# Maxim's POS Polling Enterprise Service Bus Implementation Service

EL-FY16-902

# Sales/Master/Pricing Data Exchange Requirements Definition Document

Prepared by: Buzz IT Company Limited

Author: Steven Chen

Date: 20/12/2016

Version: 1.3

#### **Document Control**

# **Document History**

Version	Date	Author	Revision Remark
1.0	02/12/2016	Steven Chen	1 <sup>st</sup> draft
1.1	17/12/2016	Steven Chen	Revised based on Carl, Wing and Polly's comments.
1.2	19/12/2016	Steven Chen	Revised based on Carl's comments.
1.3	20/12/2016	Steven Chen	Revised based on Wing's and Polly's comments.

# Document/Design Owner

Name	Title
Steven Chen	System Analyst

# **Key Comments**

Name/Title	Choi Ka Wing			
Name/mile	#	Comments		
Comment	1	For every business date data, the EOD data has the last 15 minutes or more of data compared to total real-time data set. It means real time sales data process cannot process the last 15 minutes data because the POS clients EOD process will clear the POS client's real time data staging table.		
Response	1	Noted but this is the existing behavior of polling server. Service bus will initially maintain existing handling logic.		
Comment	Comment  2  For current polling logic, the EOD process should conduct check sum on below points only:  - Total record count  - Sum amount of one target column			
Response	2	Revise the detailed integrity check requirements to adjust this clarification.		
Comment	3	When EOD DBF data file does not have any records, it treats as an exception and alerts the support team.		
Response	3	Revised in relevant session.		
Comment	4	External data source (e.g. 'CSV') have POS client to Staging (EOD data) and Staging to POS Client (Master data)		
Response	4	Add "CSV files (2 types of csv files) accepted. File format information to be provided by Maxim's IT." on 4.2.3.1 task description.  Add "Pricing/Master data will distribute to POS client in CSV format. (2 types of csv file). File format information to be provided by Maxim's IT." On 4.3.4.1 task description.		

Name/Title	Polly Kam		
Ivallie/Title	#	Comments	
Comment	1	Missing report template format into the requirement.	
Response	1	Added in appendix.	
Comment	2	Unify the glossary and terms of the whole document. E.g. Staging DB with Service	
Comment		Bus DB; transaction with commitment control.	
Response	2 Revised related terms to avoid misunderstanding.		
Comment	3	Refer to the response.	
		ESB-SAL-02-01 removed "double discount".	
		Replace table name "order extra" to "trans" in the RDD when referring to three main	
		polling tables.	
Dogmana	3	Add statement "*Figures appear in the reports shown in this section can be exported."	
Response	3	in Appendix F – Report Templates	
		Appendix E – EDW tables list added back	
		"HIST_TRANS_MODIFIER", "COUPON_SALES", "TRANS_MODIFIER'. Update	
		TBC items of ITEMSTOCK to "real time".	

Name/Title	Carl		
Name/mie	#	Comments	
Comment	1	Need to add a new data source of CSV file in polling (POS client to Staging)	
Response	1	Applied this requirement but may provide impact to project schedule	
Comment	2	There are 2 types of DBF files, Infrasys & Pointsoft	
D	2	Noted and request Maxim's IT to provide the format of both and confirm their	
Response	2	format/content aligned.	
Comment	3	Refer to the response	

Carl		1
Name/Title	#	Comments
Response  3.1.3.1 #1 no additional component installations on the POS client 3.1.3.1 #4 revised "covert log" to "hist_possystem" according to Wing's previous email 3.1.3.1 #5 Non-ESB enabled systems, e.g. "Cake order", "Event order" 3.1.3.1 #6 complete sales order = data which has valid records in orders, trans order pay 3.1.3.1 #9 Revised upon last meeting according to Wing's comment 3.1.3.2 #1 Revised upon last meeting according to Wing's comment 3.1.3.2 #3 Revised upon last meeting according to Wing's comment 4.1 #Sales Data EOD, EOD data should check against "total record count & to amount of target column" as check sum 4.1 #Pricing/Master data, transaction = commitment control 4.2.3.1 #Task, Not "each job" the round robin rule applies on the job pool (three		3.1.3.1 #4 revised "covert log" to "hist_possystem" according to Wing's previous email 3.1.3.1 #5 Non-ESB enabled systems, e.g. "Cake order", "Event order" 3.1.3.1 #6 complete sales order = data which has valid records in orders, trans and order pay 3.1.3.1 #9 Revised upon last meeting according to Wing's comment 3.1.3.2 #1 Revised upon last meeting according to Wing's comment 3.1.3.2 #3 Revised upon last meeting according to Wing's comment 4.1 #Sales Data EOD, EOD data should check against "total record count & total amount of target column" as check sum 4.1 #Pricing/Master data, transaction = commitment control 4.2.3.1 #Task, Not "each job" the round robin rule applies on the job pool (thread pool)
Comment	4	4.2.3.1 #Role POS Support – re-run jobs (from POS client to Staging)  Per Carl's comment from Email received on 19/12/2016
Response	4	4.2.4.2 #ESB-SAL-02-01, Correct key combination for hist-paysum & his_payfig to be provided by Maxim's.  4.2.4.2 #ESB-SAL-02-01, has agreed with Polly, the check sum of both EOD and real time sales data focuses on total record count and total amount.  4.2.5.2 #ESB-SAL-REQ -03-01, agreed and convert log was the previous requirement typo, has already changed to hist_possystem. If there's other rules, please provide the details  4.2.6.2 #ESB-SAL-REQ -04-01 Add back check sum into session 4.2.5.2 to reflect carl's comment in ESB-SAL-REQ -03-04  44.2.6.2 #ESB-SAL-REQ -04-04, this part is revised. Just Carl's version is not up-to-date.  4.3.3.2 #ESB-PRZ-REQ -01-02 Please provide details to complete the EOD tables descriptions in the appendix reflecting which tables are full set and which are delta.  4.3.5 #ESB-MST-REQ -02-02 Noted. We will use application's transaction control to intimate current commitment control in the stored procedures.

#### **Table of Content**

Docun	nent Cont	rol	2
Doc	rument Hi	story	2
Doc	rument/De	esign Owner	2
Key	Commen	nts	2
Table (	of Conten	t	5
1	Backgrou	und	8
1.1	Docur	ment Purpose	8
1.2	Docur	ment Scope	8
1.3		nent Audience	
1.4		s & Abbreviations	
1.5		ence Materials	
2		re Summary	
3		S Context & Concept	
		•	
3.1		ess Rationale, Objectives & Considerations	
3.1.1		tives	
3.1.2	•	ted Business Benefits	
3.1.3	Consi	derations	12
	3.1.3.1	Assumptions	12
	3.1.3.2	Constraints	13
	3.1.3.3	Dependencies	14
	3.1.3.4	Issues	14
	3.1.3.5	Risks	14
3.2	Value	Propositions	15
4	Business	Process	16
4.1 Require		ess Process Scope	16

4.2	Sales Data				
4.2.1	Sales Data Overall Process Flow				
4.2.2	System context				
4.2.3	Sales	Data Real Time Polling (POS – Staging)	21		
	4.2.3.1	Process Flow	21		
	4.2.3.2	Functional Requirement Details	24		
4.2.4	Sales	Data Real Time Polling Flow (Staging - EDW)	27		
	4.2.4.1	Processing Flow	27		
	4.2.4.2	Functional Requirement Details	30		
4.2.5	Sales	Data End-of-day (POS – Staging)	34		
	4.2.5.1	Process Flow	34		
	4.2.5.2	Functional Requirement Details	38		
4.2.6	Sales	Data End-of-day (Staging – EDW)	41		
	4.2.6.1	Process Flow	41		
	4.2.6.2	Functional Requirement Details	44		
4.3	Pricin	g/Master Data	48		
4.3.1	Pricin	g/Master Data Overall Process Flow	48		
4.3.2	System context				
4.3.3	Pricin	g data generation and download to Staging	50		
	4.3.3.1	Processing Flow	50		
	4.3.3.2	Requirement Details	53		
4.3.4	Pricin	g/Master data distribution (Staging - POS)	54		
	4.3.4.1	Process Flow	54		
4.3.5	Requi	rement Details	57		
4.4	Non-functional Requirements				
4.4	14011-1	unctional requirements			

4.4.2	System Interface	65
5	Sign Off	67
6	Appendix A – Existing Polling Servers Overview	68
7	Appendix B – Data Process Flowchart	68
8	Appendix C – EDW Virtual Branch Sales Inbound Tables	68
9	Appendix D – POS Client Polling Table	68
10	Appendix E – EDW Tables	70
11	Appendix F - Report Templates	71

#### 1 Background

#### 1.1 Document Purpose

The purpose of the Requirements Definition Document (RDD) is to describe the detailed business, functional and non-functional requirements for a project and its main aim is to provide business and functional context for the project and its objectives. It will provide the input for high-level design activities and it will serve as the baseline against detailed design documents and the implemented solution.

The Requirements Definition Document will provide a common understanding of all of the requirements for all project stakeholders. It covers detailed business requirements, business process design, flow and business rules (aligned to the Maxim's POS-oriented data processing including Sales, Master and Pricing data) as well as functional requirements, use cases and non-functional requirements.

The Requirements Definition Document is part of the deliverables in the Business Case Development phase of Project Delivery Lifecycle.

#### 1.2 Document Scope

The scope of the Requirements Definition Document (RDD) is to describe the detailed business requirements, processes design/flow, system contexts (outlining key applications used by the business unit/domain and the relationships that exist among them), functional requirements, use cases (describing the functional behavior of the impacted applications) and non-functional requirements (describing the non-functional behavior of the supporting operations). The technical designs and specifications of the impacted applications are not included in this document.

#### 1.3 Document Audience

The audience of this Requirements Definition document (RDD) is business users, project stakeholders, project team, partners and suppliers.

