# Thomas John Jaeger

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#### **EDUCATION**

The University of Iowa | Iowa City, Iowa

Anticipated May 2025

B.B.A. Business Analytics and Information Systems- STEM Designated

• Major GPA: 3.56

## **CLASS PROJECT EXPERIENCE**

Tippie College of Business | The University of Iowa | Iowa City, IA

### **Casey's Corporate Advertising Partnership (In Progress)**

Spring 2025

- Designed and implemented an Oracle Cloud relational database with APEX to manage 2M+ rows of Casey's DarnGoodCoffee sales and customer data
- Conducted SQL queries and statistical analysis to measure promotion effectiveness, identifying trends in customer retention, consumer spending habits and promotion success
- Developed interactive KPIs to present revenue impact, regional market differences, and ROI dashboards of advertising campaigns, recommending actionable decisions for senior analysts

#### **Machine Learning Foundation for ISP Churn Prediction**

Spring 2025

- Conducted predictive modeling on ISP churn data using PySpark in Databricks, applying logistic regression, random forest, and linear regression to identify churn likelihood + key behavior drivers
- Compared model performance metrics using AUC, accuracy, RSME to evaluate predictive power and guide marketing and operational strategy recommendations

### **ETL Data Pipeline for Parking Activity Insights**

Spring 2025

- Built a cloud-based ETL pipeline in Azure Data Factory to clean and load 100MB+ credit card transaction data into Azure SQL, resolving anomalies and nulls for reporting
- Built interactive PowerBI dashboards to visualize peak parking usage patterns by lot, hour and week, providing data-driven insights for facility management and operational planning

## **WORK EXPERIENCE**

**Advertising Analyst** 

June 2024 – August 2024

Surplus Record LLC | Chicago, IL

- Created Excel functions and utilized AI tools for thousands of advertisement listings from client feeds, ensuring accurate SEO terms to amplify online foot traffic
- Operated Linux-CMP; mass cleaned/updated database information including manufacturers, references, business rules, listing SEO terms, and missing information to ensure website simplicity
- Conducted data validation/integrity checks to ensure consistency and reliability of <u>SR's</u> database

# Kitchen Management

August 2022-Present

Pop's old 'n New BBO | Iowa City, IA

- Directed and Managed 10+ chef employees, outlined and executed store and kitchen objectives
- Proficient in meeting deadlines with store oversight under a time constrained environment

#### TECHNICAL SKILLS

**Tools** | Excel, Python, SQL, R, HTML, PySpark PowerPoint, Oracle, RStudio, HADOOP, Shell, PowerBI, Tableau, Linux, CMP, Azure, Databricks, <u>Google Analytics Certification</u>

**Methodology** | SQL Querying, Web App, T-tests, Chi Square tests, Predictive Modeling (Regression, Boosting, etc.), SEO's, Solver/Optimization, Simulation, Machine Learning, KPIs, Dashboarding, Reporting

**Other Skills** | *Agile, Scrum, CRISP-DM, Interpersonal Communication, Technology, Management*