Thomas Joppich

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Education

University of Michigan <div align="right">Ann Arbor, MI</div>
Bachelor's Degree in User Experience Design, Minor in Computer Science <div align="right">August 2021 - May 2025</div>
- GPA: 3.58/4.00
- Relevant Coursework: Putting the H in HCI (SI 388); Web Design, Development, and Accessibility (SI 339)
- Groups/Activities: Kappa Theta Pi - Professional Technology Fraternity, Michigan Community Scholars Program

Notre Dame Preparatory and Marist Academy <div align="right">Pontiac, MI</div>
Honor Roll Student <div align="right">August 2017 - May 2021</div>
- GPA: 4.33/4.00
- Relevant Coursework: AP Computer Science Principles, AP Computer Science A
- Awards/Honors: Valedictorian Court, Computer Science Award

Professional Experience

Kappa Theta Pi - Professional Technology Fraternity <div align="right">Ann Arbor, MI</div>
UX Designer, Vice President of External Affairs <div align="right">September 2022 - Present</div>
- Engaged in 12 workflow sessions and collaborated with 15 developers to release a mobile app to assist in recruitment to Kappa Theta Pi resulting in 150+ downloads per semester
- Communicated user research results, conducted 4 usability tests, and applied understandings of 10 usability principles to enhance the app's user experience and visual interface using Figma
- Cross-collaborated with development team every 2 weeks to validate design decisions, ensure accessibility of designs, and transform 30+ mockups and wireframes into reusable code

VEX Robotics <div align="right">Pontiac, MI</div>
Design Engineer and Programmer <div align="right">September 2017 - March 2021</div>
- Developed 15+ mockups, built physical prototypes and programmed autonomous testing to construct 4 robots resulting in 2 State of Michigan Championship Competition appearances
- Maintained design documentation on robot specifications to ensure consistency between iterations

Work Experience

United Wholesale Mortgage <div align="right">Pontiac, MI</div>
IT Training Intern <div align="right">May 2023 - August 2023</div>
- Collaborated with 20+ other Information Technology interns to rework internal software for 1,700+ IT employees to interact with on a daily basis
- Conducted user research to enhance the usability of smaller team softwares for 40+ coworkers

University of Michigan Information and Technology Services <div align="right">Ann Arbor, MI</div>
Tech Shop Sales Consultant <div align="right">September 2022 - Present</div>
- Supported 25+ students, faculty, and professors daily to assist in purchases of Apple, Microsoft, and Windows laptops, desktops, and other technology accessories
- Oversaw 70+ sales per week both in shop and via online website purchases

Skills and Interests

Programming Language: HTML, CSS, React JS, C++, and Python
Design: Figma
Ask me about: Music, Spikeball, Chess, Geography, Basketball, and Baseball