	Received knife	Internal article numbers			What to send back if available				
Customer cutter model	Knife model description	Knife with crate	Knife assembly	Guiding plates	Guiding plates upgrade kit	1 Refurbished	2 New	Complete upgrade kit (refurbished)	4 Complete upgrade kit (new)
561	New hexagonal (old version) Refurbished hexagonal (old version) New piston shaped (new version) Refurbished piston shaped (new version)	802885 802902 809518 811188	802670 809517	807165 & 749269 824223 & 824224	827829	802902 811188	809518	811188 + 827829	809518 + 827829
561W	New piston shaped (new version) Refurbished piston shaped (new version)	823447 825274	813560	813581 & 813582		825274	823447		
562 1st knife	New hexagonal (old version) Refurbished hexagonal (old version) New piston shaped (new version) Refurbished piston shaped (new version)	802885 802902 809518 811188	802670 809517	807126 & 749269 827960 & 824224	827959	802902 811188	809518	811188 + 827959	809518 + 827959
562 2nd knife									
c20	New hexagonal (old version) Refurbished hexagonal (old version) New piston shaped (new version) Refurbished piston shaped (new version)	802885 802902 809518 811188	802670 809517	807126 & 807060 809399 & 809401	809519	802902 811188	809518	811188 + 809519	809518 + 809519
c22 1st knife	New hexagonal (old version) Refurbished hexagonal (old version) New piston shaped (new version) Refurbished piston shaped (new version)	802885 802902 809518 811188	802670 809517	807126 & 807060 809399 & 809401	809519	802902 811188	809518	811188 + 809519	809518 + 809519
c22 2nd knife	New hexagonal (old version) Refurbished hexagonal (old version)	808852 808780	808397	808392 (& 808563)		808780	808852		
c23 1st knife	New piston shaped (new version) Refurbished piston shaped (new version)	809518 811188	809517	809399 & 809401		811188	809518		
c23 2nd knife	New piston shaped (old version) Refurbished piston shaped (old version) New hexagonal (new version) Refurbished hexagonal (new version)	809543 811191 811645 811651	809450 811440	809537 & 809548 809537 & 812059		811651	811645		