#### 1.4 Terms & Abbreviations

Abbreviation	Description
ESB	Enterprise Service Bus
API	Application Programming Interface
EDW	Enterprise Data Warehouse
EOD	End of Day
POS Client	One Database Owner on the Sales side, provided by the POS machine vendor/manufacturer
DB	Database
POS	Point of Sales
Staging DB	The service bus database to stage the polling data

# 1.5 Reference Materials

Document Names	
Maxim's POS Polling ESB Implementation Service Proposal EL-FY16-902-v3.docx	
POS Polling User Requirement Confirmation-20161121-Discussion Note.xlsx	

#### 2 Executive Summary

The aim of the ESB project is to migrate three data processing flows in Maxim's current enterprise architecture using database provided technologies (linked server & stored procedure) to a new platform using Oracle Enterprise Services Bus technology. In the new ESB polling system (ESB system), three data processing flows will be implemented:

- Sales data real time processing to EDW
- Sales data EOD processing to EDW
- Synchronize master data to POS clients (e.g. Pricing/Master)

The ESB system will use JDBC to connect to the databases of existing POS clients in outlets by pre-configured connection information in order to collect sales data from the existing POS systems and update the pricing/master data back to the existing POS clients. Referring to the polling logic found in the production IT51 server, for any connection error, the ESB system will log down the error and retry data synchronization. After reaching maximum retry count, the ESB system will halt the synchronization for that particular POS client and generate alert to related parties for follow up.

All POS clients' connection settings are configurable and maintainable by Maxim's IT. It makes the adding of new POS client easy and no alteration of programming code is required. The ESB system can invoke several configurable concurrent threads to poll/push the data to/from POS clients concurrently for maximizing system performance.

# 3 Business Context & Concept

# 3.1 Business Rationale, Objectives & Considerations

#### 3.1.1 Objectives

#	Objective	Description
1	Bridge the POS clients and EDW to Transfer	Use Service Bus as an enterprise application layer
	Real Time Sales Data through Service Bus.	to take over the responsibilities & functionalities of
		real time polling from Maxim's POS clients which
		are currently done by SQL Server linked servers
		and SQL agent jobs.
2	Bridge the POS Clients and EDW to Transfer	Use Service Bus as an enterprise application layer
	EOD Sales Data through Service Bus.	to take over the responsibilities & functionalities of
		EOD data polling from Maxim's POS clients which
		are currently done by SQL Server linked servers
		and SQL agent jobs.
3	Enable the Pricing/Master Data Distribution	Use Service Bus as an enterprise application layer
	to POS Clients through Service Bus.	to take over the responsibilities & functionalities of
		Pricing/Master data pushing to Maxim's POS
		clients which are currently done by SQL Server
		linked servers and SQL agent jobs.

#### 1 Objectives

#### 3.1.2 Expected Business Benefits

#	Outcome	Performance	Measure	Baseline	Target Level	Accountability
		Indicator				
1	Exception	Information of	Flexibility in	Existing	Moderate	High
	Control	the exception	Exception	Exception		
		logs & exception	Handling and	Handling		
		report	Job Control			
2	POS Client	Ease of add or	Ease of Job	Existing SQL	Moderate	High
	Maintenance	remove, pause	Control and	Agent Job		
		or resume a POS	Manipulation	Control		
		client				

2 Expected Business Benefits

#### 3.1.3 Considerations

#### 3.1.3.1 Assumptions

#	Assumption	Description	Owner
1	JDBC Connection to	Service bus's application layer will maintain JDBC	Carl
	POS Clients	connection to collect data from the DB of POS clients.	
		No additional component installation required on the POS	
		client in this phase.	
2	Sales & Sales EOD	Service bus will write sales and sales EOD data into	Polly
	Data Pushing to	corresponding staging tables in EDW. EDW will then	
	EDW	trigger conversion process against these data to formalize	
		them into other tables. The staging tables' schema shall be	
		the same as those in POS clients/Service Bus Staging DB	
		because Service bus will minimize the data transformation.	
3	"hist_possystem"	"hist_possystem" record used as an acknowledgement of	Carl
	Record Monitoring	EOD processing.	
	for EOD process		
4	History Records	Assume the history tables are ready for download in POS	Carl
		client once the related "hist_possystem" record found.	
5	Exception Handling	Oracle ESB Exception Report shows only the exception for	Carl
	& Report	those ESB enabled POS system. For those non-ESB based	
		POS system (cake orders, event orders?), error message	
		should refer to the existing POS Polling process. The	
		application layer handles most of the exception handling	
		according to user requirements. Refer to latter sessions	
		details.	
6	Real Time Sales Data	Sales data from MITPOS could be considered as completed	Carl
	Check Sum	sales order data which has valid records in orders, trans	
	Mechanism –	and order pay.	
	MITPOS		
7	Void order data –	Voided sales order would become another reverse order	Carl
	MITPOS	records with the void flag marked to '1' from POS client to	
		service bus.	

#	Assumption	Description	Owner
8	Direct DB-to-DB	EOD processing, EOD data will be synchronized to ESB	Wing
	EOD process	Application DB and then do a direct DB-to-DB copy to	
		EDW staging table. System only ensure the total count and	
		the amount is matched between these two systems. There is	
		NO logic for the copying process.	
9	Pricing/Master Data	Pricing/Master update should be maintained the grouped	Carl
	Update to POS client	data together in one transaction/commitment. The	
		grouping information could be found in	
"poll_s		"poll_schema_info".	
10	Pricing/Master data	Assume the pricing/master data has the primary key; the	Carl
	update to POS clients   processing will update/merge the data by the reference key		
		to avoid override.	

#### 3.1.3.2 Constraints

#	Constraint	Description	Owner
1	Real Time Sales	As records from POINTSOFT POS client will alter (increase	Carl
	Data Check Sum	and decrease) when the order is changed by time, hence, the	
	Mechanism -	checking on the completeness of a sales order would be limited	
	POINTSOFT	to:	
		a) Records under the key combination (branch code, order	
		no., business date) exist in tables of orders, trans and	
		order pay. This consider as the order completeness	
		b) The data transfer will check sum on total record count	
		and total amount of the target column	
2	EOD Data	EOD data is full data set transfer from history tables in POS	Wing
	Process No	clients to EDW tables, and service bus process is not able to do	
	Compromise	a proper check sum. Service bus could only carry out record	
		count check. For summing a specific amount field for	
		comparison is not able to carry out.	

#	Constraint	Description	Owner
3	Real Time Sales	Real Time sales data-polling process is required to run within	Carl
	Data Polling	configurable time (Start/End time). When the system time is	
		out of the period, it should skip the job submission.	
		According to Maxim's IT, the job trigger should strictly refer to	
		the start time but actual end time should refer to EOD process,	
		the configured end time is for reference.	
		The polling process initiates DB connection in a timed interval	
		even though there is a possibility that the POS client is offline.	
4	POS Client	No need to delete record in client POS system. The update	Carl
	Pricing/Master	strategy is:	
	Data Update	If record exists in the client local DB, update record according	
	Mechanism	to the key (NOT delete and insert).	
		If record does not exist, just insert NEW records.	
		For DELETE action, system only logical mark delete the record	
		but NOT physically delete the record.	
5	Pricing/Master	In current pricing server, it requires the triggering of stored	Wing
	Data Update in	procedures to generate pricing data. To adopt existing logic,	
	Pricing Server	service bus will have DB adapter implemented to trigger this	
		process by time interval rather than using DB adapter to	
		monitor the pricing/master data's delta change.	

# 3.1.3.3 Dependencies

#	Dependency	Description	Owner
-	-	-	-

#### 3.1.3.4 *Issues*

#	Issue	Description
	-	-

#### 3.1.3.5 Risks

#	Risk	Likelihood	Owner	Severity	Potential
					Impact/Mitigation Strategy
-	-	-	-	-	-

# 3.2 Value Propositions

#	Value Proposition	Type	Area of Benefit
-	-	-	-

# 4 Business Process

# 4.1 Business Process Scope

#### Process Area

Name	Description
Sales Data Real Time Exchange	<ol> <li>In Maxim's daily operation, sales data in POS clients will upload to 2 data consumers in real time.</li> <li>Sales operation team – for data backup, auditing and other business process (if Sales server still require the data).</li> <li>EDW team – use partial data for data conversion and analysis purpose.</li> <li>Sales data shall be collected from 400+ POS clients which are running upon 3 different POS solution vendors with different database models and interface methods. The service bus between the data providers (POS clients) and the data consumers is expected not only to fulfil the purpose of data polling and pushing but also to bridge these differences.</li> </ol>
Sales Data End-of-Day Processing	POS client shall conduct end-of-day process before the cut of time (next day 4:00am) in each opening day. The end-of-day process shares the similar mechanism of real time process but requires service bus to monitor the client's EOD flag (indicating that client has finished local data processing) is ready for polling.  In the EOD processing, the service bus shall check the total record count and total amount of the target column to ensure the check sum for the POS client's EOD processing to staging without changing.
Master/Pricing Data Processing	Master data and Pricing data shall be generated together in backend, and distributed to POS clients with time interval batch jobs. These data has dependencies between some business related entities and requires their commitment control to be done within one single transaction/commitment control against one POS client.

Process Group

Name	Description	Business Owner	Business Area / Domain
Sales Data Download to Staging DB	POS and EDW sales data Download to Service Bus Staging DB. (Real Time & EOD)	Carl	POS
Send POS Sales Data from Staging DB to EDW	Service Bus send sales data from staging to EDW.  (Real Time & EOD)	Polly	EDW
Pricing/Master Data Processing & Download	POS and Pricing Server data exchange by polling schema definition.	Wing	Infra
Pricing/Master Data Distribution	Service Bus application distribute/send pricing/master date from Staging DB to all POS clients.	Carl	POS

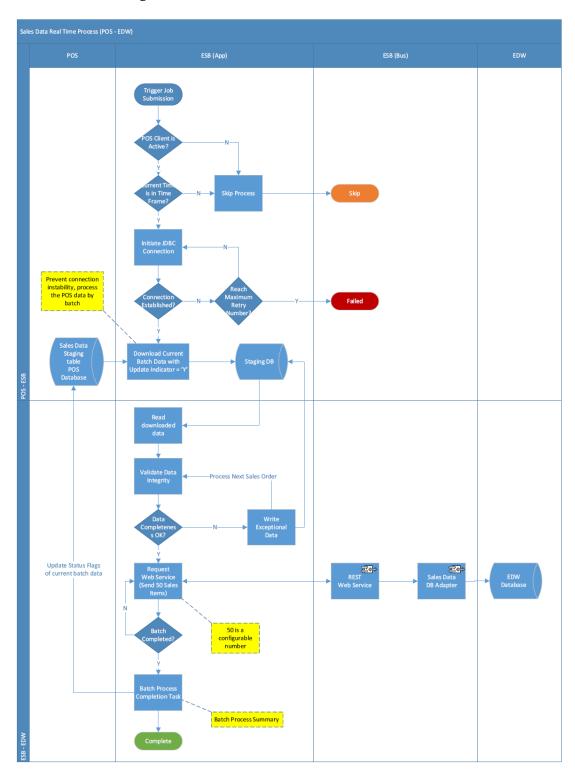
#### **Business Process**

Name	Description	Objective
Sales Data Real Time	In 7x24 time frame, collecting the	To fulfil the purpose that the sales
Exchange	data from POS clients and put them	data in POS clients must be
	into EDW.	synchronized to Maxim's
		Headquarters' EDW in real time.
Sales Data End-of-day	For each POS client, execute once (at	To transfer EOD data from each
Process	most) per day to copy data from	POS clients to EDW tables by on-
	POS client to EDW.	demand trigger.
Master/pricing Data	Whenever there are updates on	To copy data from pricing/master
Generation and Update to	master/pricing data, push the	data DB and distribute them to POS
POS client	updated data to corresponding POS	client according to the pricing group
	client.	setting.

