

# THOMAS CZILINGER

## ETL/Java Developer

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🔗 https://tommyiomy.github.io

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## EXPERIENCE

### ETL/Java Developer

#### GIS Gebühren Info Service GmbH

📅 07/2018 – Present 📍 Vienna, Austria

- Did requirements analysis and wrote software requirements specification documents
- Worked with Talend Open Studio, MSSQL and H2 databases
- Built a SOAP API in Talend Open Studio for querying customers in elastic search

### IT Environment & Operations Manager

#### GIS Gebühren Info Service GmbH

📅 12/2015 – 07/2018 📍 Vienna, Austria

- Support of network components, Unix servers and clients
- Provided a new tablet solution for field service
- Setting up otrs, snipe-it asset and zimbra collaboration on ubuntu server

### Technical Support & Software Test Manager

#### Wiener Linien GmbH & Co KG

📅 11/2014 – 12/2015 📍 Vienna, Austria

- Deeper look at customer contracts in backend area (SAP)
- Created newsletters in HTML, created and adapted general terms and FAQs
- Got my first experience in project management, especially in a test management group

### Customer Support & Software Test Manager

#### Wiener Linien GmbH & Co KG

📅 06/2012 – 11/2014 📍 Vienna, Austria

- Responded to all customer enquiries regarding the web shop
- Usability test of the webshop and smartphone applications
- Administration in the content management system

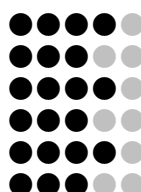
## TECHNICAL SKILLS

ETL/Java, SQL, Git  
Elastic Search  
LaTeX



## SOFTWARE SKILLS

Android (Android Studio, Material Design)  
Databases (MSSQL, H2)  
Linux OS (Ubuntu/Debian)  
Cmder, GitBash  
UML Tools (draw.io, Astah)  
IntelliJ IDEA, Talend Open Studio



## EDUCATION

### Software Design and Eng., MSc

#### FH Campus Wien, part time

📅 in progress (2020) 📍 Vienna, Austria

### Information Technologies and Telecommunication, BSc

#### FH Campus Wien, part time

📅 graduated (2018) 📍 Vienna, Austria

### Qualification for University

#### Berufsmatura Wien, part time

📅 graduated (2014) 📍 Vienna, Austria

### Civic Service - IT-Technician

#### Arbeiter-Samariterbund Österreichs

📅 completed (2012) 📍 Vienna, Austria

### Apprenticeship - Office Clerk

#### Wiener Linien GmbH & Co KG

📅 completed (2011) 📍 Vienna, Austria

## LANGUAGES

- german (native)
- english (fluent)

## INTERESTS

- reading books
- playing computer games
- watching & playing football
- interested in Python development

## CERTIFICATES

- IPMA Level D