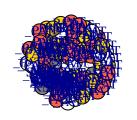
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00218456	88	2009-08-24	824200988	_PAT	38	Black	Female	4 Stable	Private Ve
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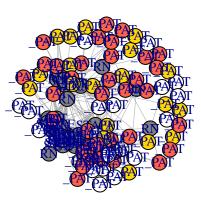
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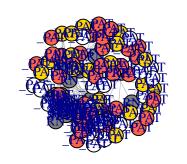
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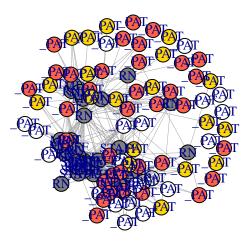


Descriptive statistics of the network data as well as patient demographic data will be evaluated for asssumptions of normality. The data will be skewed in certain predictable ways due to the observed patient populations. The distribution of study subject demographics will be described in tabular format, noting irregularities and potential sources









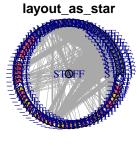
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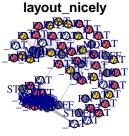
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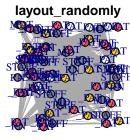
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00216743	66	2009-10-20	1020200966	_ _PAT		53	Black	Female	2 Emergent	Private Vehicle	
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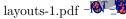
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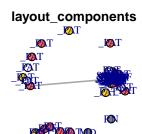


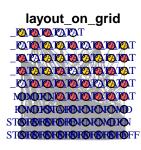


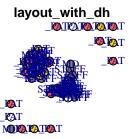


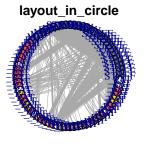


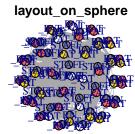
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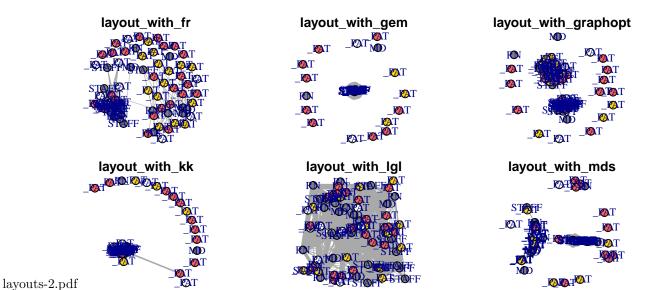












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001248f7

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2009-09-09

99200934

RN

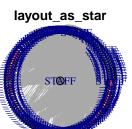
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00215 de8	37	2009-09-09	99200937	_PAT	52	Black	Male	3 Urgent	Private Veh
002161 de	38	2009-09-09	99200938	_PAT	53	Black	Male	2 Emergent	Private Veh
002161f8	39	2009-09-09	99200939	_PAT	29	White	Female	3 Urgent	Private Veh
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00216229	42	2009-09-09	99200942	_PAT	50	Black	Female	2 Emergent	EMS Groun
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002162ac	47	2009-09-09	99200947	PAT	29	Black	Male	3 Urgent	Private Vel
002162 da	48	2009-09-09	99200948	PAT	56	Black	Male	4 Stable	Private Vel
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00216372	54	2009-09-09	99200954	PAT	74	Black	Female	3 Urgent	EMS Groun
00216395	55	2009-09-09	99200955	PAT	10	Not Recorded	Female	Not Recorded	Not Record
002163a5	56	2009-09-09	99200956	PAT	53	Black	Female	3 Urgent	Not Record
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0021642e	58	2009-09-09	99200958	PAT	76	Black	Female	3 Urgent	Private Vel
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00216447	60	2009-09-09	99200960	PAT	27	Black	Female	3 Urgent	Private Veh
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00216466	62	2009-09-09	99200962	PAT	46	Black	Female	3 Urgent	EMS Groun
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002166d1	82 83	2009-09-09		_PAT _PAT	25 70	Black	Female Female	~	EMS Groun
			99200983			Black	Male Male	2 Emergent	
002166d3 002166d5	84 85	2009-09-09 2009-09-09	99200984	_PAT _PAT	31 85	Black Black	Maie Female	2 Emergent	EMS Groun
	85 86		99200985					3 Urgent	EMS Groun
002166d7	86	2009-09-09	99200986	_PAT	49	White	Male	4 Stable	Private Vel