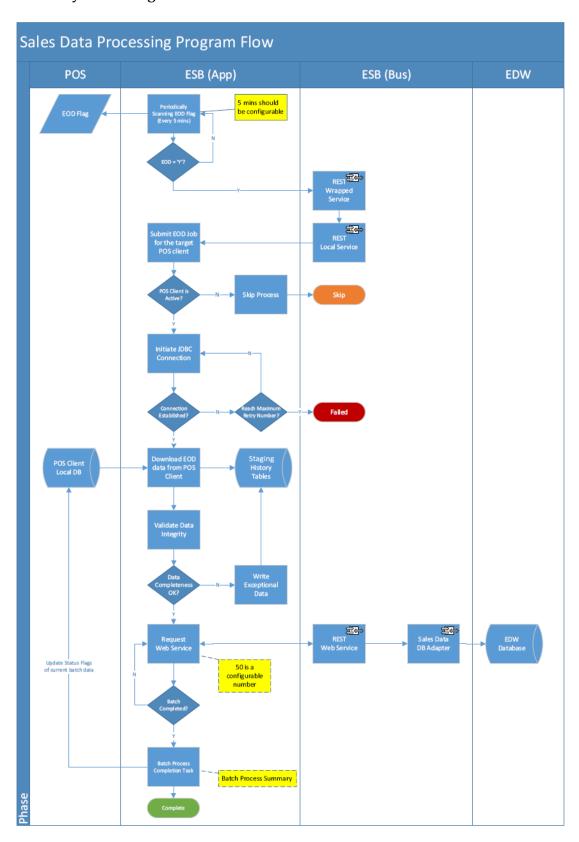
#### 4.2 Sales Data

#### 4.2.1 Sales Data Overall Process Flow

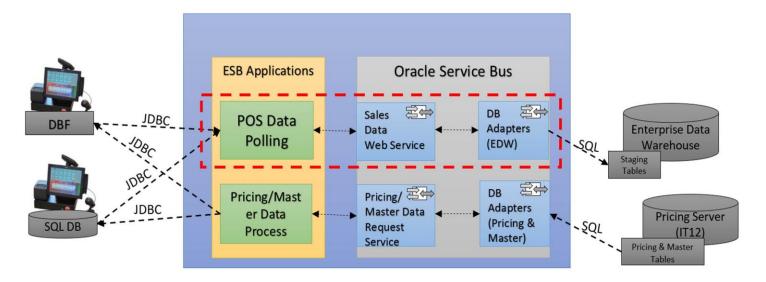
#### Sales Data Real Time Processing



#### **Sales Data End-of-day Processing**

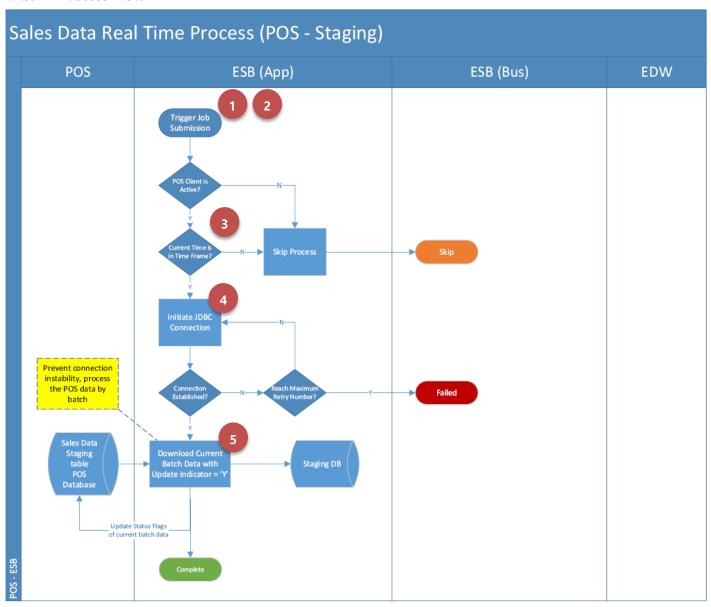


#### 4.2.2 System context



#### 4.2.3 Sales Data Real Time Polling (POS – Staging)

#### 4.2.3.1 Process Flow



Task

Activity	Description	Туре	Process Group - Owner
ESB Triggers the Batch Processing Against POS Clients	<ol> <li>The POS polling job pool is controlled by a centralized job controller which runs periodically</li> <li>The job controller job will submit multiple jobs in the pool and the set of jobs sequentially process the POS client's sales data polling in round robin rules according to the list of POS client defined (similar to the "poll_scheme_control" table and the branch data in IT50.maxim.dbo.branch)</li> <li>The job controller shall justify the job submission according to the setting from the schema control table Please mentioned parallel processing of Sales/EOD, Pricing and Master for POS client synchronization.</li> </ol>	Process	Sales Data Download to Staging DB - Carl
Download Sales Data from POS Clients to Service Bus Working Database	<ol> <li>For MS SQL basis POS client, e.g. MITPOS, The POS client polling job will initiate the JDBC connection to the target data source, and download polling data set which is "pending" for polling in POS client's DB.</li> <li>If the data source is a DBF file, the job will scan the target directory configured in the "poll_schema_info" table, and use the DBF data to override the data in the staging tables.</li> <li>CSV files (2 types of csv files) accepted. File format information to be provided by Maxim's IT.</li> <li>Note: Assumed that POINTSOFT POS client should use FTP transfer the DBF file to target network directory (FTP server).</li> </ol>	Input	Sales Data Download to Staging DB - Carl

Role

Role	Description	Туре
System Administrator	The user role has the right to access the admin function of the	Admin
	system, e.g. job control table configuration, data source schema	
	control configuration, parameter configuration, etc.	
System Operator	The user role has the right to conduct job re-run, job logs and	Operator
	dashboard; demand of daily summary report.	

Role	Description	Туре
POS Support	The user role has the right to re-run jobs and query the job logs	Support
	(from POS client to Staging) the responsibility to receive POS	
	related alert email.	

Application

Application	Description
Polling Gateway	The application module responsible of downloading data from POS client.
Sending Gateway	The application module to carry out data pushing to service bus interfaces.
ESB Interfaces	The interface for data pushing from the Staging DB of service bus application layer to
	EDW.

#### 4.2.3.2 Functional Requirement Details

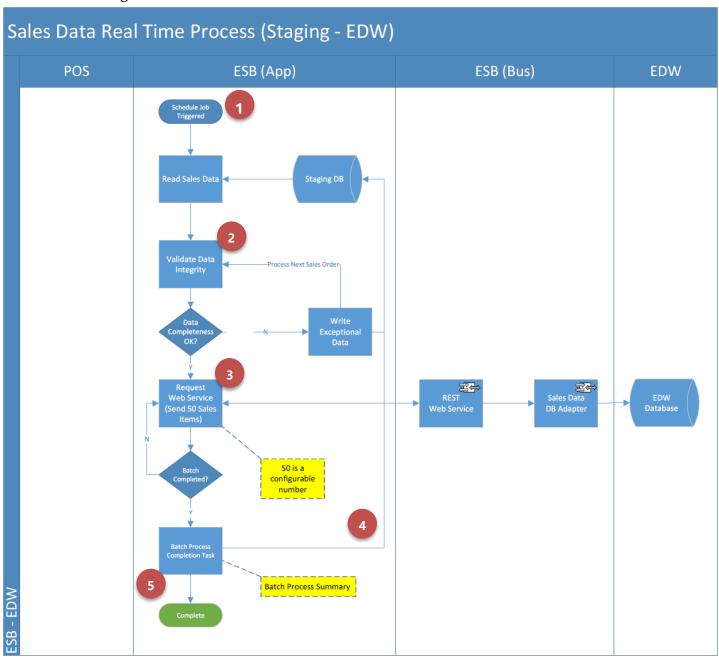
ID	Name	Description	Priority	Owner	Logic	Parent
ESB-SAL-001	Sales Data Real Time polling to Staging DB	Collect the sales data in POS clients to Service Bus Staging DB in real time.	Must Have	Carl		
ESB-SAL-001-01	Data staging to service bus working DB	In real time, the service bus shall trigger schedule jobs to download data from POS clients' database.	Must Have	Carl	The schedule runs in a time interval no longer than 15mins. (current SQL Agent schedule job time)  The running period of the schedule shall be 7x24 polling.	ESB-SAL-001
ESB-SAL-01-02	Data staging to service bus working DB	The schedule job shall handle 2 kinds of data source connection according to different POS machine vendors.	Must Have	Carl	<ol> <li>POINTSOFT – DBF file         The DBF file contains the full set of data of target tables from POS client's DB.     </li> <li>MITPOS – SQL Server database connection         For the database connection, the schedule job shall download the delta data indicated by the flags in local tables of POS clients.     </li> </ol>	ESB-SAL-001

