Tommy Vega

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EXPERIENCE

Project Manager / Systems Analyst — Grupo Platino   San Pedro Sula, Honduras
November 2024 – Present
- Leadership of system integration and improvement projects, including implementations such as Kananfleet, coordinating teams and ensuring measurable results in efficiency and operations.
- Development of customized solutions in SAP Business One using .NET 8 (SDK and Service Layer), tailoring the system to the needs of different business areas.
- Creation of advanced reports with Crystal Reports and Power BI, enabling data-driven decision-making through accurate and timely information.
- Process automation and data integration through ETL in SQL Server, centralizing information from SAP Business One, CRM, and Jotform to improve data consistency and operational analysis.

IT Manager — Grupo IB   San Pedro Sula, Honduras
September 2023 – November 2024
- Leadership of the IT area and administration of SAP Business One in Honduras, Nicaragua, and Costa Rica, combining strategic management with hands-on technical support for operations.
- Execution of process improvement and automation projects, including SAP Business One optimizations and the implementation of payroll systems for HR, reducing manual tasks and improving operational efficiency.
- Supervision of infrastructure, networks, and user support across nine customs offices, including switches, servers, and continuity of technological services.
- Management of IT staff, budget, and vendors, ensuring efficient use of resources and operational stability.

ERP Regional Lead — GRS Electrodomésticos   San Pedro Sula, Honduras
January 2022 – August 2023
- Regional administration of SAP Business One in Central America, ensuring system stability, proper cross-department integration, and business operational continuity.
- Leadership and execution of IT projects, working directly with Finance, Logistics, HR, Sales, Marketing, and Customer Service to align systems with business needs and improve operational efficiency.
- Design, development, and oversight of ETL processes and SQL-based solutions (HANA, SQL Server, and MySQL), ensuring accurate reporting, improving data availability for strategic decision-making, and strengthening interdepartmental coordination.

IT Lead — GRS Electrodomésticos   San Pedro Sula, Honduras
April 2021 – January 2022
- Regional support and customization of SAP Business One in Central America, including PLD developments and Crystal Reports for various business areas.
- Regional administration of digital platforms and e-commerce (Shopify and WordPress), ensuring availability and proper functioning of channels across different countries.
- Local management of IT operations in Honduras, including technical support, connectivity, vendor relations, and continuity of technological services.

EDUCATION

January 2025 – Present	**B.S. in Computer Science**, Universidad Católica de Honduras	San Pedro Sula, Honduras
August 2016 – July 2018	**A.S. in Computer Programming & Analysis**, Valencia College	Orlando, Florida

CERTIFICATIONS & COURSES

Issued March 2022	**SAP Business One Key User**, Prime Institute
Issued October 2019	**EF SET C1 Advanced**, EF Standard English Test

TECHNICAL SKILLS

C#, PHP, JavaScript, TypeScript, Dart, SQL, Python, Java, C++, HTML/CSS, ASP.NET MVC, Laravel, Angular, Flutter, TailwindCSS, API REST, Kendo UI, Figma, Crystal Reports, Power BI, SAP SDK, SAP B1 Service Layer, SQL Server, MySQL, PostgreSQL, MongoDB, COZYROC, SAP Business One, Odoo, Jotform, N8N, FileMaker Pro, WordPress, Shopify, JIRA, Freshdesk, Kananfleet, Fortigate, Mikrotik, Windows Server, Ubiquiti