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002166df	87	2009-09-09	99200987	_PAT	16	Black	Female	3 Urgent	Private Vel
002166e0	88	2009-09-09	99200988	_PAT	27	Black	Female	3 Urgent	Private Vel
002166fa	89	2009-09-09	99200989	_PAT	46	Black	Male	1 Immediate	EMS Groun
00216728	90	2009-09-09	99200990	_PAT	68	Black	Female	3 Urgent	EMS Groun
0021672a	91	2009-09-09	99200991	_PAT	62	White	Male	2 Emergent	Private Vel
00216732	92	2009-09-09	99200992	_PAT	30	Black	Female	4 Stable	Private Vel
00216733	93	2009-09-09	99200993	_PAT	23	Black	Female	3 Urgent	Private Vel
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00216736	95	2009-09-09	99200995	_ PAT	41	White	Female	2 Emergent	Private Vel
00216758	96	2009-09-09	99200996	_ PAT	45	White	Male	2 Emergent	Walk
0021675b	97	2009-09-09	99200997	_ _PAT	30	Black	Male	4 Stable	Walk
0021675e	98	2009-09-09	99200998	_ _PAT	41	Black	Male	1 Immediate	Private Vel
00216762	99	2009-09-09	99200999	_ PAT	46	Black	Male	3 Urgent	Private Vel
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00216965	101	2009-09-09	992009101	PAT	41	Black	Female	3 Urgent	Private Vel
0021699e	102	2009-09-09	992009102	_ _PAT	43	Black	Female	3 Urgent	EMS Groun
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00218405	104	2009-09-09	992009104	PAT	52	Black	Male	2 Emergent	EMS Groun
00218408	105	2009-09-09	992009105	_ _PAT	31	Black	Female	3 Urgent	Private Vel
00218409	106	2009-09-09	992009106	_ _PAT	51	Black	Female	Not Recorded	Not Record
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00218461	119	2009-09-09	992009119	PAT	50	White	Male	2 Emergent	Private Vel
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00218483	125	2009-09-09	992009125	PAT	43	Black	Female	4 Stable	Private Vel
00218484	126	2009-09-09	992009126	_PAT	13	Black	Male	3 Urgent	Private Vel
00210404	120	2000-00-00	JJ200J120		10	DIGCK	maic	o organi	I II VAUC VEI

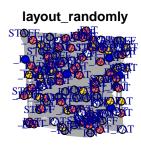
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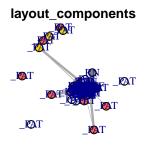
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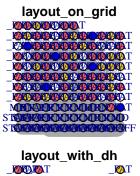
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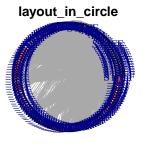
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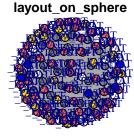








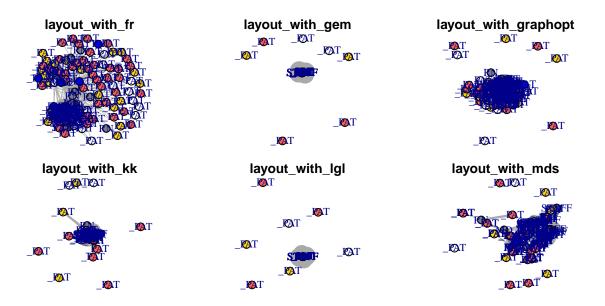






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- ## [1] "layout\_with\_fr"
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Variables available for final analysis:

**Network Variables** > - Network Centrality (based on the eigenvector up to, but not including, any other patient-staff interactions) > - Network density > - Network clustering coefficient

Staff title > - Title (RN, MD, Other Staff)

**Patient variables** > - Acuity (ESI, independent variable of interest) > - Gender > - Age > - Race > - Arrival mode (ambulance v. walk-in) > - Disposition (admission v. discharge) > - Length of stay (common measure of quality in the literature used for comparison)

#### Analysis

The open-source R statistical language and R-Studio user interface from the developers at CRAN were used for all data exploration, wrangling, cleaning, description, and analysis. (R Core Team 2017) Pandoc's Markdown allows for seemless integration of code, results, visualizations, and author interpretation of the research into a single document. (Allaire et al. 2017) Running all code and calculating all results within the menuscript itself, Markdown eliminates risk for errors in transferring statistical software output into foreign documents. The data were explored, cleaned, and assessed for statistical assumptions using the Tidyverse group of R packages. (Wickham 2017, Wickham (2016)) Data were prepared for network analysis with the iGraph package. (Csardi and Nepusz 2006) Muliple linear regression will be used for the final analysis to assess the correlation between patient acuity and patient centrality. Relationships will be evaluated visually (see below) as well as statistically to an alpha of 0.05.

## Results

Results will be discussed with the visual supplementation of network graphs. This allows the reader to understand concepts that may be difficult to grasp through text alone.

## Discussion

Allocating staff resources in an Emergency Department is an ongoing challenge. How can these results begin to offer solutions to ED staff and patient management?

What were my primary limitation (both expected and unexpected)?

#### Conclusion

Did I meet my learning objectives? How would I design a better study next time?

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