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-SAL-01-03	Data staging to service bus working DB	The service bus polling application will take care of the sales order transactions according to different POS client.  - MITPOS	Must Have	Carl	MITPOS client will commit a "full sales order transaction" as a whole, which means ORDER, TRANS and PAY are committed together when a purchase order is completed. When there is void order, MITPOS client will generate voided transaction for the corresponding records.	ESB-SAL-001
ESB-SAL-01-04	Data staging to service bus working DB	The service bus polling application will take care of the sales order transactions according to different POS client.  - POINTSOFT	Must Have	Carl	POINTSOFT POS will commit by tables instead of "Sales", partial record found.  For Sales Polling, only "whole" sales transactions sent to EDW for Sales data Polling. Partial sales records (e.g. POINTSOFT POS) should NOT send to EDW. The data from POINTSOFT client will stage in service bus working DB until the data become consistent.	ESB-SAL-001
ESB-SAL-01-05	Update POS Client's Polling Flag after	Update POS Client's Polling Flag after the download of data is successful.	Must Have	Carl	After downloading the sales data from POS client, if transfer success, the processing job updates the polling flag status back to POS client indicating the batch of data has already polled to service bus Staging DB upon the job completion.	ESB-SAL-001

ID	Name	Description	Priority	Owner	Logic		Parent
ESB-SAL-01-06	Job	The job completion shall	Must Have	Carl	a)	Job run status	ESB-SAL-001
	Completion	log information of the job			b)	Number of records	
		processing in DB for real				processed	
		time processing.			c)	Job name, e.g. POS –	
						Staging	
					d)	Job ID	
					e)	Job run error stage (if any)	
					f)	Error Category, e.g. DB,	
						Network and Other, etc.	
					g)	Job start/end time	
						(regarded as Coping to	
						Staging start/end time)	

#### 4.2.4 Sales Data Real Time Polling Flow (Staging - EDW)

#### 4.2.4.1 Processing Flow



Task

Task	D	TE .	D
Activity	Description	Туре	Process
			Group - Owner
Read Sales Data	The real time sales data processing ich (Staging to EDM)	Process	Send POS
from Staging DB	The real time sales data processing job (Staging to EDW) submitted to process the real time sales data in the Staging	1100055	sales data
	DB of target POS client.		from Staging
	DD of target 1 03 cheft.		DB to EDW –
			Polly
			Tony
Validate Data	The job will continue to validate (refer to requirement details	Process	Send POS
Integrity	of Sales Data real time processing in below section 4.2.4.2		sales data
	#ESB-SAL-02-03) the polled sales data's integrity by order in		from Staging
	the staging table of current batch. If the whole batch data's		DB to EDW –
	completeness guaranteed, the job will move to next steps.		Polly
Send Sales Data	The job will send the data to EDW through the pre-	Output	Send POS
to EDW	configured interface in the service bus, and the interface shall		sales data
	fulfill below function.		from Staging
	a) Transfer sales data apple-to-apple from Staging DB		DB to EDW -
	to EDW		Polly
	b) Response a return code indicating the data transfer		
	is success or not. The response will contain the		
	records ID with corresponding return code.		
	If the transfer is successful, the response result will update		
	into staging database, and lately reverted to Staging DB upon		
	the job's completion.		
Job Completion	Update the job log to reflect the summary of the whole real	Process	Sales Data
	time batch including:		Download to
	a) Job run status		Staging DB –
	b) Number of records processed		Carl
	c) Job name, e.g. Staging – EDW.		a lpcc
	d) Job ID		Send POS
	e) Job run error stage (if any)		sales data
	f) Error Category, e.g. DB, Network and Other, etc.		from Staging
	g) Job start/end time (regarded as Staging to EDW		DB to EDW -
	start/end time)		Polly

#### Measure

Measure	Description
-	-

#### Role

Role	Description	Туре
System Administrator	The user role has the right to access the admin function of the	Admin
	system, e.g. job control table configuration, data source schema	
	control configuration, parameter configuration, etc.	
System Operator	The user role has the right to conduct job re-run, job logs and	Operator
	dashboard; demand of daily summary report.	
	The user role has the right to conduct job re-run, job logs the	Support
Service Bus Operator	responsibility to receive EDW related alert email.	

Application

Application	Description
Polling Gateway	The application module responsible of downloading data from POS client.
Sending Gateway	The application module to carry out data pushing to service bus interfaces.
ESB Interfaces	The interface for data pushing from the Staging DB of service bus application layer
	to EDW.

#### 4.2.4.2 Functional Requirement Details

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-SAL-02	Data Processing to EDW		-	-	-	-
ESB-SAL-02- 01	Data Processing to EDW	The real time sales data processing job (Staging to EDW) reads sales data from Staging DB. Firstly, it shall check the Data integrity for data from both MIDPOS and POINTSOFT.	Must Have	Polly	According to #ESB-SAL-01-03 & # ESB-SAL-01-04  a) "orders", "trans", "order_pay", "coupon". Including tables list, where tables are mandatory or not.  b) Tables are linked by:  - Business Date - Branch Code - Order No.  c) All sales tables linked up by the above keys.	ESB- SAL-02

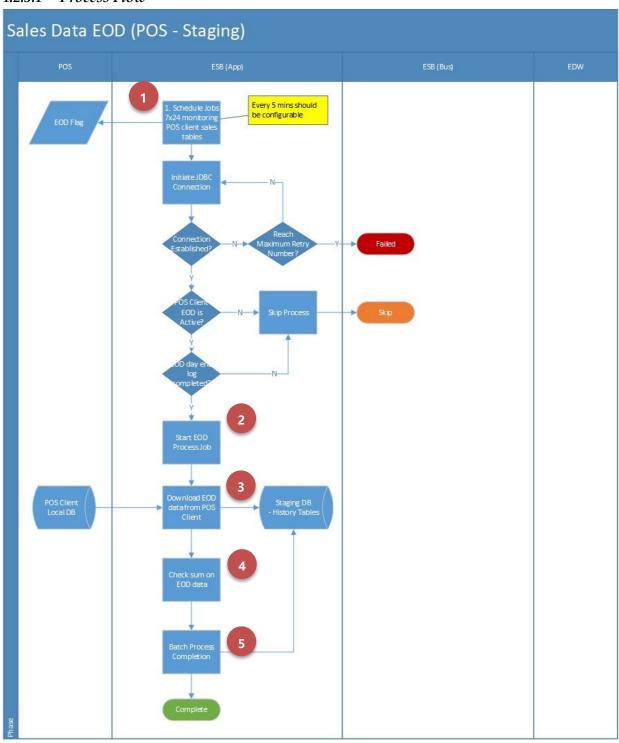
ID	Name	Description	Priority	Owner	Logic	Parent
ESB-SAL-	Data	Data processing job will focus on real	Must	Polly	- Check_log (check_logs)	
02-02	Processing to	time sales data related target table.	Have		- Coupon sales (coupon_sales)	
	EDW				- Orders (orders)	
					- Orders pay (orders_pay)	
					- Redeem coupon (redeem_coupon)	
					- Supp (supp)	
					- Trans (trans)	
					- Transaction ecard (trans_ecard)	
					- Transaction modifier	
					(trans_modifier)	
ESB-SAL-	Data	After verifying whether the sales data	Must	Polly	The service bus application will use F	
02-03	Processing to	is completed. Send the completed data	Have		"business date, branch code, order no." to	SAL-02
	EDW	to EDW.			check the integrity of data. When the data	
					in tables of "orders", "trans" and "order	
					pay" (but not limit to) confirmed	
					completed, the service bus application will	
					send the full order data to EDW.	

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-SAL- 02-04	Data Processing to EDW	Real Time sales data polling exceptional data handling.	Must Have	Polly	Theoretically, the data from POS client shall not contain the in-consistent data to service bus. Because the data updating logic of POINTSOFT is full table override, the service bus application will wait until the data of a sales order to complete, and send to EDW.  There will be an indicator in the staging database reflecting the records sent or not. Until the polling cut-off time (4:00am, configurable), the system shall send the alert email with accumulated exceptional data to support team.	ESB- SAL-02
ESB-SAL- 02-05	Data Processing to EDW	Sales data sending, by block update and return code. With the return code of the service call, the process will mark the block of records the completion of the sending to EDW.  When return value is a failure code, the process applies a retry mechanism with the retry limit. If the number of retry exceeds the limit, it shall skip to next block, and the job will end with error data log.	Must Have	Polly	The service bus has the limitation of network; the number of records shall be transferred block by block (e.g. 50) into EDW through the service. This number shall be a configurable item in the system. When the service response success return code, update to the staging tables indicating the corresponding records synchronized.	ESB- SAL-02

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-SAL-	Job	The job completion shall log	Must	Polly	a) Job run status	ESB-
02-06	Completion	information of the job processing in DB	Have		b) Number of records processed	SAL-
		for real time processing.			c) Job name, e.g. Staging - EDW	002
					d) Job ID	
					e) Job run error stage (if any)	
					f) Error Category, e.g. DB, Network and	
					Other, etc.	
					g) Job start/end time (regarded as Coping	
					to EDW start/end time)	

#### 4.2.5 Sales Data End-of-day (POS – Staging)

#### 4.2.5.1 Process Flow



Task

Activity	Description	Туре	Process Group/Owner
Monitor POS Client's	The enterprise service bus processes shall monitor the update of the "hist_possystem" which was written in	Process	Sales Data  Download to
Completion	POS clients.		Staging DB -
of its EOD			Carl
Process.	On retrieved the triggering value of this record, the		
	EOD job controller will fire a job to start the EOD		
	process towards this data source (MITPOS).		
Download	The EOD processing job downloads full set of data	Input	Sales Data
EOD sales	from POS client's history tables, and stage them in		Download to
data from	service bus DB.		Staging DB -
POS clients to			Carl
service bus			
Working			
Database			
Validate Data	After successfully written into Staging DB, the	Process	Sales Data
Integrity	processing job will conduct a check sum upon the data		Download to
	set with below criteria:		Staging DB -
	a) Number of record count received		Carl
	b) Total Amount check sum		
	c) Creation Date Time of Sales records		
	(HIST_ORDER) is before or after last day's		
	cut-off time, and adjust it business date		
	according to the cut-off logic (refer to		
	requirement details for more info)		

Activity	Description	Туре	Process
			Group/Owner
Job	Update the job log to reflect the summary of the whole	Process	Sales Data
Completion	EOD process including:		Download to
	a. Job run status		Staging DB -
	b. Number of records processed		Carl
	c. Job name, e.g. POS - Staging		
	d. Job ID		
	e. Job run error stage (if any)		
	f. Error Category, e.g. DB, Network and Other,		
	etc.		
	g. Job start/end time (regarded as Coping to EDW		
	start/end time)		

## Role

Role	Description	Туре
System Administrator	The user role has the right to access the admin function of the	
	system, e.g. job control table configuration, data source schema	
	control configuration, parameter configuration, etc.	
System Operator	The user role has the right to conduct job re-run, job logs and	Operator
	dashboard; demands the receipt of daily summary report.	
POS Support	The user role has the right to conduct job re-run, job logs the	Support
	responsibility to receive POS related alert email.	

Application

Application	Description
Polling Gateway	The application module responsible of downloading data from POS client.
Sending Gateway	The application module to carry out data pushing to service bus interfaces.
ESB Interfaces	The interface for data pushing from service bus's application layer Staging DB
	to EDW.

# 4.2.5.2 Functional Requirement Details

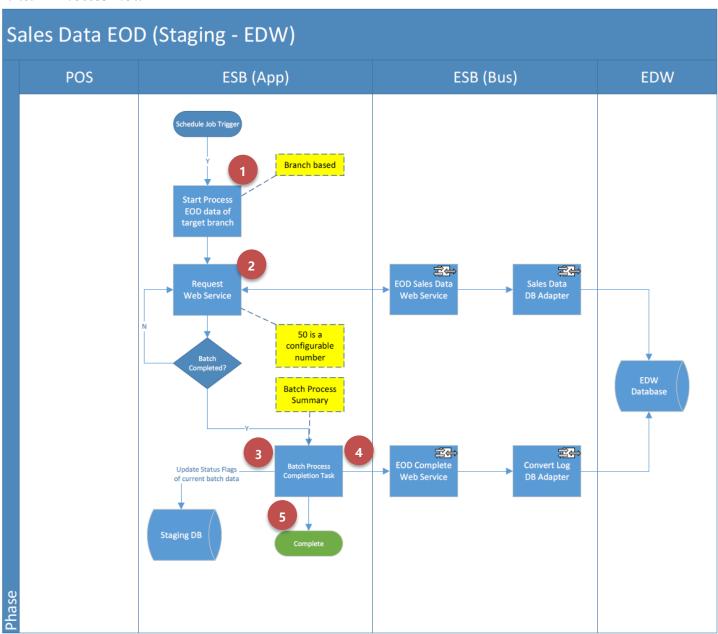
ID	Name	Description	Priority	Owner	Logic	Parent
ESB-SAL-	End of Day	-	-	-	-	-
REQ-03	Data					
	Processing					
ESB-SAL-	POS Client	After the POS client completes its EOD	Must	Carl	The hist_possystem log indicates the	ESB-
REQ -03-01	Triggering	processing, it insert a new record	Have		EOD process's completion on POS client	SAL-
		into "hist_possystem" table indicating			side and ready for polling server's	REQ-03
		it's ready for the EOD polling.			action.	
					Service Bus application shall take it as a	
					reference signal as the EOD processing	
					start.	
ESB-SAL-	POS Client	The service bus shall run an	Must	Carl	Because current POS clients do not have	ESB-
REQ -03-02	EOD	application monitoring the local end-	Have		the capability of web service call, the	SAL-
	Monitoring	of-day indicator in the POS database.			service bus is not able to trigger the EOD	REQ-03
					process passively. Therefore, it requires	
					the service bus application will be able	
					to running a job keep monitoring the	
					local EOD flag. When discovering the	
					flag has changed to the EOD value,	
					submit a job to start the EOD process for	
					that POS client.	

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-SAL-	POS Client	The service bus initiate a JDBC	Must	Carl	To avoid holding the DB connection too	ESB-
REQ -03-03	EOD Data	connection to download all EOD	Have		long, or interruption of processing if	SAL-
	Process	history tables from POS client to its			confronted network issue, the EOD	REQ-03
		Staging DB.			process also downloads the full set of	
					history data into Staging DB first.	
ESB-SAL-	POS Client	Update data synchronization status	Must	Carl	After the history data successfully	ESB-
REQ -03-04	EOD Data	in Staging database and POS client.	Have		downloaded to Staging, synchronization	SAL-
	Process				result is no need to update back to POS	REQ-03
					client but logical check sum is required as	
					below	
					<ul> <li>a) Number of record count received</li> <li>b) Total Amount check sum</li> <li>c) Creation Date Time of Sales records (HIST_ORDER) is before or after last day's cutoff time, and adjust it business date according to the cut-off logic (refer to requirement details for more info)</li> </ul>	

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-SAL-	EOD Process	The end of the job also log down the	Must	Carl	Update the job log to reflect the	ESB-
REQ -03-05	Job	demanded information for user to	Have		summary of the whole EOD process	SAL-
	Summary	collect details of data of the job			including:	REQ-03
		running progress & result.			a. Job run status	
					b. Number of records processed	
					c. Job name, e.g. POS - Staging	
					d. Job ID	
					e. Job run error stage (if any)	
					f. Error Category, e.g. DB,	
					Network and Other, etc.	
					d) Job start/end time (regarded	
					as Coping to EDW start/end	
					time)	

# 4.2.6 Sales Data End-of-day (Staging – EDW)

#### 4.2.6.1 Process Flow



Task

Activity	Description	Туре	Process
		-) <b>r</b> -	Group/Owner
Monitor POS	Upon the completion of downloading EOD data of the target	Process	Send POS
Client's	branch into staging, the EOD sales data process (Staging to		sales data
Completion of	EDW) triggered to read those data (same branch) from Staging		from Staging
its EOD	DB.		DB to EDW -
Process.			Polly
Send the	Send the EOD data to EDW with block-by-block transaction	Output	Send POS
Sales Data to	commitment through the Service Bus.		sales data
EDW			from Staging
			DB to EDW -
			Polly
Revert the	If the transfer is successful, the response result updated into	Output	Send POS
Sending	staging database, and lately reverted to staging database upon		sales data
Results Back	service call response.		from Staging
to POS client			DB to EDW -
			Polly
Validation on	Upon the finish of the process, triggers a service to validate the	Output	Send POS
Sent Data	total count & total amount of the transferred data on EDW		sales data
	side. If correct then call another service to write a convert log to		from Staging
	EDW indicating the EOD process for that branch completed.		DB to EDW -
			Polly
Job	Update the job log to reflect the summary of the whole EOD	Process	Send POS
Completion	process including		sales data
	a) Job run status		from Staging
	b) Number of records processed		DB to EDW -
	c) Job name, e.g. EOD – Staging – EDW		Polly
	d) Job ID		
	e) Job run error stage (if any)		
	f) Error Category, e.g. DB, Network and Other, etc.		
	g) Job start/end time (regarded as Coping to EDW		
	start/end time)		

## Role

Role	Description	Туре
System Administrator	The user role has the right to access the admin function of the	Admin
	system, e.g. job control table configuration, data source schema	
	control configuration, parameter configuration, etc.	
System Operator	The user role has the right to conduct job re-run, job logs and	Operator
	dashboard; demand of daily summary report.	
Service Bus Operator	The user role has the right to conduct job re-run, job logs the	Support
	responsibility to receive EDW related alert email.	

Application

Application	Description
Polling Gateway	The application module responsible of downloading data from POS client.
Sending Gateway	The application module to carry out data pushing to service bus interfaces.
ESB Interfaces	The interface for data pushing from service bus application layer Staging DB to
	EDW.

# 4.2.6.2 Functional Requirement Details

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-SAL-	End of day	-	-	-	-	-
REQ-04	Data					
	Processing					
ESB-SAL-	POS Client	The EOD data will directly transfer the	Must	Polly	EOD data synchronized under a direct	ESB-
REQ -04-01	EOD Data	full data set to EDW.	Have		DB-to-DB copy to EDW staging table.	SAL-
	Process				System only ensure the total count and	REQ-04
					the amount is matched between these	
					two systems. There is NO logic for the	
					copying process.	
					Since the EOD data does not have clear	
					criteria of check sum and consistency,	
					service bus will assumed the data is	
					fully committed by POS client. Data	
					will then copied to EDW directly	
					without integrity checking.	

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-SAL-REQ -04-02	POS Client EOD Data Process	Service bus EOD process will also need to distinct the data's business date when copying the data from POS client to staging database.  Because sometimes the POS client will accumulate multiple day's data in one EOD process, the service bus EOD job shall identify this kind of data belonging to different business date. Hence, the process shall justify the raw data's creation date against the cut-off time (4a.m.).	Must Have	Polly	a) When record transaction date < last cut-off time, then business date = transaction data - 1 b) When record transaction date > last cut-off time, then business date = transaction date  For example, EOD records in HIST_ORDER Business Date, transaction date 25-Nov-2016, 25-Nov-2016 09:12 → No change 25-Nov-2016, 25-Nov-2016 04:11 → No change Cut off Time (04:00) Case 1: 25-Nov-2016, 25-Nov-2016 02:12 → Business date changes to 24-Nov-2016 Case 2: 25-Nov-2016, 25-Nov-2016 06:33 → Business date changes to 25-Nov-2016 Case 3: 25-Nov-2016, 24-Nov-2016 03:33 → Business date changes to 23-Nov-2016	ESB- SAL- REQ-04

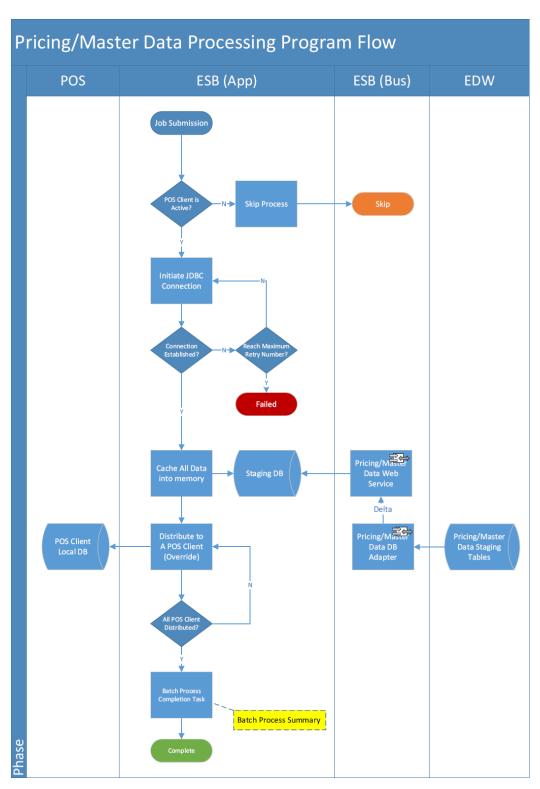
ID	Name	Description	Priority	Owner	Logic	Parent
ESB-SAL- REQ -04-03	POS Client EOD Data Process	The service bus EOD processing job will validate the data with basic check sum logic upon total record count and total amount of target column	Must Have	Polly	<ul><li>Check sum</li><li>Total record count</li><li>Total amount of target column</li></ul>	ESB- SAL- REQ-04
ESB-SAL-	POS Client	EOD data process exception handling	Must	Polly	Note: refer to udsp_check_upload_data  When the EOD process encounter	ESB-
REQ -04-04	EOD Data Process	shall accumulate the exception data in a table and pending for operation team's manual involvement.	Have		unexpected exception, the process will skip these data, putting them into exceptional data table and wait for manual retry. Possible exception will be as below:	SAL- REQ-04
					<ul> <li>a) EDW database connection lost (this can be retried with retry limit)</li> <li>b) Data cannot be inserted into EDW tables (regarded as service call failure)</li> </ul>	
					c) Timeout error, the insert process into EDW makes the application wait exceeds a time limit (60s), this can be retried with retry limit d) When file-based interface (DBF, CSV) contain zero record.	

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-SAL-	POS Client	Update data synchronization status in	Must	Polly	After the EOD data successfully sent to	ESB-
REQ -04-05	EOD Data	Staging database and POS client	Have		EDW, the sending result shall revert to	SAL-
	Process				service bus application's staging database,	REQ-04
					and correspondingly update the POS	
					clients.	
ESB-SAL-	EOD Process	The end of the job also log down the	Must	Polly	Update the job log to reflect the	ESB-
REQ -04-06		, ,		1 Offy	, ,	SAL-
REQ -04-00	Job	demanded information for user to	Have		summary of the whole EOD process	REQ-04
	Summary	collect details of data of the job			including:	KEQ-04
		running progress & result			Job run status	
					Number of records processed	
					Job name, e.g. EOD – Staging – EDW	
					Job ID	
					Job run error stage (if any)	
					Error Category, e.g. DB, Network and	
					Other, etc.	
					e) Job start/end time (regarded	
					as Coping to EDW start/end	
					time)	

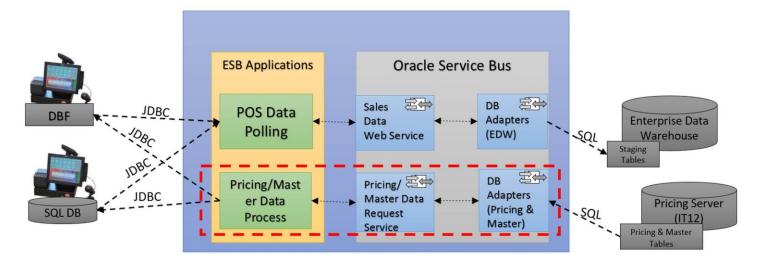
# 4.3 Pricing/Master Data

## 4.3.1 Pricing/Master Data Overall Process Flow

## **Pricing/Master Data Processing**



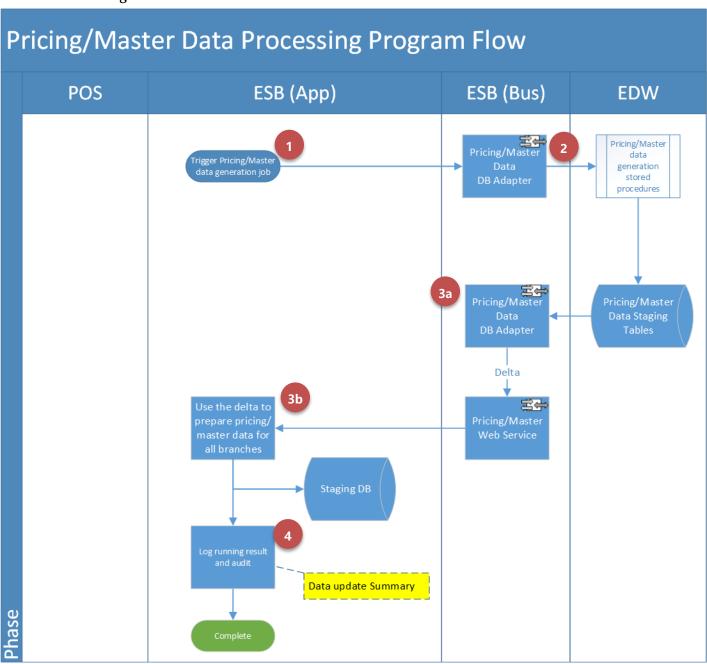
# 4.3.2 System context



Requirement Definition Page 49 of 73

#### 4.3.3 Pricing data generation and download to Staging

#### 4.3.3.1 Processing Flow



Task

Activity	Description	Туре	Process Group/Owner
ESB triggers the Batch Processing against All Active POS Clients	The pricing/master data distribution job pool is controlled by a centralized job controller which runs in a timed interval (separate the process from POS polling to avoid I/O conflicts).  The job shall execute the relevant stored procedures (owned by Maxim's Pricing/Master server) to prepare and generate pricing/master data in IT12/IT50.	Process	Sales Data Download to Staging DB – Carl
Ready the Pricing/Master data from Pricing data Server to Service Bus Working Database	The Service Bus DB Adapter will monitor the data delta and periodically pull the pricing/master data from pricing server to service bus staging DB. The below steps would be taken.  a) Monitoring delta change in target table and invoke the consumer service  b) Download the prepared data to staging DB (via SQL or Service)	Input	Pricing/Master Data Distribution - Wing
Service Bus DB Adaptor Monitoring	Log down a job status and process summary of the Pricing/Master data downloading processing upon Staging DB.	Process	Sales Data Download to Staging DB – Carl

## Role

Role	Description	Туре
System Administrator	The user role has the right to access the admin function of the	Admin
	system, e.g. job control table configuration, data source schema	
	control configuration, parameter configuration, etc.	
System Operator	The user role has the right to conduct job re-run, job logs and	Operator
	dashboard; demand of daily summary report.	
Pricing Server Support	The user role has the right to conduct job re-run, job logs the	Support
	responsibility to receive pricing/master data related alert email.	

Application

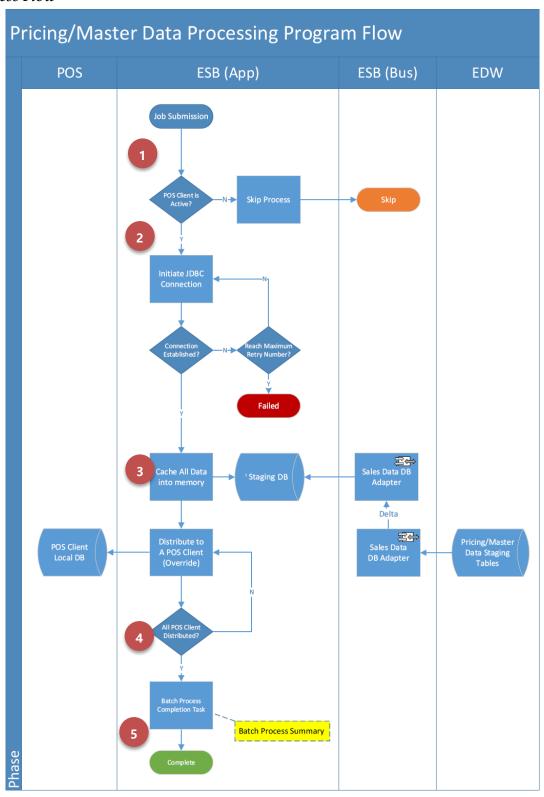
Application	Description
Polling Gateway	The application module responsible of downloading data from POS client.
Sending Gateway	The application module to carry out data pushing to service bus interfaces.
ESB Interfaces	The interface for data pushing from the Staging DB of service bus application
	layer to EDW.

# 4.3.3.2 Requirement Details

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-PRZ-	Pricing/Master Data	-	-	-	-	-
REQ-01	Processing					
ESB-PRZ-	Pricing/Master Data	The service bus will trigger old	Must	Wing	The pricing/master data preparation	ESB-
REQ -01-01	preparation	stored procedure to trigger the	Have		process will be triggered by the pre-	PRZ-
		pricing/master data preparation.			configured time (15mins or shorter).	REQ-01
ESB-PRZ-	Pricing/Master Data	After the pricing data is	Must	Wing	On triggering the stored procedure,	ESB-
REQ -01-02	Download to Staging	prepared, the service bus shall	Have		DB adapter to monitor the change in	PRZ-
		run an application download the			the pricing/master data tables and	REQ-01
		full set pricing/master data from			simulate the same operation on	
		pricing server to Staging DB.			staging tables.	
ESB-PRZ-	Pricing/Master Data	Update data synchronization	Must	Carl	After the EOD data successfully sent	ESB-
REQ -01-06	Distribution Process	status in Staging database and	Have		to EDW, the sending result shall revert	PRZ-
		POS client.			to service bus application's staging	REQ-01
					database, and correspondingly update	
					the POS clients.	

# 4.3.4 Pricing/Master data distribution (Staging - POS)

#### 4.3.4.1 Process Flow



## Task

Activity	Description	Туре	Process Group/Owner
ESB triggers the batch processing against all active POS client	<ol> <li>The pricing/master data distribution job pool is controlled by a centralized job controller which runs in a timed interval (separate the process from POS polling to avoid I/O conflicts).</li> <li>The time trigger shall submit multiple jobs in the pool, which sequentially distribute pricing/master data to the POS client in round robin rules.</li> <li>The job controller shall justify the job run rule according to the setting from the schema control table.</li> </ol>	Process	Sales Data Download to Staging DB – Carl
Distributing Pricing/Master Data to POS client	Continue on #1 task, the submitted job will distribute the corresponding pricing/master date into the target POS client.  Pricing/Master data will distribute to POS client in CSV format. (2 types of csv file). File format information to be provided by Maxim's IT.	Output	Sales Data Download to Staging DB – Carl
Distribution job completion	Log down job status and process summary of the POS client for record tracking.	Process	Sales Data Download to Staging DB – Carl

#### Role

Role	Description	Туре
System Administrator	The user role has the right to access the admin function of the	Admin
	system, e.g. job control table configuration, data source schema	
	control configuration, parameter configuration, etc.	
System Operator	The user role has the right to conduct job re-run, job logs and	Operator
	dashboard; demand of daily summary report.	
POS Support	The user role has the right to conduct job re-run, job logs the	Support
	responsibility to receive POS related alert email.	

## Application

Application	Description
Polling Gateway	The application module responsible of downloading data from POS client.
Sending Gateway	The application module to carry out data pushing to service bus interfaces.
ESB Interfaces	The interface for data pushing from the Staging DB of service bus application
	layer to EDW.

# 4.3.5 Requirement Details

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-MST-	Pricing/Master	-	-	-	-	-
REQ-02	Data Processing					
ESB-MST-	Pricing/Master	The distribution process	Must	Carl	Assume the pricing/master data have	ESB-
REQ -02-01	Data Distribution	submitted by the job controller	Have		the primary keys, the processing will	MST-
	Process	initiates a JDBC connection to			update/merge the data by the reference	REQ-
		update data into POS client.			keys to avoid override.	02
ESB-MST-	Pricing/Master	The process checks the total	Must	Carl	Because there is no reference of the data	ESB-
REQ -02-02	Data Distribution	number of records to ensure the	Have		indicating it is being distributed to one	MST-
	Process	distribution is successful.			POS client, the process should check	REQ-
					against the total number of records to	02
					ensure, the processing data are pushed	
					to POS client.	
					Transaction commitment control	
					provided to avoid partially updated	
					records.	
ESB-MST-	Pricing/Master	Data process will use incremental	Must	Carl	System shall compare the data in	ESB-
REQ -02-03	Data Distribution	update towards POS clients.	Have		Staging DB with data in POS clients and	MST-
	Process				merge any changes continually.	REQ-
						02

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-MST -	Pricing/Master	Update data synchronization	Must	Carl	After the Pricing/Master data	ESB-
REQ -02-04	Data Distribution	status in Staging database and	Have		successfully input into POS client, the	MST-
	Process	POS client.			sending result shall revert to service bus	REQ-
					application's staging database.	02
ECD MCT	FOD D I I	7.1	3.6 .	C1	Hadata da Calaba ta medicat da como men	ESB-
ESB-MST -	EOD Process Job	Job running summary will allow	Must	Carl	Update the job log to reflect the summary	
REQ -02-05	Summary	user to trace back the status and	Have		of the whole distribution process including	MST-
		result of the schedule job.			Job run status	REQ-02
		,			Number of records processed	
					Job name, e.g. Master – Staging – POS	
					Job ID	
					Job run error stage (if any)	
					Error Category, e.g. DB, Network and	
					Other, etc.	
					Job start/end time (regarded as Coping	
					to POS start/end time)	

# 4.4 Non-functional Requirements

# 4.4.1 Requirement Details

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-NF-REQ-01	Non- functional Requirements	-	-	-	-	•
ESB-NF-REQ-01-01	System Dashboard View - Real Time	The system dashboard for real time sales data processing shall show the summary of every full batch of jobs covering all the POS clients, and contain a brief summary of it.	Must Have	Maxim's IT	Initial design should contain information below for the dashboard purpose:  1. Because there are over 400 clients, so a combo box menu will allow user to select one batch, and system loads the summary info of the batch in the dashboard and a table.  2. The table will contain below column to show the job information:  a) Data source name (branch name)  b) Job start/end time  c) Job status (Success/Failure)  d) No of records processed	ESB-NF- REQ-01

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-NF-REQ-01-02	POS Data	The POS data source will	Must Have	Maxim's	1. IsActive Indicator – the data	ESB-NF-
	Source Control	have control indicators		IT	source is active or not, if not	REQ-01
		which enables the jobs			active, the job will skip.	
		easily manipulate them.			2. Polling Start/End time – this is	
					to avoid useless jobs occupying	
					system resource, to limit the	
					jobs for certain data source only	
					be submitted during a timed	
					range. If user's requirement is	
					7x24, the initially set to 0:00-	
					24:00.	
ESB-NF-REQ-01-03	POS Data	For privacy concern, the	Nice to have	Maxim's	Apply private key encryption to data	ESB-NF-
	Source Control	password preserved in the		IT	source related password.	REQ-01
		data source control table				
		shall be encrypted by				
		private key.				

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-NF-REQ-01-04	System	The job process exception	Must Have	Maxim's	The job process exception report	ESB-NF-
	Exception	shall be collected and		IT	should contain the information of	REQ-01
	Report – Jobs	viewable by the user			exception occur in process logic, e.g.	
	Process	according to the exception's severity.			<ul> <li>Network error (connection lost)</li> <li>DB error (cannot access)</li> <li>File error (file cannot read)</li> <li>Interface error (fail to invoke service)</li> <li></li> <li>These exceptions categorized by message severity and, the user could configure to justify above which severity, the job exception alert mail will be sent to application support team.</li> <li>For example, if the "send alert email severity" = 10, if error with severity &gt;</li> </ul>	

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-NF-REQ-01-05	System Exception Report – Data Process	Before EOD process, if there's still discrepant data accumulated in the exceptional data table, the system shall send out a data exception report to application support team.	Must Have	Maxim's IT	<ol> <li>The scenarios of data exception:</li> <li>Data not match</li> <li>The data cannot complete an entity relationship (e.g. order, trans, order pay)</li> <li>The data does not have enough information for the interface (lack of mandatory fields for the web service call)</li> </ol>	ESB-NF- REQ-01
ESB-NF-REQ-01-06	System Exception Handling – Jobs Process	Job processing retry mechanism - Real Time processing	Must Have	Maxim's IT	In real time process there won't be any retry mechanism for MITPOS because the batch of jobs has been running in a short time interval and next run will cover the data which was not processed in the last job	ESB-NF- REQ-01
ESB-NF-REQ-01-07	System Exception Handling – Data Process	Job processing retry mechanism, will be introduced into several stages - EOD processing	Nice to have	Maxim's IT	EOD process will allow user to trigger re-run (UI based), when encounter job failure, the system admin will manually submit the jobs to process the left data in previous failure.	ESB-NF- REQ-01

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-NF-REQ-01-08	System Job	Polling schema	Low	Maxim's	An user interface to allow system	ESB-NF-
	Control	maintenance will provide a	priority	IT	admin to manipulate the polling	REQ-01
		UI for system admin to			schema rules including	
		maintain the polling schema			<ul> <li>Polling tables</li> <li>Polling columns</li> <li>Target tables</li> <li>Target columns</li> <li>Polling direction (inbound/outbound)</li> </ul>	
ESB-NF-REQ-01-09	System Job	The data source data could	Nice to have	Maxim's	The service bus control of the POS	ESB-NF-
	Control	be initialized into the		IT	client branch information will initiate	REQ-01
		system by migration from			from "branch master" or	
		Maxim's existing system			synchronized data from it as single	
		called "Branch Master"			info source.	

ID	Name	Description	Priority	Owner	Logic	Parent
ESB-NF-REQ-01-10	System	Define system's	Must Have	Maxim's	Critical System Parameters will be	ESB-NF-
	Configuration	Configuration Items		IT	stored in DB, e.g.:	REQ-01
					<ol> <li>Staging DB Data Source         User/Password</li> <li>Number of Retry Limit</li> <li>Housekeeping</li> <li>Job Controller Time Interval for         <ul> <li>Polling process controller</li> <li>Distribution process</li></ul></li></ol>	

# 4.4.2 System Interface

#	Name	Description	Priority	Owner	Business Logic	Parent
ESB-NF-	System	-	-	-	-	-
REQ-02	Interface					
ESB-NF-	Sales Data Web	Web Service Interface allow	Must	Maxim's	Data completeness - the order has a	ESB-NF-
REQ-02-01	Service	external application calls to post a	Have	IT	payment record for the composited	REQ-02
		complete sales order data to EOD.			key.	
ESB-NF-	Pricing/Master	DB adapter to trigger the stored	Must	Maxim's	Pricing/Master data generated in	ESB-NF-
REQ-02-02	Data DB	procedures to prepare	Have	IT	different groups.	REQ-02
	Adapter	pricing/master data.				
ESB-NF-	Sales Data DB	DB adapters to query the total	Must	Maxim's	Query parameter is the current	ESB-NF-
REQ-02-03	Adapters	number of records being	Have	IT	batch ID (if EDW tables cannot	REQ-02
		transferred in current EOD/real-			change, use business dates) and the	
		time batch against the history			branch number, and sum the	
		tables.			transferred records to compare.	
ESB-NF-	Sales Data DB	DB adapters to query the total	Must	Maxim's	Query parameter is the current	ESB-NF-
REQ-02-04	Adapters	amount of records being	Have	IT	batch ID (if EDW tables cannot	REQ-02
		transferred in current EOD/real-			change, use business dates) and the	
		time batch against the history			branch number, and sum the total	
		tables.			amount of transferred records in the	
					target tables to compare.	
					_	

#	Name	Description	Priority	Owner	Business Logic	Parent
ESB-NF-	Pricing/Master	DB adapter to update/insert	Must	Maxim's	After the EOD data transferred to	ESB-NF-
REQ-02-05	Data DB	convert log into EDW.	Have	IT	EDW if total record count and total	REQ-02
	Adapter				amount have been validated, update	
					the convert log in EDW to indicate	
					EOD data is ready for conversion.	

# 5 Sign Off

Description of Deliverable: Requirement Definition Document						
The requirements specification for the application.						
POS Part Sign-Off (Section: 4.2.3, 4.2.5, 4.3.4)						
Name (Print or Type)	Date	Signature				
CARL CHOW						
Staging to EDW Part Sign-Off (4.2.4,	4.2.6)					
Name (Print or Type)	Date	Signature				
POLLY KAM						
Others Sections Sign-Off (Others)						
Name (Print or Type)	Date	Signature				
CHOI KA WING						
Project Director						
Name (Print or Type)	Date	Signature				
LOUIS MAH						

# 6 Appendix A – Existing Polling Servers Overview



# 7 Appendix B – Data Process Flowchart



# 8 Appendix C – EDW Virtual Branch Sales Inbound Tables



# 9 Appendix D – POS Client Polling Table

Table	Туре	Update Freq.	Up/Down	Source
ACCOUNTS	Master	Every Polling	Download	Carl
COUPON_CONTROL	Master	Every Polling	Download	Carl
COUPON_RANGE	Master	Every Polling	Download	Carl
CURRENCY	Master	Every Polling	Download	Carl
EMPLOYEE	Master	Every Polling	Download	Carl
HIST_CHECK_LOGS	HIST	EOD	Upload	Carl
HIST_COUPON_SALES	HIST	EOD	Upload	Carl
HIST_ITEM	HIST	EOD	Upload	Carl
HIST_ITEMSTOCK	HIST	EOD	Upload	Carl
HIST_ORDERS	HIST	EOD	Upload	Carl
HIST_ORDERS_EXTRA	HIST	EOD	Upload	Carl
HIST_ORDERS_PAY	HIST	EOD	Upload	Carl
HIST_ORDERS_PAY_PROGRESS	HIST	EOD	Upload	Carl
HIST_PAYFIG	HIST	EOD	Upload	Carl
HIST_PAYSUM	HIST	EOD	Upload	Carl
HIST_POSSYSTEM	HIST	EOD	Upload	Carl
HIST_REDEEMED_COUPON	HIST	EOD	Upload	Carl

Table	Туре	Update Freq.	Up/Down	Source
HIST_SAFEBOXCHECK	HIST	EOD	Upload	Carl
HIST_SAFEBOXCHECKTENDER	HIST	EOD	Upload	Carl
HIST_SAFEBOXINOUT	HIST	EOD	Upload	Carl
HIST_SAFEBOXINOUTEXTENDINFO	HIST	EOD	Upload	Carl
HIST_SAFEBOXPICKUP	HIST	EOD	Upload	Carl
HIST_SESSIONINFO	HIST	EOD	Upload	Carl
HIST_SESSIONTENDER	HIST	EOD	Upload	Carl
HIST_STOCK_MOVEMENT	HIST	EOD	Upload	Carl
HIST_SUPP	HIST	EOD	Upload	Carl
HIST_TRANS	HIST	EOD	Upload	Carl
HIST_TRANS_ECARD	HIST	EOD	Upload	Carl
HIST_TRANS_MODIFIER	HIST	EOD	Upload	Carl
INVITATION	Master	Every Polling	Download	Carl
ITEM	Master	Every Polling	Download	Carl
ITEM_BARCODE	Master	Every Polling	Download	Carl
ITEM_MODIFIER	Master	Every Polling	Download	Carl
ITEMANLY	Master	Every Polling	Download	Carl
ITEMDEPT	Master	Every Polling	Download	Carl
MENU	Master	Every Polling	Download	Carl
MENUITEM	Master	Every Polling	Download	Carl
MESSAGES	Master	Every Polling	Download	Carl
MODIFIER	Master	Every Polling	Download	Carl
MODIFIER_GRP	Master	Every Polling	Download	Carl
MODIFIER_LIST	Master	Every Polling	Download	Carl
ONHOUSE	Master	Every Polling	Download	Carl
OPTIONS	Master	Every Polling	Download	Carl
ORDERS	Sales Data	Every Polling	Upload	Carl
ORDERS_EXTRA	Sales Data	Every Polling	Upload	Carl
ORDERS_PAY	Sales Data	Every Polling	Upload	Carl
PAYCAT	Master	Every Polling	Download	Carl
PAYMENT	Master	Every Polling	Download	Carl
PMT_ACTION	Master	Every Polling	Download	Carl
PMT_CONDITION	Master	Every Polling	Download	Carl
PMT_HDR	Master	Every Polling	Download	Carl
POSBUSDATE	Master	Every Polling	Download	Carl
ROLE	Master	Every Polling	Download	Carl
ROLE_PERMISSION	Master	Every Polling	Download	Carl
SUPP	Sales Data	Every Polling	Upload	Carl
SYSSETTINGS	Master	Every Polling	Download	Carl
TRANS	Sales Data	Every Polling	Upload	Carl

Table	Туре	Update Freq.	Up/Down	Source
TRANS_ECARD	Sales Data	Every Polling	Upload	Carl
TRANS_MODIFIER	Sales Data	Every Polling	Upload	Carl
TRANS_TYPE	Master	Every Polling	Download	Carl
USER_PERMISSION	Master	Every Polling	Download	Carl
USER_ROLE	Master	Every Polling	Download	Carl
WIFI CODE	Master	Every Polling	Download	Carl

# 10 Appendix E – EDW Tables

Tables	Source	Matched with Polling Tables	Remark
HIST_COUPON_SALES	EDW	HIST_COUPON_SALES	EOD
HIST_ITEM	EDW	HIST_ITEM	EOD
HIST_ITEMSTOCK	EDW	HIST_ITEMSTOCK	EOD
HIST_ORDERS	EDW	HIST_ORDERS	EOD
HIST_ORDERS_PAY	EDW	HIST_ORDERS_PAY	EOD
HIST_PAYFIG	EDW	HIST_PAYFIG	EOD
HIST_PAYSUM	EDW	HIST_PAYSUM	EOD
HIST_POSSYSTEM	EDW	HIST_POSSYSTEM	EOD
HIST_REDEEMED_COUPON	EDW	HIST_REDEEMED_COUPON	EOD
HIST_SUPP	EDW	HIST_SUPP	EOD
HIST_TRANS	EDW	HIST_TRANS	EOD
HIST_TRANS_ECARD	EDW	HIST_TRANS_ECARD	EOD
HIST_TRANS_MODIFIER	EDW	HIST_TRANS_MODIFIER	EOD
ITEM	EDW	ITEM	Master
TRANS_TYPE	EDW	TRANS_TYPE	Master
COUPON_SALES	EDW	COUPON_SALES	Real Time
ITEMSTOCK	EDW	ITEMSTOCK	Real Time
ORDERS	EDW	ORDERS	Real Time
ORDERS_PAY	EDW	ORDERS_PAY	Real Time
SUPP	EDW	SUPP	Real Time
TRANS	EDW	TRANS	Real Time
TRANS_ECARD	EDW	TRANS_ECARD	Real Time
TRANS_MODIFIER	EDW	TRANS_MODIFIER	Real Time

# 11 Appendix F - Report Templates

	未能上數分店數量
香港美心西餅	3
東海堂西餅	3
廣州 Mei-Xin 西餅	4
總數	10

Con	vert Count	Green: 5% Yellov	v: 5-10% Red: >10%
BU	Time	Converted (color of this column will be eliminated)	Expected
	9:00pm	57	44
Ī	10:00pm	122	94
Ī	11:00pm	194	133
Ī	12:00am	249	167
CAK	01:00am	290	254
	02:00am	331	311
	03:00am	332	350
	04:00am	338	350
	07:00am	340	350
	9:00pm	1	1
	10:00pm	2	1
	11:00pm	5	2
	12:00am	17	4
CHI	01:00am	44	4
	02:00am	59	14
	03:00am	60	61
	04:00am	60	61
	07:00am	60	61
	9:00pm	3	2
	10:00pm	5	6
	11:00pm	14	8
EUR	12:00am	26	11
EUR	01:00am	34	19
Ī	02:00am	37	29
Ī	03:00am	42	37
Ī	04:00am	42	43

Requirement Definition Page 71 of 73

	07:00am	42	43
FFS	9:00pm	29	28
	10:00pm	52	46
	11:00pm	81	103
	12:00am	116	125
	01:00am	125	129
	02:00am	125	129
	03:00am	135	136
	04:00am	135	138
	07:00am	135	138
JCR	9:00pm	1	1
	10:00pm	4	4
	11:00pm	4	6
	12:00am	21	75
	01:00am	154	147
	02:00am	164	159
	03:00am	166	164
	04:00am	168	167
	07:00am	168	167
	9:00pm	11	16
	10:00pm	16	37
SBS	11:00pm	33	55
	12:00am	58	87
	01:00am	103	120
	02:00am	113	162
	03:00am	152	168
	04:00am	159	171
	07:00am	160	171

# Error Log

Server	Check Time		Action
/ Job name	Failed		
	/Stall		
udj_Gen_Pricing (HOPOS)	11/30/2016	High Level Grouped Error Message such as:	11/30/2016 10:10:00
	9:47:55 PM	Change POS type (e.g. change from Qualicom to PointSoft)	PM
	Is failed	Password Setting in POS is incorrect and cannot extract data	Rerun
		Network issue, ping failed	
		Store did not perform day end process, need to split sales data	
		Imbalance (missing data file/incomplete data files from POS	11/30/2016 10:20:00
		machine)	PM
		• Invalid branch (not in our branch master/invalid length) -> data	Call SA
		can be loaded to Oracle staging but convert log show "error"	
		until POS vendor fix the issue.	
		• Invalid item code (not in our item master/invalid length) -> data	11/30/2016 11:30:00
		can be loaded to Oracle staging but convert log show "error"	PM
		until POS vendor fix the issue.	succeeded

# Missed Branch (merged into error log)

	Branch	Name	Day end	Client Server	ping
GEN	6156	6156	2016/12/1 0:02	M6156	0%loss
SBS	4364	北衛星客運廊 Starbucks	2016/11/30 23:11	M4364_01	0%loss
EUR	1298		2016/11/30 22:40		
SBS	4609	Pacific Place	2016/11/30 21:50	m4609_01	0%loss
SBS	4432	Three Exchange Square	2016/11/30 21:47	M4432_01	0%loss
SBS	4302	Star Ferry	2016/11/30 21:39	M4302_01	0%loss
SBS	4626	MTR - Central	2016/11/30 20:59	m4626_01	0%loss
FFS	4692	Starbucks 寫字樓	2016/11/30 18:22	ITPOSTS	0%loss
SBS	4683	CORPORATE SALES	2016/11/30 17:49	ITPOSTS	0%loss
CAKE	3745	GZMTR- 芳村	2016/11/30 21:54	M3745_01	0%loss
CAKE	3476	金鐘站餅店	2016/11/30 21:38	M3476_01	0%loss
CAKE	5510	香港仔(東海堂)	2016/11/30 21:09	M5510_01	0%loss
CAKE	3133	竹園餅店	2016/11/30 20:21	M3133_01	0%loss
GEN	2822	2822	2016/12/1 2:50	M2822	0%loss
FFS	2222	杏花 MX	2016/11/30 21:54	M2222	0%loss
ICD	2881	瑞信銀行職員餐廳	2016/11/30 19:34	M2881	0%loss

<sup>\*</sup>Figures appear in the reports shown in this section can be exported.